

School Support Profile (SOP)



The International School
of The Hague

International School of The Hague
(02GP05)

2022-2023

Wijndaelerweg 11
2554 BZ The Hague

 **perspectief op school**

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1. Introduction



Appropriate education

All children deserve appropriate education. They have a right to an education that challenges them while considering their needs. Whenever possible, children attend mainstream education. Special education may sometimes be needed for students whose needs are better met there. In this way, they are best prepared for further education and a place in society.

The school works with organisations that provide youth services in and around the home situation for those students who need this support.



What this document covers

This report describes the school's vision on support, the support facilities that the school offers in order to provide inclusive education and the development goals that the school has set itself. This document is, therefore, also relevant for the alliance (*samenwerkingverband*) and the parents



Role of the alliance and the school

To ensure that all children have a suitable place, schools have set up regional alliances (*samenwerkingsverbanden*). In these alliances mainstream and special education work together. The schools within the alliance make arrangements on aspects that include the guidance and support that all schools in the region can offer and the students who can be placed in special education. The alliance also makes arrangements with the municipalities in the region about the deployment of and alignment with youth services (*jeugdhulpverlening*).

Parents apply to the school of their choice for their child and the school reviews what support the child will need and what opportunities the school can offer. This document can serve to help parents in the selection of a school by providing an overview of the support that the school can offer their child. Whether the school is the right place for their child will always become clear in an individual interview about the child's needs. This will not only depend on the support that can be provided but also on the specific capabilities and support needs of the child.



How this document has been created

This document has been prepared on the basis of an online questionnaire. The school has formulated the support that is possible, the vision on which that support is based and the relevant goals that have been set.

2. Our school & Appropriate Education

2.1 General information

Gegeven	Antwoord
Date of completion	February 2023
Name of our school	International School of The Hague
Type of education	Secondary Education (Voortgezet onderwijs; VO)
Name of our school board	Stichting 'Het Rijnlands Lyceum'
Name of our alliance	SWV Zuid Holland West
Lower educational levels	IB Middle Years Programme (MYP)
Upper education levels	IB MYP (ISH MYP Certificate), IB Diploma Programme (IBDP) , IB Careers Programme (IBCP)
Years	We offer a full five years (MYP and 2 years in either IBDP or IBCP)

2.2 Vision

Our educational concept

International Baccalaureate (IB) - Inquiry based learning

Explanation of educational concept

The International School of The Hague (ISH) shares an understanding that at the centre of international education are students who come to school with combinations of unique and shared patterns of values, knowledge and experience of the world and their place within it. ISH encourages these students to pursue personal excellence by being curious, connected and compassionate lifelong learners.

The International School of The Hague takes a holistic view of education, so that along with cognitive development, the school programmes address social, emotional and physical wellbeing. ISH offers opportunities for students to become active and caring members of local, national and global communities and develop international mindedness and intercultural understanding through the attributes of the ISH Community Profile.

Teachers at the school are committed to an inclusive learning environment and help empower and inspire personal excellence in all students by encouraging them to take responsibility for their learning. Teaching and learning grows from an understanding that people work together to construct meaning and make sense of the world. ISH supports and challenges students to improve their learning by engaging with a strong, diverse community and a coherent curriculum that is broad, balanced, challenging, conceptual and connected.

This website explains the International Baccalaureate (IB) and its separate components:

<https://www.ibo.org/programmes/>

You can read more about the Middle Years Programme (IB MYP), Diploma Programme (IB DP) and Career-related Programme (IB CP) that we offer at The International School of the Hague.

Our vision on appropriate education

Mission: Curious, connected and compassionate: Inspiring personal excellence in our strong and diverse community.

Vision: To shape a better future for all: Inspiring students to become compassionate and proactive global citizens.

Curious

- We are open-minded critical thinkers who learn through inquiry, reflection and engaging with different perspectives.
- We learn about ourselves and the world around us through service and experiential learning.
- We are independent and interdependent life-long learners with a thirst for knowledge.

Connected

- We take pride in the strength of our community and the diversity within it.
- We value our individual identities and celebrate cultural diversity.
- We connect with local and global communities through our learning.

Compassionate

- We develop self-respect and show compassion to others.
- We take responsibility for our actions and strive to have a positive impact.
- We show courage and act with integrity, fairness and respect.

