Lyon Chromebook Help Sheet

Sign In To Your Chromebook

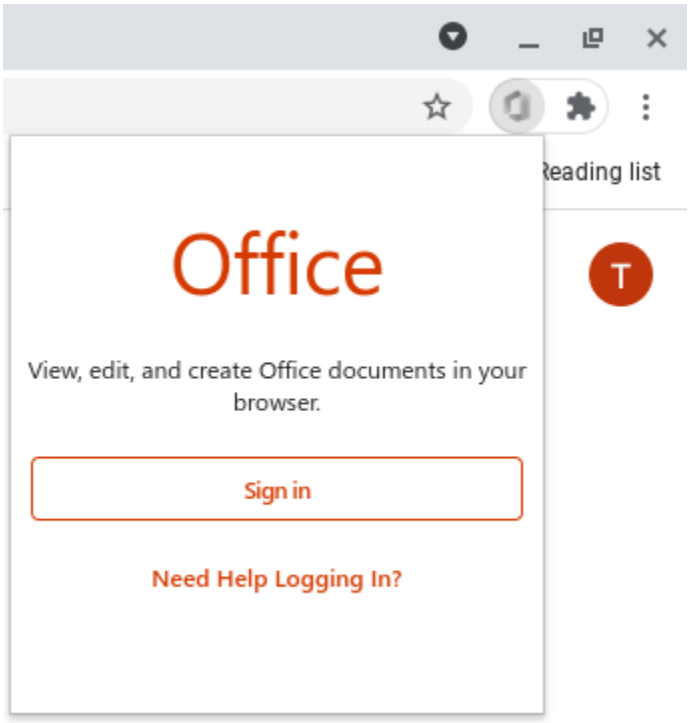
1. At the login screen enter your School Email account. Student Email accounts at Lyon County Schools are:

   firstname.lastname@stu.lyon.kyschools.us

2. Enter your google password. If this is the first time you have ever logged into a Chromebook your password will be your lunchcode+0000. For example, if your lunch code is 1234 then your Google password will be 12340000.

Check Your Lyon Email

1. Open Chrome and look in the top right corner for the Puzzle Piece. Click the puzzle piece and locate the Microsoft Office Icon from the list. You can pin it to make it stay in the top right corner.
2. Click the Office Extension and then click 'Sign In'
3. Now enter your full school Email address: **firstname.lastname@stu.lyon.kyschools.us**
4. Now enter your Microsoft password *(NOT your Google password)*: **It should be your lunchcode+00. For example: 123400**
5. Once signed in use the Office extension for quick access to your Lyon Email.
6. You can also check your Lyon Email from any device @ login.microsoftonline.com



