



ROYAL
HOSPITAL
SCHOOL

SCHOOL UNIFORM & EQUIPMENT

INCLUDING SCHOOL SHOP INFORMATION

2023/24



SCHOOL UNIFORM

For full details of rules on school uniform and appearance, please refer to the Pupil Handbook issued to pupils on entry to the school.

The majority of the Royal Hospital School uniform is available online through an independent school uniform provider, Schoolblazer, at www.schoolblazer.com. This is an easy-to-use website with a unique intelligent sizing system.

Pupils are required to wear school uniform as supplied by Schoolblazer and listed below. Boarding pupils are required to have the quantities of each item stated. There are recommended quantities for day pupils. All items are compulsory except those marked 'O' for optional and where stated.

GIRLS YEARS 7 – 11

| | Quantity Boarders | Quantity Day | Compulsory (C) Optional (O) | Supplied by Schoolblazer | Parents may source |
|--------------------------|-------------------|--------------|-----------------------------|--------------------------|--------------------|
| Blazer (not Year 7) | 2 | 1 | C | Y | |
| V-neck jumper | 2 | 1 | C | Y | |
| Blouses (2pk) | 3 | 2 | C | Y | |
| Skirt* or Trousers | 2 | 2 | C | Y | |
| Stormproof jacket | 1 | 1 | C | Y | |
| Navy opaque tights (2pk) | 3 | 3 | C (or socks) | Y | Y |
| Navy socks (3pk) | 2 | 2 | C (or tights) | Y | Y |
| Laundry bag with zip | 2 | 0 | C | Y | Y |
| Overcoat (Year 11 only) | 1 | 1 | O | Y | |
| RHS scarf | 1 | 1 | O | Y | |

GIRLS YEARS 12 & 13

| | Quantity Boarders | Quantity Day | Compulsory (C) Optional (O) | Supplied by Schoolblazer | Parents may source |
|---------------------------|-------------------|--------------|-----------------------------|--------------------------|--------------------|
| Suit jacket | 2 | 2 | C | Y | |
| Skirt* or Trousers | 2 | 2 | C | Y | |
| Sixth Form blouses (2pk) | 3 | 2 | C | Y | |
| Black opaque tights (3pk) | 2 | 2 | C | Y | Y |
| Overcoat | 1 | 1 | C | Y | |
| Laundry bag with zip | 2 | 0 | C | Y | Y |
| Jumper | 2 | 1 | O | Y | |
| RHS scarf | 1 | 1 | O | Y | |

*must fall on or just above the knee. Trousers may be worn as an alternative to the skirt.

BOYS YEARS 7 – 11

| | Quantity Boarders | Quantity Day | Compulsory (C) Optional (O) | Supplied by Schoolblazer | Parents may source |
|-------------------------|-------------------|--------------|-----------------------------|--------------------------|--------------------|
| Blazer (not Year 7) | 2 | 1 | C | Y | |
| V-neck jumper | 2 | 1 | C | Y | |
| Shirt (2pk) | 3 | 2 | C | Y | |
| Trousers | 2 | 2 | C | Y | |
| Stormproof jacket | 1 | 1 | C | Y | |
| Tie | 2 | 2 | C | Y | |
| Black socks (3pk) | 2 | 2 | C | Y | Y |
| Laundry bag with zip | 2 | 0 | C | Y | Y |
| Overcoat (Year 11 only) | 1 | 1 | O | Y | |
| RHS scarf | 1 | 1 | O | Y | |

BOYS YEARS 12 & 13

| | Quantity Boarders | Quantity Day | Compulsory (C) Optional (O) | Supplied by Schoolblazer | Parents may source |
|------------------------|-------------------|--------------|-----------------------------|--------------------------|--------------------|
| Suit jacket | 2 | 2 | C | Y | |
| Suit trousers | 2 | 2 | C | Y | |
| Sixth Form shirt (2pk) | 3 | 2 | C | Y | |
| Sixth Form tie | 2 | 2 | C | Y | |
| Black socks (3pk) | 2 | 2 | C | Y | Y |
| Overcoat | 1 | 1 | C | Y | |
| Laundry bag with zip | 2 | 0 | C | Y | Y |
| V-neck jumper | 2 | 1 | O | Y | |
| RHS scarf | 1 | 1 | O | Y | |

REPLACEMENT UNIFORM

Although primarily parents' responsibility, matrons will check boarders' uniforms for size and condition throughout the year and will advise parents when they think that new items are needed. Parents should then order the items from Schoolblazer to be delivered to the school. Please note that the school cannot ordinarily order items on behalf of pupils.

