



Risk Management/ Insurance

255 Stanley Ave, Suite 100,
Ventura, CA 93001
805.641.5000 ext. 1242
www.venturausd.org

Health Coverage While Residing Outside California Transition Notice for PPO

You are receiving this notice because you, or your dependent child, have been identified as living outside California and participating in the Gold Coast Joint Benefits Trust PPO plan out-of-California Multiplan network. Effective July 1st, 2023 Ventura Unified School District will be switching to CSEBO for health and welfare benefits and all currently-covered Gold Coast Joint Benefits Trust PPO members will be transferred to the CSEBO Anthem PPO plan.

Prior to the transition to CSEBO Ventura Unified School District Retirees living outside of California who are covered under the Gold Coast Joint Benefits Trust PPO plan had the option of enrolling in the Trust's Multiplan PCHS network of providers in your area to provide you with in-network negotiated pricing related to your medical care. With the transition to CSEBO's Anthem PPO plan, the Multiplan will no longer be needed/offered to PPO plan members residing outside California. PPO members will now have access to Anthem PPO plan provider nationwide network effective July 1st, 2023.

In order to ease in the transition, attached you will find the medical Transition of Care Form. Since the current Multiplan network currently utilized is not affiliated with Anthem, this form will assist members currently undergoing treatment with a PCHS provider to transition their care over to Anthem's network utilizing their existing provider for a limited time. This form **does not** apply for any members currently residing in CA utilizing the existing in-network benefit as the Anthem network is not changing for CA providers during this transition.

What you need to do:

- **Verify if your current out-of-California Multiplan in-network provider is in-network with Anthem PPO**

You may locate Anthem PPO in-network providers by logging into your Anthem PPO account after July 1st 2023 or you may search without an account anytime at <https://www.anthem.com/find-care/> and input **XDP** under **Use Member ID for Basic Search**



Use Member ID for Basic Search

Find doctors, hospitals and more near you.

Search your medical plan without logging in. ⓘ



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- **After July 1st, 2023 Update your current medical providers with your new Anthem PPO Healthcare ID**

After July 1st, 2023, provide your current healthcare providers with your new Anthem PPO healthcare ID. Your new Anthem PPO healthcare ID is scheduled to arrive to your mailing address on file in June 2023.

In June all PPO members will receive a new Anthem Healthcare ID card with instructions on how to create an online account with Anthem. Once you create an account with Anthem you can manage your claims, see where you are in your deductible, search for in-network medical providers, manage your prescriptions, and more.

- **Decide if you need a Continuity/Transition of Care Request Form**

If you are in the middle of care and your current out-of-California Multiplan PCHS network medical provider is not in-network with Anthem PPO you can request continuity/transition of care by filling out and submitting the enclosed **Continuity/Transition of Care Request Form** to:
Medical Requests: **Anthem Blue Cross Member Services Fax 1-877-214-1781**
Behavioral Health Requests: **Anthem Blue Cross Member Services Fax 1-877-521-4787**
Applied Behavior Analysis Services: **Anthem Blue Cross Member Services Fax 1-866-582-2287**

- **Try to stay in-network**

Staying in network saves you money and helps you to maximize your benefits.

- **Reach out if you have any questions**

Refer to your new Anthem PPO card for a list of customer service numbers. Reach out to VUSD's Risk Management/Insurance Department if you need further assistance at 805-641-5000 x 1242