




Find a doctor online

Traditional and Select HMO plans

Searching for a doctor or facility is easy. Use our online **Find Care** tool at anthem.com/ca/CalPERS to look for doctors, hospitals, labs and other health care professionals in your Anthem Blue Cross plan.

To search for a doctor in your plan, log in at anthem.com/ca/CalPERS. You will have to register first. If you have not registered yet, go to anthem.com/ca/CalPERS and choose the  in the top right hand corner. Next, choose **Registration** and enter the necessary information.



If you live in California, it is easy to find doctors in your plan:



If you travel outside California and need urgent or emergency care, find a doctor by following these steps:

1 Go to anthem.com/ca/CalPERS, select **Menu**, then **Find Care**.

2 To see doctors in the **Traditional HMO** plan, choose **Traditional HMO (Blue Cross HMO CACare — Large Group)**.

To find doctors in the **Select HMO** plan, choose **Select HMO**.

- If you live in Los Angeles or Orange County, choose **Los Angeles and Orange County Select HMO Members**.

2 Choose **Blue Card PPO (for Members residing outside of California)**. If you need help finding a doctor, call **1-800-810-BLUE (2583)**.

Except for emergency or urgent care, your plan does not cover care from a doctor or hospital outside of your plan.

3 Follow the steps to find a doctor, hospital or health care professional. You can search by using the doctor's name, distance from you, ZIP code or city. You can see a map and get directions by picking the map icon. To save a copy of your search, use the *Email or Print* options.



We want to help you find the right care

If you need assistance, call Customer Service at **1-855-839-4524** to speak with someone who can answer your questions. If you are outside California, call **1-800-810-BLUE (2583)**. You can find information 24/7 at anthem.com/ca/CalPERS.