

# Outsourced Operations District Effectiveness Report April 10, 2023



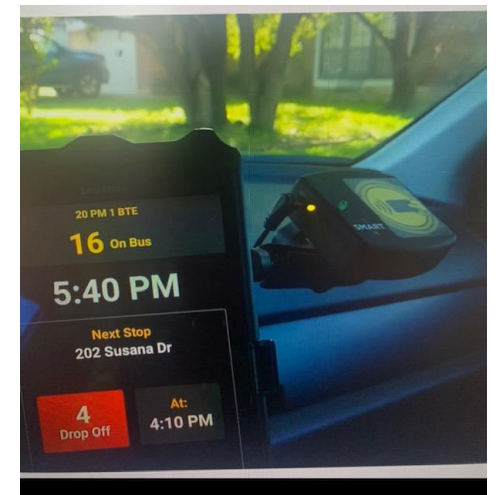
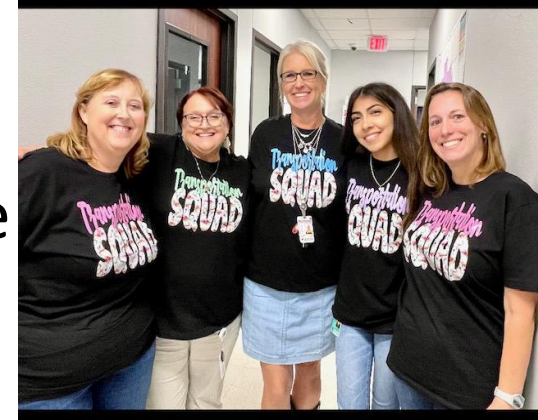
# Transportation 2022-2023





# Transportation Information

- On Time Performance – 97% daily average
- Driver recruitment is ongoing to continue to ensure we have the staff needed to transport students daily
- We continue student roll calls to capture daily student ridership
- Annual support of NEF through the Angel Tree Program by providing labor and buses to deliver the hundreds of donated gifts to all campuses for distribution
- Currently upgrading our student bus ridership tracking program to Smart Tag



# Routes & Field Trips

## 2021/2022

- Daily Operations
  - 117 Regular Ed Routes
  - 37 Special Ed Routes
  - 31 Midday RoutesFor 13,800 miles per day
- Field Trips
  - 1,850 Field TripsFor 118,500 miles for all school year
- Transporting approximately 15,400 students per day
- Year End Mileage – 2,521,450 miles

## 2022/2023

- Daily Operations
  - 125 Regular Ed Routes
  - 41 Special Ed Routes
  - 30 Midday RoutesFor 15,450 miles per day
- Field Trips
  - 1,700 Field TripsFor 106,000 miles this school year to date
- Transporting approximately 16,000 students per day
- Year End Projection – 2,700,000 miles

# Custodial Services

## ABM Education Custodial Operations

### Hourly staff

- Currently at 98% staffed. 45% of current staff has been here since ABM was awarded the contract in 2016. 18 employees have over 20 years working with NISD.



### Quality Control

- Site inspections scores average=95% positive.

Custodial Inspections per Month

December 2022				
Site	Count	Score	Begin date	End date
Northwest ISD	325	+95%	12/01/2022	12/30/2022

January 2023				
Site	Count	Score	Begin date	End date
Northwest ISD	256	+85%	1/1/2023	1/31/2023

February 2023				
Site	Count	Score	Begin date	End date
Northwest ISD	335	+90%	2/1/2023	2/27/2023



### Customer satisfaction

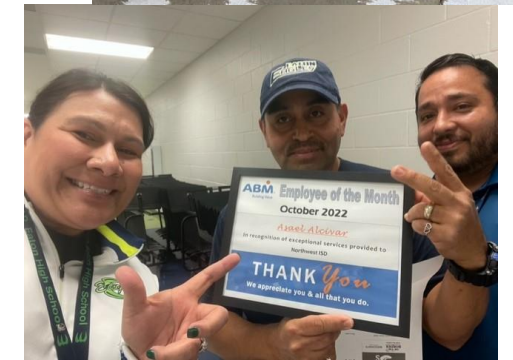
- Principal/Office Manager survey scores shows expectations being met on campuses.

