

Seneca County Resource Guide 2023



Community Resources

2023

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Please email jfantigrossi@senecafallscsd.org with any changes or additions

COMMUNITY RESOURCES

Emergency Services

Emergency - Dial 911

Mental Health Lifeline - 1.800.310.1160

Alzheimer's Association Hotline.....	800.272.3900
Child Abuse Hotline	800.635.1522
NYS Domestic Violence Hotline	800.942.6906
NYS Police	315.539.3976
Poison Control Center	800.333.0542
Ontario County Sheriff Department	585-394-4560
Seneca County Sheriff Department	607.582.6555
Sheriff's Department	315.539.9241
Suicide Crisis	988
Suicide Crisis Text Line	741-741
Veteran's Crisis Line.....	988 press 1

2-1-1(1.877.356.9211) is a Resource and Referral number, with connections to a local center where specialists provide information and referrals to human services that best suit the caller's needs. 2-1-1 is NOT for police, fire or medical emergency calls.

Behavioral Health Services

Mental Health Association in NYS 518.434.0439
<https://mhanys.org/>

NYS Office of Mental Health - www.omh.ny.gov

Behavioral Health - Seneca County

Seneca County Community Counseling Center.....315.539.1980

NYS Office of Mental Health licensed outpatient behavioral health clinic services including comprehensive mental health and addiction treatment services for adults, children and families. Suboxone and other forms of medication assisted treatment available

Margaret Morse, LMSW, Seneca County Mental Health

Director.....315.539.1958

Seneca County Mental Health Crisis Response Program (Mobile Crisis Services)315.539.1980

Bethany Felicita, LMHC, Program Director.....315.539.1934

Seneca County Domestic Violence Services315.539.1607
24/7 crisis services available

Adult Single Point of Access 315.789.0550
(SPOA)-Betsy Fuller

Center of Treatment Innovation (COTI).....833.435.2272
Centers in Geneva, Clifton Springs, Canandaigua, Watkins Glen, Penn Yan

Children and Youth Single Point of Access (SPOA)/ Coordinator of Children's Services315.539.1752

31 Thurber Drive Waterloo, NY 13165

FAX: 315.539.1054

Services include: Health Home Care Management, High Intensity Family Intervention Finger lakes Parent Network, etc.

Seneca Co. - Bob Ritter

Email: rritter@co.seneca.ny.us

Elmira Psychiatric Center.....607.737.4711

100 Washington Street
Elmira, NY 14901-2898

Family Counseling Service of the Finger Lakes 315.789.2613

(M-F, 9am-5pm and some evening appts. available)

671 Exchange St. Geneva, NY 14456

Seneca Falls Office.....315.789.2613

115 Fall Street, Seneca Falls, NY 13148

Canandaigua Location 315.568.8628

514 Main St. Canandaigua, NY 14424

www.flxcounseling.org

Victor Location.....315.568.8628

1331 East Victor Road, Victor NY 14564.

Finger Lakes Community Health 315.531.9102

www.localcommunityhealth.org

Glove House.....315.651.8192

Seneca County services currently include preventative services, parenting education, parent support groups, adult protection support, youth socialization and mental health groups, care management, mental health respite, and foster care.

Safe Harbors of the Finger Lakes 800.247.7273

(Ontario, Seneca and Yates counties)

Seneca Co. 315.568.4200

Waterloo Location: Main St. Shop Center Waterloo, NY 13165

Email: jcuson@safeharborsfl.org

Geneva Location: 1 Franklin Street Geneva, NY 14456 585.781.1093

www.safeharborsfl.org

Fatherhood connection Group.....David Goben

315-539-1915

dgoben@co.seneca.ny.us

Seneca Connections Drop in Center.....315.568.4972

27 Cayuga st., Seneca Falls, Seneca, NY 13148

Private Behavioral Health Practitioners - Seneca County

Jamie Lamanna, MS Ed, LMHC 315-670-0121
12 North Park St. Seneca Falls, NY 13148
www.shineyourlightcounseling.com

Jamee Sealy, LCSW-R 315.568.8894
(teenagers, depression/anxiety, does not accept Medicaid)
115 Fall St. Partridge Bldg. Seneca Falls, NY 13148

Peg Haust-Arliss, LCSW-R 315.398.1989
(anxiety & anxiety groups)
12 North Park St Seneca Falls, NY 13148
www.peghaust.com

Behavioral Health - Ontario County

- Canandaigua Behavioral Health Clinic585.922.9900**
35 North St. Canandaigua, NY 14424
www.rochesterregional.org/locations/canandaigua/canandaigua-behavioral-health-clinic
- Cayuga Medical Center.....607.274.4011**
101 Dates Drive, Ithaca NY, 14850
<https://www.cayugamed.org/services-2/behavioral-services/>
- Clifton Springs Hospital & Clinic315.462.0471**
Outpatient Behavioral Health 2, Coulter Rd. Clifton Springs
www.rochesterregional.org (18 yrs. and older)
- Family Counseling Service of the Finger Lakes 315.789.2613**
(M-F, 9am-5pm and some evening appts. available)
671 Exchange St. Geneva, NY 14456
- Seneca Falls Office.....315.789.2613
115 Fall Street, Seneca Falls, NY 13148
- Canandaigua Location 315.568.8628
514 Main St. Canandaigua, NY 14424
www.flxcounseling.org
- Victor Location.....315.568.8628
1331 East Victor Road, Victor NY 14564.
- Finger Lakes Psychiatry585.924.3070**
1160 Corporate Drive Suite 400 Farmington, NY 14425
Email: info@penfieldpsych.com FAX: 585.924.3230 Website: penfieldpsych.com
- GATE (Gaining Awareness Through Education) 315.789.1709**
Anger Management & Counseling
365 South Main St. Geneva, NY 14456
- Mental Health Association Ontario County585.629.0386**
120 North Main St. Canandaigua, NY 14424
<https://www.mharochester.org/ontario-county>

Seeds of Hope Counseling.....315.273.1883

590 Pre Emption Road Geneva, NY 14456 jenn@seedsofhopecs.com
<https://www.seedsofhopecs.com>

Ontario County Mental Health 585.396.4363

(adult, children, adolescent-sliding scale)

Canandaigua Location: 3019 County Complex Drive Canandaigua, NY 14424

FAX: 585.396.4993

Geneva Location: 28 Seneca Street Geneva, NY 14456 (Th, F office hours)

315.789.6706

Coordinator of Children’s Services (Ontario County): 585.393.2993

www.co.ontario.ny.us/99/Mental-Health

Victor Counseling Practice 585.398.8835

(adult, children adolescents, families, couples) FAX: 585.398.7376

6539 Anthony Drive, Suite A Victor, NY 14564

Safe Harbors of the Finger Lakes 585.781.1093

(Ontario, Seneca and Yates counties)

Seneca Co. 315.568.4200

Waterloo Location: 33 State street, Waterloo, NY 13165

Email: info@shflny.org

Geneva Location: 1 Franklin Street Geneva, NY 14456 585.781.1093

www.shflny.org

We help victims of human trafficking, child abuse, sexual assault, and domestic violence.

