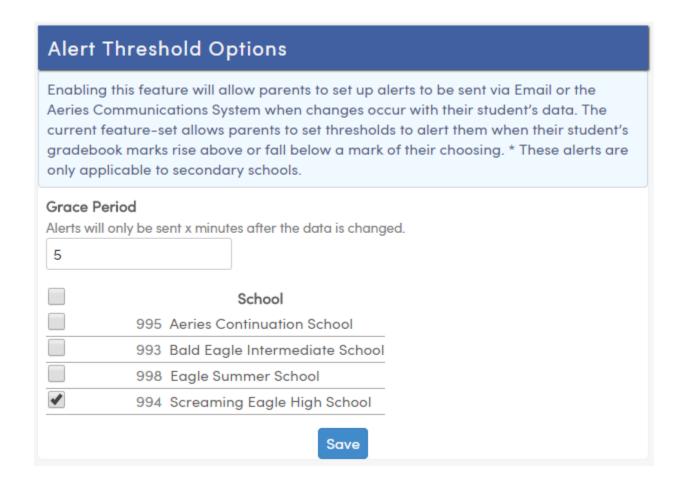# Gradebook Alerts for Parents and Students

Modified on: Mon, Feb 5, 2018 at 3:21 PM

A **Grade Alert Threshold** can be enabled on a school by school basis for parents to assist in monitoring when their student's grades go above or below a configurable threshold. If enabled, the parent portal will display an Alert Options area on the parent Home page. Parents can then set up a threshold to receive alerts when the grade changes for the student. The Grade Alert currently only applies to secondary schools and looks at the **Gradebook Current Mark**.

The Alert thresholds can be enabled under **School Info | Configurations | Alert Thresholds** on the navigation tree. The following page will display.
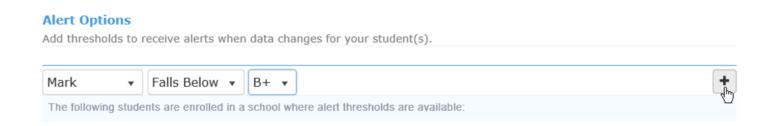

Enter a number of minutes in the **Grace Period** box. The number of minutes will determine how long it will take for the alert to be sent after a threshold has been reached. Using the checkboxes, select which schools to enable the Alert thresholds for.

Note: Alert thresholds can only be used with Secondary schools. The School selection list will only display Secondary School names.
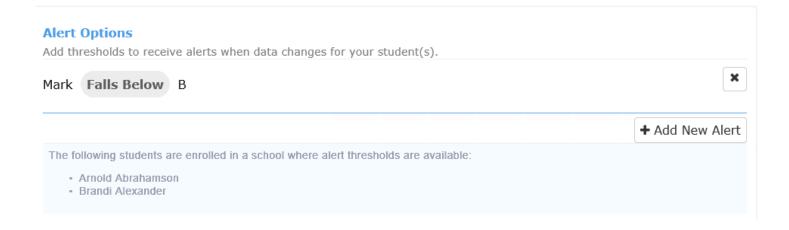
After a school has been enabled for Alert thresholds, the parent portal will display an **Alert Options** area on the parent **Home** page for both parent and student accounts. The Alert Options area will display the names of the students enrolled in a school where the alerts are enabled.

Clicking on the **Add New Alert** button will bring up 3 choices for the parent. Currently, the first drop-down only has a selection for Mark. The second drop-down allows the parent to select the criteria of **Falls Below** or **Rises Above**. The third drop-down displays the mark to select for the threshold. Click the + symbol to add the threshold.

In the example below a threshold was set up to alert the parent if the student's mark falls below a B.

Alert Options

Add thresholds to receive alerts when data changes for your student(s).

Mark **Falls Below** B   ✖

+ Add New Alert

The following students are enrolled in a school where alert thresholds are available:

- Arnold Abrahamson
- Brandi Alexander

When a threshold is met, an email will be generated to alert the parent. If the district has Aeries Communications enabled, the alert notification will only be sent through Aeries Communications. If Aeries Communications is not enabled the alert will be sent to the portal account email.