

PROHIBITED ITEMS

For the safety of our guests, the Bert Ogden Arena does not permit the following items into the facility



**BERT OGDEN
ARENA**

WELCOME
We support a family-safe environment for our fans!

Prohibited items may vary based on the type of event being held at the H-E-B Park and are at the discretion of H-E-B Park Management

Because your safety is our priority, the following items will be allowed due to COVID-19:



Hand Sanitizer
Up to 8 oz.



Face Masks
Required for all events (only covering nose and mouth)



Gloves

APPROVED BAGS

No larger than 8"x8". Clear bags must not exceed 12"x12"x6"



Clear Large Bags Only
12"



Small Bags
Small clutch bags/purses do not have to be clear, but cannot exceed 8"



One Gallon Reusable Plastic Storage Bag



Childcare Supplies
Must go through security screen



Medical Supplies

NON-APPROVED BAGS


Coolers


Briefcase Computer Bag


Backpack


Luggage


Camera Bag

PROHIBITED ITEMS

Patrons may be refused entry if in possession of the following


Alcoholic Beverages


Food and Drinks


Tobacco Products


Firearms/Weapons


Drones


Umbrella


Illegal Drugs


Inflatables


Aerosol Cans

SCREENING POLICY

All bags and persons are subject to a visual and metal detector screening. Screenings are a condition of entry and any refusal to be inspected may result in a refusal to admit. Bert Ogden Arena encourages guests to NOT bring bags to the Arena. Anything above 8"x8" must be clear and not exceed 12"x12"x6".

- Aerosol cans: air horns, sun screen, bug spray, silly string, hairspray, etc.
- All and any Tobacco products (chewing, tobacco, cigarettes, etc)
- Animals, with the exception of service animals
- Baby seats or carries (unless ticket is purchased for it)
- Banners, signs and/or flags larger than 4 feet tall by 8 feet wide. Any banners or signs that do not fit this guideline may submit a request for entry in writing to Guest Services at guestservices@bertogdenarena.com
- Beach balls, Inflated Balloons/Objects and Frisbees
- Bikes, in-line and roller skates, skateboard, scooters, shoes with wheels, helmets

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- Chains, studded bracelets, etc.
- Chairs/stools
- Clothing or items with offensive language or any other item deemed inappropriate by Bert Ogden Arena
- Coolers and ice chests
- Drones
- Electronic cigarettes
- Firearms and/or concealed handguns*
- Flammable liquids
- Flares, incendiary devices, smoke bombs, sparklers and fireworks of any kind
- Glass, plastic, metal containers and flasks
- Gum
- Illegal drugs and any other illegal substances
- Laptop/tablet computers, 2-way radios, flashlights
- Laser pointers
- Liquids of any kind greater than 3.4oz / 100ml (perfume, nail polish, etc.)
- Mace (pepper or tear gas)
- Missile/projectile like objects
- Noisemakers: air horns, boom boxes, cowbells, drums, horns, megaphones, vuvuzelas, whistles, or any other item deemed as a noisemaker by Bert Ogden Arena management
- Outside food & beverage of any kind
- Pamphlets, handouts, advertisements, flyers, etc. (unless approved by Bert Ogden Arena management)
- Parcels or packages
- Permanent markers, spray paint, streamers
- Poles and/or rods
- Portable heaters
- Seat cushions
- Skateboards, rollerblades, bicycles, helmets
- Tripods and monopods
- Umbrellas (guests are encouraged to bring raincoats, pullovers or ponchos)
- Weapons of any kind
- Any other item deemed to be inappropriate or dangerous by Bert Ogden Arena management

Guests must throw the prohibited item in the trash or return the item to his/her vehicle. Bert Ogden Arena reserves the right to confiscate any prohibited items and/or escort the guest from the building. Please note that this list is not all-inclusive and may change or be updated at any time without notice. Golden Grape Entertainment is not responsible for lost/stolen items.



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