



## **NKC Schools 1:1 Technology for All Students**

### ***Frequently Asked Questions***

- 1. Why is North Kansas City Schools implementing 1:1 classrooms?**

Our mission is to prepare students for an ever-changing world through innovative educational experiences. These resources will help us achieve this goal.
- 2. Will students be able to bring iPads home?**

For students in grades K-2, iPads will stay at school. Students in grades 3-8 will be allowed to take their iPad home each evening to be recharged and returned to school daily with a full battery.
- 3. How can students without Internet service at home complete homework?**

There are many free wireless hotspot locations in our area including Starbucks, McDonald's, Panera Bread, and Mid-Continent Public Library. Apps loaded on the iPad can also be accessed without the Internet. Students can work on assignments and projects by using these programs.
- 4. Where should students use iPads at home?**

NKC Schools strongly recommends that all devices be used in an area that is supervised by a parent/guardian. As we teach students to be good digital citizens, the collaboration between home and school is critical to ensuring students are using devices in a safe and secure manner.
- 5. Is there web filtering at home when using iPads?**

Yes! Filtering at home will provide the same level of security that is used at school. However, no filter is 100 percent secure which is why devices should be used with adult supervision. Students also need to follow the Acceptable Use Policy.
- 6. What should we do if an iPad is not working properly or is damaged in any way?**

The student should report the problem to their classroom teacher. The district's Help Desk also needs to be made aware by calling (816) 321-HELP or emailing [helpdesk@nkcschools.org](mailto:helpdesk@nkcschools.org).

**7. How should the screen be cleaned?**

The iPad screen can be cleaned with electronic wipes or a soft, clean cloth. Do not spray any liquid directly on the device.

**8. Can other programs be downloaded to the iPad? Can apps be purchased from the App Store?**

No. Students will not have access to the app store. They will only be able to download programs provided through the Self-Service Portal managed by the school district. Your child's teacher will let you know which apps can be downloaded. We do not have deleting rights and the iPad could get full.

**9. Can things be saved to the homepage?**

Please don't add things to your homepage unless a teacher told you to do so. They can't be deleted.

**10. Can an Apple ID be associated with the iPad?**

We are suggesting that Apple IDs not be associated with the student iPads. This includes not using iCloud as well.

**11. What happens if a student forgets his/her iPad at home?**

It is extremely important to have the iPad at school each and every day. Teachers will incorporate meaningful digital learning experiences on a regular basis that require students to use their device.

**12. Do students need to charge their iPad?**

Yes! Please make sure students charge their device every night at home and bring it to school every day.

**13. How will you know which iPad belongs to each student?**

Each iPad has a unique asset number, and the student's name will appear on the screen.

**14. What happens if the iPad is damaged?**

For \$20 per year, there is an optional risk management program available for the iPad devices. There is no deductible and the program covers damage to the device. The fee can be paid at the school with cash or check. If damage occurs to an iPad not covered by the risk management program, a payment scale is in place for differing types of damage. Families will be responsible for full payment of damage costs should they opt to not purchase the risk management program.

**15. Can the case be taken off the iPad?**

No. The case ensures that the iPad is protected from damage.

**16. Can a different case be purchased for the iPad?**

No. Please use the district provided case.

**17. Can students bring their own headphones?**

Please do! A working set of headphones is helpful.

**18. Will the kids be setting passcodes on their iPads?**

Teachers can provide guidelines for passcodes. There should be no expectation of privacy and both teachers and parents should know the student's passcode.

**19. What tool or app will be used to monitor student activity?**

Setting clear expectations and using good classroom management will be the best way for student activity to be monitored. Teachers will have access to Apple Classroom and professional development.

**20. Can I access YouTube at home?**

Yes! However, there is a filter and the district can monitor usage.

**21. What can students do at home with the iPad?**

The iPad is a tool for learning! Please use the approved apps and websites to practice Reading, Writing, Math, Science, Social Studies, Music and Art at home. Research a topic, create a song in Garage Band, write a book in Book Creator. The possibilities are endless!

**22. Where do I go if I have more questions?**

Students will have some of the answers. They will receive training as the district implements iPads in K-8 classrooms. The school principal will also be able to answer questions and will communicate specific school-wide expectations.

***NKC Schools – A Champion for Students.***