

# Caring for Every Student

**Have a question about SchoolMed billing? We are here to help!**

We know that healthcare is confusing. Goodside Health is here to make it simple. We provide SchoolMed services to every student, regardless of residency or insurance status.

**A SchoolMed visit works just like a clinic visit!** How much does a SchoolMed visit cost to your family? It depends on your health plan. For information about the services and benefits you may be eligible for, contact your health plan. Here is a quick overview to help you get started:

## Medicaid

Most SchoolMed visits are provided at no out-of-pocket cost to families.

Medicaid health benefits varies by state. Call the Member Service phone number on your Member ID card to learn more about the benefits of your health plan.

## CHIP

For some Children's Health Insurance Plan members, your SchoolMed visit may be provided at no cost to the family.

For others, you may be responsible for a copay. Standard copays apply. Check your Member ID Card or contact your plan to learn more about copays.

## Tricare

For Active Duty military families, SchoolMed visits are provided at no cost to the family.

For military families on inactive duty, a copay will apply to your SchoolMed visit. Check your Member ID Card or contact your plan to learn more about copays.

## Commercial, Private, and Marketplace Health Plans

The cost of a SchoolMed visit for families with commercial, private, or Marketplace health plans will vary based on the plan type. Families are responsible for any copayment, coinsurance, and/or deductible.

High-deductible health plans (HDHP), Health Maintenance Organization (HMO), and Preferred Provider Organizations (PPO) are three common types of insurance.

**GoodsideCares** 

**Is your student uninsured? The Goodside Cares program is here to help!**

SchoolMed is committed to providing healthcare to all students, regardless of residency or insurance status. For those without insurance, we invite you to submit an application for financial support at [goodsidehealth.com/goodsidecares](https://goodsidehealth.com/goodsidecares).



## Having a Billing Question for Goodside Health?

Submit your question using the form at [goodsidehealth.com/billing-inquiries](https://goodsidehealth.com/billing-inquiries). Our team will review your request and provide a response with a phone call or email to the address provided.

\*Some exceptions may apply. For the most up-to-date information on the benefits and services available to your family, contact your health plan.

Goodside Health requests health insurance information during SchoolMed registration. A claim may be submitted to your health insurance provider for services rendered by Goodside Health. Parents and families may receive an Explanation of Benefits, or EOB, from their health insurance provider. An EOB is not a bill. If you have questions, please contact us at [goodsidehealth.com/billing-inquiries](https://goodsidehealth.com/billing-inquiries).

