

EMPLOYEE ASSISTANCE PROGRAM (EAP): 5203P

In order to achieve the objective of enhancing the personal and on-the-job life of a staff member through the Employee Assistance Program, the District will strive to:

- A. Provide confidential, professional, and appropriate assistance to staff members and their immediate family members within the scope of the program policy;
- B. Promote education and awareness that alcoholism and chemical dependency are diseases for which there is effective treatment and rehabilitation;
- C. Promote adequate treatment coverage for chemical dependency by District-approved group insurance plans for any other disease under these plans;
- D. Provide training in order to increase the supervisor's awareness in identifying changes in staff member's behavior and performance; and
- E. Provide training regarding the supervisor's role in relation to troubled staff members and the utilization of the Employee Assistance Program.

Procedures are as follows:

- A. Referrals may be made by a staff member, family member or a supervisor;
- B. A staff member exhibiting continuing job performance problems not readily corrected by usual administrative procedures would be appropriate for referral to the Employee Assistance Program. When such a staff member is identified, the supervisor will contact the staff member organization representative, if applicable, to inform him/her of the conference with the staff member. The supervisor will inform the staff member of his/her right to determine whether the organization representative will be present at the conference. The staff member may invite the organization representative to the scheduled conference. The conference will be restricted to issues of job performance. Supervisors will avoid expressing opinions or judgments regarding diagnosis or causes;
- C. After the supervisor reviews job performance deficiencies with the staff member, the supervisor will inform the staff member of professional and confidential services available through the District's Employee Assistance Program;
- D. The staff member may choose to accept or reject the offer to meet with the District's Employee Assistance Coordinator for confidential help and referral. If the staff member rejects the offer and the job performance problems do not recur after the conference, the issue is resolved.

If the staff member chooses to participate in the Employee Assistance Program, then the District's Employee Assistance Coordinator will arrange a referral for the staff member to a district-retained professional agency for assessment and treatment.

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- E. If the staff member rejects the offer, and the supervisor and the staff member organization representative, if applicable, recognize that the job performance problem is continuing and the staff member's performance is not satisfactory, the next step will be to offer the staff member a first choice between accepting the assistance offered by the program or be confronted with whatever action is appropriate within the framework of existing collective bargaining agreements or District policies;
- F. The decision to request and/or accept assistance through the Employee Assistance Program is the personal responsibility of the staff member; and
- G. All records resulting from an individual's involvement in the Employee Assistance Program will be confidential unless the staff member provides a written release of information.