Family Hope Center.....

Geneva Office: (315) 789-0708 Mon thru Fri 10am-4pm

551 Exchange St

Geneva, NY 14456

Ovid Office: (315) 945-1019 Tuesday 10-2

7231 Main St

Ovid, NY 14521

Text Any Time: (315) 945-1019

Email: familyhopecenter@outlook.com

<https://www.familyhopecentergeneva.org>

*Offers a girl's group in both Geneva and Ovid

Private Behavioral Health Practitioners - Ontario County

Barbara Raco, LCSW-R 585.271.3760

5297 Parkside Drive Suite 406 Canandaigua NY 14424

www.Racotherapy.com

Boike Counseling 585.394.1442

(adult, children, adolescents, families)

3180 West St. Canandaigua, NY 14424

FAX: 585.394.1257

Brennan Counseling Services 315.719.3508

Karen Brennan, LCSW-R

(Teenagers and older; accepts most major insurances- except straight Medicaid)

118 Genesee Street Geneva, NY 14456

Canandaigua Lake Counseling Services 585.919.0014

(next to YMCA)

42 North Main Street Canandaigua, NY 14424

Email: info@canandaigualakecounselingservices.com

FAX: 585.393.0014

www.canandaigualakecounselingservices.com

Canandaigua Psychotherapy Associates 585.394.1294

Theresa Beach, LCSW and Robert Kaminski, LCSW-R

527 N. Main St. Canandaigua, NY 14424

FAX: 585.394.1294

Dr. David Coron, PhD 585.924.3120

(Clinical Psychologist)

6137 County Road 41 Farmington, NY 14425

Dale Goldstein, LCSW-R 585.739.8884

1779 Route 21 Shortsville, N.Y. 14548

(2 days per week)

Main office: 882 Titus Ave. Rochester, N.Y. 14617 585.739.8884

Darlene Trytech, LSCW-R 315.781.7800
(families, children, adolescents and adults)
59 Slosson Lane Geneva, NY 14456

Dr. Emily Gilbertson, Licensed Psychologist 585.781.4714
747 Pre-Emption Rd., Geneva, NY 14456
CELL: 315.521.4692
FAX: 315.781.7383

Janice Cramer, LCSW-R 315.745.9958
79 Church St. Waterloo, NY 13165

John Eichenberger, LMHS, CASAC 585.425.2840 x4324
Geneva Location: West North Street Geneva, NY 14456
(Wednesdays 12-5)
Fairport Location: 625 Cross Keys Office Park Fairport, NY 14450
(Mon, Tues 11-6)

Katie Pullano, LCSW-R 315.759.0655
(Children 14 and older, DBT groups)
324 West North Street, Suite 4 Geneva, NY 14456

Kirk Palmer, LCSW-R, ACSW 585.924.2100
(Specialty- Traumatic Brain Injury)
1331 East Victor Rd. Victor, NY 14564
FAX: 585.924.5920

Laura Ramsay, LMHC, CASAC 585.739.6561
(Individuals and Couples)
5297 Parkside Drive, Suite 424 Canandaigua NY 14424
Email: lauralramsay@yahoo.com

Margaret Kennedy, PsyD 315.781.6617
(Licensed Psychologist)
324 West North Street, Suite 4 Geneva, NY 14456
<http://www.kennedyfamilytherapy.com/>

- Mark Hedgepeth, LCSW-R** **315.789.8291**
 58 B Milton St. Geneva, NY 14456
- Rev. Richard Rauscher, M DIV** **585.394.2610**
(adults, marriage, family, spiritual direction)
 243 Center St. Canandaigua, NY 14424
- Rise Up Therapeutic Horsemanship** **585.362.5667**
 P.O. Box 95 Canandaigua, NY 14424
 Email: riseuphorsemanship@gmail.com
- Sheila Albers, LCSW-R** **315.781.2537**
 58 Milton St. Geneva, NY 1445
- Susan Givelber, LCSW-R** **315.789.1290**
(children, adolescents and adults)
 35 Mason St. Suite 214 Geneva, NY 14456
- Susan McGowan, LCSW-R** **315.781.0489**
 400 West North Street, Suite 4 Geneva, NY 14456
- Victor Counseling Practice** **585.398.8835**
 1296 E Victor Rd. Victor, NY
 5297 Parkside Dr. #408 Victor, NY
<https://victorcounseling.com/>
- William Riley, LCSW** **315.789.1442**
 17 Seneca Street 4th floor, Suite 5 Geneva, NY 14456
<http://www.williamrileylcsw.com/>

Behavioral Health - Wayne County

Family Counseling Services of the Finger Lakes, Inc. 315.331.8494

(Domestic Violence, Counseling, Advocacy)

150 Van Buren St, Newark, NY 14513

www.fcsfl.org

Victim's Resource Center of the Finger Lakes 315.331.1171

132 Harrison St. Newark, NY 14513

Spanish Speaking Advocate, Nellie DeVelder

<http://www.vrcfl.org/contact/>

Wayne County Behavioral Health 315.946.5722

1519 Nye Rd. Lyons, NY 14489

FAX: 315.946.7108

<http://web.co.wayne.ny.us/wbhn/>

Private Behavioral Health Practitioners - Wayne County

Eileen Erstniuk, LCSW-R 315.331.2030

(Dr. Hannan's office)

1202 Driving Park Avenue Newark, NY 14513

Kyle D. Houser, M.Ed., MA, CBIS-CE 315.331.9666

(Behavior Consultant/TBI)