SCHOOL SHOES

Boys' shoes must be of black leather that can be polished and suitable for all weather conditions. They must be plain black, laced or slip-on formal shoes with no buckles or decorations. In the Sixth Form they should be in keeping with a business-style suit.

Girls in Years 7-11 must wear plain black flat shoes, which can be polished. They must be lace-up, slip-on or with a strap, and must have a sturdy sole suitable for all weather conditions; strapless pumps or fabric shoes are not acceptable. The same rules apply in the Sixth Form, but shoes should be in keeping with a business-style suit; patent leather and small heels (1½ inches) are permitted.

CEREMONIAL UNIFORMS

One naval uniform (worn for ceremonial occasions) including shoes will be provided and fitted by the school. Any damage to this uniform, which is not a result of fair wear and tear, will lead to additional costs. Parents of girls should provide hair accessories, if necessary e.g. black or dark blue hairbands or scrunchies or a bun net and grips to match colour of hair.

COMBINED CADET FORCE (CCF) UNIFORMS

A CCF uniform (where appropriate) is provided by the school and issued to all pupils in Year 9 and 10 and those who have opted to do CCF in Year 11 and above. Any damage to this uniform, which is not a result of fair wear and tear, will lead to additional costs. Both boarders and day pupils should keep their CCF uniform at school. A charge will be made for boots, jungle hat and CCF name tapes.

SPORTS KIT

Most items are available to purchase online via Schoolblazer. The list below indicates which items are compulsory and the required quantities for boarders and day pupils. Optional items (O) may or may not be required depending on whether your child is in the school team. We recommend that you only buy the items required for the Michaelmas term in the first instance.

BOYS YEARS 7 – 13

| | Quantity Boarders | Quantity Day | Compulsory (C) Optional (O) | Supplied by Schoolblazer | Parent may source |
|---------------------------------------|-------------------|--------------|-----------------------------|--------------------------|-------------------|
| Rugby match shirt | 1 | 1 | C (O Yr11 - 13 non team) | Y | |
| PE shirt | 1 | 1 | C (O Yr12 - 13) | Y | |
| Games shorts | 2 | 2 | C | Y | |
| Games socks | 3 | 2 | C | Y | |
| Rugby boots | 1 | 1 | C | Y | Y |
| Mouthguard | 1 | 1 | C | Y | Y |
| White PE socks (3pk) | 1 | 1 | C | Y | Y |
| Indoor trainers | 1 | 1 | C | | Y |
| Outdoor trainers | 1 | 1 | C | | Y |
| Training pants | 1 | 1 | C | Y | |
| Navy or black base layer top | 1 | 1 | C | Y | Y |
| Swim jammer (long trunks), plain navy | 1 | 1 | C (O Yr12 - 13) | Y | Y |
| Swimming goggles | 1 | 1 | C (O Yr12 - 13) | Y | Y |
| Sports bag | 1 | 1 | C | Y | |
| Swim hat | 1 | 1 | C (O Y12-13) | Y | |
| Towel | 2 | 1 | C | | Y |
| Shin pads | 1 | 1 | C | Y | Y |
| House shirt (Years 8-13 only) | 1 | 1 | O | Y | |
| Fitness T-shirt | 1 | 1 | O | Y | |
| Senior PE shorts | 1 | 1 | O | Y | |
| Scrum cap | 1 | 1 | O | | Y |
| Hoodie or mid-layer fleece | 1 | 1 | O | Y | |
| School beanie hat | 1 | 1 | O | Y | |
| Bobble hat | 1 | 1 | O | Y | |
| Smock top | 1 | 1 | O | Y | |
| Sub coat | 1 | 1 | O | Y | |
| Navy or black base layer leggings | 1 | 1 | O | Y | Y |
| Rash vest | 1 | 1 | O | Y | |
| From Lent term only | | | | | |
| Hockey stick | 1 | 1 | C (O Yr10 - 13 non team) | Y | Y |
| Astroturf trainers | 1 | 1 | C (O Yr10 - 13 non team) | Y | Y |
| Left hand hockey glove | 1 | 1 | O | Y | Y |
| From Summer term only | | | | | |
| Athletics singlet | 1 | 1 | O | Y | |
| Running spikes | 1 | 1 | O | | Y |
| Tennis racket | 1 | 1 | C (O Yr10 - 13 non team) | Y | Y |
| Cricket shirt | 1 | 1 | O (C for team) | Y | |
| Cricket trousers | 1 | 1 | O (C for team) | Y | |
| Cricket jumper sleeveless | 1 | 1 | O | Y | Y |
| Cricket bat | 1 | 1 | O (C for team) | Y | Y |
| Cricket helmet* | 1 | 1 | O (C for team) | | Y |
| Cricket cap | 1 | 1 | O | Y | |
| Cricket abdomen guard (box) | 1 | 1 | O (C for team) | | Y |