In addition to our ISH Guiding Statements (please see our school guide), this is our vision on inclusive education (from our Inclusion Policy):

We acknowledge that:

- education for all is a human right
- every educator is an educator of all students
- learning diversity is a rich resource for building inclusive communities
- multilingualism is a fact, right, and resource
- diversity includes all members of a community.

We strive to:

- create affirmative, responsive environments that promote a sense of belonging, safety, self-worth and whole growth for every student
- consider learning from a strength-based perspective
- ensure that all learners belong and experience equal opportunities to participate and engage in High Quality Learning
- unlock every student's full potential through connecting with, and building on, previous knowledge
- ensure that all students in the school community fully participate in an IB education and are empowered to exercise their rights and accept their responsibilities as citizens
- ensure that assessment provides all learners with opportunities to demonstrate their learning, which is rewarded and celebrated
- ensure all students in the school community have a voice and are listened to so that their input and insights are taken into account
- enable all students in the school community to develop the IB learner profile attributes and develop into inquiring, knowledgeable and caring young people who help to create a better and more peaceful world through intercultural understanding and respect
- ensure that all students experience success as a key component of learning.

2.3 Education and support

Strengths in our support

The International School of the Hague offers a rich environment for learning and holistic development including a variety of outside school and extracurricular activities, including sports, music, arts, design, green space, MUNISH. Furthermore, our pastoral curriculum supports our students' social and emotional development and mental wellbeing.

Support structure

The ISH has a comprehensive specialized support structure:

- **Learning Support Department** - a team of learning support specialists
- **Student Wellbeing Department** - a team of counsellors
- **English as an Additional Language Department**- a team of English teachers that help students who have to acquire English as an additional language to access the working language of the school.
- **Health Office** - a team of trained nurses who offer basic medical support.

Collaboration

A multidisciplinary Student Support Team works together to address complex student needs. This team consists of the coordinators of the Learning Support, Student Wellbeing, and English as an Additional Language Departments, Year Leaders, and Deputy Heads for both Student Support and Student Guidance. The MYP and IB CP/DP coordinators join on request.

For external support ISH works effectively with an outside school support network (School Formaat Social Worker, School Doctor and School Nurse from the CGD, Attendance Officer, and educational consultants of the Samenwerkingsverband) in regular "JES (Jeugd en School Formaat)-meetings".

Students in their exam year with diagnosed needs can apply for Inclusive Access Arrangements with recent valid documentation. The IB will authorize this based on valid documentation provided in an up-to-date psycho-educational report.

Depending on the student's educational needs and the school's facilities, ISH offers small group or individual support sessions.

The Student Wellbeing Department has a "Camino room", which is a physical space with a support system, where students can take a sensory break for 5-10 minutes to be able to return to class again, and for quiet social lunches.

The Student Wellbeing Department connects students in need of psycho-educational assessments to external psychological agencies. We work together with these external agencies to implement any recommendation from the psycho-educational Assessments within the school setting.

The internationally mobile community is characterized by specific issues as a result of displacement, adjusting to a new country and culture. Mobility affects learning, and sometimes students have gaps in knowledge because of the different educational systems. Within the support structure of the ISH, we carefully screen students to place them in groups that fit their current level to help them overcome gaps, offer several types of support to help them throughout their journey with us, and monitor students' progress through the Student Support Team structure. For more information, see the Learning Support and Wellbeing Department protocols and procedures.

The Pathfinder Programme

In Years 8-11, students can choose to join the Pathfinder Programme for a number of subjects. Pathfinder students work towards the same standards and objectives as any other MYP student at the school or around the world, but wherever possible we give them a choice about their learning. In doing so, we hope to harness a student's intrinsic motivation for learning and to help them create their own "story and mission". Pathfinder Programme is also available as one of the subject options in years 10-11, giving students the opportunity to direct their own learning within the interdisciplinary objectives framework of the IB Middle Years Programme.

IDEA committee

The purpose of the IDEA committee is to identify and implement programmes that will strengthen Inclusion, Diversity, Equity & Anti-racism at ISH. Key areas of the committee include the creation of a safe space for students and other members of the ISH community.

Limitations to our support

It is vital that any student that joins ISH Secondary arrives with the potential of being successful in the academic programmes and is able to benefit from an IB education. The International Baccalaureate MYP is equal to HAVO/VWO in the Netherlands and requires significant independence, motivation and organization from a student.

