

Transportation Department

Presented by
Marie Espinoza
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Mission

Support the educational process by providing safe, dependable, efficient, and cost effective transportation while focusing on delivering outstanding customer service!





Transportation Department

Transportation

- Planning / Scheduling / Routing
 - Regular Service
 - Mod Schedule MOU Monday
 - Master Service Planning
- Safety
 - Bus Stops
 - Bus Routes
 - Load Zones
 - Distance Measurement
 - Bi Annual Busing Evacuations

Customer Service

- ETA / Service Inquiries / Other
 - Average 250 - 300 calls daily
- Field Trip Reservations
 - Bookings
 - Billing
- Bus Passes
- Safety Plan Ride Guide
- Parent Notifications and Communication
- Compliment / Complaint Investigation / Resolutions
- Contract Management
 - Compliance
 - Safety
 - Operational





Transportation Contractors

Durham School Bus Services

- 169 Routes
- Over 300 Employees
- Operating 2 Bus Yards
- 2.1 Average Million Miles
- Buses equipped with
 - Cameras
 - GPS
 - Seat Belts
 - Star Infant Seats
 - Child Check Mate
 - Governed for speed control
- Single largest contract in the state of California
- \$22 Million Yearly



Hop, Skip and Drive

- **Sedan Service**
 - Special Ed
 - Homeless/Foster Youth
- **GPS Monitored and scheduled through phone app**
- **Fastest growing service in California**





Service Types

Home to School Busing

- Eligibility is based on walking distances set in board policy
- Picks up at neighborhood bus stops
- Transport scholars to a single school

Special Ed Busing

- IEP (Individualized Education Plan) driven
- Service type determined by individual student needs

Program Eligible Busing

- Eligibility based on permit
- Students bus stop pick up from home school
- Elementary students go through transfer center
- 2 transfer locations



Student Ridership



10/1/22 Ridership
18% Student Population
Are Bus Riders (8,277)
10/1/22 Número de pasajeros
18% Población estudiantil
Son pasajeros de autobús (8,277)



83% General Ed/Edu.general
7,324

Elementary
Students/
Alumnos de
primaria

(47%)
3,459

Bus Riders
Pasajeros

Middle School
Students/
Alumnos de
secundaria

(33%)
2,388

Bus Riders
Pasajeros

High School
Students/
Alumnos de
preparatoria

(20%)
1,477

Bus Riders
Pasajeros



17% Special Ed/Edu.especial
1,466

Elementary
Students/
Alumnos de
primaria

(42%)
617

Bus Riders
Pasajeros

Middle School
Students/
Alumnos de
secundaria

(22%)
327

Bus Riders
Pasajeros

High School
Students/
Alumnos de
preparatoria

(36%)
522

Bus Riders
Pasajeros



Elementary Transfer System

Durham School Bus Services

- 334 - Capping
- 263 - Transitional Kinders
- 1,057 - Bilingual
- 104 - Homeless
- 013 - Foster Youth
- 0 - Be Still (Starts in November)
- 1,409 - Magnet
- 027 - SANKOFA
- 002 - Empty Seat



Purple Transfer
Arroyo Valley HS

Gray Transfer
Indian Springs HS



Challenges: Workforce Shortages

**General
Ed**

69

Scheduled
Routes

10

Drivers
Needed

24

Drivers
Needed

122

Scheduled
Routes

**Special
Ed**

65

with an
Attendant

16

Attendants
Needed

5

Attendants
Needed

17

with an
Attendant

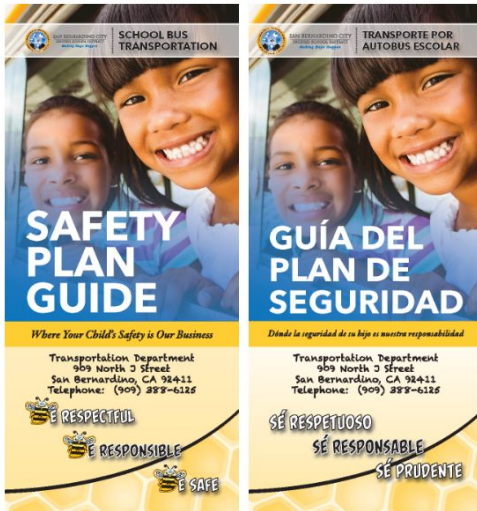
Challenges: Planning for Late Start (SB 328)



SB-328 prohibits public high schools from starting the school day before 8:30 am and middle schools before 8:00 am beginning (August 2023).

More Information

Transportation Ride Guide



<https://www.youtube.com/watch?v=rcyiGG2c2YI>