GIRLS YEARS 7 – 13

| | Quantity Boarders | Quantity Day | Compulsory (C) Optional (O) | Supplied by School/blazer | Parents may source |
|-----------------------------------|-------------------|--------------|--------------------------------|---------------------------|--------------------|
| Hockey/PE shirt | 2 | 2 | C | Y | |
| Skort | 2 | 2 | C | Y | |
| Games socks | 2 | 2 | C | Y | |
| Shin pads | 1 | 1 | C (O Yr11 - 13 non team) | Y | Y |
| Hockey stick | 1 | 1 | C (O Yr11 - 13 non team) | Y | Y |
| Astroturf trainers | 1 | 1 | C (O non team) | Y | Y |
| Mouthguard | 1 | 1 | C | Y | Y |
| White PE socks (3pk) | 1 | 1 | C | Y | Y |
| Indoor trainers | 1 | 1 | C | | Y |
| Outdoor trainers | 1 | 1 | C | | Y |
| Training pants | 1 | 1 | C | Y | |
| Navy or black base layer top | 1 | 1 | C | Y | Y |
| Swimming costume | 1 | 1 | C (O Yr12 - 13) | Y | |
| Swimming goggles | 1 | 1 | C (O Yr12 - 13) | Y | Y |
| Sports bag | 1 | 1 | C | Y | |
| Swim hat | 1 | 1 | C (O Yr12 - 13) | Y | |
| Towel | 2 | 1 | C | | Y |
| House shirt (Years 8-13 only) | 1 | 1 | O | Y | |
| Fitness T-shirt | 1 | 1 | O | Y | |
| Fitness leggings | 1 | 1 | O | Y | |
| Running shorts | 1 | 1 | O | Y | |
| Senior PE shorts | 1 | 1 | O | Y | |
| Left hand hockey glove | 1 | 1 | O | Y | Y |
| Hoodie or mid-layer fleece | 1 | 1 | O | Y | |
| RHS beanie hat | 1 | 1 | O | Y | |
| Bobble hat | 1 | 1 | O | Y | |
| Smock top | 1 | 1 | O | Y | |
| Sub coat | 1 | 1 | O | Y | |
| Navy or black base layer leggings | 1 | 1 | O | Y | Y |
| Rash vest | 1 | 1 | O | Y | |
| From Summer term only | | | | | |
| Tennis racket | 1 | 1 | C (O Yr10 - 13 non team) | Y | Y |
| Athletics singlet/shirt | 1 | 1 | O | Y | |
| Running spikes | 1 | 1 | O | | Y |
| Cricket shirt | 1 | 1 | O (C for team) | Y | |
| Cricket jumper sleeveless | 1 | 1 | O | Y | Y |
| Cricket trousers | 1 | 1 | O (C for team) | Y | |
| Cricket bat | 1 | 1 | O (C for team) | Y | Y |
| Cricket helmet* | 1 | 1 | O (C for team) | | Y |
| Cricket cap | 1 | 1 | O | Y | |

* please ensure that the helmet adheres to recommended safety guidelines.

The school provides some equipment for most sports activities but pupils in school teams are encouraged to bring their own tennis, squash, badminton rackets, cricket bat etc. if possible, which must be clearly marked.

SAILING KIT

YEAR 7:

For the Year 7 sailing weeks taking place in the Michaelmas term, pupils will need to bring the following in a bag:

- Towel
- Swimming shorts/trunks/costume to wear under the wetsuit
- Old pair of trainers or similar shoes that **WILL** get wet
- Refillable water bottle
- Retainer for glasses if they will need to wear them on the water
- Hat and coat

Pupils will be provided with a wetsuit and buoyancy aid. If they have their own and wish to bring them then they are welcome to, if they are deemed unsuitable then they will have to wear those provided by the school. Please note that shorty wetsuits will only be allowed in warm weather.

