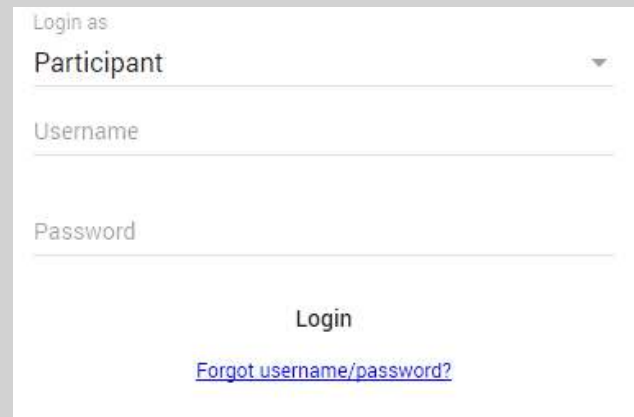


Go-Retire Initial Login

1. Your Username is defaulted to your social security number and your password will be your date of birth in MMDDYYYY format.



The initial login screen features a 'Login as' dropdown menu with 'Participant' selected. Below it are input fields for 'Username' and 'Password'. A 'Login' button is centered at the bottom, with a blue link for 'Forgot username/password?' below it.

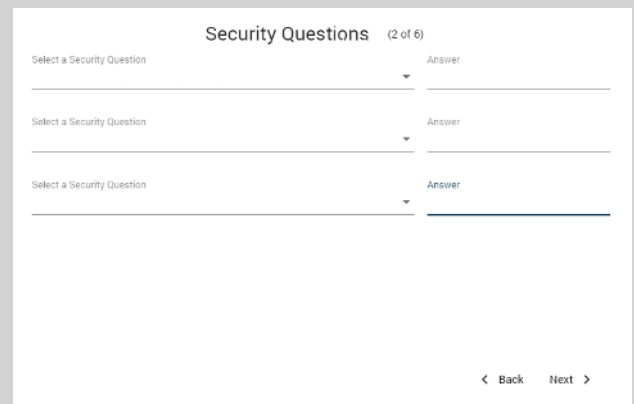
2. Using your social security number to login will require you to choose and confirm a new Username.

All users are required on initial login to choose a new password. It must contain between 8 and 20 characters, one number, one upper and one lower case letter, one special character and no spaces.



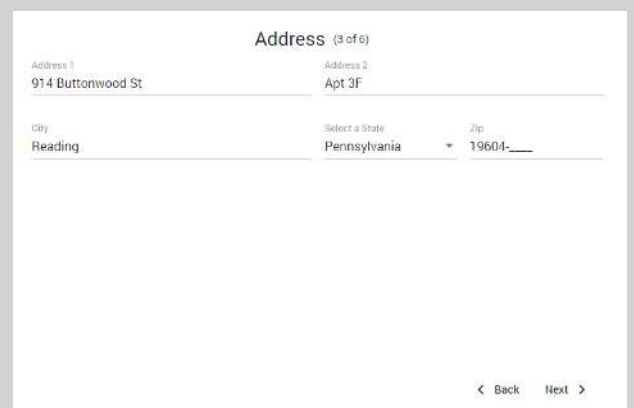
This screen is titled 'Login (1 of 6)'. It has two main sections: 'Create New Username' with a '¿Habla Español?' link, and 'Create New Password' with a 'Confirm New Password' field. A password requirement note is displayed: 'Password must contain at least one lower case and upper case letter, a number, and one of the following special characters ~ ! @ # \$ % ^ * () _ = | : ; ?'. Navigation buttons for '< Back' and 'Next >' are at the bottom right.

3. Choose and answer three security questions from the preselected lists. In the event you forget your password you can reset it by answering a Security Question from the login page.



The 'Security Questions (2 of 6)' screen shows three rows. Each row consists of a 'Select a Security Question' dropdown menu and an 'Answer' input field. Navigation buttons for '< Back' and 'Next >' are at the bottom right.

4. Review or enter your current home address. If any changes are required to the information displayed you can make those changes here.



The 'Address (3 of 6)' screen displays 'Address 1' as '914 Buttonwood St' and 'Address 2' as 'Apt 3F'. Below these are fields for 'City' (Reading), 'Select a State' (Pennsylvania), and 'Zip' (19604-____). Navigation buttons for '< Back' and 'Next >' are at the bottom right.

If you need assistance or have questions, please contact our Participant Service Center at 1-800-716-3742.

5. Enter your contact information. E-mail address is a required field.

Contact (4 of 6)

Home phone
(123) 456-7890

Work phone

Mobile phone

Email
marketing@epicrps.com

< Back Next >

6. Review and confirm the information you entered in the previous steps. Click Submit if everything is accurate.

Confirm (5 of 6)

Create New Username
Chevychase1!

What is the name of your favorite childhood friend?
friend

Address 1
914 Buttonwood St

City
Reading

Zip
19604

Email
@epicrps.com

In what city did you meet your spouse/significant other?
city

What is the first name of the boy or girl that you first kissed?
kiss

Address 2
Apt 3F

State
Pennsylvania

Home phone
(123) 456-7890

< Back Submit >

7. This next step allows you to add additional levels of security to your online account by enabling Two Factor Authentication. You can choose the method of authentication (none, Google Authenticate, Text Message, E-mail) and the timing of authentication (all logins or only logins from a new device).

Two-Factor Authentication Options (6 of 7)

Two-factor authentication is a feature that adds an extra layer of security by asking you to enter a unique security code in addition to your password. You can choose to enter it every time you log in, or only on new devices you haven't logged in with before.

Choose which type of two-factor authentication to enable

None Google Text Message **E-Mail**

Choose when two-factor authentication is required

All Logins **New Devices Only**

Continue >

8. If you have enabled Two Factor Authentication a passcode will be sent to you. Enter the code you receive and click Submit.

Note: Regardless of Two Factor Authentication settings, as a security measure any time your account is accessed from a new device you will receive an e-mail notification. If you receive a notification and suspect that someone has accessed your account without permission contact your plan administrator immediately.

Validate Code (7 of 7)

A code has been sent to your email on file. To confirm you have access to this email please enter the code below and submit. If you did not receive a code select resend to send it again. If the problem persists go back and select different options or contact the Participant Service Center.

Passcode

< Back Resend Submit >

If you need assistance or have questions, please contact our Participant Service Center at 1-800-716-3742.