

# Coordination of Services Teams (CISS Initiative)



**Collective  
Impact for  
Student  
Success**

Youth Enrichment Programs

## 2021-2022 Program Summary



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# CISS/COST Goals

- 1) Improve health & wellness of students & families
- 2) Link students & families to resources
- 3) Remove/reduce barriers to learning & gaps in services
- 4) Facilitate communication between service providers & school staff
- 5) Supporting sites to build & augment their Multi-Tiered System of Supports
- 6) Monitor interventions and progress to then tailor supports to the individual
- 7) Strengthening our schools' capacity to intentionally & consistently use data to identify & provide early and effective interventions



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# COST Data from 2021-2022



3,579

Requests Submitted

Support requested for students by staff, parents, caregivers, and themselves.



4,062 Referrals

Generated from Requests

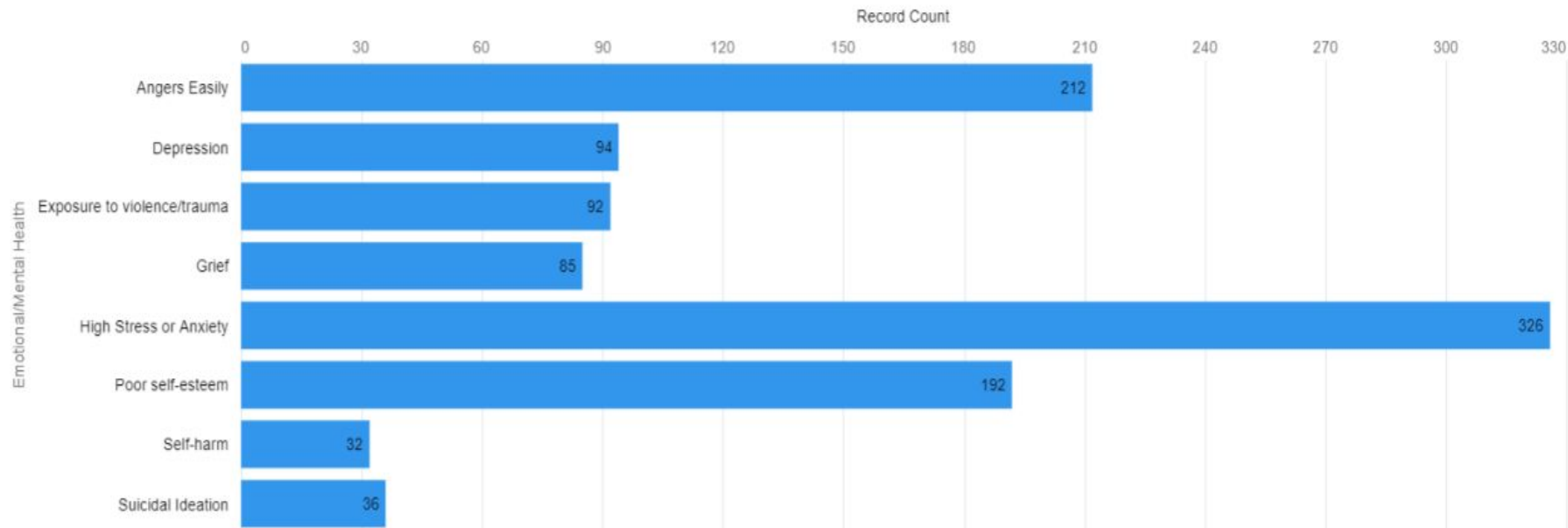
Referrals for services address academic or social emotional needs of student or family; e.g. counseling, family therapy, social skills groups, other outside resources



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# COST Data Themes from 21-22

