

It's access to healthcare that cares about your time.

When it comes to managing care for the whole family, health needs can arise at any time. From same-day walk-in care to virtual visits from a phone or computer, the videos below highlight a variety of ways Sutter Health Plus members can conveniently access and manage their care through the Sutter Health network.

Watch the videos below by using your phone's camera to scan this QR code, or by visiting sutterhealthplus.org/membervideos.



Sutter Walk-In Care

Sutter Walk-In Care is available for convenient, same-day care from a Sutter clinician for everyday health needs. Sutter Walk-In Care is open daily with locations across Northern California.



Virtual Visits

Virtual care provides access to a primary care physician or same-day care with a Sutter clinician—all without leaving the house. Depending on the plan design, virtual visits are available for members at the same cost share or less than a regular in-person visit.



My Health Online

My Health Online offers 24/7 access to manage a family's healthcare, view lab results, schedule in-person and virtual appointments, receive text reminders, pay bills, stay connected with a care team, and so much more.



Members also have access to a 24/7 nurse advice line, one-on-one health coaching, an online self-service health plan portal, and immediate assistance managing many aspects of their care and coverage with a single call to Member Services.