Support the educational process by providing safe, dependable, efficient, and cost effective transportation while focusing on delivering outstanding customer service!
Transportation Department

Transportation

- Planning / Scheduling / Routing
  - Regular Service
  - Mod Schedule MOU
  - Master Service Planning
- Safety
  - Bus Stops
  - Bus Routes
  - Load Zones
  - Distance Measurement
  - Bi Annual Busing Evacuations

Customer Service

- ETA / Service Inquiries / Other
  - Average 250 - 300 calls daily
- Field Trip Reservations
  - Bookings
  - Billing
- Bus Passes
- Safety Plan Ride Guide
- Parent Notifications and Communication
- Compliment / Complaint Investigation / Resolutions
- Contract Management
  - Compliance
  - Safety
  - Operational
Transportation Contractors

Durham School Bus Services
- 169 Routes
- Over 300 Employees
- Operating 2 Bus Yards
- 2.1 Average Million Miles
- Buses equipped with:
  - Cameras
  - GPS
  - Seat Belts
  - Star Infant Seats
  - Child Check Mate
  - Governed for speed control
- Single largest contract in the state of California
- $22 Million Yearly

Hop, Skip and Drive
- Sedan Service:
  - Special Ed
  - Homeless/Foster Youth
- GPS Monitored and scheduled through phone app
- Fastest growing service in California
Service Types

**Home to School Busing**
- Eligibility is based on walking distances set in board policy
- Picks up at neighborhood bus stops
- Transport scholars to a single school

**Special Ed Busing**
- IEP (Individualized Education Plan) driven
- Service type determined by individual student needs

**Program Eligible Busing**
- Eligibility based on permit
- Students bus stop pick up from home school
- Elementary students go through transfer center
- 2 transfer locations
10/1/22 Ridership
18% Student Population Are Bus Riders (8,277)

10/1/22 Número de pasajeros
18% Población estudiantil Son pasajeros de autobús (8,277)

83% General Ed/Edu.general
7,324

Elementary Students/Alumnos de primaria
(47%) 3,459 Bus Riders Pasajeros

Middle School Students/Alumnos de secundaria
(33%) 2,388 Bus Riders Pasajeros

High School Students/Alumnos de preparatoria
(20%) 1,477 Bus Riders Pasajeros

17% Special Ed/Edu.especial
1,466

Elementary Students/Alumnos de primaria
(42%) 617 Bus Riders Pasajeros

Middle School Students/Alumnos de secundaria
(22%) 327 Bus Riders Pasajeros

High School Students/Alumnos de preparatoria
(36%) 522 Bus Riders Pasajeros
Elementary Transfer System

Durham School Bus Services

- 334 - Capping
- 263 - Transitional Kinders
- 1,057 - Bilingual
- 104 - Homeless
- 013 - Foster Youth
- 0 - Be Still (Starts in November)
- 1,409 - Magnet
- 027 - SANKOFA
- 002 - Empty Seat

Purple Transfer
Arroyo Valley HS

Gray Transfer
Indian Springs HS
Challenges: Workforce Shortages

**General Ed**
- 69 Scheduled Routes
- 10 Drivers Needed
- 16 Attendants Needed

**Special Ed**
- 122 Scheduled Routes
- 24 Drivers Needed
- 5 Attendants Needed

Drivers Needed: 34
Attendants Needed: 21
SB-328 prohibits public high schools from starting the school day before 8:30 am and middle schools before 8:00 am beginning (August 2023).
More Information

Transportation Ride Guide

https://www.youtube.com/watch?v=rcyiGG2c2YI