402 Grace Avenue Newark, NY 14513

FAX: 315.331.1663

Dr. Tracy Larson 315.331.2527

(psychological assessments)

211 West Ave. Newark, NY 14513

Email: drtlarson@juno.com

Richard Switzer, Marriage and Family Therapist 315.331.6306

(Decreased cost if insurance is not compatible)

Behavioral Health Practitioners - Yates County

Edie Mann- Keuka Counseling- A Healing Journey 315.536.7329

1120 Old Pines Trail Penn Yan, NY 14527

Family Counseling Service of the Finger Lakes, Inc. 315.789.2613

263 Lake Street Penn Yan, NY 14527

Finger Lakes Community Health 315.781.8448

112 Kimball Ave Penn Yan, NY 14527

John Kelly Behavioral Health Center..... 315.531.2400

465 N. Main St. Penn Yan, NY 14527

<https://www.flhealth.org/services/behavioral-health/kelly-behavioral-health>

Lakeview Health Services Seneca

County Community Counseling Center.....315.539.1980

NYS Office of Mental Health licensed outpatient behavioral health clinic services including comprehensive mental health and addiction treatment services for adults, children and families. Suboxone and other forms of medication assisted treatment available

Margaret Morse, LMSW, Seneca County Mental Health

Director.....315.539.1958

Seneca County Mental Health Crisis Response Program (Mobile Crisis Services)315.539.1980

Bethany Felicita, LMHC, Program Director.....315.539.1934

Seneca County Domestic Violence Services315.539.1607

24/7 crisis services available

173 Main St Penn Yan, NY 14527

Behavioral Health - Cayuga County

Jaclyn Bex, LMFT **315.849.5887**
33 William St. Suite 3 Auburn, NY 13021

Beth Turner, LCSW **315.255.3623**
(specialty is gerontology)
33 William Street, Auburn, NY 13021

Cayuga Counseling Services **315.253.9795**
17 E Genesee St Ste 1 Auburn, NY 13021

Cayuga County Mental Health **315.253.0341**
146 North St Auburn, NY 13021

Integrative Family Counseling **315.253.4630**
(Services: Play therapy, teens, adults, family therapy, couples counseling.)
188 Genesee St. Suite 207 Auburn, NY 13021
FAX: 866.323.6619
<http://www.integrativecounseling.us/>

Behavioral Health - Monroe County

Bivona Child Advocacy Center 585.935.7800

(victims of abuse)

The Skalny Building, 1 Mount Hope Ave Rochester NY, 14620

<http://www.bivonacac.org/>

University of Rochester Medical Center

Behavioral Health Partners585.276.6900

315 Science Parkway Entrance "C" Rochester, NY 14620

https://www.urmc.rochester.edu/behavioral-health-partners/visits_appointments/locations.aspx

URMC Center for Community Health & Prevention585.602.0801

46 Prince Street, Suite 1001 Rochester, NY 14607

Email: centerforcommunityhealth@urmc.rochester.edu

www.urmc.rochester.edu/community-health

Finger Lakes Problem Gambling Resource Center.....585.351.2262

2507 Browncroft Blvd. Suite 103 Rochester, NY 14625

<https://nyproblemgamblinghelp.org/finger-lakes/>

Private Behavioral Health Practitioners - Monroe County

- Dr. Sab Abaci**
601 Elmwood Avenue Rochester, NY 14642
- Brenda Bremer, MD****585.381.6270**
10 Office Park Way Pittsford, NY 14534
- Dr. Bernard Kumetat****585.248.0900**
(Child and Adolescent Psychiatrist)
1000 Pittsford Victor Rd. Pittsford, NY 15534
FAX: 585.248.3566
- Dr. Joseph Chruscicki and Dr. Christine Chruscicki****585.643.1415**
(Child & Adolescent Psychiatrists)
141 Sully's Trail, Suite #5B Pittsford, NY 14534
- Kara Juszak, LCSW** **585.500.9420**
(anxiety and trauma)
95 Allens Creek Road Executive Square, Bldg.1, Suite 110 Rochester, NY
14618
<http://www.kmjcounseling.com/>
- Kathe Cardegna, NP in Psychiatry****585.348.8429**
(age 18 and older)
The Park at Allens Creek Bldg 132 Suite 210 Rochester, NY 14618
- Dr. Leon Schofield****585.425.2480**
(Clinical Psychologist)
645 Cross Keys Office Park Fairport, NY 14450
www.addexpert.net
- Dr. Stephen Munson****585.586.1600**
(psychiatrist- adults only)
100 Linden Oaks Suite 200 Rochester, NY 14625
FAX: 585.586.7951

Dr. Virginia Wohltman 585.425.1160

(Child and Adolescent Psychiatrist)

490 Cross Keys Office Park Fairport, NY 14450

FAX: 585.425.1552

Adoptive Supports

Catholic Charities of the Finger Lakes Targeted Regional Permanency Center.....315.789.2235

94 Exchange St. Geneva, NY 14456

Contact: Dori Shaner

Email: dori.shaner@dor.org

<https://www.catholiccharitiesfl.org/services/targeted-regional-permanency-centers/>

Glove House315.283.5746

220 Franklin Street Elmira, NY 14904

www.glovehouse.org

Glove House, Inc. is a COA-accredited human services agency that provides a large variety of family and children-centered services. In the Seneca County area, these services currently include preventative services, parenting education, parent support groups, adult protection support, youth socialization and mental health groups, care management, mental health respite, and foster care.

Also offers a girl's circle group for girls in need of support/guidance/balance.

Pathways of Hope.....1.800.SAL.ARMY

41 North Street, GENEVA, New York 14456

This is a program run by the Salvation Army.

