PRIVATE EDUCATION INSTITUTION-STUDENT CONTRACT

199303918N

International Community School (Singapore)

27A Jubilee Road, Singapore 128575

This Contract binds both the Private Education Institution (PEI) and the Student once both parties sign this contract. If the student is under eighteen (18) years of age, the Student will be represented by the Parent/Legal Guardian.

This Contract is made between:

(1) Registered Name of the PEI

Registration Number

(2) Full Name of Student ("**Student**")

NRIC / FIN / Student Pass Number (if available)

Passport Number (for international student) The contract will not be accepted unless a FIN, NRIC, Student Pass, or Passport number is provided

(3) Full Name of Parent/Legal Guardian

NRIC/Passport Number

References to **"Student**" in this agreement shall be deemed to include references to the Student's Parent or Guardian, as the case may be.

1. COURSE INFORMATION AND FEES School Year: 2023 – 2024 Grade Level:

- **1.1** The PEI will deliver the Course as set out in <u>Schedule A</u> to the Student, towards conferment of the stated qualification upon successful Course completion.
- **1.2** The PEI confirms that the Course has been permitted by the Committee for Private Education (CPE) and no amendments have been made to the Course as set out in <u>Schedule A</u> unless otherwise permitted by CPE.
- **1.3** The Course Fees payable are set out in <u>Schedule B</u> and the optional Miscellaneous Fees in <u>Schedule C</u>.
- **1.4** The PEI considers payment made 30 days after the scheduled due date(s) in <u>Schedule B</u> as late. The PEI will explain to the Student its policy for late payment of Course Fees, including any late payment fee charged in <u>Schedule C</u> (if applicable) and any impact on Course/module completion (if applicable).

2. **REFUND POLICY**

2.1 <u>Refund for Withdrawal Due to Non-Delivery of Course:</u>

The PEI will notify the Student within three (3) working days upon knowledge of any of the following:

- (i) It does not commence the Course on the Course Commencement Date;
- (ii) It terminates the Course before the Course Commencement Date;
- (iii) It does not complete the Course by the Course Completion Date;
- (iv) It terminates the Course before the Course Completion Date;
- (v) It has not ensured that the Student meets the course entry or matriculation requirement as set by the organization stated in <u>Schedule A</u> within any stipulated timeline set by CPE, or
- (vi) The Student's Pass application is rejected by Immigration and Checkpoints Authority (ICA).

The Student should be informed in writing of alternative study arrangements (if any), and also be entitled to a refund of the entire Course Fees and Miscellaneous Fees already paid should the Student decide to withdraw, within seven (7) working days of the above notice.

2.2 <u>Refund for Withdrawal Due to Other Reasons:</u>

If the Student withdraws from the Course for any reason other than those stated in Clause 2.1, the PEI will, within seven (7) working days of receiving the Student's written notice of withdrawal, refund to the Student an amount based on the table in <u>Schedule D</u>.

2.3 <u>Refund During Cooling-Off Period:</u>

The PEI will provide the Student with <u>a cooling-off period of seven (7) working days</u> after the date that the contract has been signed by both parties.

The Student will be refunded the highest percentage (stated in <u>Schedule D</u>) of the fees already paid if the Student submits a written notice of withdrawal to the PEI within the cooling-off period, regardless of whether the Student has started the course or not.

3. ADDITIONAL INFORMATION

- **3.1** The laws of Singapore will apply to how this Contract will be read and to the rights the parties have under this Contract.
- **3.2** If any part of this Contract is not valid for any reason under the law of Singapore, this will not affect any other part of this Contract.
- **3.3** If the Student and the PEI cannot settle a dispute using the way arranged by the PEI, the Student and the PEI may refer the dispute to the CPE Mediation-Arbitration Scheme (https://www.ssg.gov.sg/cpe/student-services/dispute-resolution.html).
- **3.4** All information given by the Student to the PEI will not be given by the PEI to anyone else unless the Student signs in writing that he agrees or unless the PEI is required to give the information by law.
- **3.5** If there is any other agreement between the PEI and the Student that is different from the terms in this Contract, then the terms in this Contract will apply.
- **3.6** If the Student or the PEI does not exercise or delay exercising any right granted by this Contract, the Student and the PEI will still be able to exercise the same type of right under this Contract during the rest of the time the Contract continues.
- **3.7** If this Contract is also signed or translated in any language other than English and there is a difference from the English language copy of this Contract, the English language copy will apply.