ALL PUPILS WISHING TO SAIL:

Footwear is the most important item to have. Footwear for sailing must cover the toes, be secure on the foot and have suitable grip on the bottom. An old pair of trainers is often the most cost-effective solution but there are a range of products on the market for wearing in and around the water. Please note, crocs, sliders and sandals are **NOT** appropriate to wear for sailing.

The school has wetsuits, spray tops and buoyancy aids which pupils are welcome to borrow, therefore footwear is the only thing that pupils must provide.

FOR EXPERIENCED SAILORS PROVIDING THEIR OWN KIT:

MICHAELMAS TERM:

During the Michaelmas term, we see quite a variety of weather conditions. Therefore, we ask that pupils wear kit which is appropriate to the weather conditions. This may include:

- Summer wetsuit - 1-3mm thickness
- Winter wetsuit - 4-6mm thickness
- Hiking shorts
- Tech bottoms & tech top
- Drysuit
- Dinghy boots or old trainers
- Gloves
- Hat

LENT TERM:

Due to the cold conditions, sailors need to have a good range of protective clothing that they wear during the Lent term. This may include:

- Winter wetsuit - 4-6mm thickness
- Drysuit
- Winter tech bottoms & top
- Skiff suit or similar
- Gloves
- Dinghy boots or similar
- Hat or balaclava

SUMMER TERM:

Pupils may wear the following:

- Summer wetsuit - 1-3mm thickness
- Technical trousers/shorts/hikers etc & an appropriate top (rash vest, technical top etc)
- In hot weather, we are happy for pupils to wear an appropriate top and shorts. Shorts can be of long boardshort length (i.e. just above the knee) and tops must cover shoulders. Please note that school gym shorts are not appropriate for sailing.
- Dinghy boots or old trainers
- Gloves
- Sun cream

Those who are in a group focusing on racing will need a race watch.

For sailors to get the most out of the sessions, the least we recommend bringing is a season-appropriate pair of dinghy boots, gloves and a hat.

BOARDING PUPILS

The following is a list of suggested items to bring, but in time you will have a better idea of what your child will need.

| Item | Quantity |
|---|-----------------------------|
| Slippers or flip flops | 1 pair |
| Wellington/snow boots (in case of poor weather during winter months) | 1 pair |
| Shoes for casual wear | 2 pairs |
| Casual clothing (should be tumble-dry friendly and, as storage is limited, a sensible selection) | 3 or 4 outfits |
| Smart clothes for trips | 1 set |
| Towels for bath/shower and swimming (please do not bring large bath sheets) | 3 |
| Duvet | 1 |
| Pillow | 1 |
| Duvet covers | 2 |
| Pillowcases | 2 |
| Fitted or flat sheets to fit 2'6" bed | 2 |
| Bedding packs can be purchased through the school but the Basic Pack does not include duvet covers as pupils are encouraged to personalise their bed space. Both Basic and Complete Packs include 1 x 10.5 tog duvet, 1 x pillow, 2 x fitted sheets and 2 x pillowcases. The Complete Pack includes 2 x duvet covers. | |
| Coat hangers (some suitable for trousers or skirts) | 5 |
| Suit/dress cover (long) for naval uniform | 1 |
| Shoe polishing kit to include polish (Kiwi Parade Gloss recommended), soft lint-free cloth and cotton wool balls. | 1 |
| Extra name tapes | Available from Schoolblazer |
| Dressing gown | 1 |
| Nightwear | 2 sets |
| Toilet bag and toiletries (NB no aerosols please) | 1 |
| Padlocks with spare keys | 2 |
| Boys | |
| Underpants (mixture of briefs for sport and boxer shorts) | 7 pairs (minimum) |
| Socks for wearing with casual clothes | 4 pairs |
| Trouser belt | 1 |
| Girls | |
| Pants | 10 pairs (minimum) |
| Bras, mainly white or natural | 4 |

LAUNDRY SERVICE

All the boarding houses have facilities to wash and tumble-dry personal clothing and any items that require laundering at short notice. Matron is responsible for organising the washing and drying of casual clothes, sports kit and uniform and the following items are collected regularly from the boarding houses for washing and drying by the school's laundry service:

- Bed linen
- Towels
- Uniform blouses and shirts
- Uniform skirts
- Uniform jumpers
- Uniform trousers
- Uniform blazers
- Uniform Sixth Form suits
- Uniform sports kit
- CCF kit
- Ceremonial uniform

It is recommended that all clothing is washable rather than 'dry clean only' and can be tumble-dried.

