



The TITAN Family portal is a secure, online system that allows parents to:

- Make an online payment to their children's cafeteria meal accounts
- Remotely monitor their children's accounts
- Set up automatic recurring payments
- Set up low balance e-mail message alerts

How do I get started? Getting started is as easy as 1, 2, 3.



### 1. Register

Register at [family.titank12.com](https://family.titank12.com) by clicking on **Sign up today!**



### 2. Confirm Email

Confirm your email address by clicking on the email verification link sent to your email address.



### 3. Sign In

Now you can sign in at [family.titank12.com](https://family.titank12.com) using your email and password.

#### What if I have several children in different schools?

You can add as many children as you need, as long as they attend San Juan Unified. Payments for each child are made separately.

#### How do I add money/make a payment to my child's account?

You can add money online by clicking on +add money to meal account.

#### Is there a fee or service charge for making online payments?

A processing fee of \$1.95 will be charged for each online payment transaction.

#### Can I receive a notification when my child's account balance is low?

Yes. The system is defaulted to send an email reminder when the balance falls below \$5.00.

#### How can I see activity on my child's account?

If you click on History, you can view Transaction and Student Purchase.

#### What happens to the money in my child's account at the end of the school year?

Your account balance moves with your child from grade to grade.