



FAMILY RESOURCE SUPPORT CENTER

Will be at the
NSB Library
Sun - Friday
10/16 10/21
from 9AM - 6PM

The Family Resource Support Centers are staffed with Hope Navigators, crisis counselors, and other professionals who specialize in crisis response to help residents who have been hardest hit by the storm.

AVAILABLE ON-SITE:

- ✓ Connection to resources and support including shelter, food, clothing, personal hygiene items
- ✓ Mental health services

NOT AVAILABLE ON-SITE:

- ✗ Disaster SNAP (D-SNAP)
- ✗ SNAP Replacement Assistance
- ✗ New EBT cards
- ✗ Increasing SNAP Benefit

Apply online for replacement benefits.
MyFLFamilies.com/HurricaneIan



SNAP Replacement:

- ✓ SNAP recipients will automatically receive replacement for 70% SNAP benefits for September 15th through September 28th for the following counties: Charlotte, Collier, DeSoto, Flagler, Glades, Hardee, Hendry, Highlands, Hillsborough, Lee, Manatee, Okeechobee, Orange, Pinellas, Polk, Putnam, Sarasota, Seminole, and Volusia. Benefits will be available on your EBT card on October 3rd.
- ✓ Households that received Early SNAP (benefits for September 29th through October 15th) are not automatically eligible for replacement of their food assistance benefits, but if their food was lost or damaged due to Hurricane Ian, they can complete an online request form (see QR code above).



- ✗ Once opened, additional information will be posted at www.myflfamilies.com/hurricaneian

DCF has not opened any DSNAP sites, and D-SNAP is not available at DCF service centers or the Family Resource Centers.