

will be required to receive EAL support. As students' progress they will be moved to a higher level class when appropriate. These are small classes where students will receive individual attention to support their English Language development.

2. Beginner English Support (BES) - Secondary School

This program aims to assist students to develop their English language skills so as to access the full curriculum. Beginner English learners are excused from attending Individuals & Societies lessons and instead will be given one-one or small group intensive English language support in order to build basic communication skills. Accordingly, the student would receive five x 45 minute BES lessons, in addition to attending English Language Acquisition classes every week.

3. Individual Learning Support

If the Student Success team determines that a student will need an external full-time individual Learning support or an outside consultant report, the fee will not be included in the HIS Extra Learning Support fees and will incur an additional cost. This external service is to be paid privately by families and agree to adhere to HIS processes and policies. HIS can assist with sourcing and hiring Learning support. Learning support found by families will also be interviewed by HIS before they begin work. The school will give assistance and guidance for hiring outside support staff, outside consultant assessment reports and any ongoing additional external support.

After a child begins either EAL or BES, payment is due within two weeks of the invoice being received. Students who start midway through a school quarter will be required to pay the full quarterly amount for support services. Refunds for the Extra Learning Support program will only be made for a full quarter of non-participation. If a student withdraws from the program or no longer needs support services, decisions on fee refunds will be determined by the support team and the school on a case-by-case basis.

The fees are as follows (in VND):

Type of Support	Fee by Year	Fee by Semester	Fee by Quarter
EAL/BES	70 560 000	35 280 000	17 640 000
Full time Learning Support External provider.	Payment paid directly by family to the service provider		
Part time Learning support External provider. (Estimated)	2 per week: 62 160 000	2 per week: 31 080 000	2 per week: 15 540 000
	3 per week: 93 240 000	3 per week: 46 620 000	3 per week: 23 310 000
	6 per week: 186 480 000	6 per week: 93 240 000	6 per week: 46 620 000