## Emotional/Mental Health Themes Dash



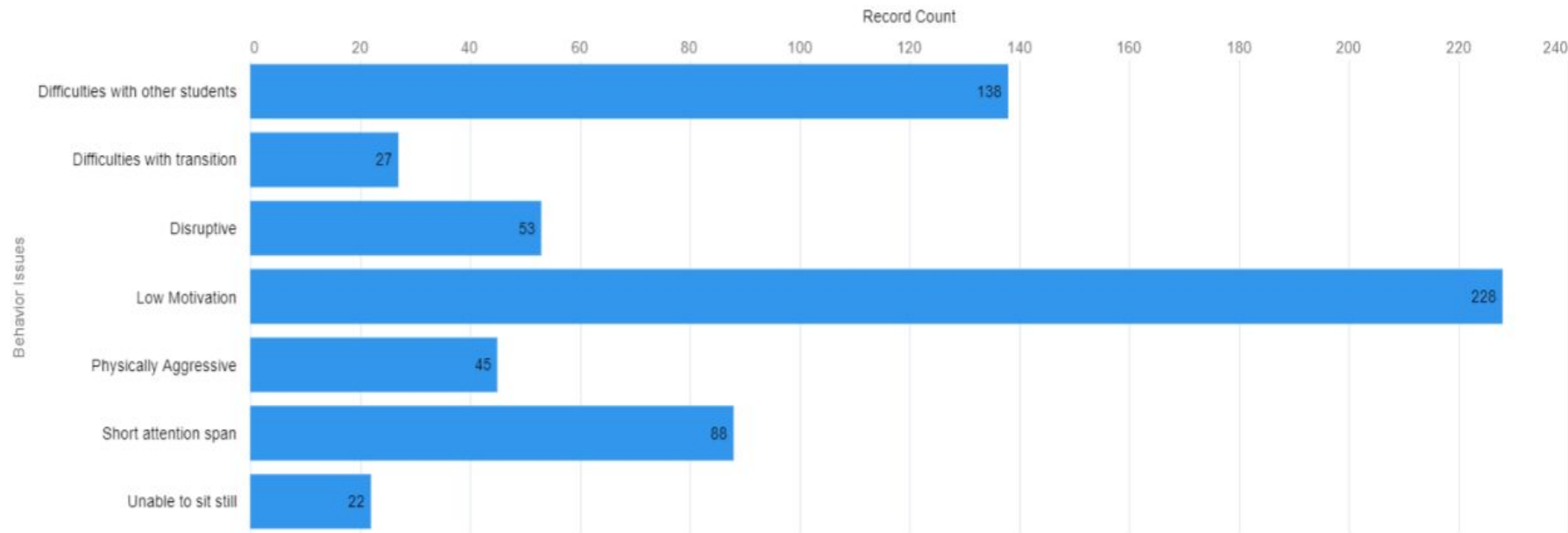
# of times the concern was indicated on the COST Request



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# COST Data Themes from 21-22