Autism Supports

Autism Council of Rochester.....585.413.1681

2118 Chili Avenue, Westgate Plaza Rochester, New York 14624

<https://www.theautismcouncil.org/#about>

Autism Learning Partners.....855.295.3276 ext. 276

620 Park Ave Suite 237 Rochester NY 14607

<https://www.autismlearningpartners.com/>

Autism Up585.248.9011

50 Science Parkway Rochester, NY 14620

<https://autismup.org/>

ATN (Autism Speaks Autism Treatment Network).....585.275.7701

Golisano Children's Hospital, 601 Elmwood Avenue, Rochester, NY 14642

<http://www.asatn.org/>

Center for Autism & Related Disorders.....585.377.6590

6 N Main St #110, Fairport, NY 14450, USA

<https://www.centerforautism.com/>

Happiness House in Geneva315.789.6828

(2nd Saturday of each month, 10-12 pm with Harlene Gilbert, Facilitator)

Jill Mundy –Autism Coordinator

<https://www.happinesshouse.org/autism-services-of-the-finger-lakes>

Ontario ARC.....585.394.7500

3071 County Complex Drive Canandaigua, NY 14424

<https://ontarioarc.org/>

OPWDD (Office for People with Developmental Disabilities).866.946.9733

<https://opwdd.ny.gov>

UR Developmental and Behavioral Pediatrics (Kirch)585.275.2986

<https://www.urmc.rochester.edu/childrens-hospital/developmental-disabilities.aspx>

Child Care

Child & Family Resources, Inc.315.536.1134

263 Lake Street Penn Yan, NY 14527
<http://www.cfresources.org/>

Child Care Assistance program.....315.539.1732

Coordinated by the Seneca County Workforce Development Youth Bureau

Creative Choices Child Care315.568.9542

23 Cayuga St, EASTMAN HALL Eastman Hall, Seneca Falls NY 13148

Happiness House315.789.6850

731 PRE-EMPTION ROAD GENEVA, NEW YORK 14456
<http://www.happinesshouse.org/>

Jack N' Jill Child Care Center.....315.539.3205

2465 Bonadent Dr. Suite 2 Waterloo, NY 13165

Jim Dooley Center for Early Learning.....315.787.4190

Children may be registered on a full-time or part-time basis. For registration and other information, call the Jim Dooley Center for Early Learning at or by emailing Kyle Vanderlip at Kyle.Vanderlip@flhealth.org.

Children and Youth with Special Healthcare Needs.....315.539.1920

Preschool Special Education Program.....315.539.1920

Vaccines for Children- Mary Reese.....315.539.1920

Maternal Child Health program- Ashley Lott, BSN/RN.....315.539.1920

<https://senecacountyhealthdepartment.com/public-health/programs-services/>

Salvation Army585.394.6968

110 Saltonstall Street Canandaigua, NY 14424

Aspire Hope NY607.776.2164
25 W Steuben St. cmorse@flpn.com
Bath NY 14810-1511 AHNy@AspireHope.org

County Family Support Services (No Diagnosis Required), Advocacy, Support Groups w/Childcare, Information & Linkages to Services, Recreational & Educational Events, CFTSS -Children & Family Treatment and Support Services (CFTSS) offers Family Peer Support Services, Family Peer Support, Youth Peer Support, Children's Home & Community Based Support , Caregiver/Family Support & Services, Respite, Supported Employment, Community Self-Advocacy Training and Support, Pre Vocational.

Domestic Violence

Community Counseling Center Hotline.....315.539.1607
OR 800.688.7188 X 1607

31 Thurbur Drive Waterloo, NY 13165

Domestic Violence Local Hotline 315.539.1607
www.loveisrespect.org

Domestic Violence Service Advocate 315.539.1981

Safe Harbors of the Finger Lakes585.781.1093

(Ontario, Seneca and Yates counties)

Waterloo Location: 33 State street, Waterloo, NY 13165.....315.568.4200

Email: info@shflny.org

Geneva Location: 1Franklin Street Geneva, NY 14456585.781.1093

www.shflny.org

We help victims of human trafficking, child abuse, sexual assault, and domestic violence.

Educational Supports

- ESL classes at FLCC/FREE315.789.6701**
Literacy Office at Geneva Campus
Internet Essentials Partner Program (Pay \$9.95/month for internet if
enrolled in FREE school lunch program)
<https://partner.internetessentials.com/>
- Starbridge (The Advocacy Center)585.546.1700**
(for parents of children with disabilities)
1650 South Avenue, Suite 200
Rochester, NY 14620
www.advocacycenter.com
Starbridgeinc.org
- Wayne Finger Lakes BOCES**
- Finger Lakes Elementary (Gorham)585.526.6155
PO Box 252, 2705 West Main St. Gorham, NY 14461
- Finger Lakes Secondary School585.554.6492
4120 Baldwin Rd. Rushville, NY 14544
- Red Jacket School585.289.3967
1506 Route 21 Shortsville, NY 14548
- Wayne Education Center315.589.7900
PO Box 63, 4440 Ridge Rd. Williamson, NY 14589 FAX 315.589.2670
- Wayne Education Center at Newark315.332.7400
131 Drumlin court Newark, NY 14513

Educational Supports Continued

**SC Workforce Development and Youth Bureau employment programs:
(geared towards youth).....Contact David Goben
315-539-1915 (dgoben@co.seneca.ny.us)
or visit <https://www.co.seneca.ny.us/>**

Connecting Young Adults to Careers (CYAC)- We welcome youth residing in Seneca County who are between 14-24 years old. Eligibility Restrictions May Apply. Building Skills and providing a paid work experience.

The Summer Youth Employment Program(SYEP) –Youth ages 14-20, living in Seneca County who are interested in gaining entry level skills working from July-August at local businesses. Household income restrictions for eligibility.

GED classes are available at the Seneca County Building.

Independent Living Skills Group for Seneca County Youth- Group focused on Money Management, Life Skills, Relationships, Employment, Community Service, etc.

Weekly Job Leads Available for all open positions throughout Seneca County- <https://www.co.seneca.ny.us/gov/services/workforce/>

Youth Empowerment Group-This group is geared towards youth 14-21 with a focus on Attitude, Self Expression, Self Awareness, Healthy Relationships, Managing Conflict, and Responsibility.

Literacy Volunteers of Seneca County.....315.539.1795
1 Di Pronio Drive
Waterloo, NY 13165

Non-profit organization offering one to one tutoring at no cost for adults seeking to improve reading, writing or English language skills. To learn more about enrolling or becoming a tutor contact Executive Director, Kathy Sigrist at 315-539-1795.