Our academic programme is unlikely to be appropriate for students with a general learning difficulty, disharmonic learning profile, memory and/or attention issues, learning disadvantages, and/or limited English understanding and expression (in Year 10 and above).

Whether this school can facilitate a student's learning profile will be a case-by-case decision. We are not a special educational needs school and all students who are enrolled are expected to follow the full IB MYP, CP or DP curriculum. We are not able to offer an alternative curriculum other than the IB MYP, CP, or DP.

For students who have documented educational needs, we generally offer 45 minutes of small group support per week..

ISH does not facilitate one on one support in the classroom, nor do we recommend one-to-one assistance provided by external agencies except in exceptional cases.

ISH students need to be able to behave safely and appropriately in a mainstream school context. ISH cannot facilitate students that endanger their own safety or that of other students, that show serious disruptive behaviours that obstruct the learning environment, have serious truancy problems, and/or refuse to come to school.

ISH cannot facilitate students who require a therapeutic educational programme (education that includes an intensive therapy programme).

ISH cannot facilitate students who need daily complex medical expertise.

There are more limited secondary education options for international students than for Dutch students, and transfer to Dutch schools rarely happens. Out of necessity, students who wish to enter the Dutch Secondary education system after Primary school will have to move into the first year of ISH Secondary, before they can transition into Dutch education. Dutch Secondary education's first year is ISH's second year of the IB MYP. This is a good option for students who have a decent level of Dutch, whose family intends to stay for a longer time in the Netherlands, and whose learning better fits the Dutch Secondary Education options.

Students must be able to demonstrate English language proficiency in line with the following levels:

Year 7 - Beginner Phase 1

Years 8 - 9 - MYP English Language Acquisition Phase 2

Years 10 - MYP English Language Acquisition Phase 3

Years 12 - 13 - DP English B Standard Level (SL)

These limitations ensure that we only accept students with the language potential to benefit from our educational programmes. Further details are outlined in our ISH admissions policy and EAL support document.

[Our ambitions and development goals for support](#)

Our ambitions and development goals for support

ISH is further developing the Dyslexia and Dyscalculia policy.

ISH is further developing English fluency methods, such as a summer course for new English Language Learners, software platforms, and in-class EAL support for English language learners to get better access to our working language.

ISH is further developing internal universal screening through GL assessment measures, including the CAT4, Math baseline testing and PASS.

We are keen to develop a protocol to identify and support high potential learners.

Continually improving and further developing our transition programme with a particular focus on consistency of induction of all new starters throughout the year.

3. Support to our students

Our school offers our student several support facilities. Paragraphs 3.1-3.3 provide summaries of the support available.

Key



Available at the school



Centrally available to the school through The Board



Centrally available to the school through The Alliance (SWV) or third parties

3.1 Expertise

Within our school team, (task) hours have been assigned to several roles in order to offer support to our students and to meet their specific educational needs. These are shown in the table below.

The following list shows the types of expertise that can be deployed for students who need them.

Expertise	At the school	Through the Board	Through the alliance and third parties
Student anti-bullying advisor			
Careers counsellors			
Dyscalculia specialist			
Dyslexia specialist			
Executive function specialist			
Fear of Failure trainer			
Behaviour/social skills specialist			
Mentor			
Dutch as a second language specialist (NT2)			
Teaching assistants			
Arithmetic/mathematics specialist			
Language and Reading specialist			

Other, namely	At the school	Through the Board	Through the alliance and third parties
Autism specialist			
Transition specialist			
Staff Wellbeing Specialist			

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3.2 Facilities

The following list shows the facilities that are available for students who need them. These facilities are mostly focussed on groups of students with a similar support need.

Facility	At the school	Through the board	Through the alliance and third parties
Dutch as a second language specialist (NT2)	🏠		
Summer School	🏠		

Other, namely	At the school	Through the board	Through the alliance and third parties
Health Office	🏠		
Pathfinder room	🏠		
Every support department has their own working-rooms	🏠		
Camino	🏠		

Explanation of the facilities

Camino (type of project group) - The Wellbeing Department has a "Camino room", which is a physical space with a support system, where students can take a sensory break for 5-10 minutes to be able to return to class again, and for quiet social lunches.

