Buena Park SD
BPSD - E-RATE CATEGORY 1 WIDE AREA NETWORK AND TELECOMUNICATIONS E-RATE YEAR 2023
(RFP # 11-04-2022-WAN)
470 #230003131

Questions & Answers
11/23/2022

1. For the 20G bandwidth tier - Is the District expecting multiple 10G interfaces or a single 100G rate shaped handoff?

    The District would like to minimize the number of interfaces. Please provide recommendations as part of the proposal.

2. Is the District looking for a replacement of your PRI/SIP or are you also entertaining moving to an all-encompassing product (phones, usage, repair and feature support) If so, How many physical end points (phones) do you need per location? How many of these users need voicemail? Do any of these use headsets? Are there any overhead paging systems and/or door access systems? Fax/alarm lines?

    On page 16 of the RFP - VOICE OVER INTERNET PROTOCOL SERVICES (Non-E-rate) Voice Over Internet Protocol (VOIP) Services: Please provide quotes to support the District's current **self-hosted** Cisco VOIP for all currently owned DID numbers.

    The District does not require on-premise VOIP support or equipment.

3. Is District seeking SIP trunks to be delivered to all locations or only to the Districts two datacenters for load balancing?

    On page 16 of the RFP - VOICE OVER INTERNET PROTOCOL SERVICES (Non-E-rate) Provide VOIP WAN (at minimum two T-1 connections) service to the District's main Cisco 4000 Series Integrated Services Router (ISR).

    The District does not require VOIP load balancing.

4. Based on Bid conference meeting the understanding is that the District is seeking SIP trunking service. Is the District seeking POTS/Analog for the school sites fire alarm, elevator and/or fax? If so, can you please confirm which sites and how many lines per site?

    On page 17 for the RFP - PLAIN OLD TELEPHONE SERVICES (Non-E-rate) All existing phone numbers will need to be ported over.

    The District is looking for POTS coverage at all sites, with at least five POTS lines per site.

END OF Q&A