END OF TERM ARRANGEMENTS

Pupils should take all their belongings home at the end of each term for washing, repairs or, if necessary, replacement. If pupils are travelling overseas, alternative arrangements may be made for storage.

OTHER SCHOOL EQUIPMENT

Pupils will also require the following items. Some are available from the School Shop (SS) or Schoolblazer (SB) as indicated:

- A school backpack large enough to hold A4 folders is compulsory for all pupils in Years 7 – 9 (SS)
- Pencil case (SB)
- Writing pen
- Set of fibre tips
- Set of pencils
- Set of coloured pencils
- Ruler (at least 30cm)
- Geometry set containing protractor, compasses and 2 set squares (SB)
- Microsoft Classroom Pen (Years 7 - 11) (SS)
- A scientific calculator (Casio FX-83GTX). This can either be purchased through the school's Mathematics Department at a cost of £13 each or through Schoolblazer.

An exam set can also be bought from the School Shop, consisting of a clear pencil case containing a ruler, rubber, pencil, black pen, blue pen and a pencil sharpener.

OTHER ITEMS (ALL PUPILS)

MONEY

We recommend that parents provide a pocket money allowance of £25 per term for day pupils, £50 per term for boarders in Years 7, 8 and 9 and all 3-Night boarders and £75 per term for boarders in Years 10 to 13. The Finance Department will add this to parents' extras bills accordingly and the amount will be credited to the pupil's pocket money account held by the houses, and issued by the house staff as requested. Any parents wishing to vary the recommended amount – up or down – should email feequeries@royalhospitalschool.org at least 3 weeks before the end of term to provide time for the following term's bills to be amended. Pupils are required to leave any cash with the house staff for safekeeping.

ELECTRICAL ITEMS

Pupils may bring items such as hairdryers (provided they do not exceed 1200 watts and 5 amps), radios, iPods, iPads/tablets and laptop computers. They may not, however, bring televisions, cooking equipment or any high-powered electrical items. If you are unsure whether a particular item is permitted, please consult the housemaster/housemistress in advance.

It is a legal requirement to ensure that all electrical equipment is safe to use, therefore, all electrical appliances are tested annually under a process known as Portable Appliance Testing (PAT). School staff conduct this annual testing and any equipment that fails is confiscated and handed to house staff. Please note that from experience, it is overseas travel adaptors that most commonly fail these tests and it is therefore recommended that only adaptors purchased in the UK are brought to school.

BICYCLES

Pupils may bring a bicycle to school if it is required for getting to a co-curricular activity. Bicycles must be in a good state of repair and parents or guardians must give permission by completing the relevant form. Parents or guardians must also take out private insurance for the bicycle and the school cannot accept any responsibility for its safety. Pupils must wear a safety helmet at all times and obtain permission from the house staff before riding the bicycle on a public highway. Pupils can read further details on the rules of bicycles in the Pupil Handbook.

INSURANCE

Please be aware that personal effects and valuables are not covered by the school's insurance. Furthermore, the school regrets that it cannot accept responsibility for pupils' property either on its premises or in connection with any of its activities. You are therefore advised to insure personal property, money, uniform and equipment on loan. Most insurance companies are happy to extend existing household policies and to arrange separate 'all risks' cover for a low additional premium.

MOBILE PHONES

Pupils are allowed to bring mobile phones to school but please refer to the Pupil Handbook (issued to pupils on entry to the school) for rules regarding their use.

DIGITAL DEVICES

All pupils are required to have a Microsoft Surface as part of their school equipment. These are used in the classroom under the guidance of experienced teachers, as part of a careful blend of progressive educational technology and traditional teaching methods. They are also excellent learning tools which encourage independent learning, inquisitiveness and an appetite for knowledge.

The school prides itself on providing pupils with the best technology available to support their education. This journey started in 2013 when iPads were introduced as one-to-one learning devices for all pupils.

Recognising the need to best prepare pupils for life beyond the school, particularly for university and the workplace, a phased programme was started in September 2021 to provide all pupils with a Microsoft Surface.

New pupils will receive a Microsoft Surface on joining the school. Parents are required to provide a Microsoft Classroom Pen.

