

SEARCHING FOR PROVIDERS WITH UNITED HEALTHCARE

Even if you're not an active member, you can still search for providers or pull up listings of providers (physicians, hospitals, labs, radiology, etc.) by using UHC's member portal www.myuhc.com or if you are looking for a behavioral health provider the www.liveandworkwell.com site.

Here are the steps to follow to look up a medical provider:

1. Go onto www.myuhc.com
2. Click on Find a Provider (You will see an option to sign in and register, you do not need to do that in order to use the provider search function.)
3. Click on Medical directory
4. Click on Employer and Individual Plans
5. Click on Shopping Around
6. Click on Choice Plus
7. Enter the location (zip code, city & zip code, etc.) that you are looking for providers in and click Continue
8. Click the appropriate category that you would like to search by (people, places, services and treatments or care by condition) or if you know the specific provider or facility name you can type that in the search box.
9. Click the appropriate care you are looking for (primary, specialty, etc.) and the type of provider you want.
10. This will give you a list of providers in that given area which can be printed or emailed.
11. Providers with the two blue heart designation shows a premium care physician that would be a \$0 copay.

To search for Behavioral health providers:

1. Go onto www.liveandworkwell.com
2. Click on "Browse as a guest with a company access code and enter **UHC** for the code and hit Enter
3. Click on the provider directory box or on the top bar click on "Find Care" and then "Provider"
4. Enter the City and State you would like to search or if you have the name of the provider it can be entered
5. Click Search
6. You can then filter by gender, languages, license type, provider type, area of expertise, etc.