Rate Your Response 5: Exceptional, 3: Meets Expectations, 1: Poor

	5	4	3	2	1	N/A	Excellent
Hallways	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Cafeteria	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Classrooms	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Restrooms	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Outside Perimeter	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Managers Response	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Overall Cleanliness	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

### Employee Recognition

- Employees recognized monthly and yearly with awards and presentations.



# District Partnership

- \$5,000.00 hole sponsor for NEF golf tournament
- \$5,000.00 table sponsorship at NEF Gala
- Participated in ESL Spelling Bee and Job Fair at NISD Administration building
- Donated Supplies for NISD Community Big Event
- Worked with District to ensure competitive wages for employees



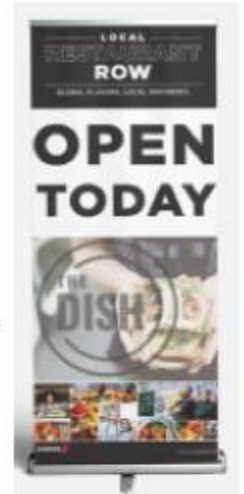




# 2022-2023 Food Services



# New Places & New Faces





# SY 22-23: Growing & Serving



- General Info
  - Meals served to date - 2,488,483
  - Meals per labor hours 28
  - Waiver expired this school year for free meals to all students
  - Completed marketing dress of Rally Café in all Middle Schools
- Service Challenges
  - Winter storm
    - Schools closed for a week in January
- Success
  - Implementation of Local Restaurant Row Program at all High Schools
  - Restart of vending program
  - Opening of on-site meals to DAEP in Special Programs
  - Implemented mini mobile carts into concession events

# Community Engagement

- NEF Partnership
  - Total annual sponsorship worth \$11K.
  - Participated in fun-raising events.
- Culinary Presentation at Medlin Middle School. Executive Chef Anthony Moore conducted event.
- SHAC Information Session - meal pattern, NutriSlice menu access, Smart Snack criteria, dietary restrictions, and food samples from Elementary and Middle School menus.





# AlphaBEST Education

- **Serving over 1,000 students weekly**
  - Northwest ISD employees' children served: 229 kids
  - Partnered with Texas Workforce to provide care for those needing financial assistance
  - Provide after school care at all new elementary schools on the horizon
- **Employing over 90 Team Members**
  - Partnership with Northwest ISD CTE Teaching and Training Program to hire and train Northwest ISD High School students
- **Family Friendly Flexible Programming**
  - School year offering 1–5-day weekly enrollment options
  - Full Day camp offered for several non-instructional days and school holidays

# After School is Where Adventure Begins

- AlphaBEST Extended Day includes: **Art, Robotics, Coding, Drama, Sign Language, World Languages & Culture, Homework Help, and Fitness Activities**
- High-quality, caring staff, with a program designed to meet the changing needs of working parents
- AlphaBEST Extended Day offered at all elementary schools



# AlphaBEST Enrichment Classes

- Enrichment vendor management services available to families at all Northwest Elementary schools throughout the school year
- Vendors offering Sports, Science, Coding and Art Enrichment classes for 1-hour after school with Spring and Fall sessions available
- AlphaBEST oversees vendor contracts, promotes the programs, enrolls families, and supervises each session



# Summer Camp Excursions



- Full-day summer camp offered at three convenient locations
  - Operating 7 am – 6:30 pm
  - Weekly enrollment options from 3–5-days
  - Discounts for Northwest ISD team members
- Partners with Northwest ISD Transportation
  - Provides bus transportation to and from weekly field trips, including all AlphaBEST North Texas districts



# Northwest Education Foundation Partnership

- Legends Golf Tournament Bag Swag Sponsor
  - Contributed \$3,000
  - Helped raise over \$203,570 for Northwest ISD
- Cornhole Title Sponsor
  - Contributed \$2,000
  - Helped raise over \$17,000 for Northwest ISD
- Big Shots Presenting Sponsor
  - Contributed \$15,000
  - Helped raise over \$66,000 for for Northwest ISD



# DISCUSSION

