



One2One
Risk Solutions

Processing a Claim

After you have received an email from our One2One site stating your student has a new claim filed on their account, please follow the below instructions. If you have any questions regarding your claim please contact your school district at your earliest convenience.

Step 1: Go to one2onerisk.com or scan the QR Code below

Step 2: On the Homepage Select the "Process my Claim" Icon

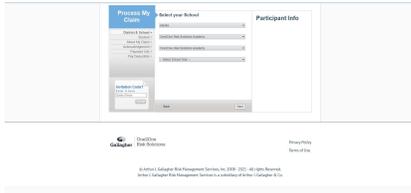
Note: If a damage or loss to your device has occurred and your district or school has not been notified. Please contact your local school to notify them of the damage before processing a claim.



Step 3: Use the drop-down options to select your state/district/school.

Step 4: Input your student ID

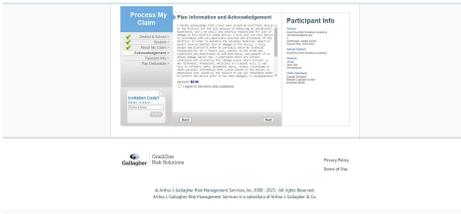
Step 5: View Claim Description



Step 6: Agree to Terms & Conditions.

Step 7: Complete the Parent/Guardian Information Page.

Step 8: Select Deductible Payment Method.



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Scan me with your smart phone camera!