4 SCHEDULES OF INFORMATION ATTACHED

4.1 The following schedules which are attached shall form part of this Contract:

Schedule A - Course Details

Schedule B - Course Fees

Schedule C - Miscellaneous Fees

Schedule D - Refund Table

Schedule E - Confidentiality and Security of Information

Schedule F - Handbook Acknowledgement

SCHEDULE A COURSE DETAILS

1) Course Tida	$(\mathbf{r}_{1}, \mathbf{r}_{2}, r$
1) Course Title	American Curriculum (Elementary Kindergarten)
2) Course Duration (in months)	10 months
3) Full-time or Part-time Course	Full-time
4) Course Commencement Date	On or around August 10 th
5) Course Completion Date	On or around June 2 nd
6) Date of Commencement of Studies if later than Course Commencement Date	Date of entry of student to the school
7) Qualification (Name of award to be conferred on the Student upon successful Course completion)	Students graduating from 12th Grade will receive an ICS Diploma. All other full-time students will receive a final report outlining the student's performance during the tuition period.
 Organisation which develops the Course 	International Community School (Singapore)
9) Organisation which awards/ confers the qualification	International Community School (Singapore)
10) Course entry requirement(s)	Initial Admission and Entry to the PEI is defined in the PEI Policy Manual "P&O 5.1.1.1003 Course Entry Requirements".
	Completion of the previous grade level (or equivalent) and sufficient English language skills to undertake the course as determined by the PEI will influence advancement from one grade level to the next.
11) Course schedule with modules and/or subjects	Course schedules are provided in the Elementary School Program, the Middle School Course Catalog, and the High School Course Catalog published on the school website.
12) Scheduled holidays (public and school) and/or semester/term break for course	The PEI school year runs from August to May/June. Scheduled holidays are published on the school website. Dates may change due to school needs or public holiday changes as advised by the Singapore Ministry of Manpower.
13) Examination and/or other assessment period	There is a continual assessment of each student's achievements. Student grades are determined by each teacher based on: test scores, class participation, assigned work (homework), and other factors. Students will be advised by their teachers in advance of what the assessment tasks and timetables for submitting tasks are during the school year. Parents and students are provided with on-going access to student grade and attendance information during the period of enrolment.
14) Expected examination results release date	Final grades are issued within 14 days of the end of the school year.
15) Expected award conferment date	Does not apply
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SCHEDULE B ICS COURSE FEES – ACADEMIC YEAR 2023-24

STUDENT FEES: New Student - Application Fee

Fees	Due	Inclusive of prevailing GST
Application Fee	Due at time of Application	S\$3,000

Returning Students - Reenrollment Fee

Fees	Due	Inclusive of prevailing GST
Reenrollment	February 15 to March 15, 2024	S\$1,530

The reenrollment fee is paid annually by all students as a means of securing their place in class for the following year. Current students are offered an opportunity to re-enroll & reserve their space in class by payment of the reenrollment fee each year between February 15th and March 15th. Reenrollment closes on March 15th. After that date, students must reapply (and pay the application fee) to secure a space for the following year.

COURSE FEES

	Semester 1&2 Fees received by December 31, 2023		Semester 1 Fee should be received in 2023. Semester 2 Fees received in 2024		
Course Fees (S\$)	Annual Course Fee (S\$) incl. GST	Semester1 & 2 Fees (S\$) incl. GST	Annual Course Fee (S\$) incl. GST	Semester 1 Fee (S\$) incl.8% GST	Semester 2 Fee (S\$) incl. 9% GST
Elementary Kindergarten (K4 to K5)	\$\$25,375	S\$12,687.50	S\$25,492.50	S\$12,687.50	S\$12,805
Elementary (Grade 1 to Grade 5)	S\$28,795	S\$14,397.50	S\$28,928.50	S\$14,397.50	S\$14,531
Middle School (Grade 6 to Grade 8)	S\$32,810	S\$16,405	S\$32,962	S\$16,405	S\$16,557
High School Diploma (Grade 9 to Grade 12)	S\$36,720	S\$18,360	S\$36,890	S\$18,360	S\$18,530

