

Workers' Compensation

Introducing the New "MEDICAL PROVIDER NETWORK"

Ten Questions You Might Have

- #1** **Q:** How will this change affect me as an employee?
A: We anticipate that this will have a positive effect because after the initial visit to a District authorized Frontline Provider or Clinic (listing provided in the attached flyer), employees will have access to all doctors within the Medical Provider Network (MPN). This will provide more flexibility to the employee. Currently, an injured worker must wait thirty days before changing doctors.
- #2** **Q:** Which doctors are in the MPN?
A: The MPN is a network or group of health care providers who have agreed to treat work-related injuries. Our MPN is called the Blue Cross PRIME Advantage Medical Network. This network is separate and different from your District Blue Cross health insurance network.
- #3** **Q:** What do I do if I have a work-related injury?
A: Immediately notify your Supervisor. You will be provided with the appropriate paperwork and sent to the Frontline Provider/Industrial Clinic (see the listing attached).
- #4** **Q:** Can I still pre-designate my personal treating physician to treat my work-related injuries?
A: Yes. If you have appropriately pre-designated your personal treating physician prior to the work-related injury and the physician has agreed in writing to treat Workers' Compensation, your medical treatment for a work related injury would be with your personal treating physician. Forms for pre-designating are available online through the District website.
- #5** **Q:** Are there restrictions on which doctors I can use?
A: Unless you have pre-designated your personal treating physician prior to the work-related injury, the District controls the initial doctor's visit. You will be referred to one of five frontline providers. After the initial visit, you are free to choose any doctor within the MPN who is appropriate for the type of injury.
- #6** **Q:** Does this affect the workers' compensation salary benefits that I receive?
A: No.
- #7** **Q:** May I change to a chiropractor or acupuncturist after the initial visit to the Frontline Provider/Industrial Medical Clinic?
A: Yes, by accessing the PRIME Advantage Medical Network at www.bclhwcmcs.com you can designate a chiropractor, acupuncturist or change doctors at any time after your initial visit with the Frontline Provider. If you do not have access to the Internet, you can make changes by calling the MPN Coordinator at Keenan and Associates at 1-800-654-8102.
- #8** **Q:** What if I have a work-related medical emergency?
A: You will be sent to the closest emergency facility.
- #9** **Q:** Who do I call if I have questions about the MPN?
A: You can contact the MPN Coordinator at Keenan and Associates at 1-800-654-8102.
- #10** **Q:** What do I have to do now?
A: Read, sign and return the attached Employee Acknowledgement Form.