



# Contact Phoenix Police

- Call 911 if you have an emergency or if you know of a threat to public safety.
- Call crime stop at 602-262-6151 to file a police report or have an officer dispatched.

<https://www.phoenix.gov/police/policerreport>

<https://www.phoenix.gov/police/policerreport/online-reporting-en-espanol>

<https://www.phoenix.gov/police/contact-police/emailpolice>

<https://www.phoenix.gov/atyourservice>

## **Trespassing and Authority to Arrest (ATA)**

<https://www.phoenix.gov/police/resources-information/criminal-trespass>

## **Phoenix Police Department Traffic Complaint Hotline**

<https://www.phoenix.gov/police/traffic-complaint-hotline>

## **Traffic Safety Numbers**

<https://www.phoenix.gov/police/help/traffic-safety>

## **Speeding or Traffic Issues**

<https://www.phoenix.gov/police/safebiz-network/speeding-traffic-issues#:~:text=If%20speeding%20or%20other%20traffic,to%20have%20the%20concerns%20addressed.&text=The%20traffic%20complaint%20hotline%20may,.complaints%40phoenix.gov>

## **Street Transportation Department**

<https://www.phoenix.gov/streets>

## **Maintenance Requests**

<https://www.phoenix.gov/streets/neighborhood-traffic-programs-services/maintenance-requests#:~:text=%E2%80%8BFor%20quick%20response%20to,call%20602%2D262%2D6441.&text=PLEASE%20NOTE%3A%20If%20you%20wish,of%20the%20abutting%20property%20owner>

## **Neighborhood Cleanups & Tool Lending**

<https://www.phoenix.gov/nsd/programs/cleanups-and-tool-lending>

## **FACEBOOK ACCOUNTS**

<https://www.facebook.com/phoenixneighborhood>

<https://www.facebook.com/pages/Mountain%20View%20Precinct/150845624970312/>

## Helpful Phone Numbers

24HR Crisis Line 602-222-9444  
Animal Control (Loose Dog) 602-506-7387  
Barking Dog Hotline 602-262-6466  
Better Business Bureau 602-264-1721  
Child Abuse Hotline 1-888-767-2445  
City Zoning 602-262-7844  
Dead Animal Pickup 602-262-6791  
Dept. of Public Safety (DPS) 602-223-2000  
Family Counseling Referral 602-506-4308  
Fire Department 602-253-1191  
Graffiti Busters (Removal) 602-534-4444  
Injured Animal (Humane Soc.) 602-997-7585  
Jail/Prisoner Information 602-876-0322  
Landlord/Tenant Hotline 602-262-7210  
MCSO (Sheriffs Office) 602-876-1011  
MVD 602-255-0072  
Neighborhood Services 602-534-4444  
Parent Assistance Hotline 1-800-732-8193  
Poison Control 602-253-3334  
Public Records Request 602-534-1127  
Silent Witness 480-948-6377  
Telemarketing Fraud 602-542-5763  
Traffic Enforcement Hotline 602-534-7733

**Online Crime Reporting:**  
[phoenix.gov/police/policereport](http://phoenix.gov/police/policereport)

## Helpful Websites

To Report Internet Child Pornography:

[www.ncmec.org](http://www.ncmec.org)

Internet Fraudulent Schemes

[www.ic3.gov](http://www.ic3.gov)

Phoenix Cable Channel 11

[phoenix.gov/citygovernment/phx11/index.html](http://phoenix.gov/citygovernment/phx11/index.html)

Phoenix Government at your Service

[phoenix.gov](http://phoenix.gov)

Stolen Vehicle Check [theftaz.azag.gov](http://theftaz.azag.gov)

Authority to Arrest

[phoenix.gov/police/neighborhood-resources/criminal-trespass](http://phoenix.gov/police/neighborhood-resources/criminal-trespass)

Reverse 911 [911alertsyou.com](http://911alertsyou.com)

[Maricopa.gov/1755/community-emergency-notification-system](http://Maricopa.gov/1755/community-emergency-notification-system)

Virtual Block Watch

[Phoenix.gov/police/virtualblockwatch](http://Phoenix.gov/police/virtualblockwatch)

Online Crime Reporting

[Phoenix.gov/police/policereport/index.html](http://Phoenix.gov/police/policereport/index.html)

## Employment Opportunity

Come work with us in the field of Public Safety! Check out the recruitment requirements and applications at

<http://phoenix.gov/employment>

Presented by the  
Phoenix Police Department  
Communications Bureau



COMMUNICATIONS

## Phoenix Police Department



**Emergency**

**911**

**Non-Emergency (Crime Stop) 602-262-6151**

**Police Information Desk**

**602-262-7626 x 5**

## 911/Crime-Stop/Information

### Proper Use of 9-1-1

#### **Crime or emergency situation in progress:**

Shooting, Burglary, Physical Fight, Graffiti, etc.

#### **Urgent matters requiring Police response:**

Vehicle Accident, Suspicious Activity, Heated Verbal Argument, etc.

#### **Fire Department emergencies:**

House or Business Fire, Chemical Spill, etc.

#### **Medical or life saving emergency:**

Heart Attack, Drowning, Injury, etc.