OTHER FEES

Learning Support

Fees	Payment received in 2023	Payment received in 2024
Learning Support	Incl. GST 8%	Incl. GST 9%
Level 1	S\$504.67 per semester	S\$510 per semester
Level 2	S\$1,009.34 per semester	S\$1,020 per semester
Level 3	S\$1,766.35 per semester	S\$1,785 per semester

English Language Learner

Fees	Payment received in 2023	Payment received in 2024
English Language Learner	Incl. GST 8%	Incl. GST 9%
Level 1	S\$1,009.34 per semester	S\$1,020 per semester
Level 2	S\$1,766.35 per semester	S\$1,785 per semester
Level 3	S\$3,028.04 per semester	S\$3,060 per semester

SIBLING DISCOUNT

A 10% sibling discount will be applied to the course fee for the 3rd and subsequent children concurrently. Discount does not apply to company paid tuition or any family receiving financial aid from ICS. Sibling discount is only applicable if siblings complete a full academic year.

PRORATING OF FEES

The application fee and the reenrollment fee are not prorated regardless of the enrollment or withdrawal date. The annual course fee for late enrollment is payable according to the following schedule:

Enrollment Within School Year	From 1 st Day of 1 st Semester through October 15 th	From October 16 th through the end of 1 st Semester	From 1 st Day of 2 nd Semester through March 30 th	From March 31 st through the end of 2 nd Semester
Annual Course Fees	100%	75%	50%	25%

PAYMENT INFORMATION

Tuition fees are invoiced on July 1st or the date of acceptance for students starting after the first day of classes. Invoices are due for payment within 30 days from the date of invoice or the 1st day of attendance whichever occurs first. Past due accounts are subject to a 10% late charge on the remaining balance. All ICS fees are stated in Singapore Dollars. ICS accepts payment for school fees in the form of local checks, cash, bank-to-bank, and wire transfers. Checks should be crossed and made payable to "International Community School (S) Ltd." ICS does not accept post-dated checks. For bank-to-bank or wire transfers please ensure the student's name & ID number are referenced to enable us to credit the account correctly. Please email a bank confirmation advice to finance@ics.edu.sg. All bank charges are to be borne by the remitter.

Students with outstanding payments may have their school attendance privileges revoked by the school until such time as their accounts are current. If any payment remains upon withdrawal or dismissal from school, no transcripts, transfer letters, or other records for the current or any previous semesters will be released until full payment is received. Seniors who have not paid all tuition and fees in full by May 1st will not be allowed to graduate with their class.

INSTALLMENT SCHEDULE

Tuition payments may be made in one or two installments

- 50% due within 30 days of receipt of the invoice or the date of acceptance for students starting after the first day of classes.
- 50% on December 1st (Note: if the 2nd semester payment is not received by December 1st, ICS will not guarantee placement for the 2nd semester, and will assess a 10% late payment penalty).
- ICS offers a GIRO deduction installment plan for families (not applicable to corporate payers) who desire an alternative to paying the tuition in full. The last installment is payable on May 1st. Contact the business office, <u>finance@ics.edu.sg</u>, for the GIRO application forms.

SCHEDULE C

ICS MISCELLANEOUS FEES

Miscellaneous Fees*

*These figures are estimates only and students will be advised of the actual amount prior to payment. All fees are quoted in Singapore Dollars(S\$) and are inclusive of prevailing GST.