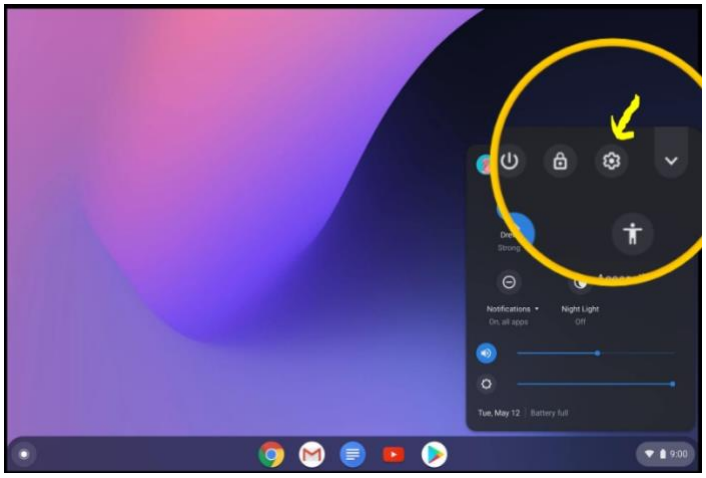
Disable and Remove Malicious Extensions

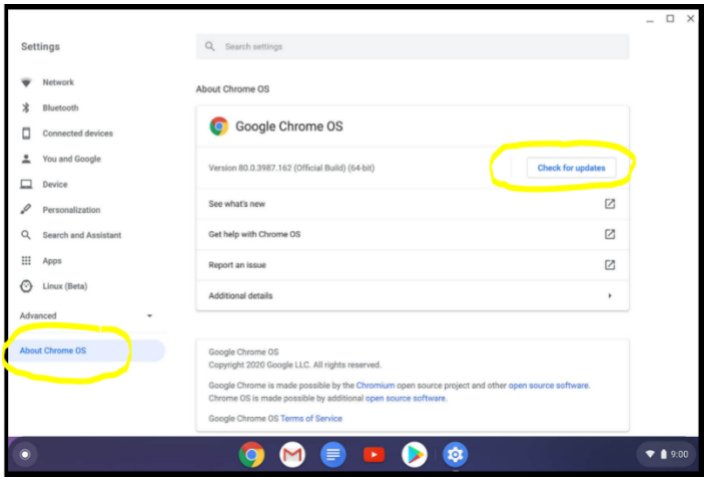
If you have an extension causing issues on your Chromebook try disabling and then removing it.

To temporarily stop using an extension:	To Uninstall an extension:
1. Open Chrome. 2. Select ⋮ in the top right corner. Then select More tools and then Extensions. 3. Turn off the extension you want to disable by sliding the bar next to each extension to off position. (Grayed out extensions will not allow you to turn them off. *These are district extensions that are pushed from the tech department)*	1. Open Chrome. 2. Select ⋮ in the top right corner. Then select More tools and then Extensions. 3. Next to the extension you want to remove, select Remove. 4. To confirm, select Remove. *(Grayed out extensions will not allow you to remove them. These are district extensions that are pushed from the tech department)*

Check for Updates

1. At the bottom right, select the time.
2. Select Settings.
3. At the bottom of the left panel, select About Chrome OS.
4. Under "Google Chrome OS," you'll find which version of the Chrome operating system your Chromebook uses.
5. Select Check for updates.
6. If your Chromebook finds a software update, it will start to download automatically.
7. After your download is done, select Restart to finish the update.





Chromebook Won't Power On

1. Plug in AC Adapter
2. Check for power light. (No Light - Try a different adapter or the other usb c port. Amber Light - Needs charged. Red Light - Needs serviced)
3. Press Power Button and Refresh button for 5 seconds.
4. If device still doesn't power on it may need serviced.

Reset Your Chromebook

1. Go to settings. (Launcher, Type Settings)
2. Scroll to the bottom and click Advanced.
3. Scroll to the bottom again to reset settings.
4. Click "Restore Settings to their original defaults" (This resets your startup page, new tab page, search engine, and pinned tabs. It will also disable all extensions and clear temporary data." IT WILL NOT DELETE BOOKMARKS, HISTORY, OR SAVED PASSWORDS
5. Restart Chromebook.

Reset Chromebook from the Login Screen

1. Sign out of the Chromebook.
2. Simultaneously press: Ctrl+Alt+Shit+R
3. Click the Blue Button that says 'Powerwash' If the button says 'Restart', click restart and start process over.
4. Click Blue 'Get Started' button and follow prompts.

Re-enroll Your Chromebook

If your Chromebook has been un-enrolled for whatever reason you may be prompted with an Enrollment screen. You can re-enroll your Chromebook in order to get back to the normal login screen.

1. Enter your full school email account. (firstname.lastname@stu.lyon.kyschools.us) *Make sure you do not forget the stu part.* It will not autofill this part in like it does on a normal login screen.
2. Enter your google password.
3. Leave Asset ID unchanged if it asks you to update it.
4. After successfully enrolling you will be back to the normal login screen. (If you get a network error during this process try powering off the Chromebook and re-enrolling again)

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