

#### Dear Parents and ASFM Community,

The physical and emotional well-being of all students is the highest priority for the American School Foundation of Monterrey (ASFM). In accordance with our mission and vision statement *Open Minds, Caring Hearts, and Global Leadership,* and with the legislation of the state of Nuevo León, ASFM has developed and adopted a **Child Safeguarding Policy.** This guides our staff, administrators, and families in matters related to the health, safety, and care of children and adolescents in attendance at our school. Child safeguarding is a community responsibility and we share this document with all ASFM community members to address critical global issues.

The **ASFM Child Safeguarding Policy** is based on local and national laws, including the Mexican and State Constitution, the General Law on the Rights of Children and Adolescents, Secretaría de Educación (SE) rules and regulations, and international treaties and conventions such as the United Nations Convention on the Rights of the Child.

**ASFM Safeguarding Team** 

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## INTRODUCTION

A school community must work for the positive social development of all students. We must start by strengthening the social and emotional skills that promote inclusion, respect for diversity, and coexistence. Community members must know what to do when faced with situations or behaviors relating to abuse, harassment, and/or school violence. Everyone must be aware of the protocols and required actions to ensure the well-being of children.

The legislation of Nuevo Leon as well as the international legal framework requires that schools create environments of peace, trust, and respect for human rights. In addition, school communities must promote social cohesion, and eliminate violent behavior and any form of discrimination. Violations of human rights, and crimes committed against children and adolescents damage human dignity, and should be eradicated. When this is not possible, the offense must be identified, stopped, and addressed in a comprehensive manner that complies with the highest national and international standards on this issue.

#### LEGAL FRAMEWORK

It is the obligation of the Mexican State to carry out actions for the prevention and timely intervention of any form of abuse, harassment, or sexual abuse of children and adolescents. As a school incorporated into "Secretaria de Educación", ASFM abides by Mexican laws, protocols, and procedures that are based, in summary, on international and national provisions. (See **Appendix A** for more information)

# TERMINOLOGY AND DEFINITIONS

#### **CHILD**

A *child* is anyone under the age of 18, in line with the UN Convention on the Rights of the Child. For the purposes of safeguarding at ASFM, a *child* also refers to any person enrolled at ASFM as a student, even if that individual is over the age of 18.

#### **CHILD ABUSE**

The abuse and neglect of a child, including all forms of physical or psychological abuse, sexual abuse, neglect, and commercial or other exploitation that cause or are likely to cause harm to the health, development, or dignity of a child or teenager, or endanger their survival, in the context of a relationship of responsibility, trust or power. Exposure to intimate partner violence within the family context is also sometimes included among the forms of child abuse. (See **Appendix B** for Recognizing Signs and Symptoms of any kind of abuse)

#### **PHYSICAL ABUSE**

Occurs when there is the use of physical force against a child, resulting in harm and injury to the child. It includes, but is not limited to, hitting, beating, kicking, shaking, strangling, scalding, burning, poisoning, and suffocating. In some cases, corporal punishment or the use of a physical means of discipline may meet the criteria of physical abuse.

#### **EMOTIONAL (PSYCHOLOGICAL) ABUSE**

The maltreatment of a child impairs psychological growth and development. This type of maltreatment is often manifested through words, actions, and/or deliberate indifference, and can involve rejection, isolation, belittlement, domination, and frequent criticism of the child.

#### **NEGLECT AND NEGLIGENT TREATMENT**

Frequently defined as the failure of a parent or other person with responsibility for the child to provide needed food, clothing, shelter, medical care, or supervision to the degree that the child's health, safety, and well-being are threatened with harm. Types of neglect can be medical, physical, or emotional. Negligent treatment would include failure to provide age-appropriate adult guardianship.

#### **SEXUAL ABUSE:**

Consists of the participation of a child in a sexual activity that they do not fully understand; to which they are not capable of giving consent; or for which, due to developmental issues, they are not prepared and cannot express consent; or which violates laws or social taboos. Sexual abuse of minors occurs when this activity takes place between a child or teenager and an adult; or between a child, or teenager and another child or teenager. It may include various sexual practices with or without physical contact such as exhibitionism, touching, manipulation, corruption, anal, vaginal or oral sex, prostitution, and pornography.

