




## Department of Community Services Online Permit Portal

### HOW TO REGISTER IN CITYVIEW

1. Go to <https://cv.westhartfordct.gov/CityViewPortal> and click **Register**. Registration is free. Once you have completed the registration you will receive a confirmation email to [activate the account](#)



 [SITMAP](#) [CONTACT US](#)

[VISIT US](#) [GOVERNMENT](#) [RESIDENT](#) [DEPARTMENTS](#) [BUSINESS](#) [EDUCATION](#) [HOW DO I...](#)

### WEST HARTFORD PUBLIC PORTAL

[Sign In](#) [Register](#) [My Shopping Cart \(0\)](#) [Portal Home](#) [Search for a Property](#)

The Town of West Hartford's new web portal is now online. Check the status of applications, inspections, and property permit history - all from home or the worksite. The CityView Portal is the first step in the town's plan to improve its service offerings for citizens. Watch for more updates and features coming soon.

**NOTE:** This portal reflects a complete permit and property record history from 2008 to present. Additional earlier records may also be reflected on this portal, however, a comprehensive records research will require accessing the property street file archives. This can be done at the Town of West Hartford Building Department, Room 208, between the hours of 8AM to 4PM M-F.

*\*Please note –*

- *Contractors will first need to register on portal and supply their contractor license /registration and insurance information.*
- *If you are filing an application for someone else and would like them to access the system, they will also need to register for an account. In addition to registering, someone will need to call West Hartford Building Department staff to have them added to the account.*

2. Register with your email address and create a password. Then click “Next Step: Contact Information”

# WEST HARTFORD PUBLIC PORTAL

[Sign In / Register](#) [My Shopping Cart \(0\)](#) [Portal Home](#) [Search for a Property](#)



## WELCOME TO THE WEST HARTFORD PUBLIC PORTAL REGISTRATION

– ▾ PLEASE ENTER YOUR EMAIL ADDRESS AND CHOOSE A PASSWORD

NOTE: The email address you enter is the email address that we will use to communicate with you regarding your account profile and services you request.

Email Address (this is your Login ID)\*   
It is important that you provide a valid, working email address that you have access to, as it must be verified before you can use your account.

Confirm Email Address\*   
Please re-enter your valid email address.

Password (min. 8 characters)\*

Confirm Password\*

- After completing the Contractor Registration select **YES** and add your Contractor Registration number. If you are registering as a homeowner, select **NO** and continue.

# WEST HARTFORD PUBLIC PORTAL

[Sign In / Register](#) [My Shopping Cart \(0\)](#) [Portal Home](#) [Search for a Property](#)



## CONTACT INFORMATION

Would you like to associate your account with an existing Business license?

- Complete contact information and complete the CAPTCHA requirement at the bottom of the page. Click "Next Step: Complete Registration".

# WEST HARTFORD PUBLIC PORTAL

[Sign In / Register](#) [My Shopping Cart \(0\)](#) [Portal Home](#) [Search for a Property](#)



## NEW CONTACT INFORMATION

Required information is indicated with an asterisk (\*).

Full Name:\*   
Preferred Contact Method:\*

### ADDRESS

Search for address   
Begin typing a street address above and we will search existing locations within the jurisdiction. If your location appears, please select it from the list. If you cannot find your address, you can enter it manually in the fields below.

### MAILING ADDRESS

Same as Location Address:   
Street Address:\*   
Address Extra Line 1:

Type the characters you see in the image below to continue.\*



**CAPTCHA  
Required**

5. You will receive a confirmation email with a hyperlink to activate your account.

# WEST HARTFORD PUBLIC PORTAL

[Sign In / Register](#) [My Shopping Cart \(0\)](#) [Portal Home](#) [Search for a Property](#)



## REGISTRATION COMPLETE


Your new account was created successfully.

A confirmation email has been sent to [your\\_email@email.com](#). Please allow up to 30 minutes for the email to arrive. Please click on the hyperlink contained in the email to activate your account.

## HOW TO SIGN IN

Go to [www.cv.westhartfordct.gov](http://www.cv.westhartfordct.gov) and click **Sign In**. Sign-in with your email address and password created during registration.



 [SITEMAP](#) [CONTACT US](#)

[VISIT US](#) [GOVERNMENT](#) [RESIDENT](#) [DEPARTMENTS](#) [BUSINESS](#) [EDUCATION](#) [HOW DO I...](#)

### WEST HARTFORD PUBLIC PORTAL

[Sign In / Register](#) [My Shopping Cart \(0\)](#) [Portal Home](#) [Search for a Property](#)

The Town of West Hartford's new web portal is now online. Check the status of applications, inspections, and property permit history - all from home or the worksite. The CityView Portal is the first step in the town's plan to improve its service offerings for citizens. Watch for more updates and features coming soon.

**NOTE:** This portal reflects a complete permit and property record history from 2008 to present. Additional earlier records may also be reflected on this portal, however, a comprehensive records research will require accessing the property street file archives. This can be done at the Town of West Hartford Building Department, Room 208, between the hours of 8AM to 4PM M-F.