NT2- klas - We offer Dutch lessons by NT2 qualified teachers to all non-native speaking students from Year 7-11 as a Dutch International School. All native speakers receive "mother-tongue" classes.

Summer School - 1 week Summer School for new students who have a low level of English











Health Office - a team of trained nurses who offer basic medical support in their office.





Pathfinder Room - specific room for student who follow the Pathfinder Programme

Department Rooms - Every support department has their own offices - where Learning Support, Wellbeing Department and EAL offer their support to students, and meet parents.

3.3 Methods

The following list shows the methods that can be deployed in addition to the educational programme for students who need them. These are training sessions and/or approaches that enable our school to provide extra support to specific students in their development needs.

Method	At the school	Through the board	Through the alliance and third parties
Approach to emotional development			
Approach to behavioural concerns			
Approaches to social safety			
Aggression Regulation Training			
Additional tutoring (subject content)			
Compensatory dyslexia training			
Exam preparation training			
Fear of failure reduction training			
Social skills training			
Study skills training (Approaches to Learning)			

Other, namely	At the school	Through the board	Through the alliance and third parties
Transition: Safe Passage			
Gender identity response			
Anti-Racism Group			
IDEA committee			

Explanation of the methods

Support lessons - the Maths and Science Department offers (group) support lessons for all years.

Transition Safe passage - special programme focused on the transition in and out of school

IDEA Committee - a committee dedicated to Inclusion, Diversity, Equity, and Anti-Racism.

Gender Identity Response - a workgroup dedicated to supporting students in safely exploring their gender identity.

3.4 Physical spaces

Our school also offers physical spaces for meeting specific support needs. These also include adjustments made to our school, making it physically accessible, so that students with a physical impairment can also participate in the educational programme.

Physical spaces
Treatment room (Health Office)
Individual or group study area
Sports Facilities
Lift
Wheelchair access
Relaxation room
Space for social/emotional skills training

Other, namely ...
Health Office
Camino Room

Explanation of the physical spaces

n/a

3.5 Protocols

The following list shows the protocols in place within our school. These are guidelines to prepare our school in case we need to act fast..

Protocol	Status
Domestic violence and child abuse reporting code	Actively applied
Protocol for registration with Youth Services and School (JES)	Actively applied
Anti-bullying Protocol	Actively applied
Behaviour and Social Safety Protocol	Actively applied
Health and Safety Protocol	Actively applied
Expected behaviours Protocol	Actively applied
Protocol for school absenteeism and 'thuiszitters'	Actively applied

Other, namely ..	Status
Gender inclusive school protocol Safeguarding protocol Click or tap here to enter text. Click or tap here to enter text.	Actively applied

Safety	Response
Staff ensures respectful interaction	Yes
School has an insight into perception of safety	Yes
School has safety policy in place	Yes

Explanation of protocols

n/a

3.6 Teacher Skills

The following list shows the teacher skills at our school. This is a self-assessment by the school based on the indicators for action-oriented working (in Dutch: handelingsgerichtwerken, HGW). Action-oriented working is a methodical approach to determine and organise the support that a student needs. The extent to which a school realises action-oriented working helps determine the extent to which the school can offer students appropriate education.

The percentages in the first table below are a sum of the scores on the individual indicators. The second table shows the scores by indicator.

Key to skills

#	Number of indicators
N	Not developed yet
I	Being developed
O	Developed
V	Well developed

Teacher skills	#	N	I	O	V
Action-oriented working	14	0 %	0 %	21 %	79 %

HGW Indicator	Score
Our teachers work together with parents. They involve them in the analysis, the development and implementation of our support mechanisms as experiential experts and partners.	Developed
Our teachers explore and identify the educational needs of our students (including through observations, interviews and analysing tests)	Well developed
Our educational structure and pastoral structure is clear to everyone. There is a clear structure as to who does what, why, where, how and when..	Developed
Our teachers shape the education based on short-term and long-term SMART goals (rather than an adopted/set method).	Developed
Our teachers evaluate their learning and development goals systematically and periodically and adapt these, as and when required..	Well developed
Our teachers reflect on the interconnection between the student, the teacher, the group and the content to understand and anticipate educational needs.	Well developed
Our teachers' attitude and behaviour are expressly based on what <i>is</i> possible (despite challenges).	Well developed
Our teachers reflect on their own actions and their potential effect on students', parents' and colleagues' behaviour.	Well developed
Our teachers can make reflections transparent using tools selected by the school.	Well developed
Our teachers facilitate ownership of the learning process in their students.	Well developed

