E-RATE Year 24 (2021-2022)  
REQUEST FOR PROPOSAL

RFP #MPCSD2021-1002  
470 # 210007294

Menlo Park City School District  
181 Encinal Ave  
Atherton, CA 94027

Wireless Network Infrastructure Refresh

<table>
<thead>
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<td>RFP ISSUED:</td>
<td>12/11/2020</td>
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<td>MANDATORY SITE WALK</td>
<td>12/18/2020</td>
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<td>12/28/2020</td>
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<td>PROPOSALS DEADLINE:</td>
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<td>PENDING FUNDING APPROVAL</td>
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<td>PROJECT END DATE:</td>
<td>9-30-22 +USAC APPROVED EXTENSIONS</td>
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E-RATE SUPPLEMENTAL TERMS AND CONDITIONS

Signed copy to be returned with bid response.

The Telecommunications Act of 1996 established a fund by which Schools and Libraries across the Country could access discounts on eligible telecommunications products and services. The program is commonly known as the E-rate Program. The eligibility for discounts on internet access, telecommunications products and services, internal connection products, services and maintenance is determined by the Federal Communications Commission (FCC). Funding is made available upon application approval by the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC), which was established by the Act. The amount of discount is based on the numbers of students receiving free and reduced price meals.

1) E-RATE CONTINGENCY

The project herein may be contingent upon the approval of funding from the Universal Service Fund’s Schools and Libraries Program, otherwise known as E-rate. Even after award of contract(s) and/or E-rate funding approval is obtained, the District may or may not proceed with the project, in whole or in part. Execution of the project, in whole or in part, is solely at the discretion of the District.

2) SERVICE PROVIDER REQUIREMENTS

The District expects Service Providers to make themselves thoroughly familiar with any rules or regulations regarding the E-rate program.

a. Service Providers are required to be in full compliance with all current requirements and future requirements issued by the SLD throughout the contractual period of any contract entered into as a result of this RFP.

b. Service Providers are responsible for providing a valid SPIN (Service Provider Identification Number). More information about obtaining a SPIN may be found at this website: https://www.usac.org/e-rate/service-providers/step-1-obtain-a-spin/

c. Service Providers are responsible for providing a valid Federal Communications Commission (FCC) Registration Number (FRN) at the time the bid is submitted. More information about obtaining an FRN may be found at this website: https://fjallfoss.fcc.gov/coresWeb/publicHome.do

d. Service Providers are responsible for providing evidence of FCC Green Light Status at the time the bid is submitted. Any potential bidder found to be in Red Light Status must provide an explanation of the steps it is undertaking to be removed to Red Light Status and the expected timeframe for resolution. A Service Provider’s sustained Red Light Status may be grounds for contract termination as it could prohibit the Service Provider from providing E-rate
discounts in a timely manner which would cause harm to the Applicant. More information about FCC Red and Green Light Status may be found at this website: http://www.fcc.gov/debt_collection/welcome.html

e. Products and services must be delivered before billing can commence. At no time may the Service Provider invoice before July 1, 2021.

f. Prices must be held firm for the duration of the associated E-rate Funding Year(s) or until all work associated with the project is complete (including any contract and USAC approved extensions).

g. Goods and services provided shall be clearly designated as “E-rate Eligible”. Non-eligible goods and services shall be clearly called out as 100% non-eligible or shall be “cost allocated” to show the percentage of eligible costs per SLD guidelines.

h. Within one (1) week of award, the awarded Service Provider must provide the District a bill of materials using a completed USAC “Item 21 Template”. Subsequent schedules of values and invoices for each site must match Item 21 Attachment or subsequent service substitutions. A summary sheet must also be provided to provide the cumulative amount for all sites.

i. In the event of questions during an E-rate pre-commitment review, post-commitment review and/or audit inquiry, the awarded Service Provider is expected to reply within 3 days to questions associated with its proposal.

