



## Your Prescription Program is Changing April 1, 2020

*Welcome to CVS Caremark*

Your prescription drug benefit—available when you need prescriptions filled—is administered by Meritain Health® Pharmacy Solutions, powered by CVS Caremark. You can visit more than 65,000 retail pharmacies nationwide to fill your prescriptions. You also have access to clinical pharmacists for information and support.

### Important information to help you understand the changes:

- Prescriptions were previously powered by Optum Rx.
- You will receive new ID cards from Meritain before April 1, 2020.
- If you are currently receiving a prescription through the mail order program, those prescriptions will be transferred to CVS Caremark mail order on April 1, 2020.

### Important Plan Changes:

- As of April 1, 2020, you will be able to get 90-day medications filled at any retail pharmacy (no longer limited to Walgreens).
- Diabetic Supplies and Prescriptions are available through retail and mail order pharmacies.

### Specialty Pharmacy

- Banner Family Pharmacy—Chandler will continue to be the pharmacy solutions for specialty medications that might be needed for any members of ASBAIT. They can be reached at 1.602.747.6442 or 1.844.747.6442.
- CVS Caremark Specialty Pharmacy is also available as a secondary option.

### Helpful tip

Be sure to bring your new Meritain Health ID card with you to the pharmacy when filling prescriptions. This will ensure that you receive your full benefits through CVS Caremark.



## Getting answers to your prescription drug questions as of April 1, 2020

Log on to [www.caremark.com](http://www.caremark.com) to view your prescription history, check order status, check interactions or ask a pharmacist a question. Our Customer Care representatives are also available seven days a week to answer questions about your prescription order.

Meritain Pharmacy Solutions, powered by CVS Caremark will help...

- Fill your prescriptions:
  - Through our network of more than 65,000 retail pharmacies.
  - By delivering your long-term prescriptions directly to you through the Meritain Health Pharmacy Solutions powered by CVS Caremark Mail Service Pharmacy.
- Support your safety and health:
  - By filling your mail service prescriptions accurately.
  - By making sure that the medicines you receive are high quality, safe and what your doctor prescribed.
  - By reviewing your prescription history with every prescription we fill to identify and prevent any potential problems such as unintended drug interactions.
- Save you money:
  - By encouraging the use of medically appropriate generic and lower-cost brand drugs.
  - By filling your long-term prescriptions through the Meritain Health Pharmacy Solutions powered by CVS Caremark Mail Service Pharmacy.
  - By consulting your doctor when a lower-cost alternative may be appropriate for your prescription.

### Timeline

After April 1, 2020, members may set up their profiles on the website [www.caremark.com](http://www.caremark.com).  
If you have any questions, just call CVS Caremark at **1.866.475.7589**.