Devices are supplied by the school on a lease agreement and, as part of a termly hire cost, include a protective case, a keyboard and the provision of a replacement should the device become unusable for any reason. This is facilitated by a protection scheme covering accidental damage, fire and theft (but not loss).

FAQS

What if I already have a device I would like to use?

All new pupils will need to participate in this scheme to access a device that can be used in class. If your child already owns a Surface, they can use this for non-school purposes. In connecting to the school network these personal devices will be protected by the same security and filtering systems.

How secure will these devices be?

Very. As well as the normal age-related security and filtering systems, the school will define the apps available to pupils. This will enable us to restrict the use of Virtual Private Networks (VPNs) which can potentially be used to bypass security arrangements at the school.

What if the device is lost or damaged?

The device will be covered against accidental damage, fire and theft. There are a maximum of three claims in any three-year period and a maximum of two claims in any 12-month period.

Should a device be lost by a child then the cost of replacing the device will be charged to the parents but this could be covered by personal insurance taken out by the parents or guardians.

LABELLING & ORDERING

Items purchased via Schoolblazer can be labelled free of charge, however, please note that replacement items or those on express delivery are not named. All clothing must be clearly marked with name tapes. The tapes must include the child's first name, surname and house abbreviation as shown below.

Alternatively, we suggest that enough space is left after your child's name to insert an abbreviation at a later date with a laundry pen. When pupils move from a junior house to a senior house, or into Nelson House, items must be re-labelled accordingly.

e.g.

Jonathan Smith DK

Jonathan Smith

The house abbreviations are as follows:

- **BK** Blake
- **CD** Collingwood
- **CS** Cornwallis
- **DK** Drake
- **HK** Hawke
- **HD** Hood
- **HW** Howe
- **RL** Raleigh
- **SV** St Vincent

Name tapes are also available at <http://www.jjcash.co.uk>. Boots, shoes and other personal non-clothing items should be marked in permanent ink.

The school strongly recommends that valuable items such as iPads, watches, pens, laptop computers etc are engraved with the owner's name and declared to the housemaster or housemistress on arrival, so that if lost they may be returned quickly to their owner.

DELIVERY

Schoolblazer normally delivers to home addresses; however, for convenience, pupils living overseas may prefer to have their uniforms delivered direct to the school. The address to be given to Schoolblazer should be as follows:

Pupil name and boarding house name (*all on one line please*)

Royal Hospital School

Holbrook

Ipswich

IP9 2RX

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Your school uniform and sportswear are now ready to order!

Simply log in at www.schoolblazer.com

Why not order early and relax this summer with **FREE UK P&P from 3rd July - 16th July 2023**. Our returns policy is 120 days which means that any items ordered at the start of the holidays can be exchanged if you find they no longer fit before the start of term.

FREE UK P&P



**EASY
DELIVERY**



**SIMPLE ONLINE
ORDERING**



**FREE
NAMETAPING**



**INTELLIGENT
SIZING®**



WE CARE



ETI MEMBER

✓ **Online Ordering**

Enjoy our simple, easy-to-navigate website for straightforward shopping - we even feature a How to Shop video. Plus, you can shop easily on your phone and tablet.

✓ **Name-taped garments**

Fully name-taped orders dispatched within 3 days.

✓ **Free UK Returns**

Free UK returns, with 120 days to return your item.

We are committed to making your preparations for the new term as easy and pain-free as possible.

If you have any questions or require help, please do not hesitate to contact our Helpline on:

0333 7000 703

Mon-Fri 9am-8pm, Sat 9am-5pm

or email Schoolblazer at:

customerservices@schoolblazer.com


limitless®

Call: 0333 7000 703

www.schoolblazer.com

schoolblazer



customerservices@schoolblazer.com

Schoolblazer.com was founded by parents for parents to take the chore out of shopping for school uniform.

Our secure online ordering service allows you to shop for uniform and sportswear at your convenience, and we even offer to sew all of the name tapes into the garments for free – so throw out the sewing box and enjoy the summer!

FREE UK P&P

Frequently Asked Questions

How do I know what sizes to order?

We ask you to input your child's measurements and our Intelligent Sizing System will indicate the recommended size on the shopping page.

However, this is a suggestion only, based on the measurements you have entered. Should you wish to choose an alternative size, you can use the drop-down menu to select this.

What if I need to return an item?

We offer a free returns service so please return any item unsuitable using our online returns tool, and we will either refund or exchange as required.

Do I have to pay for name tapes?

We only charge for the cost of the name tapes and sew them in free of charge.

