



*The Right Call for Workplace Injuries®*

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**COMPANY NURSE PROGRAM  
SIMI VALLEY UNIFIED SCHOOL DISTRICT**

In an effort to more effectively manage our workers' compensation claims, **Simi Valley USD** has implemented an injury management program called Company Nurse®.

**What is Company Nurse?** Company Nurse is a telephonic triage injury hotline. When an injury occurs, the injured employee and/or supervisor places a call to Company Nurse, a 24/7/365 hotline staffed by trained telephonic triage nurses. After the Injury Care Coordinator records the injury and incident information, the attending nurse will provide first aid advice and direct the injured employee to an appropriate workers comp treatment site if needed.

**Here's how it works:**

- 1) If an injury occurs, the Injured Worker or Supervisor must telephone COMPANY NURSE® at **855-602-5267** before seeking treatment. They will speak with a Registered Nurse who will assist the employee with his or her medical needs and expedite the treatment process. The nurse will determine what kind of treatment, if any, is necessary for the employee based upon their conversation.
- 2) If medical treatment is needed, Company Nurse completes a provider injury alert and faxes this to The Med Center. This serves as notification to The Med Center to expect the employee at their facility.
- 3) The Supervisor's Report of Employee Injury should still be completed by the location site and sent to the District Office.

If the injury results in a need for immediate medical treatment, please refer to the appropriate medical facility and contact Risk Management.

Employees who were triaged by a nurse but not initially referred for treatment are welcome to call Company Nurse again if injuries become worse or new symptoms develop for which they may require additional nurse advice or injury triage services and a possible referral for medical treatment.