j. The awarded Service Provider is required to send copies of all forms and invoices to the District prior to invoicing USAC for pre-approval. Failure to comply with this requirement may result in the District placing the vendor on an “Invoice Check” with the USAC https://www.usac.org/e-rate/applicant-process/invoicing/invoice-check/

k. Services providers must comply with the FCC rules for Lowest Corresponding Price (“LCP”). Further details on LCP may be obtained at USAC’s website: https://www.usac.org/e-rate/service-providers/step-2-responding-to-bids/lowest-corresponding-price/

3) SERVICE PROVIDER ACKNOWLEDGEMENTS
a. The Service Provider acknowledges that no change in the products and/or services specified in this document will be allowed without prior written approval from the district and a USAC service substitution approval with the exception of a Global Service Substitutions.

b. The Service Provider acknowledges that all pricing and technology infrastructure information in its bid shall be considered as public and non-confidential pursuant to §54.504 (2)(i)(ii).

c. The Service Provider acknowledges that its offer is considered to be the lowest corresponding price pursuant to §54.511(b). Further details on LCP may be obtained at USAC's website: https://www.usac.org/erate/servic-providers/step-2-responding-to-bids/lowest-corresponding-price/. Should it not be the lowest corresponding price, the service provider must disclose the conditions leading to the applicant being charged in excess of lowest corresponding price.

d. Bidders are required to comply with the FCC’s Lowest Corresponding Price (“LCP”) Requirement for all equipment and Services. BIDDER acknowledges that BIDDER is solely responsible to comply with LCP requirements. To the extent that USAC finds an LCP violation and reduces the E-rate Funding, BIDDER agrees that it will not hold the DISTRICT liable for any shortfall in E-rate funding and will be responsible for any ensuing appeals, COMADS and/or RIDFS.

e. The Service Provider attests that its offer does not violate the FCC’s REPORT AND ORDER, FURTHER NOTICE OF PROPOSED RULEMAKING, AND ORDER in the matter of “Protecting Against National Security Threats to the Communications Supply Chain Through FCC Programs” (FCC 19-121, adopted November 22, 2019, released November 26, 2019) and provisions contained in the Order and any subsequent Orders related to the FNPRM referenced in FCC 19-121. FCC 19-121 can be viewed at https://docs.fcc.gov/public/attachments/FCC-19-121A1.pdf.

f. This offer is in full compliance with USAC’s Free Services Advisory https://www.usac.org/er-rate/applicant-process/competitive-bidding/free-services-advisory/. There are no free services offered that would predicate an artificial discount and preclude the applicant from paying its proportionate non-discounted share of costs. The service provider agrees to provide substantiating documentation to support this assertion should the applicant, USAC, or the FCC request it.

4) STARTING SERVICES/ADVANCE INSTALLATION – Category 1 Services
The annual E-rate Funding Year begins on July 1 and expires on June 30 of each calendar year. Regardless of the contract “effective date”, E-rate eligible goods and/or services requested in this RFP shall be delivered no earlier than the start of the 2021 funding year (July 1, 2021). If Category 1 services (Telecommunication Services and Internet access) will begin on or shortly after July 1 of a funding year, the service provider, in some cases, may need to undertake some construction and installation work prior to the beginning of that funding year. Within the limitations indicated below, the infrastructure costs of a service provider can be deemed to be delivered at the same time that the associated Category 1 services begin. That is, if services begin on July 1, then the delivery of service provider infrastructure necessary for those services can be considered as also delivered on July 1. However, NO INVOICING can take place prior to July 1 of the associated Funding Year.

EARLY FUNDING CONDITIONS

Category 1
There are four conditions that must be met in order for USAC to provide support in a funding year for Category 1 infrastructure costs incurred prior to that funding year.

- Initiation of installation cannot take place before selection of the service provider pursuant to a posted Form 470 and in any event no earlier than six months prior to July 1 of the funding year.
- The Category 1 service must depend on the installation of the infrastructure.
- The underlying Category 1 service cannot have a service start date prior to July 1 of the funding year.
- No invoices can be submitted to USAC for reimbursement prior to July 1 of the funding year.

For more information, please refer to the FCC Order involving the Nassau County Board of Cooperative Educational Services (DA 02-3365, released December 6, 2002). This FCC decision only applies to Priority 1 services (telecommunications services and Internet access).