How long will my order take to be despatched?

We promise to despatch orders within 3 working days, and more swiftly than this wherever possible. FastTrack delivery also available.

I need an item that is showing as out of stock on the website, what should I do?

As an online retailer we typically hold much higher levels of stock than a high street store, but if an item you require is showing as out of stock, please place your order and we will work to supply this as quickly as possible.

What if I need further information or help with my order?

Our Schoolblazer website features lots of useful information including a How to Shop video and more Frequently Asked Questions. Alternatively you can call our Customer Services Team on 0333 7000 703 and they will be happy to help.

SCHOOL SHOP

We have an excellent range of items for sale from either our online shop (royalhospitalschool.org/shop) or from our on-site shop. As well as second-hand uniform we also have a range of accessories, gifts and equipment, including the all-important Microsoft Surface Classroom Pen.

The on-site shop is open to all pupils during term times to enable any exchanges, returns or purchases they may require. Appointments must be made to visit the shop but these can be arranged via their house matron.

The shop will also be open to parents during half term, Easter and summer holidays at the times below:

| | |
|------------------|--------------------|
| Wednesday | 10am - 12pm |
| Friday | 10am - 12pm |

We recommend that you purchase your child's initial uniform items from our official uniform provider, Schoolblazer. However, if you require a top-up, all our second-hand uniform items are as currently listed by Schoolblazer, and are of good quality.

ORDERING ONLINE

Please complete the order form online. All items in stock will be delivered directly to your son's/daughter's boarding house for them to collect. You will be contacted by email if any items are out of stock.

If you have any queries regarding the online shop, please email rhsuniform@royalhospitalschool.org

SELLING SECOND-HAND UNIFORM

If you have items of outgrown uniform you wish to sell, please either leave them with your child's house matron or drop them off at the shop during the opening times above.

Please attach a label giving us all the relevant information. Labels are available to collect from the boarding houses. Below is an example:

THE LABEL

To be attached to your item or bag of items

Labels are available from the School Shop
or your child's house

SECOND-HAND UNIFORM

Pupil's Name:

House:

Email Address:

Please credit the proceeds from the sale of my items to my end of term bill

I would like the proceeds from the sale of my items to be put towards:

| | |
|--------------------------------------|---|
| <input type="checkbox"/> House Fund | <input type="checkbox"/> Capital Projects |
| <input type="checkbox"/> Annual Fund | <input type="checkbox"/> Bursary Fund |

If we are unable to accept your items, they will be donated to the clothing bank.

If your items have not sold after 6 months, then please choose where you would like the funds to be donated:

| | |
|--------------------------------------|---|
| <input type="checkbox"/> House Fund | <input type="checkbox"/> Capital Projects |
| <input type="checkbox"/> Annual Fund | <input type="checkbox"/> Bursary Fund |

On the sale of an item, 40% of the price will be credited to your end of term bill, alternatively, this a good opportunity to support the school by donating the proceeds to one of the following:

- House Fund
- The Annual Fund, which supports projects benefiting pupils in the school today
- A Capital Project
- The Bursary Fund, which helps support children with financial and charitable need

What we can accept:

- Items currently listed by our official uniform supplier, Schoolblazer
- Items that are laundered, ironed and in excellent condition

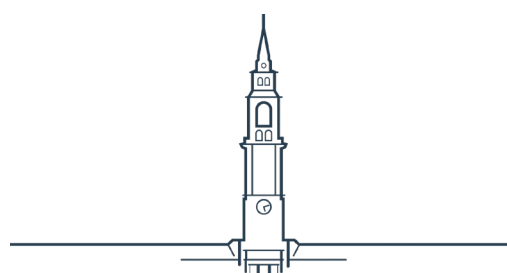
Please note:

- There is no need to remove name labels
- We reserve the right to refuse any items that are not in saleable condition
- All items to be sold must come with parental knowledge and permission
- If we are unable to accept your items, they will be donated to the clothes bank.

If your child is leaving RHS, we would advise that you return any uniform for sale as close to the end of term/start of the holidays as you are able. We will keep your 'bill' open for a further 6 months. If, after this time, the items have not been sold and you have not specified otherwise, the proceeds will be donated to the Annual Fund.

WHERE TO FIND US

We can be found within the laundry building, this is signposted to the left from the chapel road just before the Music School and Health Centre. There is plenty of parking available.



WWW.ROYALHOSPITALSCHOOL.ORG