Student Information (PowerSchool Parent Portal)

How do parents get started?

Step 1. Request your access letter and instructions from your child's school.
Once your child's school has verified your identity, they will provide you with your access letter and a link to the [Parent Portal Quick Start Guide](#).

Step 3. Create a Parent Portal account.
Use the information you received in your letter to create your Parent Portal account. For help creating an account, see the [Parent Portal Quick Start Guide](#). When you are ready, you can create an account here: https://nhcs.powerschool.com/public/home.html.

Step 4. Link your students to your account.
Once you've created your Parent Portal account, use the access ID and password provided on the letter from the school to view your child's data. ***Does your access ID and password still not work?*** Make sure you've created your Parent Portal account first.

Step 5. Need Help? Please review the FAQs below prior to contacting the school for assistance. Questions regarding grades can be e-mailed to your child's teacher.

Frequently Asked Questions

Q: What if I can't remember my username and password?
A: Click 'Having trouble signing in' on the login page. You will be asked to enter your username to reset your password. You will need to enter your e-mail address if you have forgotten both your username and your password. Information will be sent to your e-mail address. If you do not see the email, please check your Spam folder.

Q: What is the web page for the parent portal?
A: Go to https://nhcs.powerschool.com/public/home.html

Q: Where can I find the NHCS Home Base/PowerSchool portal link
A: Visit: https://www.nhcs.net/parents

Q: How do I add my student to my Parent Portal Account?
A: Please download the Parent Portal User Guide ([Parent Portal Quick Start Guide](#)).

Q: Why can't I locate my school on the iPad or iPhone application?
A: If you cannot locate your school, enter the following server information in the server settings: nhcs.powerschool.com or enter the zip code for the district office - 28412. The **District Code is XDZB**.

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Security and privacy

In order to maintain full compliance with the U.S. Family Educational Rights and Privacy Act (FERPA), all Home Base users are required to access Home Base using their own account. Student data is not accessible by anyone who does not have the authority to do so. Students have access to their own data, and any parent or legal guardian may also request access. **If there is a situation where a parent or legal guardian should not receive access to student data,** please notify the school immediately.