Food and Nutrition

Child and Adolescent Eating Disorders Program585.275.2964

Golisano Children's Hospital (24 hrs/day)

601 Elmwood Ave. Box 690 Rochester, NY 14642

<http://www.urmc.rochester.edu/childrens-hospital/adolescent/eating-disorders.cfm>

Finger Lakes Community Health.....315.781.8448

Locations in Geneva, Sodus, Newark, Bath, Port Byron, Ovid and more

www.localcommunityhealth.org

Geneva General Hospital315.787.4555

www.flheath.org

Healthy eating initiative

www.choosemyplate.gov

Jordan Health Center.....585.396.0222

(sliding fee scale)

120 N. Main St. Canandaigua, NY 14424

<http://www.jordanhealth.org/>

Trevors Gift (Waterloo backpack food program)- for school aged kids. The parents can apply at the school and then they are sent home with food for 4 meals on the weekends.

Upstate New York Chapter of Food Addicts (FA)781.932.6300

<https://foodaddicts.org>

W.I.C.585.394.9240

79 S Main St, Canandaigua, NY 14424

<https://www.wicstorelocator.com>

Seneca County Nutrition Resources

Cayuga/Seneca Community Action Program.....315.539.5647
CFay@caphelps.org

25 Center St. Waterloo, NY, 13165
<http://www.caphelps.org>

Harmony Food Pantry315.515.7964
harmonyfoodpantry@yahoo.com

42 East Main St. Waterloo, NY
<https://harmonyfp.weebly.com>

House of Concern315.568.2433
admin@houseofconcern.org

22 Locust Street Waterloo, NY 13165
<https://houseofconcern.org>
<https://www.co.seneca.ny.us/seneca-county-food-pantries-need-donations-now/>

Interlaken Reformed Church Kitchen Cupboard.....607.532.4321
or 607.592.9870

8315 North Main Street, Interlaken, NY 14847
Hours of Operation: Fridays only, 3pm-6pm, or by appointment

Lodi Food 4 All Pantry Temporary Location October 2022- Spring 2023
Lodi Rod & Gun Club.....607.279.2571

9382 Lodi Center Rd., Lodi, NY 14860
Hours: Saturdays only, 12:30-2pm

Lodi Presbyterian Church.....607.592.9043

8591 State Route 414, Lodi, NY 14860
Hours of Operation: Saturdays only, 2-5pm

Office for the Aging315.539.1765

2465 Bonadent Drive, Suite 4
Waterloo, NY 13165

(Open to All) <https://aging.ny.gov/programs/food-and-meals>

Seneca County Health Department.....315.539.1925

Health & Senior Services Building
2465 Bonadent Drive, Suite 3
Waterloo, NY 13165

South Seneca Ecumenical Food Pantry.....607.869.2794 or 607.351.0024

office@ovidfederated.org

7137 North Main Street, Ovid, NY 14521 PO Box 340

Hours of Operation: Mondays Only, 10am-1pm

Tyre Reformed Church 315.651.7138

DavidOdell47@yahoo.com

645 State Rte. 414 Waterloo, NY 13165

4th Fridays of the month, 2-4pm

<https://www.co.seneca.ny.us/seneca-county-food-pantries-need-donations-now/>

Waterloo Baptist Church (The Clothing Closet) 315.539.2029

2701 Route 96 South Waterloo, NY 13165

<https://www.co.seneca.ny.us/seneca-county-food-pantries-need-donations-now/>

Waterloo Library & Historical Society- Little Free Pantry.....315.539.3313

waterloolib@gmail.com

31 E. William St, Waterloo, NY 13165

Hours of Operation: Monday-Wednesday 10am-6pm,

Thursday-Friday 10am-5pm,

Saturday 10am-1pm

W.I.C.315.651.4304

<https://www.wicstorelocator.com>

Ontario County

Canandaigua Churches in Action (CCIA)585.396.2242

120 North Main St. Canandaigua, NY 14424
<https://www.churchesinaction.org/schedule.html>

Ontario County Department of Health and Human Services.....

Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance,
Daycare

<https://ontariocountyny.gov/218/SNAP>

St. Felix Food Cupboard315.462.5647

12 Hibbard Ave. Clifton Springs, NY 14432

The Salvation Army585.394.6968

110 Saltonstall Street Canandaigua

The Salvation Army, Geneva Corps.....315.789.1055

41 North Street, Geneva, NY 14456.

Provides emergency services for rent, utilities, clothing, furniture and
other supports, as well as daily food pantry and weekly food
distributions.

Also, offers case management through Pathway of Hope.

Victor/ Farmington Food Cupboard585.924.2720

6548 Anthony Drive; Victor, NY 14564

www.vffoodcupboard.org

As of November 2021 we are open by appointment only on Monday,
Wednesday and Friday mornings 9:30 to 11:30 a.m. and Wednesday and
Thursday evenings 5:30 to 7:30 p.m.

Please phone us if you are out of food and cannot get to us.

Grief Supports

Camp Heart Strings/Camp Dreams585.787.2233

3-day, Day Camp ages 7-15 includes art therapy, yoga, music & pet therapy

Contact: Michelle Almond x8241

Nazareth College 4245 East Avenue Rochester, NY 14618

<https://www.urmc.rochester.edu/home-care/hospice-care/camp-heartstrings.aspx>

Child & Family Resources, Inc.315.536.1134

Families in Transition group-re: divorce/separation

263 Lake Street Penn Yan, NY 14527

Community Family Support Center585.919.2476

(Ontario Co. residents, Individual and Support Group options available)

514 S Main St, Canandaigua, NY 14424

Contact: Renee Campbell

Email: rcampbellcommunity@gmail.com

Partnership for Ontario County585.936.4554

5297 Parkside Drive, Suite 307 Canandaigua, NY 14424

Rochester Regional Health (Formerly Lifetime Care).....585.214.1000

Could come to Finger Lakes area schools to assist children and youth individually or groups as needed

3111 Winton Road South Rochester, NY 14623

Sudden Loss or After Suicide Support Group.....315.651.0043

1st Monday: 31 E. Williams St. Waterloo 6:30-8 p.m.