Our teachers follow IBMYP/IBCP, IBDP unit planners to meet the learning and development goals for the group, subgroups and individual students.	Well developed
Our teachers make their own choices in terms of content and delivery to best meet the educational needs.	Well developed
Our teachers are encouraged to be self-reflective and proactive about peer reflection.	Well developed
Our teachers are aware of the great impact they have on the development of their students.	Well developed

Explanation of action-oriented working (HGW)

The CPL & Appraisal process using the BlueSky platform is being modified to suit the school's context, with staff completing self reviews in order to finalise objectives and effective goal-setting. All staff are involved in the 3-year cycle.

Collaborative reflection and planning time (CPT) takes place on a weekly basis across all subject areas, with staff contributing ideas on which elements of units are working well and which could be more effective to suit students' needs.

Collaborative moderation, standardisation and planning take place regularly during subject meeting times.

The identification of students' individual needs also takes place during pastoral-specific meeting times; these discussions focus not only on educational needs but also wellbeing and safeguarding needs. In addition, discussions on the needs of whole year groups take place to further support the cohort.

4. Organisation of the support

To ensure appropriate support for our students, our school has a support process in place and collaborates with external organisations.

4.1 Support process within the school

Inrichting ondersteuningsroute

The Year Leader/Mentor/Teacher can make a referral if they are concerned about a student or if parents have raised a concern. The Year Leader shares the concerns about the student with the Student Support Team (Year Leader, Learning Support Coordinator, Wellbeing Coordinator, English as an Additional Language Coordinator, Deputy Head Student Support and Deputy Head Student Guidance (joined by the Deputy Head IBMYP/ Deputy Head IBDP/CP if/when required). The Student Support Team decides on appropriate support measures to put in place. If external advice is needed the student is discussed in the JES-meeting with external advisors.

Cooperation with parents in the support

The responsibility to involve parents in the support lies with the:

- Subject teachers
- Mentors
- Year Leaders
- Deputy Year Leaders
- Subject Area Leaders (SALS)
- Subject Coordinators
- Deputy Heads
- (Vice) Principal
- Attendance Officers

Explanation of the cooperation with parents

The relevant staff member in a support team (Wellbeing Department, Learning Support, or English as an Additional Language) will inform and discuss the support plan with the parents. In some cases it might be the Year Leader, Deputy Head Student Support or Deputy Head Student Guidance who informs the parents: depending on the concern.

Support team

Our school works with a support team. A support team is a team of experts, who meet to discuss students who need extra support.

Our (internal) support team includes:

Year Leader

Learning Support Coordinator

Wellbeing Coordinator

English as an Additional Language Coordinator

Deputy Head Student Support

Deputy Head Student Guidance

(joined by the Deputy Head IBMYP/ Deputy Head IBDP/CP if/when required)

Our (External) Team includes:

School Formaat Social Worker
School Doctor
School Nurse from the GGD or CJG
Attendance Officer
Educational consultants of the Samenwerkingsverband

Our (extended) support team meets at least 6 times a year.

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Application process

The responsibility for the registration process for the support team lies with:

The Admissions Office Team

The Deputy Head Student Support and/or Deputy Head Student Guidance

The Learning Support Coordinator

The Wellbeing Coordinator or team member (as appropriate)

The English as an Additional Language Coordinator (as appropriate)

Explanation of the registration process

The Admissions Team works together to decide whether a child can or cannot be offered a place at The International School of the Hague, depending on their needs and the support we are able to offer. Our priority is to ensure that we can offer each child the most appropriate education.

4.2 Collaboration with core stakeholders

Educational sector

The following list shows the educational sectors with which our school works.

Educational sector
Mainstream Primary Education (English and Dutch)
Mainstream Secondary Vocational Education (e.g. MBO Mondriaan)
Mainstream Secondary Education (e.g. International Transition class – ISK), Edith Stein
Higher Education (National and International)

Chain/core partner

The following list shows the partners with which our school works. These partner organisations offer specialised support or assistance in and around the home situation, for upbringing and health and safety. These partners help determine the extent to which the school is able to align support with the other assistance.

