



Prior Lake Savage Area School District Experience Surveys

April 10, 2023

Agenda for Presentation

1. Background on Prior Lake Savage Area School District Survey Administration
2. Overview of Winter 2023 Experience Survey Administration
3. Experience Survey Results:
 - a) Students
 - b) Parent/Caregiver
 - c) Employee
4. Next Steps

History of PLSAS Stakeholder Surveys

- Previous PLSAS stakeholder surveys were administered internally by PLSAS.
 - Historic results are on the website under continuous improvement.
- This is the first year we administered a survey using the Studer Education tool.
- Reasons for the switch
 - Wanted the use of a nationally normed and research backed tool.
 - It took extensive internal human resources to manage and analyze the survey data.

Winter 2023 Experience Surveys

- Experience surveys administered by Studer Education.
- Survey response are anonymous
- Surveys were available for families in Spanish, Russian, Cambodian, Vietnamese, and Somali.
- Parent/Caregivers and Employees open ended questions
 - What is working well?
 - What areas could be improved?
 - Who would you like to recognize for being supportive?
- 3 Week Survey Window
 - Monday, February 6 - Friday, February 24, 2023

Student Experience Survey

- An opportunity gain insights into **students' experiences of how effectively their teachers, school environment, and school leaders contribute to their opportunity to engage in successful learning at school.**
- For student surveys, building principals chose dedicated days/times within the survey window for the students to complete the survey.
- For opting out, parents were given the survey questions and instructions on how to opt out on January 23. Opt out requests were managed at the building level.



Student Experience Survey

A total of **3,734** students provided feedback during the current survey administration.

The district's overall mean was **3.86** using a scale of 1 to 5.

33.58% of response choices were in the “Strongly Agree” or “Top Box.”

Student Experience Survey

Item	Mean
1. I believe my learning is important at my school.	4.25
2. I enjoy specials or electives.	4.12
3. I believe my teachers care about me.	4.14
4. I feel safe at my school.	3.86
5. I believe school rules are consistently enforced.	3.72
6. I think my school is clean.	3.50
7. I believe my principal is a good leader.	4.19
8. I feel safe on the bus (only answer if you ride the bus).	3.78
9. I feel there are healthy food choices for me to eat at lunch.	3.77
10. I know who to get help when I have a problem.	4.09






Student Experience Survey

Item	Mean
11. I set learning goals and track my progress.	3.65
12. I believe my teachers challenge me to think.	4.11
13. I believe my teachers ask me how I learn best.	3.68
14. I believe my teachers recognize me for good work.	3.85
15. I feel students are nice or show respect to each other at my school.	3.32



Student Experience Survey

Item	Mean	
16. I like going to my school each day.	3.31	
17. I feel like I belong at school.	3.66	
18. I feel my family is treated nicely or with respect at my school.	4.17	
19. I regularly receive feedback from my teachers about my academic progress.	3.78	
20. I have opportunities to be successful at my school.	4.21	
OVERALL	3.86	

Student Experience Survey- NPS

Net Promoter Score Interpretation

0	1	2	3	4	5	6	7	8	9	10
Detractors						Passives		Promoters		
Unhappy, dissatisfied						"On the fence"		Engaged, enthusiastic		

-100 to 0	0 to 30	30 to 50	50 to 100
More detractors than promoters, opportunities for improvement	Good performance, opportunity for improvement	Strong performance, sustain or grow	Excellent performance, sustain

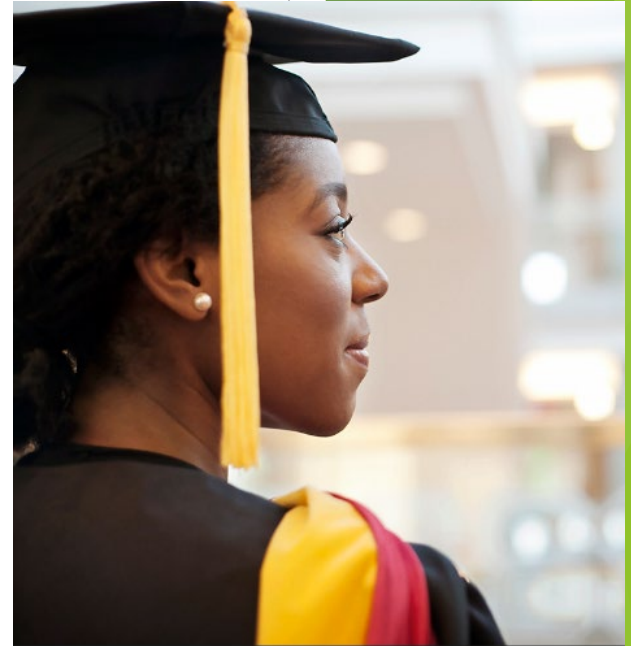
Your Results

How likely are you to recommend your school as a good place to learn?