3rd Monday: Ovid Federated Church 7137 Main St. Ovid

2nd and 4th Mondays: St. Mary's School 35 Center St. Drop-in bereavement group

<https://www.lifetimecare.org/hospice/bereavement-services>

Health Home Care Management

Center of Treatment Innovation (COTI).....833.435.2272

Centers in Geneva, Clifton Springs, Canandaigua, Watkins Glen, Penn Yan

Health Home Care Management

Cayuga Center	315.253.5383 x1239
Elmira Psychiatric Center	607.737.4738
Finger Lakes Community Health	315.781.8448
FLACRA	315.787.0388
Glove House	315.651.8192
Hillside Children's Center	585.705.3292
Lakeview Support of housing/Health services	315.787.0462
Pathways Inc.....	315.789.9730
Seneca County Office for the Aging.....	315.539.1765
Youth Empowerment Group	Contact David Goben 315-539-1915 (dgoben@co.seneca.ny.us)

Housing Supports

Cayuga/Seneca Community Action Program.....315.539.5647
25 Center St. Waterloo, NY, 13165 **CFay@caphelps.org**
<http://www.caphelps.org>

Family Promise of Wayne County 585.708.9586
Graig Roberts, Executive Director
groberts@fpwayne.org www.fpwayne.org/#xl_xr_page_index.html

Finger Lakes Housing Consortium (FLACRA) 315.462.9466

Geneva Housing Authority 315.789.8010
41 Lewis St Geneva, NY 14456

HUD Exchange (*List of Community Resources*) <https://www.hudexchange.info>

Keuka Housing Council 315.536.8707
160 Main St Penn Yan, NY 14527
<https://www.keukahousingcouncil.org>

Rural Housing Opportunities Corporation 585.340.3346
(*Located in Rochester but serves Genesee, Orleans, Ontario, Seneca, Wayne and Yates Counties*)
400 East Ave Rochester, NY 14607

Seneca County DHS.....315.539.1800
1 Dipronio Dr #2, Waterloo, NY 13165

Seneca Housing Inc.....315.568.2200
11 US-20, Seneca Falls, NY 13148

Local contact for Runaway/Homeless youth and/or youth who are considered at risk:

David Goben
315-539-1915
dgoben@co.seneca.ny.us

Inpatient Mental Health Assessment

**Comprehensive Psychiatric Emergency Program.....315.462.9561
(CPEP) at Clifton Springs Hospital**

FAX: 315.462.7168

www.rochesterregional.org/services/behavioral-health/emergency-psychiatric-services

Elmira Psychiatric Center.....607.737.4711

100 Washington Street

Elmira, NY 14901-2898

**UR Medicine Mental Health & Wellness / Comprehensive Psychiatric
Emergency Program (CPEP)585.275.4501**

UR Medicine Child & Adolescent Inpatient Psychiatry585.275.8575

<https://www.urmc.rochester.edu/strong-memorial/services-amenities/social-work/service-areas/psychiatry/child-adolescent-inpatient-psychiatry.aspx>

Physical Health

13thirty Cancer Connect585.563.6221

(supports for teens, young adults, and parents)

1000 Elmwood Ave, Rochester, NY 14620

13thirty.org

AIDS Care800.422.0282 or 585.545.7200

30 Elm St. Geneva, NY 14456

<http://acrochester.org/>

Alzheimer's Association.....800.272.3900

www.alz.org

Get easy access to resources, community programs, and services in your local community at **www.communityresourcefinder.org**

American Cancer Society800.227.2345

1200 Driving Park Ave Newark, NY 14513

www.cancer.org

American Heart Association.....585.426.4050

25 Circle St #102, Rochester, NY 14607

American Lung Association.....1.800.586.4872

info@lung.org

55 W. Wacker Drive – Chicago, Il. 60601

www.lung.org

Aspire Hope NY.....607.776.2164

25 W Steuben St. cmorse@flpn.com

Bath NY 14810-1511 AHNY@AspireHope.org

Elmira Psychiatric Family Advisor- Supporting the family throughout the placement process, while in placement and during the transition back to the home and community

Children & Family Treatment and Support Services (CFTSS)- Rehabilitative services available to children/youth under the age of 21 who are Medicaid eligible, that meet medical necessity.

County Family Support Services (FSS)- Rehabilitative services available to caregivers of children under the age of 21, who are not Medicaid eligible.

Community Residence Peer Advocate- Peer support services for the families of children in the community residence and transitioning back to the community

Southern Tier Transformation Program (STTP)- Supportive, rehabilitative and educational services for individuals in the community or in a respite home

Adult HCBS- Rehabilitative services for individuals 18yrs or older that meet HCBS waiver criteria

Cancer Services Program of the Finger Lakes Region.....585.224.3070
CSP@URMC.Rochester.edu

We offer breast, cervical and colorectal cancer screenings and diagnostic care for eligible uninsured and underinsured individuals.

Finger Lakes Community Health315.531.9102

Geneva Community Health: 601-B Washington St. Geneva, NY 14456

Ovid Community Health: 7150 N. Main Street Ovid, NY 14521

Port Byron Community Health: 60 Main St Port Byron, NY 13140

Penn Yan Community Health: 112 Kimball Ave Penn Yan, NY 14527

Newark Community Health: 513 West Union St Newark, NY 14513

Sodus Community Health: 6341 Ridge Rd Sodus, NY 14551

www.localcommunityhealth.org

Jordan Health Center 585.396.0222

120 N. Main St. Canandaigua, NY 14424

www.jordanhealth.org

Naughty Nits-non toxic treatments585.310.7131
135 Sully's Trail, Suite 7 Pittsford, NY 14534
www.naughtynits.com

National AIDS Center/Center for Disease Control..800.CDC.INFO, Press 1
<http://www.cdc.gov/hiv/default.htm>

NYS Dept. of Health HIV/AIDS Hotline 800.962.5063

Seneca County Public Health315.539.1920
(dental and immunizations)

Molina Healthcare of New York.....585.435.9009
Fax 1-833-679-4460
Kim.Kelleher@Molinahealthcare.com
16 W Main St, Rochester NY 14614

Molina Healthcare assists with NYSOH marketplace and is located at the Seneca County DSS on the 2nd and 4th Friday of the month from 1 to 4pm to assist with NYSOH applications and questions. For families who need free or low-cost health insurance. 24hr nurse advice line. Free rides to medical advice appointments.

STEPS.....315.651.9919
StepsCommunity@s2aynetwork.org

7180 Main Street
Ovid, NY 14521
PO Box 621

www.senecasteps.org

Seneca Towns Engaging People for Solutions

A Project of Pivotal Public Health Partnership. STEPS promotes health and sustainability in southern Seneca County.