**Note about Consent -** According to the current Laws in Nuevo León, consent is only given as such by persons who are sixteen years old or older.

#### **SCHOOL HARASSMENT**

A form of psychological, physical, verbal, sexual, or cyber aggression or abuse, inside or outside a public or private educational institution, that a student receives at the hand of another student or students, repeatedly, and without apparent provocation on the part of the recipient; attacking their dignity and hindering their academic performance, social integration or integration with groups, as well as their participation in educational programs, damaging their willingness to participate or take advantage of the educational programs or activities of the school, by making them feel a reasonable fear of suffering some type of harm.

#### **SCHOOL VIOLENCE**

A malicious act or deliberate exclusion with the intention of physically or psychologically harming a person belonging to the educational community, whether students, teachers, parents, guardians, administrative or subordinate staff, that occurs within school facilities, or in other spaces directly related to the school environment, around the school or places where extracurricular activities take place. In addition, actions carried out through social networks are considered school violence, or any type of communication, written, electronic, or through images, which is intended to damage the dignity of persons in the school and areas indicated.

(See **Appendix C** for more information on types of school violence)

#### BULLYING

A form of school violence that occurs, inside or outside public or private educational institutions, that a student receives from another student or students, **repeatedly**, and without apparent provocation on the part of the target.

#### **PEER-ON-PEER ABUSE**

Is defined as any form of physical, sexual, or emotional abuse or coercive control, exercised between children and within children's relationships, both intimate and non-intimate. Peer-on-peer abuse can involve but is not limited to, the following:

Physical abuse
Harmful sexual behavior (HSB), or sexual abuse
Bullying
Harassment
Cyberbullying
Initiation/Hazing

(See **Appendix D** for more information on Peer-on- Peer Abuse)

# **ROLES AND RESPONSIBILITIES:**

# PARENTS AND/OR GUARDIANS RESPONSIBILITIES

Parents and/or guardians shall assume the responsibilities to prevent and address situations of related to child safeguarding, in the following terms:

- → Observe and detect risk factors.
- → Talk to children about the characteristics of self-care and the situations to avoid so that they will not be hurt, abused, or mistreated.
- → Read and sign the documents and procedures about the organization of the school, as well as the actions and procedures required in cases of child sexual abuse, school harassment, and/or violence, as well as child abuse.
- → know where to locate information about support in the case of child sexual abuse, or any other situation that arises in the school.
- → Maintain constant communication with the school through written communications and visit

#### **TEACHERS AND STAFF RESPONSIBILITIES**

Teachers should take the following measures to prevent situations of child sexual abuse, school harassment, and/or violence, as well as child abuse in the following terms: (See **Appendix E**: Code of Conduct)

#### --- ACTIVE OBSERVATION AND DETECTION OF RISK FACTORS,

Read and sign the documents and protocols about the organization of the school; actions and procedures in cases of child abuse, child sexual abuse, school harassment and/or violence.

#### → REPORT

Report in writing any indication of any form of abuse or disclosure

# **SAFEGUARDING TASK FORCE (SGTF)**

The Safeguarding Task Force (SGTF) is a working group of members who have the collective responsibility of designing, managing, and reviewing all aspects, including self-reviewing case studies, of the ASFM Safeguarding Program.

# **SAFEGUARDING COORDINATOR (SGC)**

An individual who serves as the lead manager and point person for all aspects of the ASFM Safeguarding Program.

The SGC will maintain up-to-date professional development training in policy and program management aspects of child protection in order to implement best practices within the role of Coordinator. The SGC will stay actively involved with a network of international schools in relation to safeguarding to monitor best practices, share teachings with colleagues, and improve in-house training.

# **DIVISIONALIVISIONAL SAFEGUARDING LEAD (DSGL)**

An individual, who, by nature of their professional position in the school, serves as the lead contact for core aspects of the program. The Divisional Safeguarding Lead is the Divisional Dean of Students.

In collaboration with SGC, DSGLs will maintain up-to-date professional development training in child protection in order to implement best practices within their specific roles.

#### **SAFEGUARDING RESPONSE TEAM**

The Safeguarding Response Team is called when there is a reasonable cause after an incident was reported. The Team includes the Principal, Assistant Principal/ Dean of Students, Lawyer, SEP Liaison, and Psychologist; Counselor, Medical Doctor, and teachers will join this team as needed.

