

CHAPTER 9.00 - SCHOOL-COMMUNITY RELATIONS AND INTERLOCAL AGREEMENTS

PUBLIC COMMENTS

9.90

- I. Comments – Constructive comments regarding the schools are welcomed by the Board when motivated by a sincere desire to improve the quality of the educational program or to equip the schools to do their tasks more effectively. The Board has, however, confidence in its professional staff and desires to support their actions so that they may be free from unnecessary, spiteful, or negative criticism or complaint. Therefore, when a complaint is made to the Board by an individual, it will be referred to the school administration for possible resolution.
- II. Procedure
 - A. The Board advises the public that the proper channeling of complaints involving instruction, discipline, learning materials, or other school matters is as follows:
 1. Teacher
 2. Principal
 3. Superintendent
 4. Board of Education
 - B. The Board will consider hearing citizen complaints when they cannot be resolved by the administration. Matters referred to the Board must be in writing and should be specific in terms of the action desired. The Board will not consider or act on complaints that have not been explored at the appropriate administrative level. Complaints which involve the “good name” or “character” of an individual shall be heard in executive session.

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STATUTORY AUTHORITY:

**CODE OF ALABAMA
16-1-30**

LAW(S) IMPLEMENTED:

**CODE OF ALABAMA
16-8-8, 16-11-9, 16-12-3**

ALABAMA ADMINISTRATIVE PROCEDURE ACT:

HISTORY:

**ADOPTED: October 18, 2006
REVISION DATE(S): _____
FORMERLY: KN**