1.19 = Good Performance, Opportunity

Parent/Caregiver Experience Survey

- An opportunity to gain insight about **what parents feel is working well in their child's school and the recommended areas of improvement.**
- Families communication strategies:
 - Four district communications
 - Video from Dr. Thomas
 - Principal e-newsletters
 - Teacher emails to families
 - PTC/parent meeting agendas
 - QR code link at parent/teacher conferences and middle school info night.








Parent/Caregiver Experience Survey

A total of **2,799** parents provided feedback during the current survey administration.

The district's overall mean was **3.87** using a scale of 1 to 5.

32.37% of response choices were in the “Strongly Agree” or “Top Box.”

Parent/Caregiver Experience Survey

Item	Mean	
1. I believe my child's learning is a high priority at this school.	4.04	
2. I believe school rules are enforced consistently at this school.	3.66	
3. I regularly receive feedback from school staff on how well my child is learning.	3.33	
4. I am treated with respect at this school.	4.22	
5. I believe my child has every opportunity to be successful at this school.	3.90	
6. I believe my child has the necessary classroom supplies and equipment for effective learning.	4.15	
7. I believe this school positively impacts my child's growth and development.	3.92	
8. I believe this school provides a safe environment for my child to learn.	3.95	
9. I believe my child is recognized for good work and behavior at this school.	3.85	
10. I believe the school is clean and well maintained.	4.33	

Parent/Caregiver Experience Survey

Item	Mean
11. I believe the teachers, staff, and administration at this school demonstrate a genuine concern for my child.	3.97
12. I am proud to say I have a child at this school.	3.93
13. I receive positive phone calls, emails, or notes about my child from the school.	3.15
14. I feel comfortable approaching school administration.	3.97
15. I believe school administration make decisions that are in the best interest of children and families.	3.68
OVERALL	3.87



Parent/Caregiver Experience Survey- NPS

-100 to 0	0 to 30	30 to 50	50 to 100
More detractors than promoters, opportunities for improvement	Good performance, opportunity for improvement	Strong performance, sustain or grow	Excellent performance, sustain

Your Results

How likely are you to recommend your school as a good place to learn? **1.19 = Good Performance, Opportunity**

How likely are you to recommend your child's school as a good place for your child to learn? **18.36 = Good Performance, Opportunity**

Employee Experience Survey

- An opportunity to gain insight into employees' perceptions of the extent to which their leaders provide a work environment that allows employees to reach their highest potential and perform at the highest levels.
- Employee communication strategies:
 - Several emails from the district
 - Emails from supervisors
 - Video message from Dr. Thomas
 - Set aside time during an early release



PLSAS Employee Experience Survey

A total of **798** employees provided feedback during the current survey administration.

The district's overall mean was **3.68** using a scale of 1 to 5.

20.08% of response choices were in the “Strongly Agree” or “Top Box.”

Employee Experience Survey

Item	Mean
1. I feel supported with good processes and the appropriate resources to do my job.	3.55
2. I receive feedback on my strengths as an employee.	3.68
3. I feel supported in balancing my work responsibilities.	3.49
4. I receive appropriate recognition when I do good work.	3.48
5. I believe that leaders in my immediate work environment are genuinely concerned for my welfare.	3.91
6. I feel that resources in my immediate work environment are allocated to maximize effectiveness.	3.40
7. I have the opportunity to provide input on decisions that affect my job.	3.40
8. I have a clear understanding of my expectations as employee.	4.06
9. I have the support needed from leadership in my immediate work environment to accomplish my work objectives.	3.74
10. I receive feedback concerning areas for improving my performance.	3.68



Employee Experience Survey

Item	Mean
11. I feel that organization-level resources are allocated to maximize effectiveness across the organization.	3.13
12. I believe organization-level information is communicated in a timely manner across the organization.	3.39
13. I see progress being made to create a culture of success for employees across the organization and for those we serve.	3.42
14. I would recommend that parents select my organization to serve their child.	3.85
15. I feel that others in my organization connect with me in honest two-way communication.	3.82



Employee Experience Survey

Item	Mean
16. I work in an organization where employees regularly share and exchange ideas.	3.93
17. I feel that organizational culture supports open and honest communication.	3.49
18. I have a clear understanding of the mission and goals of my organization.	3.92
19. I believe my work positively impacts those we serve.	4.38
20. I feel a sense of pride when I tell people where I work.	3.89
OVERALL	3.68

Employee Experience Survey- NPS

-100 to 0	0 to 30	30 to 50	50 to 100
More detractors than promoters, opportunities for improvement	Good performance, opportunity for improvement	Strong performance, sustain or grow	Excellent performance, sustain

Your Results

How likely are you to recommend this organization as a good place to work?

1.13 = More detractors than promoters, Opportunity

How likely are you to recommend you immediate work environment as a good place to work? **9.90 = Good Performance, Opportunity**

Next Steps

April 11, 2023

Learning Leaders development on survey results roll out process with Studer Education

April-May

Learning Leaders complete survey results roll out process

May-June

Learning Leaders use feedback from survey results roll out to build action plans

Questions