The complete text can be found at the following URL: https://www.usac.org/e-rate/applicant-process/starting-services/advance-installation/

Category 2
There is one condition that allows USAC to provide support in a funding year for Category 2 installation costs incurred prior to that funding year.

- We also amend our rules for category two non-recurring services to permit applicants to seek support for category two eligible services purchased on or
after April 1, three months prior to the start of funding year on July 1. This will provide schools with the flexibility to purchase equipment in preparation for the summer recess and provide the maximum amount of time during the summer to install these critical networks.

For more information, please refer to the FCC Report and Order and Further Notice of Proposed Rulemaking (FCC 14-99, released July 23, 2014). This FCC decision only applies to Category 2 services (Internal Connections).

However, NO INVOICING can take place prior to July 1 of the funding year.

5) **INVOICING**

a. The Service Provider agrees to bill and receive a portion of the payment for the provisions of goods and services described herein directly from USAC via the Form 474 Service Provider Invoice (SPI). The District will only be responsible for paying its non-discounted share of costs and does not intend to use the BEAR process (Form 472). The maximum percentage the District will be liable for is the pre-discount amount minus the funded amount as shown on the FCC Form 471 Block 5 and any identified ineligible costs. Upon the successful receipt or posting of a Funding Commitment Decision Letter from the SLD and submission, certification and USAC approval of Form 486, the District shall pay only the discounted amount beginning with the billing cycle immediately following said approval. Alternatively, should the District decide that it is in the best interest of the District to file a Form 472, the District will inform the Service Provider of its intent.

b. All Service Provider invoicing to USAC must be completed within 120 days from the last day of service. Should the Service Provider fail to invoice USAC in a timely manner, the District will only be responsible for paying its non-discounted share.

6) **FCC/SLD AUDITABILITY**

The E-rate program requires that all records be retained for at least ten (10) years from the last date of service provided on a particular funding request. Respondent hereby agrees to retain all books, records, and other documents relative to any Agreement resulting from this RFP for ten (10) years after final payment. The District, its authorized agents, and/or auditors reserves the right to perform or have performed an audit of the records of the Respondent and therefore shall have full access to and the right to examine any of said materials within a reasonable period of time during said period.

7) **PROCUREMENT OF ADDITIONAL GOODS AND/OR SERVICES / COTERMINOUS EXPIRATION**
During the term of any Agreement resulting from this RFP, the District may elect to procure additional or like goods and/or services offered by the Respondent. Such services shall be negotiated and obtained via an official amendment to this Agreement and approval by the District’s Governing Board. All terms, conditions, warranties, obligations, maintenance and support of said goods or services shall have a coterminous expiration date with the original date of this Agreement. The District shall not enter into a separate Agreement for said goods or services. Respondents must state in their proposal that they acknowledge, accept and are in agreement with coterminous expiration conditions.

I, the undersigned, as an authorized agent of ______________________________ (Service Provider Name), hereby certify that I have read the E-rate Supplemental Terms and Conditions, am fully compliant and intend to cooperate with the E-rate process as outlined above.

Signature: _______________________________ Title: _______________________________

Phone Number: __________________________ Email: ___________________________

Service Provider Name: _______________________________________________________

TRADE NAMES AND ALTERNATIVES –

For convenience in designation on the plans or in the specifications, certain articles or materials to be incorporated in the work may be designated under a trade name or in the name of a manufacturer. Whenever in specifications any materials, process, or article is indicated or specified by grade, patent, or proprietary name or by name of manufacturer, such specification shall be deemed to be used for the purpose of facilitating description of material, process or article desired and shall be deemed to be followed by the words "or equal," and service provider may, unless otherwise stated, offer any material, process or article which shall be substantially equal or better in every respect to that so indicated or specified. Burden of proof as to equality of any material, process or article shall rest with service provider. Service Provider shall submit request together with substantiating data for substitution of any "or equal" item within the response by the closing of bids. Provision authorizing submission of "or equal" justification data shall not in any way authorize an extension of time of bid response.

Please note: All “or equal” components must not void and must be supported by corresponding manufacturer warranty.

