

# HOME DELIVERY PRESCRIPTIONS



Your current prescriptions will be moved to Express Scripts Pharmacy, Cigna's home delivery pharmacy.

At Cigna, we're happy to be administering your pharmacy benefits. **If you're currently using home delivery, we'll have your prescription(s) moved to Express Scripts Pharmacy®, our home delivery pharmacy.\*** Express Scripts Pharmacy, which is a Cigna company, is one of the country's largest home delivery pharmacies.

## Three tips to help make the move easier.



**Refill your prescription(s) now** – before your benefits change.



**As soon as your new benefits begin, log in to the myCigna® App or website and set up your home delivery profile.**

Click on the Prescriptions tab, then select Manage Prescriptions. We'll connect you to your Express Scripts online account.

- › Provide your shipping address, phone number and payment information
- › List any known allergies and/or health conditions
- › Sign up for automatic refills (if you'd like)



**Give Express Scripts Pharmacy 7-10 business days to fill your first order.**

Refills take less time to process. Overnight delivery is also available.

## Some prescriptions must be sent directly to our pharmacy.

Some prescriptions can't be moved from one pharmacy to another. For example:

- › Controlled medications
- › Compounded medications
- › Prescriptions that were never filled through a home delivery pharmacy
- › Prescriptions that have expired or don't have refills left

If you're taking one of these medications, have your doctor's office send your prescription directly to Express Scripts Pharmacy:

- › **Electronically:** For fastest service, have them send your prescription electronically to Express Scripts Home Delivery.
- › **By fax:** Have them call **888.327.9791** to get a Fax Order Form.

\* As soon as Express Scripts Pharmacy gets your prescription(s), you'll see them listed in your Express Scripts online account.

**Together, all the way.®**



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