Fee	Amount (S\$)
ELL (English Language Learner) Assessment	
An English language assessment shall be required for those students	S\$260.00
who are not native English speakers or have not completed a	
significant part of their educational learning in English language setting. The S\$260 language assessment fee is not refundable under	
any circumstances.	
Online Course	S\$0-S\$1800
	Payable to Course Provider
Online Course Materials	S\$0-S\$1000
	Payable to Course Provider
Admission Fees to School Events	S\$5-S\$25
Library Fees & Fines	S\$1-S\$5
	When Notified & Billed
Lost or Damaged Book	S\$15-S\$500
	When Notified & Billed by School
Property or School Equipment Damage Fees	Actual Cost of Damage
Printed Transcripts or any Student Records	S\$25 per copy plus shipping cost
	Prior to Issuance of Report
Extra-Curricular or After-School Activities	S\$0-S\$1200
	Prior to Commencement of Activity
Examinations (AP, PSAT, Other) per test	S\$0-S\$600
	Upon Registration for Exam
School owned Laptop & Chromebook Fees:	S\$150-S\$2000
Loss/Damage/Replacement	When Notified & Billed by School
Student purchase of own device (High School only)	S\$1000 to S\$2000
Class Field Trips or Overseas Trips	S\$10-S\$1500 Prior to Commencement of Activity
Lost Combination Lock Fee	S\$20
Lost Combination Lock Fee Lost/Damaged ID Card Fee	S\$20 S\$20
Yearbook	\$\$20 \$\$35-\$\$75
Photocopies/Printing/Faxing	S\$0.10-S\$1 per page
Uniforms	S\$1-S\$300
Any Donk Food on Changes valating to norm of the	Upon Purchase of Uniform S\$20-S\$500
Any Bank Fees or Charges relating to payments	
Late Designer Foos	Varies by Bank
Late Payment Fees	10% of the Outstanding Balance
Charges incurred for use of Credit Card, PayPal, or online	3%-6% of the fee amount payable
charges	

SCHEDULE D ICS REFUND TABLE

WITHDRAWAL POLICY

Written notice is required by letter or email. Processing time for withdrawal/transfer requests is seven (7) days.

REFUND OF FEES

The reenrollment fee is non-refundable. The application fee is only valid for the school year of application; it cannot be transferred to a subsequent school year. Reenrollment Fees or Application Fees paid for a student cannot under any circumstances be transferred or applied to another student's account.

Students who are not accepted for reasons not related to waitlists will receive a **S\$1,500** refund of the application fee. Students who withdraw before being accepted to the waitlist will receive a **S\$1,500** refund. Students who withdraw from the waitlist will not receive a refund. Students on the waitlist who are not offered a place within 1 semester will receive a refund of **S\$1,500**.

Refunds of fees are made according to the schedule below. Processing time for refund requests is 7 days.

Currently Attending and Withdrawing for Second Semester

Fee Type	Before Dec 1	After Dec 1
Application Fee (New Students Only)	No Refund	No Refund
Annual Tuition Fees	50% Refund	No Refund

New enrollment for current year

Fee Type	Withdrawal Notice before Acceptance Letter Received	Withdrawal Notice after Acceptance Letter
Application Fee (New Students Only)	S\$1,500	No Refund

New enrollment for current year

Annual Tuition Fees	Withdrawal Notice before Acceptance Letter Received	Withdrawal Notice after Acceptance Letter
Enrolling from 1 st day of 1 st semester through October 15 th , Withdrawing during 1 st Semester	100% Refund	50% Refund
Enrolling from October 16 th through end of 1 st semester, Withdrawing during 1 st Semester	75% Refund	50% Refund
Enrolling from 1 st day of 2 nd Semester through March 30 th , Withdrawing during 2 nd Semester	50% Refund	No Refund
Enrolling from March 31 st , Withdrawing during 2 nd Semester	25% Refund	No Refund

The parties hereby acknowledge and agree to the terms stated in this Contract.

SIGNED by the Student's parent or legal guardian

Signature:	
Name of Parent or Legal Guardian:	
Date:	
SIGNED by and on behalf of ICS Signature: Name of Authorised Signatory of ICS: Date:	

SCHEDULE E CONFIDENTIALITY AND SECURITY OF INFORMATION

ICS will collect, store, disclose, and dispose of the personal information of staff, students, parents, and other members of the school community in a confidential and secure manner.