The District retains the right to be sole judge as to whether equivalency has been proven and whether alternatives will be accepted.
Award of Contract

The District does not guarantee an award of a contract(s) and it reserves the right to select the firm(s) that it considers to be in the best interest of the District. Award of contract may be contingent upon the approval of funding from the Schools and Libraries Universal Service Administrative Company ("USAC").

The District reserves the right to award none, some, or all of the proposal. For instance, if a response exceeds the E-rate funding limits set by USAC, the district may choose to only award up to the E-rate funding limit, less or more.

The District reserves the right to accept or reject any or all proposals, to negotiate with any or all responsible submitters, and to waive any informality in the Proposal. Firms submitting proposals shall be responsible for any and all expenses that they may incur in preparing proposals.

Request for Proposal Preparation Cost

Costs for preparing responses and any other related material is the responsibility of the VENDOR, and shall not be chargeable in any manner to the DISTRICT. The DISTRICT will not be held liable for any cost incurred by VENDORS in responding to the RFP.

Order Term

District reserves the right to order quantities in any size lot or lots of quantities. Pricing must remain firm for the period of April 1, 2021 through September 30, 2022. The District reserves the right to extend the intent to purchase for an additional annual term through September 30, 2023.

Right to Reject Any and All Quotes

The District reserves the right to reject any or all quotation submittals and to waive any informalities or regularities. The Service Provider’s quotation submission is recognition of this right.

In addition, the District reserves the right to fund, (proceed with project or purchase) or not to fund, regardless of E-Rate approval.

The District reserves the right to award for some, all, or none of the products and services sought herein.
EVALUATION AND SELECTION CRITERIA

The District, in compliance with Federal Communications Commission (FCC) rules, will award to the vendor(s) providing the most cost-effective service offering. Per the Sixth Report and Order, FCC 10-175, FCC rules dictate the following:

§ 54.503 (c)(2)(vii) All bids submitted for eligible products and services will be carefully considered, with price being the primary factor, and the bid selected will be for the most cost-effective service offering consistent with § 54.511.

§ 54.511 Ordering Services (a) Selecting a provider of eligible services. In selecting a provider of eligible services, schools, libraries, library consortia, and consortia including any of those entities shall carefully consider all bids submitted and must select the most cost-effective service offering. In determining which service offering is the most cost-effective, entities may consider relevant factors other than the pre-discount prices submitted by providers, but price should be the primary factor considered.

Therefore, the District may consider factors other than price alone in the consideration of bids; price for E-rate eligible goods and services will be the primary factor considered.

SELECTION CRITERIA:

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<td>Vendor quote meets district's minimum specifications</td>
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<td>4</td>
<td>Experience with district</td>
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<td>5</td>
<td>Ability to deliver service at start of funding year</td>
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<td>6</td>
<td>Ability to deliver service throughout district geographic region</td>
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<td>7</td>
<td>Financial stability</td>
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<tr>
<td>8</td>
<td>Districts knowledge of the management/maintenance of proposed solution</td>
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<td><strong>Total Points</strong></td>
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REQUESTS FOR INFORMATION

All inquiries must be submitted via e-mail to Jarrod Coombes (jcoombes@mpcsd.org) by the deadline on Page 1. Please reference 470# 210007294 in the subject line.

All addendum(s), questions and answers will be posted to the district’s website at https://district.mpcsd.org/Page/2409 in addition to the E-rate EPC website at https://portal.usac.org/suite/

Please “Follow” the Form 470 to receive all EPC updates pertaining to the Form 470.

SUBMISSION INSTRUCTIONS

All offers must be submitted to the contact information below by the deadline indicated on Page 1.

Submission via Personal Delivery, Courier or Mailed

Service Provider shall provide one (1) original Response.

Contact Information:
Menlo Park City School District
ATTN: Jarrod Coombes
181 Encinal Ave
Atherton, CA 94027

Proposals must be clearly labeled with the Title of the RFP “Wireless Network Infrastructure Refresh” on the outside of the envelope.

Alternative Submission via E-mail

All offers may be submitted to the contact information below by the deadline indicated on Page 1.