Tobacco Action Coalition of the Finger Lakes (TACFL).....585.957.0347
<https://smokefreefingerlakes.com/>

Health Insurance Companies

Ways to access Child Health Plus/Adult Health Plus/Child and Adult Medicaid Facilitated Enroller : 1.800.346.2211(for appt. only) or 315.539.1848

BC/BS Excellus-Blue Choice Option /Univera General Help line.....
.....**1.800.662.1220**

For specific insurance information please call the individual number listed on the back of your insurance card.

Fidelis Care888.343.3547

Molina Healthcare of New York.....585.435.9009

Fax 1-833-679-4460

Kim.Kelleher@Molinahealthcare.com

16 W Main St, Rochester NY 14614

Molina Healthcare assists with NYSOH marketplace and is located at the Seneca County DSS on the 2nd and 4th Friday of the month from 1 to 4pm to assist with NYSOH applications and questions. For families who need free or low-cost health insurance. 24hr nurse advice line. Free rides to medical advice appointments.

SCHC Total Care800.223.7242

United Health Care800.339.5380

Substance Use

Al-Anon/Al-Ateen Family Group888.425.2666
<http://al-anon.org/>

Center of Treatment Innovation (COTI).....833.435.2272
Centers in Geneva, Clifton Springs, Canandaigua, Watkins Glen, Penn Yan

Council on Alcoholism and Addictions of the Finger Lakes.....315.568.9869

111 Fall Street Seneca Falls, NY 13148

Dick Van Dyke Addiction Treatment Center.....315.835.6173
1330 County Road 132 Ovid NY, 14521

We provide 24/7 inpatient rehabilitation for men 18 and over struggling with addiction/gambling. Referrals can come through other providers or people may self-refer by calling the number listed above. We have 22 beds. Rooms are single. We do offer MAT. Length of stay is determined by need but typically can range from 21 to 28 days.

Families Anonymous-12 step program800.736.9805
www.familiesanonymous.org

Finger Lakes Area Narcotics Anonymous

PO Box 921 Geneva, NY 14456

FLACRA Medically Monitored DETOX unit.....315.462.7070
<https://www.flacra.org/addictions-crisis-center>

National Resources Alcohol and Drug Helpline800.662.HELP

Seneca County Addictions Program315.539.1985

Services Include : Alcohol and other drug evaluations, adolescent services, medication-assisted recovery, impaired driver services, individual counseling, group counseling – specific to identified needs, integration of services between Addictions and Mental Health Clinics, forensic services, vocational/educational counseling, family therapy, and referrals.

Contact: Tammy Orlopp-Director

Email: torlopp@co.seneca.ny.us

<https://www.co.seneca.ny.us/gov/community/mental/addictions/>

Updated by Seneca County Community Schools 01/2023

Partnership for Ontario County585.936.4554
5297 Parkside Drive Canandaigua, NY 14424
<https://www.partnershipforontariocounty.org>

Sudden Loss or After Suicide Support Group.....315.651.0043
1st Monday: 31 E. Williams St. Waterloo 6:30-8 p.m.
3rd Monday: Ovid Federated Church 7137 Main St. Ovid
2nd and 4th Mondays: St. Mary's School 35 Center St. Drop-in
bereavement group
<https://www.lifetimecare.org/hospice/bereavement-services>
[https://www.rochesterregional.org/-/media/files/seniors/general-flyer_support-groups.pdf?
la=en&hash=4DB6452E01894DF8AB790811AEA0F51F0EFA9D72](https://www.rochesterregional.org/-/media/files/seniors/general-flyer_support-groups.pdf?la=en&hash=4DB6452E01894DF8AB790811AEA0F51F0EFA9D72)

Syracuse Behavioral Health315.492.1184

The Finger Lakes Addictions Counseling & Referral Agency, Inc. (FLACRA)
.....**315.781.0771**
246 Castle St. Geneva, NY 14456
<http://www.flacra.org/>

Educational Websites

Centers for Disease Control and Prevention

General information:

<https://www.cdc.gov/drugoverdose/pubs/>

Opioid information:

<https://www.cdc.gov/drugoverdose/opioids/index.html>

Community Outreach

Help.org

<https://www.help.org/guide-to-heroin-addiction/>

<https://www.help.org/guide-to-heroin-rehab/>

National Alliance on Mental Illness (NAMI)

<https://www.nami.org/Find-Support>

New York State Department of Health

General heroin information and help:

https://www.health.ny.gov/diseases/aids/general/opioid_overdose_prevention/

Partnership of Ontario County

<http://partnershipforontariocounty.org/>

Meetings local to Waterloo include:

Sunday

*8:30 am - Council on Alcoholism and Addictions of the Finger Lakes
620 West Washington St. Geneva, NY 315.789.0310

*10am - Clifton Springs Hospital & Clinic-Cafeteria
2 Coulter Street Clifton Springs 315.462.9561

Tuesday

*7:30 pm - Huntington Living Center
369 East Main Street Waterloo
Thursday/AL-ATEEN

*7:00 pm - Lutheran Church
320 South Pearl Street Canandaigua 585.394.2760

*7:00 pm - Presbyterian Church
24 Park Place Geneva 315.789.1343

Saturday

*10:00 am - Presbyterian Church
24 Park Place Geneva 315.789.1343

*6:30 pm - Riverside Recovery, Saint Paul's Episcopal
Narcotics Anonymous Meetings
101 East Williams St, Waterloo, NY

Safety/Legal Assistance

Bicycle helmets 315.539.1920
(Seneca County Health Department)

Cayuga/Seneca Community Action Program.....315.539.5647
25 Center St. Waterloo, NY, 13165 **CFay@caphelps.org**
<http://www.caphelps.org>

Child Find 800.426.5678, Press #3

Childhelp USA 800.422.4453
<https://www.childhelp.org/>

Fire Safety Education/Smoke Alarms 315.539.1920

Legal Assistance of Western New York Inc.....1.866.781.5235 ext.1008
Geneva Office (Serving Livingston, Ontario, Seneca, Wayne, and Yates)

We offer our services in Non-Criminal (Civil) legal areas. These areas include but are not limited to Consumer Rights, Disability Advocacy, Domestic Violence, Medicare and Medicaid Legal Problems and Denials, Eviction/Homelessness Prevention, Elder Law Advocacy, Foreclosure Prevention, Fair Housing Enforcement and Education, Health Care Advocacy, Public Benefits, SNAP, WIC Outreach and Nutritional Resources, Name Change Project (LGBTQ+) and More.

