

### **How will a complaint be investigated?**

How will a complaint be investigated? Complaints filed under the District's Uniform Complaint Procedure will be investigated and a decision made within sixty calendar days of the District's receipt, unless the complainant agrees to an extension. The District's compliance officer or designee may interview alleged victims, alleged offenders, and relevant witnesses. The compliance officer may review available records, statements, or notes related to the complaint, including evidence or information received from the parties during the investigation. The compliance officer may visit reasonably accessible locations where discrimination is alleged to have occurred. As appropriate, the District's compliance officer periodically will inform the parties of the status of the investigation. The complainant will be notified when a decision is made.

Complaints that are not filed under the District's Uniform Complaint Procedure will be investigated and decided pursuant to the applicable procedure.