Core partners
Youth and Family Centre (Centrum Jeugd en gezin - CJG)
School Support Team Counsellor (Schoolondersteuningsteam - SOT)
Youth Healthcare (Jeugdgezondheidszorg - JGZ) (school nurse / school doctor)
Youth Assistance (Jeugdhulpverlening)
Attendance Officer
School Social Worker

Other core partners
Neighborhood Police Officer

Explanation of collaboration

n/a

5. Planning process

This chapter describes how our school ensures appropriate support by working according to a PDCA cycle.

5.1 School Support Profile (SSP and SOP in Dutch)

This school support profile (SOP) explains the support that the school can offer to students. Furthermore, it contains the ambitions that the school has for the future.

Our school's SOP is evaluated and updated on an annual basis.

The Student Support Team together with Deputy Head Student Support and Vice Principal were responsible for updating the SOP this year.

5.2 Student Support Plans (Ontwikkelingsperspectiefplannen - OPP)

Our Student Support Team writes Student Support Plans (SSPs) for students needing additional support. The SSPs describe the educational goals and support.

Our students' SSPs are evaluated and updated on an annual basis by the relevant Case Manager within our support departments.

How our school updates the SSPs

The OPP is implemented in learning support sessions, the goals drive the content and support tools and structure that occurs in learning support sessions. We aim to review the progress and targets twice a year with parents. SSP's are also used for more complex additional educational needs that streamline comprehensive, well-targeted support between departments.

How our school monitors whether the SPP goals are achieved

We measure the progress towards goals through student observations, teacher feedback, analysis of student work, parent feedback etc bi-annually.

6. Appendix

List of specialists

This chapter provides a list of all the specialists with the definitions used in the **Perspective on School questionnaire**.

Specialist	Definitie
Video coach and/or video interaction coach	An expert intended to improve teacher behaviour through personal coaching or discussing video recordings.
Coach for Appropriate Education	The Coach for Appropriate Education focuses on the learning process and questions around support from students and teachers.
Dyscalculia Specialist	An expert in identifying dyscalculia in students and implementing appropriate support.
Dyslexia Specialist	An expert in identifying dyslexia in students and implementing appropriate support.
Physical Specialist (such as a motor remedial teacher)	An expert who provides additional educational assistance in the context of physical education. They focus on the child's physical development.
Behavioural/Social skills Specialist (SOVA = sociale-vaardigheidstraining)	A specialist in assisting in the development of skills relating to the interaction with others. Social skills include (amongst others): understanding others, being a good listener, paying attention to another person's feelings and solving conflict.
Young Child Specialist	An expert who has specialised in the development and needs of young children.
Speech Therapist	A speech therapist in education offers prevention, care, training and advice relating to the primary mouth functions (sucking, swallowing and chewing), hearing, voice, language and speech.
Highly Gifted Specialist	An expert in coaching students with a talent to realise exceptional performances.
Intellectual Impairment Specialist	An expert in focusing on students who perform below average.
Dutch as a second language Specialist (NT2)	A specialist in the field of Dutch language acquisition for students with a different language background.
Support Consultant/ Behavioural Scientist	The support consultant is characterised as a behavioural scientist with a wide knowledge of the school, who contributes to the development of students with behavioural problems. They often coach teachers, peripatetic teachers and others. This is often a psychological or a special education expert.
Special Education Expert	The special education expert implements a treatment and coaching plan for persons with development, learning and behavioural problems to improve their situation. In this way, the aim is to provide the support that best suits their character and concerns for the purposes of optimising their development and maximising their opportunities to engage. The special education expert, therefore, specialises within scientific education.
Psychologist	A psychologist is a professional expert in psychology, the science of focussing on inner life (knowing, feeling and striving) and behaviour of people.

Arithmetic / mathematics Specialist	A specialist in identifying arithmetic and mathematical problems in students and implementing appropriate support.
Language/reading specialist	A specialist in identifying language and reading problems in students and preparing appropriate support.
Internal counsellor	An expert responsible for coordinating, counselling and innovating tasks at school.
Student Coaching	An expert who helps, advises or refers students with problems.
Remedial Teaching	An expert providing assistance to students with learning difficulties or behavioural disorders (such as fear of failure).
Support Coordinator	An expert responsible for coordinating, counselling and innovating tasks at school.