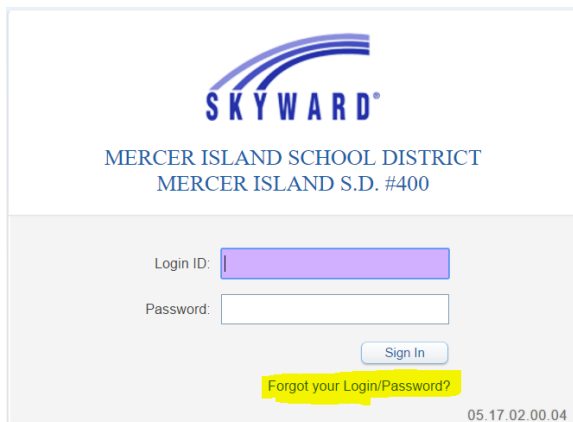


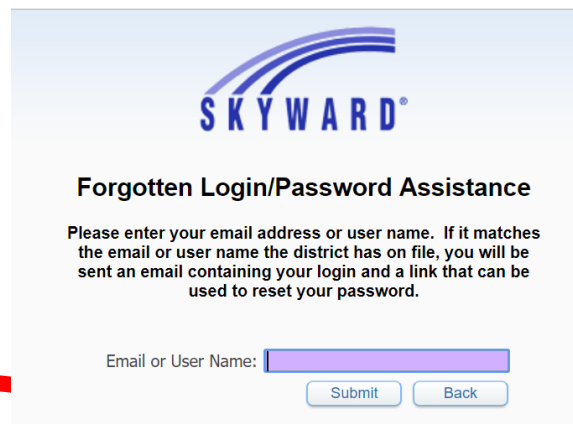
Reset your Student Access Skyward password

Go to: <https://www2.nwrdc.wa-k12.net/scripts/cgiip.exe/WService=wmercercs71/seplog01.w>



The image shows the Skyward login page for Mercer Island School District. At the top is the Skyward logo and the text "MERCER ISLAND SCHOOL DISTRICT" and "MERCER ISLAND S.D. #400". Below this are two input fields: "Login ID:" and "Password:". A "Sign In" button is positioned below the password field. A yellow box highlights a link that says "Forgot your Login/Password?". At the bottom right, the date "05.17.02.00.04" is displayed.

Forgot Login/Password is connected to your @misd400.org email address and will send you an automatic email to reset your password and has your username

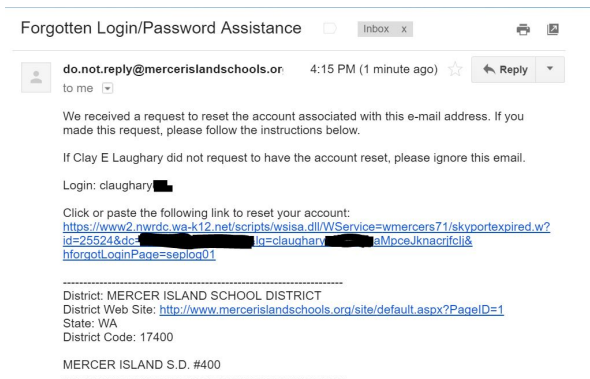


The image shows a form titled "Forgotten Login/Password Assistance". It features the Skyward logo at the top. Below the logo is the title "Forgotten Login/Password Assistance" and a paragraph of instructions: "Please enter your email address or user name. If it matches the email or user name the district has on file, you will be sent an email containing your login and a link that can be used to reset your password." Below this text is an input field labeled "Email or User Name:" and two buttons: "Submit" and "Back".

in the email.

Sample Email: Use the long link in the email to reset your password. Again this will go to your @misd400.org email account.

NOTE: If you have forgotten your username it is listed above the link as "Login"

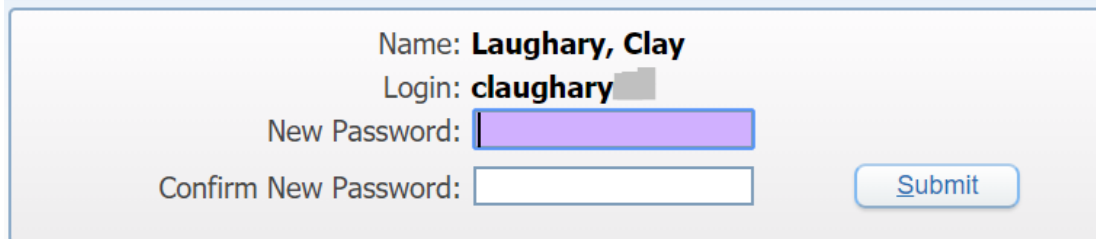


The image shows a sample email titled "Forgotten Login/Password Assistance". The sender is "do.not.reply@mercerislandschools.or" and the time is "4:15 PM (1 minute ago)". The email body contains the following text: "We received a request to reset the account associated with this e-mail address. If you made this request, please follow the instructions below. If Clay E Laughary did not request to have the account reset, please ignore this email. Login: claugary [redacted]. Click or paste the following link to reset your account: https://www2.nwrdc.wa-k12.net/scripts/wsisd.dll/WService=wmercercs71/skyportexpired.w?id=25524&c= [redacted]&lg=claugary [redacted]&MpcceJknacrfcll&hfgrotLoginPage=seplog01". At the bottom, it lists district information: "District: MERCER ISLAND SCHOOL DISTRICT", "District Web Site: http://www.mercerislandschools.org/site/default.aspx?PageID=1", "State: WA", "District Code: 17400", and "MERCER ISLAND S.D. #400".

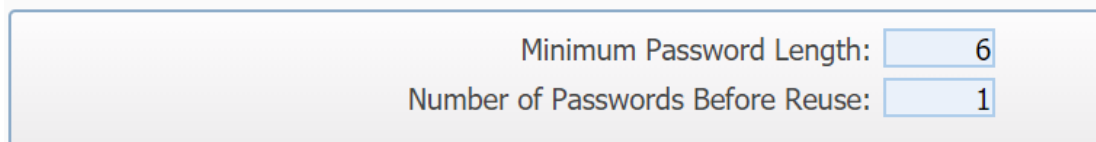
Type a new password of 6 or more characters (letters, numbers, symbols) in the two boxes and click/tap Submit.

Forgotten Login/Password Assistance

Please enter a new password.



The image shows a form for entering a new password. It displays the user's name as "Name: Laughary, Clay" and their login as "Login: claugary [redacted]". There are two input fields: "New Password:" and "Confirm New Password:". A "Submit" button is located to the right of the confirm password field.



The image shows a form for password requirements. It has two input fields: "Minimum Password Length:" with the value "6" and "Number of Passwords Before Reuse:" with the value "1".

*If you are using the Skyward app you will have to re-register your account and set 4-digit passcode again after changing your password.



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