### Online Crime Reporting

#### **Certain after the fact reports:**

<http://phoenix.gov/police> click the logo



### Crime Stop 602-262-6151\*

#### **Non-urgent, after the fact or no suspect information crimes:**

Criminal Damage, Theft, Civil Matters, etc.

#### **Non-urgent traffic problems:**

Abandoned Vehicles, Illegally Parked Vehicles, etc.

#### **Non-urgent situations:**

Lost Property, Loud Noise Disturbances, etc.

\*Note: Some reports can also be done online.



### Police Information Desk 602-262-7626

#### **Questions about police procedures and laws.**

Not used to report a crime or situation, information only.

### Be prepared to answer these 10 questions.

**Where** is the problem?

**What** happened?

**When** did this happen?

**Was** anyone hurt?

**Weapons** involved?

**What** manner did the suspect leave? On foot or in a vehicle?

**Who** did it?

**Where** did the suspect go?

**What** did the suspect obtain?

**Who** is calling?

#### **What did the suspect look like?**

Race? Age? Hair Color?

Male/Female? Clothing Description?

Height/Weight? Tattoos?

#### **Vehicle description?**

Color (Red, Black, Light, Dark, etc.)

License Plate (State & Number)

Make (Ford, Chevy, Pontiac, etc.)

Model (Bronco, Cavalier, Sunfire, etc.)

Year (Older, Newer)

Style (2-4 Door, Sedan, SUV, Truck)

## Numeros de tele·fono

### provechosos

Animal Control 602-506-7387  
Barking Dog Hotline 602-262-6466  
Better Business Bureau 602-264-1721  
Child Abuse Hotline 1-800-530-1831  
City Zoning 602-262-7844  
Dead Animal Pickup 602-262-6791  
Dept. of Public Safety (DPS) 602-223-2000  
Family Counseling 602-264-9891  
Fire Department 602-253-1191  
Graffiti Hotline 602-262-7327  
Graffiti Removal 602-495-0323  
Injured Animal (Humane Soc.) 602-997-7585  
Jail/Prisoner Information 602-876-0322  
Landlord/Tenant Hotline 602-262-7210  
MCSO (Sheriff's Office) 602-876-1011  
MVD 602-255-0072  
Neighborhood Improvement 602-262-7361  
Parent Assistance 1-800-732-8193  
Poison Control 602-253-3334  
Records & Identification 602-534-1127  
Silent Witness 480-948-6377  
Telemarketing Fraud 602-650-3333  
Traffic Enforcement Hotline 602-534-7733  
Value Options 602-222-9444

## Websites provechosos



To Report Internet Child Pornography

[www.ncmec.org](http://www.ncmec.org)

Internet Fraudulent Schemes

[www.ic3.gov](http://www.ic3.gov)

Phoenix Cable Channel 11

<http://phoenix.gov/11/phx11.html>

Phoenix Government at your Service

<http://phoenix.gov>

Stolen Vehicle Check

[www.theftaz.azag.gov](http://www.theftaz.azag.gov)

**Gracias del Departamento  
del Polici·a de Phoenix!**



## Phoenix Police Department



**Emergency**

**911**

**No Emergencia (Crime Stop)**

**602-262-6151**

**Escritorio de la informacion del  
policia**

**602-262-7626 x 5**

### Uso apropiado de 911

#### Situacion del crimen o de la emergencia en progreso:

Disparo, robo de negocio, lucha fisica, grafitti

#### Materias urgentes que requieren respuesta del policia:

Accidente del vehiculo, actividad sospechosa, discutiendo.

#### Emergencias de Bomberos:

Fuego de casa or negocio, derramamiento quimico.

#### Emergencia medica o de la vida del ahorro:

Una ataque del corazon, ahogarse, lesion



### Crime Stop 602-262-6151

#### No urgencia, despues del hecho de ningunos crimenes sospechado de la infomacion:

Danos criminal, hurto materias civiles

#### Problemas no urgentes del trafico:

Vehiculos abandonados o parqueados ilegales.

#### Situaciones no urgentes:

Caracteristica perdida, disturbios del ruido (una celebracion, radio ruidosa)



### Escritorio de la Informacion 602-262-7626

#### Preguntas sobre procedimientos y leyes del policia.

No utilizado divulgar un crimen o una situacion, solamente informacion.

### Nececitas ser preparado para contestar a estas preguntas.

¿Donde esta el problema?

¿Que• sucedio•? El tipo de crimen?

¿Cuando ocurio•?

¿Alguien estuvo lastimada?

¿Armas? ¿Usaron Armas?

¿En que manera se fue el sospechoso? A pie o vehiculo?

¿Quien lo hizo? ¿Quien es el sospechoso?

¿Adonde fue el sospechoso?

¿Que se llevo el sospechoso? Cuanto o tipo.

¿Que• parecia el sospechoso?

Raza? Edad? Color del pelo?

Hombre/Mujer? Descripcio•n de la ropa?

Altura/Peso? Tattoos?

Descripcion del Vehiculo?

Color (rojo, negro, luz, oscuro)

Una Placa (Estado & Numero)

La Marca (Ford, Chevy, Pontiac, etc.)

El Modelo (Bronco, Cavalier, Sunfire)

El Ano (viejo, nuevo)

Estilo (2-4 puertas, Sedan, SUV, Truck)