

November 11, 2022

To our valued school customers,

Due to issues beyond our control, earlier this week Barksdale School Portraits experienced a temporary shutdown of our print servers. Luckily our back-up systems worked as intended and we didn't lose any files.

All print files needed to be reloaded from our backup into our system, and this process is taking longer than anticipated. We would ask our schools to understand the delay on items we expected to be delivered this week. Our production team is working diligently to catch up on all those orders so they can be delivered as soon as possible. We sincerely apologize for any inconvenience this might have caused you.

We ask that if you have any questions, we prefer that you contact us directly and not call the school office. We can be reached at 800-220-7667 or via the web at <u>csbarksdalegroup@barkdalephoto.com</u>

Barksdale School Portraits

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