

# Learn more about your MetLife benefits



**The MetLife Mobile App is available on the App Store and Google Play. Download the app, and use it to find a participating dentist, view your claims<sup>1</sup> and to see your ID card.<sup>2</sup>**

[metlife.com/mybenefits](https://www.metlife.com/mybenefits)

## MetLife benefits information right from your desktop

The MyBenefits web site is a quick and easy way for you to get the information you need about your MetLife benefits — all in one place. Log in at [metlife.com/mybenefits](https://www.metlife.com/mybenefits) to see how we've taken personalization and integration to a new level.

## Personalized homepage to all your MetLife benefits

Get more information on your MetLife benefits, where you can link to detailed coverage information and can perform tasks, such as:

**Dental Plans** — Easily find a participating dentist or view your benefits, copay or coinsurance amount, and claims<sup>1</sup> online. Plus, you will have access to our extensive Oral Health Library to research important dental topics.

**Dental ID cards** are available online for you to download and print at your convenience.<sup>1</sup> Cards contain your name, employer's name and group number. Also included are MetLife's claims submission address,<sup>1</sup> website address, customer service telephone number and a service number for International Dental Travel Assistance.<sup>3</sup>

## Additional MyBenefits features include:

- Planning tools that you can use to help you make informed decisions regarding your retirement, benefits coverage as well as other useful information for a variety of everyday topics.
- Forms and documents that you may need are located in the "Tools & Resources" area at the bottom of the MyBenefits home page for you to download.
- In the "News & Updates" section you'll find information from MetLife and your employer such as enrollment dates and new product offerings.
- Online claims tracking and email notifications called eAlerts, which will provide information regarding status changes to your claims for certain benefits.<sup>1</sup>
- MetLife Virtual Assistant available on MyBenefits for Dental PPO members – a new click-to-chat feature offers quick help for dental related inquires and other common tasks such as viewing claims, personal coverage and obtaining personalized estimates.

1. This feature is not available for members with a MetLife Dental HMO/Managed care plan.
2. To use the MetLife mobile app, employees can choose to register at [metlife.com/mybenefits](https://metlife.com/mybenefits) from a computer or directly through the app. Certain features of the MetLife Mobile App are not available for all MetLife Dental Plans.
3. AXA Assistance USA, Inc. provides Dental referral services only. AXA Assistance is not affiliated with MetLife, and the services and benefits they provide are separate and apart from the insurance provided by MetLife. Referral services are not available in all locations.

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Like most group benefit programs, benefit programs offered by MetLife contain certain exclusions, exceptions, waiting periods, reductions, limitations and terms for keeping them in force. Ask your MetLife group representative for complete details.