Contact Information:
Jarrod Coombes
Interim Director of Technology
jcoombes@mpcsd.org

Offers must be received no later than the deadline noted above and clearly labeled in the subject line “Wireless Network Infrastructure Refresh”.

It is the sole responsibility of each respondent to ensure all submittals and attachments are received by the District before the deadline. The District assumes no responsibility for transmission failures.

Verification of receipt can be made by contacting Jarrod Coombes at jcoombes@mpcsd.org or (650) 321-7140 x5372
SITE WALKS:

Site walk will be Friday, December 18, 2020 starting at 2:45 PM at the Encinal Elementary School office at 185 Encinal Avenue, Atherton, CA 94027. No appointment is necessary. This site walk is mandatory.

EXISTING INFRASTRUCTURE:

Currently the district has a mix of Aerohive access points deployed across five sites, providing high quality Wi-Fi access to a large number of iPads, Chromebooks and MacBooks, managed through Aerohive’s Hivemanager and/or Extreme CloudIQ. These connect to our Cisco based network infrastructure via PoE+ connections.

The site information, including current AP counts are:

- Encinal Elementary School/District Office
  195 Encinal Ave, Atherton CA
  Quantities: 33 AP350, 9 AP230, 2 AP250 and 1 AP1130 (external)
- Oak Knoll Elementary School
  1895 Oak Knoll Lane Menlo Park
  Quantities: 36 AP350
- Laurel Elementary School Lower Campus
  95 Edge Rd. Atherton
  Quantities: 38 AP350
- Laurel Elementary School Upper Campus
  275 Elliott Dr. Menlo Park
  Quantities: 27 AP230
- Hillview Middle School
  1100 Elder Avenue Menlo Park
  Quantities: 59 AP230

Each site has at least 3 SSID broadcasted from the AP, a student network, a staff network and a guest network, we also broadcast a summer SSID for our various third-party summer programs. Each SSID is generally on its own VLAN, with Hillview having each of its wings separated out by VLAN. The district does not broadcast the Staff and Student networks on 2.4Ghz, instead they only use the 5Ghz band for this.

Each classroom will typical have anywhere from 22 to 33 devices in it at any given time, this includes student, teacher and personally devices. There are some larger areas that could see up to 100 or so devices during the school day, such as Hillview Performing Arts Center and the Multi-purpose rooms at the elementary schools among others.
The mix of devices are:

- Students at our middle school are all issued an iPad (roughly 1,000 iPads in any given year), they also make use of several Macbook and Chromebook mobile labs (roughly 120 devices).
- Students at our elementary schools make heavy use of Chromebooks, iPads and Macbook Airs (roughly 500 devices at each elementary school site).
- Staff members are issued both a Macbook Air and an iPad for instruction (roughly 100 devices per campus).
- We also see a mix of personal devices on our public network (roughly 100 devices per site)

SCOPE OF WORK

The goal: To provide high quality, centrally managed and reliable network connectivity; optimized for iOS, MacOS and Chrome based devices throughout our various school sites, that is easy to manage and expand as needed.

The district is seeking to refresh their wireless infrastructure via updating/replacing their existing wireless access points.

No refurbished equipment is acceptable

Partial bids will not be accepted

The quotes provided must include all materials, equipment and accessories required to furnish a complete data electronics system as indicated on the parts list.

Quotes should include 20 hours (4 hours per site) of training for district staff on the management platform quoted. This should be a separate line item on any quotes or price lists District may or may not choose to utilize this service when ordering services or proceeding with purchase/project.

Quotes should also include labor for physical installation of access points. This will be switching out and/or mounting the access points, this should not include modifications to the network infrastructure (such as running new cables/drops). This should be a separate line item on any quotes or price lists and the District may or may not choose to utilize this service when ordering services or proceeding with purchase/project.

Quotes should include labor to configure and setup the management system, including any migrations needed from the district’s current wireless management system. This should be a separate line item on any quotes or price lists.