## Behavioral Themes Dash



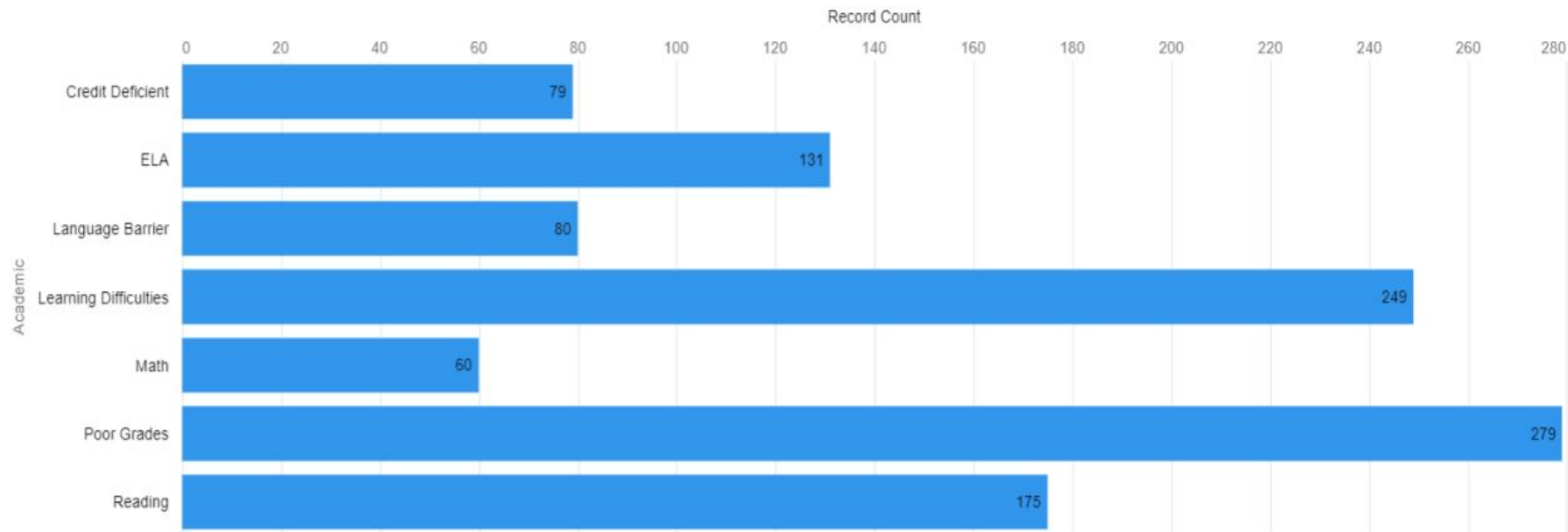
# of times the concern was indicated on the COST Request



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# COST Data Themes from 21-22

## Academic Themes Dash



# of times the concern was indicated on the COST Request

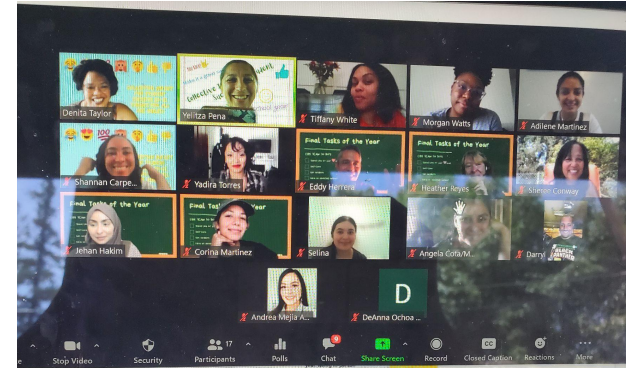


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## Success Stories from COST Specialists

“It was brought to the COST team's attention that a student would walk several miles to school because his parent couldn't afford a clipper card. The clipper card would allow the student to take public transportation to school free of charge under the guidelines of the Alameda County Transportation Program. COST connected the parent with resources to receive free clipper card access for the student. The parent and student appreciated the support and resource provided through COST.”-Secondary COST Specialist

“This school year, the COST Specialist, FES, and La Familia Therapist collaborated on a lunch bunch group of 6th grade girls who were having conflicts inside/outside of school. During the 4 week period, we used circle strategies to help the students positively engage with one another.” -Elementary COST Specialist



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## COST Vision for 2022-23

- 1) Recruit, hire and train new COST Specialists for the 2022-23 school year
- 2) Identify Funding to Increase COST Presence/Activity on Campus
- 3) Increase the use Salesforce Data on Campuses to Inform Admin/SBDM/Stakeholder Decision Making Regarding Community Needs
- 4) Increase COST Specialist Opportunities to Interface with Parents/Guardians/Educational Partners
- 5) Develop a More Cohesive Relationship Between COST Specialists and Staff
- 6) Create a Comprehensive COSTForce User Guide for COST Specialists that includes processes for monitoring and tracking COST data
- 7) Train COST Specialists on strategies to support a positive school climate (i.e. Check In/Check Out)
- 8) Train school site administrators/designee on how to navigate Salesforce



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CISS/COST works  
collaboratively to  
wholistically address the  
needs of our diverse  
community of learners



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