NEW

LINQ Connect

ONLINE PORTAL

How do I get started? It's as easy as 1, 2, 3:

1. **Register**
   Create an account at https://linqconnect.com and select Register.
2. **Verify your Account**
   Verify your account by clicking on the email verification link sent to your email address.
3. **Sign In**
   Now you can sign in at https://linqconnect.com using your email and password.

I just registered and when I try to log in it says, "Invalid email or password"?

Your account will not be active until you have verified your email address and password. Check your email for the verification link.

What if I forget my Username or Password?

On the login page, click Forgot your password? Enter your email address and click Reset Password. A temporary password will be emailed to you. Upon logging in with the temporary password, you will be prompted to set your new password.

When I log in, I do not see my student's account?

You will need to add your student to your LINQ Connect account. Click on (+) then type and complete the information to link your student. You will need to complete this process for each student you wish to add. Student ID number is required for this step. This ID number can be found on the student report card, student schedule, or in PowerSchool under your parent portal log-in. Additionally, many of the students know their ID number and may be able to provide that to you. If you are unable to locate this ID through one of the above methods, please feel free to call your child's school.

How can I apply for free/reduced meals online? (available after July 1st.)

1. To apply go to https://linqconnect.com and click Start Meal Application.
2. Log In. If you have already registered for a LINQ Connect account and have logged in, you can click on Start Meal Application.

How will I find out the status of my free/reduced meal application?

The district will notify you within 10 school days, either by email or letter. If you have not received a notice, please contact the food service department via phone at 614-797-5993. You can access your eligibility letter once your district has processed the application within the Notification bell in the upper right corner of the dashboard.

Can I see my student's school menu online?

Yes, from the login screen on linqconnect.com, enter your district's name into the box Check District Menus. This will allow you to look at menu offerings, nutrition information, and allergen information.

Can I transfer my funds from one student's account to another?

YES! You can transfer funds between accounts. Navigate to the Transfer Balances card on the Meal Accounts page. If you see your student's name, you're able to transfer funds within the district. Funds can only be transferred for students within the same school district.

Can I set spending limits on my student's account?

YES! You can set specific spending limits on your student's account only if your school district has added the spending limits feature. Navigate to the Spending Limits card on the Meal Accounts page and locate your child's name. Click on the pencil icon to the right to set a spending limit.

How can I see activity on my student's account?

Click on History to view previous transaction history.

When should I contact the Food Services Department of my student's school district?

- If you would like a refund
- If you have a question about your child's meal service or activity on their account
- If you would like to restrict your student from purchasing items due to allergens or restrictions
- If you have questions related to your student's meal account.

Can I access my account through a mobile app?

Yes, you will need to download the new LINQ Connect app in the Apple App Store or Google Play Store available now. QR codes to get started are below.

Apple App Store

Google Play Store