



**PARENT PORTAL**  
**MOBILE APP**  
RESET PASSWORD GUIDE

1. Visit the webpage: [www.dsc.edu.hk/login](http://www.dsc.edu.hk/login)

## Login

Please provide your username and password to log in:

Username

Password

**LOGIN**

[Forgot Username or Password](#)

**Next >>**

## 2. Click Forgot Username or Password

- Enter the email address that has been registered with DSC.
- To update your email address, please send a message to the office according to your child's section.

### Login

Forgot your login?

Please enter your email address. Instructions for retrieving your username and password will be emailed to you.

Email:

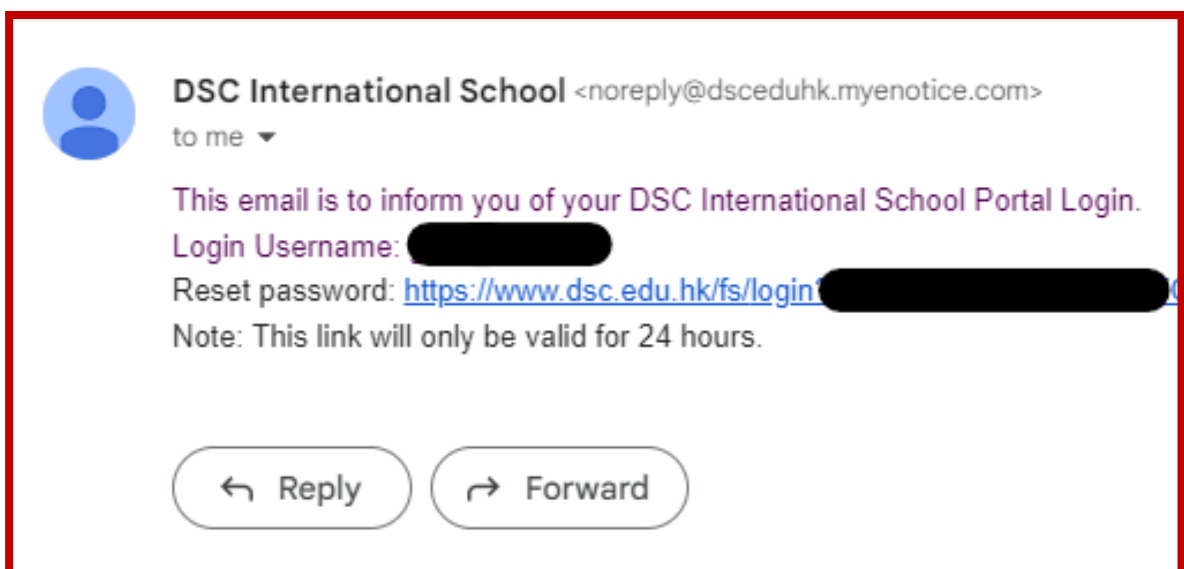
**SUBMIT** **CANCEL**

\* Please contact the IT department if you forgot the username or password.

**Next >>**

### 3. Find the message from your inbox

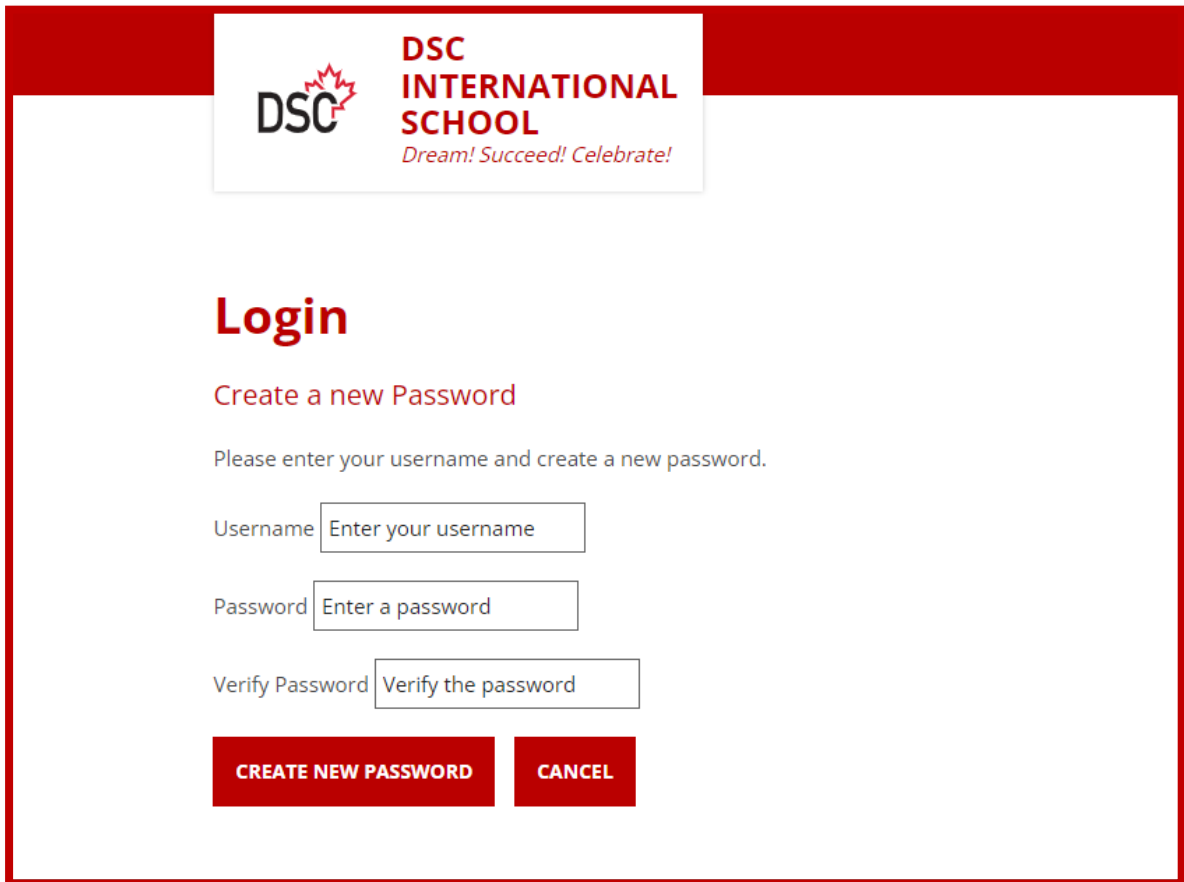
- The email label is “DSC International School”.
- The email address is “noreply@dsceduhk.myenotice.com”.
- The email subject is “Reset portal password”.
- Please do not share the email with someone else.
- You will find your username in the email.
- You will find a unique link to reset your password.
- The link will only be valid for 24 hours.
- The link is tied to the username provided.
- The link cannot re-use after password changed successfully.



**Next >>**

## 4. Reset Password

- Please use the username provided.
- Password must have at least 8 characters.



The screenshot shows the DSC International School login interface. At the top left is the DSC logo, and to its right is the school's name and motto: 'DSC INTERNATIONAL SCHOOL Dream! Succeed! Celebrate!'. Below this is a 'Login' section with the heading 'Create a new Password'. A message reads: 'Please enter your username and create a new password.' There are three input fields: 'Username' with the placeholder 'Enter your username', 'Password' with 'Enter a password', and 'Verify Password' with 'Verify the password'. At the bottom are two red buttons: 'CREATE NEW PASSWORD' and 'CANCEL'.

For additional support, please contact the IT department.

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