APPLY BY MARCH 31

Utility Assistance

Committed to helping you receive assistance

If you rent your home and have experienced financial hardship, you may be eligible to receive utility assistance to help pay your electricity bill. Funding is available for a limited time through our collaboration with the Georgia Department of Community Affairs. To learn more and apply, visit **georgiapower.com/HelpPay**.

TO QUALIFY YOU MUST:

▶ Be a Georgia Power customer residing in one of 294 specified zip codes across the state

▶ Rent your home

▶ Have a balance billed on your Georgia Power account

REQUIRED DOCUMENTS:

▶ Georgia Power account number

▶ Proof of identity

▶ Verification of income, renter status, and risk of homelessness or housing instability (such as owing a past-due electric bill)

HOW THE PROGRAM WORKS:

1 Answer initial screening questions

Scan the below QR code to get started and review the program criteria on the Department of Community Affairs website. You will be required to answer a few questions to determine your eligibility for utility payment assistance.

2 Create an account to complete application

If you qualify for assistance, you will need to have the required documents listed above to complete an application. If you have applied for rental or utility assistance in the past, you will need to create an account using a different email address to register and complete your application.

3 Application processing

An email notification will be sent to you upon completing the application. Funding eligibility will be reviewed within 3-4 weeks of your submission. You may visit the application portal to review your funding status.

4 Funding approval

Once approved, you will receive a message from Georgia Department of Community Affairs and a hold will be placed on your Georgia Power account to prevent service interruption for 45 days while funds are transferred. During this time, no payment is required, and electric service will remain active.

Complete your application for Utility Assistance by March 31st.

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