Lead Prevention Program- Kristina Knight 315.539.1920
<https://senecacountyhealthdepartment.com/public-health/programs-services/>

Local contact for homeless/runaway children/teens: Contact David Goben
Phone: 315-539-1915 Email: dgoben@co.seneca.ny.us

National Center for Victims of Crime 855.484.2846
<http://victimconnect.org>

National Domestic Violence Hotline 800.799.7233
National Runaway Switchboard 800.RUNAWAY
RAINN (Rape, Incest, Abuse Network)1.800.656.4673, Press #1
<http://www.rainn.org/>

Special Needs, Early Intervention and Diagnostic Evaluation

- Aspire Hope NY**607.776.2164
25 W Steuben St. cmorse@flpn.com
Bath NY 14810-1511 **AHNY@AspireHope.org**
- OPWDD HCBS-** Supporting OPWDD eligible individuals in the community with a variety of services that are uniquely tailored and individualized to meet each person's needs.
- Brain Injury Association of NY FACTS Coordinator**315.538.8018
518.459.7911
info@bianys.org
www.bianys.org
- Bridges for Brain Injury, Inc.**585.396.0070
5760 Duke of Gloucester Way Farmington, NY 14425
E-mail: ldonaldson@bridgesforbraininjury.org
<http://www.bridgesforbraininjury.org/welcome.html>
- Center for Disability Rights**585.546.7510
497 State Street Rochester, NY 14608
- Commission for the Blind and Visually Handicapped**866.871.3000
<http://www.ocfs.state.ny.us/main/cbv/>
- Early Intervention Program**315.539.1920
- Epilepsy Foundation**585.442.4430
1650 South Ave. Suite 300 Rochester, NY 14620
- Finger Lakes Development Disorder Services Office**585.394.7140
5259 Parkside Dr. Canandaigua, NY 14424
- Happiness House**315.789.6850
731 Pre-Emption Rd. Geneva, NY 14456
- Hickok Center for Brain Injury**.....585.271.8640
274 N. Goodman St., Suite C-264 Rochester, NY 14607
<http://www.hickokcenter.org/>

- Ontario ARC585.394.7500**
 County Complex Drive Canandaigua, NY 14424
- Physically Handicapped Children’s Program315.539.1938**
 (Children with special health care needs)
- Rochester Behavioral Pediatrics Program585.922.4698**
 1455 East Ridge Road, Rochester, NY 14621
<https://www.rochesterregional.org/locations/riedman-health-center/developmental-behavioral-pediatrics>
- Roosevelt Children’s Center315.331.2086**
(for emotionally disturbed and developmentally delayed children; including speech and occupational therapy, behavior modification and parenting)
 848 Peirson Ave. Newark, NY 14513
<https://www.arcwayne.org/roosevelt.html>
- Seneca County Public Health315.539.1920**
- UR Medicine, Golisano Children’s Hospital585.275.2986**
 Developmental & Behavioral Pediatrics
<https://www.urmc.rochester.edu/childrens-hospital/developmental-disabilities/services.aspx>

Teen Mental Health Support

Aspire Hope NY TEEN PROGRAM607.776.2164

25 W Steuben St.

cmorse@flpn.com

Bath NY 14810-1511

AHNY@AspireHope.org

County Teen Services, Support Groups, Educational Events, Community Activities, Leadership Opportunities, CFTSS Youth Peer Support and Training.

Elmira Psychiatric Center.....607.737.4711

100 Washington Street

Elmira, NY 14901-2898

Glove House.....315.651.8192

Glove House, Inc. is a COA-accredited human services agency that provides a large variety of family and children-centered services. In the Seneca County area, these services currently include preventative services, parenting education, parent support groups, adult protection support, youth socialization and mental health groups, care management, mental health respite, and foster care.

www.glovehouse.org

Trevor Helpline (gay/lesbian/transgender youth)866.488.7386

Trevor Textline - Text "Trevor" to 202.304.1200 3:00pm - 9:00pm EST

Youth Empowerment GroupContact David Goben

315.539.1915 (dgoben@co.seneca.ny.us)

This group is geared towards youth 14-21 with a focus on Attitude, Self Expression, Self Awareness, Healthy Relationships, Managing Conflict, and Responsibility.

Teen Pregnancy

CareNet Pregnancy Care Center of the Finger Lakes315.789.0708

551 Exchange St. Geneva, NY 14456
<http://www.imightbepregnant.com/>

Cayuga/Seneca Community Action Program.....315.539.5647
CFay@caphelps.org

25 Center St. Waterloo, NY, 13165
<http://www.caphelps.org>
CAP offers a Baby Pantry for mothers seeking assistance.

Family Counseling Service of the Finger Lakes

Geneva (Main office): 315-789-2613

Canandaigua: 585-394-8220

Newark: 315-331-8494

<https://fcsfl.org/contact>

Finger Lakes Community Health315.781.8448

601B Washington St. Geneva, NY
www.localcommunityhealth.org

Planned Parenthood866-600-6886

15 Lafayette Avenue, Canandaigua NY 14424
M 8-4:30, Tu 9:30-7, F 8:30-4:30; 800.230.PLAN (7526)

Transportation Assistance

Medical Answering Service.....<https://www.medanswering.com>

Ontario Cornell Cooperative Extension585.394.3977

4H Program Educator Pre-registration required

Amy Morrisey x429-

Seneca County Office for the Aging.....315.539.1765

Veteran's Resources

Auburn VA Clinic.....315.294.7300
VA health connect: 800.877.6976
Mental health: 315.425.3463
47 East Genesee Street
Auburn, NY 13021-4027

Canandaigua VA Medical Center.....585.393.7100
VA health connect: 800.877.6976
Mental health: 585.393.7252
400 Fort Hill Avenue
Canandaigua, NY 14424-1159

Rochester Clinton Crossings VA Clinic.....585.463.2600
VA health connect: 800.877.6976
Mental health: 585.463.2600
919 Westfall Road
Building B, Suite 200
Rochester, NY 14618-2628

Rochester Calkins VA Clinic.....585.463.2600
VA health connect: 800.877.6976
260 Calkins Road
Rochester, NY 14623-4210

Veteran's 24/7 Crisis Line.....988. press 1 or text 838255
<https://www.veteranscrisisline.net>