The personal information that the school collects includes

- Student and parent data: contact details of students and families, students and families' emergency contact details, student's health status, immunization, and developmental records and plans, social/emotional health, custodial arrangements, incident records, medication records, prior student academic records related to admissions.
- Student academic performance: course assessment materials and results (tests, report cards, and transcripts).

ICS shall ensure that all information collected is treated as private and confidential and not disclose information outside of the organization without prior knowledge or consent from the individual or legal representative. For children, their legal representative is their parent or guardian.

ICS shall inform persons, prior to collecting information, of the circumstances where information will be disclosed to other parties, unless otherwise required, permitted, or authorized by law.

Use and disclosure: ICS shall only use or disclose with consent personal and health information for the primary purpose for which it was collected or for a related secondary purpose that the person would reasonably expect the data to be used for. ICS will disclose information as required or authorized by law.

ecimen (Signature of parent/guardian) Date:

SCHEDULE F Student Handbook Acknowledgement

I acknowledge keeping up-to-date with the ICS Student Handbook and understand the importance of its contents. I agree to abide by the policies and procedures outlined in the handbook and to support my child in doing the same.

I understand that the school's handbook may be amended during the year without notice and that the latest version of the handbook is available on the ICS parent portal (<u>www.ics.edu.sg/parent-portal</u>). I agree that any changes to the handbook will be applicable to my child upon implementation and that the administration will notify me of any changes in a reasonable timeframe.

By signing this agreement, I affirm my commitment to supporting the school's policies and procedures and to working together with the school to ensure a positive educational experience for my child.

Perinen (Signature of parent/guardian) Date:

FORM 12 PRIVATE EDUCATION ACT (No. 21 of 2009) PRIVATE EDUCATION REGULATIONS ADVISORY NOTE TO STUDENTS

This note is for a prospective student. You are strongly encouraged to thoroughly research on the private education institutions (PEI) conducting the course before signing up for any course. You should consider, for example, the reputation of the PEI, the teacher-student ratio of its classes, the qualifications of the teaching staff, and the course materials provided by the PEI.

By signing and returning the Student Contract (the "Contract"), you agree to the terms and conditions which will bind you and the PEI, if you accept the PEI's offer of a place in a course of study offered or provided by the PEI.

You should ask the PEI to allow you to read a copy of the Contract (with all blanks filled in and options selected) in both English and the official language of your home country, if necessary. For your own protection, you should review all the PEI's policies, and check carefully that you agree to all the terms of the Contract, including the details relating to each of the following sections, before signing the Contract:

- a. The duration of the course, including holidays and examination schedules, and contact hours by days and weeks;
- b. The total fees payable, including course fees and other related costs;
- c. Dates when respective payments are due;
- d. The refund policy in the event of voluntary withdrawal (by you) or enforced dismissal from the course or programme (by PEI);
- e. The Fee Protection Scheme you are subscribed to and its coverage;
- f. The dispute resolution methods available; and
- g. Information about the PEI's policies on academic and disciplinary matters.
- h. The degree or diploma or qualification which will be awarded to you upon successful completion of the course.

If you have any doubt about the contents of the Contract, or if the terms are different from what the agent or the PEI have informed you previously, or advertised, you should always seek advice and/or clarifications before signing the Contract.

This portion below is to be completed by the signatory of the Student Contract, the student's parent or guardian.

I,

(name of parent/guardian)

____, NRIC/Passport number (parent / guardian NRIC/passport no.)

have read and understood this advisory note before signing the Student Contract for child/my ward

(name of student / ward)

, NRIC/Passport number

(Student NRIC/passport no.)

with International Community School (Singapore).

(signature of parent/guardian)

Date:

Reviewed on 01/02/2023

PE Regulations 25(5)(a) Private Education Act (No 21 of 2009) ADMINISTRATION OF COURSES Acknowledgement of Course Commencement

On behalf of my child / dependent, I hereby acknowledge that if the confirmed date of enrollment commencement is after the course commencement date (i.e. August of each academic year), that the course applied will have commenced prior to my child / dependent enrolment at International Community School (Singapore).

(Signature of parent/guardian)
Date:

Reviewed on 01/02/2023