Quotes should include all licensing costs and fees to maintain and manage the proposed solution for a period of no less than five (5) years. Including, but not limited to, support contract costs and cloud hosting fees for the management platform. This should be a separate line item on any quotes or price lists.
PROJECT REQUIREMENTS

The district is seeking to meet the following criteria with the upgrade:

- Solution must comply with all of Apple’s best practices for Wireless connectivity of iOS and macOS devices.
- Solution must at least match the feature set of our current infrastructure.
- Solutions cannot require any on-premises management appliances, controllers, servers (virtual or physical), etc.
- Solutions must include multi-site scalability and management of all sites in a single pane of glass hosted management interface. This requirement includes the ability to create templates/clones to rapidly apply configurations to multiple sites at a time.
- Solution management must be 100% browser based, with no CLI for any features/configuration, and must work on Windows, MacOS and Linux computers.
- Solutions must support the automatic application of policies to groups of devices/users based on predefined criteria such as device type, user group, RADIUS attribute, etc.
- Solutions must include APs that are able to have 100% touchless deployments.
- Solutions must include centralized, automated firmware management for APs.
- Solution must include Basic Maintenance for internal connections (BMIC).
- All APs in the solution must not require higher than 802.3at (PoE+ 30W) power.
- All APs in the solution should support fast client roaming, even across VLANs.
- Solutions which require licensing to operate must permit a minimum (five) 5-year license.

Service Provider must meet the following qualifications to be considered for award. Documentation regarding the following qualifications MUST be included in the Service Provider’s proposal. Non-inclusion of applicable documents is basis for disqualification.

- When providing electronic equipment quotes for switches/hubs/routers, Service Provider must have at least 1 Certified Engineer or equivalent on staff.
- When providing cable work, Service Provider must be RCDD certified.
- When providing cable work, Service Provider must provide as-built diagrams in electronic and paper copy formats, and cable test results within 45 days of completion of work.
- If providing cabling work, Service Provider and its subcontractors must have C-7 or C-10 License and maintain compliance with all required State of California Public Works/Prevailing Wage requirements.
- If requested by the Applicant, Service Provider must be willing to have employees fingerprinted.
- Service Provider shall provide references for staff to be associated with project work and implementation.
- All proposals need to include tax and shipping as separate items in the response.

**Prospective Service Providers are required to submit the following:**

- Three (3) references describing Service Provider’s portfolio experience with comparable projects within a K-12 customer market
- Service Provider’s SPIN number
- Service Provider’s FCC Registration Number (FRN).
- “Equipment list” completely filled in
- “Heat” maps showing the proposed placement and coverage of the solution for just one of the campuses, Encinal Elementary School.

**Failure by Service Provider to supply these documents shall be considered grounds for disqualification.**

**PRICING SUBMISSION INSTRUCTIONS**

Please submit Quotations by school, as well as a summary page, and include the following:

**Encinal Elementary School**
195 Encinal Ave, Atherton CA

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<th>QTY</th>
<th>Price Per Item</th>
<th>E-Rate Eligible Price</th>
<th>E-Rate Ineligible Price</th>
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<th>Tax</th>
<th>Training</th>
<th>Configuration and Setup</th>
<th>Physical Installation</th>
<th>Freight/Shipping</th>
<th>Grand Total</th>
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### Hillview Middle School
**1100 Elder Avenue Menlo Park**

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**Tax**

**Training**

**Configuration and Setup**

**Physical Installation**

**Freight/Shipping**

**Grand Total**

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### Laurel School (lower and upper campuses)
**95 Edge Rd. Atherton and 275 Elliott Drive, Menlo Park**

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**Tax**

**Training**

**Configuration and Setup**

**Physical Installation**

**Freight/Shipping**

**Grand Total**
### Description

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<td>(45) Inside APs that meet or exceed the specifications of this RFP.</td>
<td>45</td>
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<tr>
<td>(4) Outside APs that meet or exceed the specifications of this RFP.</td>
<td>4</td>
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<tr>
<td>(49) 5 Year Management Licenses for all APs</td>
<td>49</td>
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</tr>
</tbody>
</table>

**Tax**

**Training**

**Configuration and Setup**

**Physical Installation**

**Freight/Shipping**

**Grand Total**