



Raptor Visitor Management System

What is the Raptor System?

Raptor is a visitor management system that enhances school security by comparing information on a visitor's driver's license (or other approved government-issued ID) against a sex offender database and alerts school administrators and the Office of Student & Community Services if a match is found. Once cleared through the system, a visitor badge is produced that includes a photo, name of the visitor, date & time, and destination.

How does Raptor work?

Raptor compares government-issued ID information to a database that contains registered sex offenders from 50 states as well as local flags placed into Raptor by a school site. In the event of a match, Raptor alerts designated school officials.

What is the purpose of the Raptor system?

Raptor enhances and automates visitor management. By proactively alerting personnel to certain potential threats, Raptor allows school administrators to take appropriate steps to keep our students, employees, and visitors safe. The system prints visitor badges for approved visitors that include the visitor's name, photo, date, time, and destination. These badges enable personnel within the school campus to quickly determine if visitors are in areas where they should or should not be.

Why is the Orange Unified School District using this system?

In an effort to strengthen the systematic and integrated approach of our OUSD EDGE Strategic Plan's Focus Area 3.0 —*Genuine Wellness & Safety*— the safety of our students and staff is our highest priority. Raptor provides an extra layer of security for our day-to-day and a consistent, standardized system to track visitors and volunteers. This is especially useful during emergencies to know who is on campus. The system quickly prints visitor badges that include a photo, the visitor's name, time & date, and destination.

Does the school/District have the right to require visitors, even parents, to produce identification before entering the school?

Yes. In accordance with California Penal Code 627, school officials are required to know who is on their school campus and why they are there, particularly when a student is involved (e.g., early pickup). School officials need to be able to confirm that an individual has the authority to have access to the student. In addition to requiring visitors to give their name and purpose for visiting, it also requires visitors to present proof of identity.

Will Raptor be used for large school events (e.g., Awards Assemblies, Back-to-School Night, etc.)?

Unfortunately, we do not have the capability to scan IDs and print badges for large school events at this time. School sites will have a single-entry point and exit for parents and/or legal guardians. School administration and staff will continue to provide supervision during these larger events.

What types of IDs will work in Raptor?

Raptor is able to scan all U.S. government-issued licenses, identification cards, Matrícula consular ID cards, permanent resident cards, active military cards, and passport ID cards (not the full passport).

What other information is the school taking from driver's licenses?

Raptor is only scanning the visitor's name, date of birth, photo, and the last four digits from their ID card for comparison with a national database of registered sex

offenders. Additional personal data will not be gathered, and no data will be shared with any outside company or organization.

What does a visitor do if he/she does not have a government-issued ID?

Visitors without a government-issued ID will be required to meet with the site administrator or office staff. These individuals will be asked to provide their last name, first name, and date of birth for manual entry into Raptor.

Is an ID card scan necessary each time a person comes to the school campus?

No. After the first scanning at each campus, the office staff would simply find the visitor's name in the system (first or last name look-up) and use the record of the previously scanned ID to sign the visitor in and print a visitor's badge. This makes check-in much easier after the initial visit. The office staff is able to view the ID card picture in Raptor to make a visual verification of the person signing in.

Will volunteers, district, and county employees have to be scanned into the Raptor System?

Yes, volunteers must follow the same procedures as any visitor to a school site. Identity must be verified with an acceptable form of identification.

Orange USD and County employees are not required to be scanned into the Raptor System. They will show their District or County ID to office staff before entering the school campus. In accordance with California Penal Code 627, school officials are required to know who is on their school campus and why they are there.

What is the checkout process for visitors leaving the school campus?

The checkout process does not involve scanning the card again. The office staff will simply find the name of the person signing out and click the 'sign-out' button. This provides a record of entry and departure and time on any campus. The visitor badge should be returned to the office staff for proper disposal.

What if the system flags an individual? What is the protocol?

The staff member scanning the ID will contact the school administrator immediately to confirm that the information is correct. No identified visitor with a positive sex offender “flag” will be permitted onto the campus. However, California law provides the site administrator with the ability to grant limited, escorted access to a campus where the identified visitor’s child attends under specific circumstances and conditions. The school administrator will also contact the Office of Student & Community Services for support.

Will I be required to complete this process if I am simply dropping off an item in the office for my child?

No, this process is only for persons wishing to enter the campus.

Where can I obtain a Government-issued form of identification?

For a California Driver's License or ID, visit a local DMV office or go to www.dmv.org.

For a Military ID card please go to: www.cac.mil/uniformedservices-id-card/

For a Permanent Resident Card please go to: www.uscis.gov/i-90

All parents have a right to participate in their child’s education.

If you have questions about the Raptor system, please contact your school’s administrator. For more information on the Raptor Visitor Management System, please visit www.raptortech.com