#### **ASFM EMPLOYEES AND INTERNS**

All individuals who are employed or engaged by the school and whose duties include contact with children are mandated to sign and abide by the ASFM Safeguarding Agreement and follow the safeguarding policies and procedures as outlined in the handbook. This includes substitutes, contracted instructors, and external coaches.

These individuals are mandated to attend an introductory safeguarding training upon initiating employment or volunteering, and annual safeguarding training during the tenure of their employment/volunteering.

# CONTRACTED PARTNER AGENCIES, VENDORS, AND INVITED GUESTS OR VOLUNTEER

All significant partner agencies, vendors, and invited guests who are defined as such by written contracts with the school, are informed of the ASFM safeguarding policies and procedures, and may or may not be mandated to undergo background screening and sign the ASFM Code of Conduct and Ethics for non-employees, depending on their contact with students.

#### **LOCAL RESOURCES AND AGENCIES**

Children and Family Support Centers, Education Ministry (Secretaría de Educación), and local police are all agencies that the school will partner with in response to suspected or confirmed cases of child maltreatment on an as-needed basis.

#### **COUNTRY OF ORIGIN EMBASSIES OR LOCAL EMPLOYERS**

Employment and embassy organizations may be called upon to partner with the school in response to suspected or confirmed cases of child maltreatment.

## **GREATER COMMUNITY MEMBERS**

All members of the greater ASFM community play a vital role in protecting the safety and well-being of students through prevention, education, support, and reporting.

# SAFE RECRUITMENT AND HIRING PROCEDURES

Ensuring that all current and potential employees, outsourced contractors, interns, and volunteers are safe to work with children is paramount to safeguarding at ASFM. A thorough and standardized process applies to the recruitment and hiring of personnel, and includes the following:

- Advertisements for vacancies clearly state that safeguarding policies and procedures are enforced for all employees at ASFM, and screening procedures will take place during recruitment.
- Criminal background checks are undertaken for all newly hired and contracted employees, and retroactive checks have taken place for all current employees.
- The requirement is that all potential employees sign a self-disclosure statement reporting any criminal or misdemeanor convictions.
- Attentiveness will be paid to anything suspicious in employment history (including gaps), and the use of references to clarify any areas of concern.
- At least one interview question will include a child safeguarding question or scenario to gauge the appropriateness of the response.
- The employee must read, understand and agree to comply with the ASFM Code of Conduct and Ethics as part of the terms and conditions of employment.
- A minimum of two professional references shall be required, at least one of which will be a verbal reference check.
- The verbal reference check will include a question about the candidate's safety in working with children.

# RISK ASSESSMENT AND REDUCTION

Overall risk management at ASFM is overseen by the Board of Directors, the Superintendent, and the Safeguarding Coordinator. They work together with key individuals to review school-wide risk management, safety, security, and preparedness operations, procedures, and systems.

Ensuring that safeguarding is integrated into risk assessment and mitigation means considering ways in which our students may be vulnerable to risk, and doing everything we reasonably can to reduce their risk. This involves requiring up-to-date risk assessment and mitigation documentation for all off-site, school-sponsored events and trips, undertaking an annual review of all emergency protocols, implementing regular practice drills, and overseeing safe transitions (transport to/from school).

Risk management in safeguarding will also remain an integral part of the updating, creation, and configuration of physical campus spaces.

(See **Appendix F** for Trip Guidelines for Trip Leader and Chaperones.)

# **EDUCATION AND TRAINING**

There will be annual training and educational opportunities for the ASFM community to develop and maintain the necessary knowledge and skills to safeguard children. All training, education, and workshops will be sensitive to the language needs of the trainees.

#### **EMPLOYEES, INTERNS, VOLUNTEERS**

- Initial induction safeguarding training will be mandatory for all incoming employees, interns, and volunteers, and will include instruction on definitions, signs, and symptoms of child maltreatment, reporting expectations, a detailed review of the <u>ASFM Safeguarding Policy</u>, and <u>Procedures</u>, and code of conduct expectations as outlined in the Safeguarding Agreement. Any established employees who have not been through the induction training will be required to do so retroactively.
- Subsequent to induction and annual training, all employees, interns, and volunteers who have direct contact with children will be mandated to undergo refresher training annually, with scenario-based learning modules to enhance practical understanding and problem solving around child safeguarding issues, and to incorporate lessons learned and update best practices.

