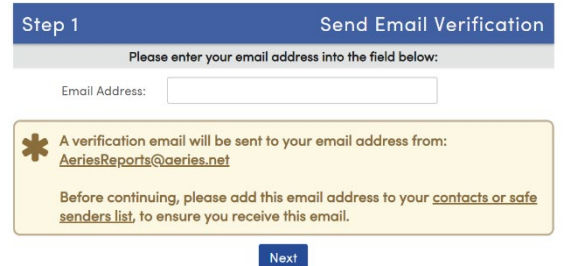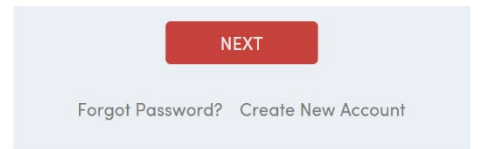# Aeries – Parent Portal Password Reset
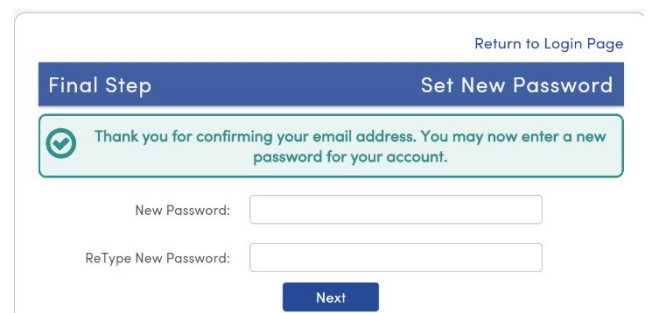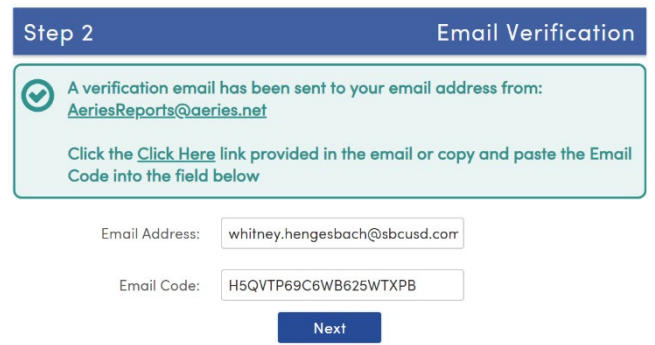
RESETTING YOUR PARENT PORTAL PASSWORD

1. Take a web browser to: https://sbcusd.asp.aeries.net/student/

2. **Click** on the **Forgot Password** link

3. **Enter** the **email address** that is associated with your portal account, and **click Next**

4. Use a new tab in your web browser to log into the associated email account

5. Locate the email which Aeries has sent to facilitate the portal password reset

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NOTE: *You may need to check the junk or spam folder.*

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6. Copy the **Email Code** in the email you received

7. Go back to the original tab in your browser where you started the password reset activity

8. **Enter** the **email address** that is associated with your portal account

9. **Paste** the **code** into the **Email Code** field and **click Next**

10. Enter a new password and confirm the new password

11. **Click Next**
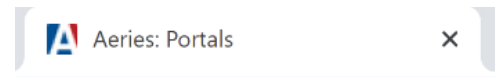
NOTE: *You have successfully changed your password you may now log into your Aeries parent portal account.*
Return to: https://sbcusd.asp.aeries.net/student/ and login.