#### **CONTRACTED PARTNER AGENCIES, VENDORS, AND INVITED GUESTS**

• Contracted partner agencies, vendors, student mentors, and invited guests with whom the school has a written contract will be instructed on the <u>ASFM Safeguarding Program</u>, and if there is extended student contact as part of their duties, undergo screening protocols and agree to sign and abide by the code of conduct for non-employees.

#### PARENTS AND GUARDIANS

• Parents and guardians will have annual opportunities to attend educational workshops on safeguarding, with specific guidance on how to raise a concern or make a report, as well as opportunities to attend positive discipline and digital parenting workshops.

#### **STUDENTS**

• Students from K-12 receive age-appropriate curricular or extra-curricular instruction on health and safety topics relevant to their age and stage. As a school, we recognize the vital role curriculum-based programs such as Social-Emotional Learning (SEL), Comprehensive Sexuality Education (CSE), and Digital Citizenship play in educating and empowering students on their right to live free from maltreatment and harm and have committed to prioritizing and strengthening school-wide best practices in the delivery of these curriculums.

# RESPONDING AND REPORTING PROCEDURES

ASFM is committed to providing a safe learning environment where students can thrive; therefore, we view student safety as a priority and shared responsibility within our community.

Recognizing possible signs and symptoms of abuse, neglect, and exploitation, managing a disclosure, reporting a safeguarding concern, and taking action on the report are essential steps in the safeguarding policies and procedures.

The five key stages of reporting and responding procedures are:

- 1. Disclosure/Report
- 2. Reasonable Cause
- 3. Ensuring Safety
- 4. Response Plan
- 5. Follow-Up

Throughout the five reporting and responding stages, the Designated Safeguarding Lead (DSGL) will support students, staff, and parents to the best of their abilities by

- Taking all concerns, reports, and disclosures seriously
- Following policies and procedures
- Ensuring regular communication between school and home to keep all parties informed of the process. In the event of disclosure, parents should be informed within 24 hours, except when they are probable aggressors.
- Ensuring secure and comprehensive documentation
- Maintaining confidentiality and sharing information on a need-to-know basis only with relevant individuals and agencies
- Making referrals to outside agencies, counseling, or other avenues of support and protection as appropriate
- Ensuring that our approach to safeguarding remains child-centered and in the best interests of the child. The procedures vary slightly if the allegations of misconduct/abuse involve an employee.

To keep silent about an act of child abuse or any other crime against a student implies liability due to failure to perform a duty of care.

#### REPORTING DISCLOSURE

Many people are uncomfortable being on the receiving end of a report or disclosure and aren't sure of the best way to respond to the information.

#### **GUIDELINES FOR RESPONDING TO DISCLOSURE**

- 1. Immediately find a neutral setting where you can have quiet, no interruptions, and individually speak with the person disclosing.
- 2. Respond calmly and matter-of-factly. Even if the story is difficult to hear, it is important not to register disgust or alarm. Do not make judgmental or disparaging comments.
- 3. Do not lead in telling. Just listen, letting him/her explain in his/her own words. Don't ask for a great amount of detail.
- 4. Do not swear to secrecy or promises you cannot keep. You must report.
- 5. Use verbal and non-verbal cues that indicate you believe what is being disclosed. Reassure the person disclosing that it is right to share this information and that what happened is not his/her fault.
- 6. Do not promise that things will get better, but offer that he/she will be accompanied throughout the process.
- 7. Invite the person disclosing to share this information in writing, if that helps.
- 8. Inform what will happen next, explaining that you must tell someone else while respecting confidentiality and making their safety a priority.
- 9. Make a carefully written recording of what was said.
- 10. Respect confidentiality. Share with the corresponding Dean of Students, but keep information from others. Do not confront the person involved in the report.

(see **Appendix G** for General Recommendations for Responding to Disclosure, Bullying, and/or Violence at School)

#### WHEN AND TO WHOM SHOULD YOU REPORT

Immediately report to the Dean of Students. If the Dean of Students is unavailable, escalate the report to the corresponding Principal.

Complete the ASFM Safeguarding Report Form at your earliest convenience.

(See **Appendix H** - Safeguarding/Concern Report \_ Template)

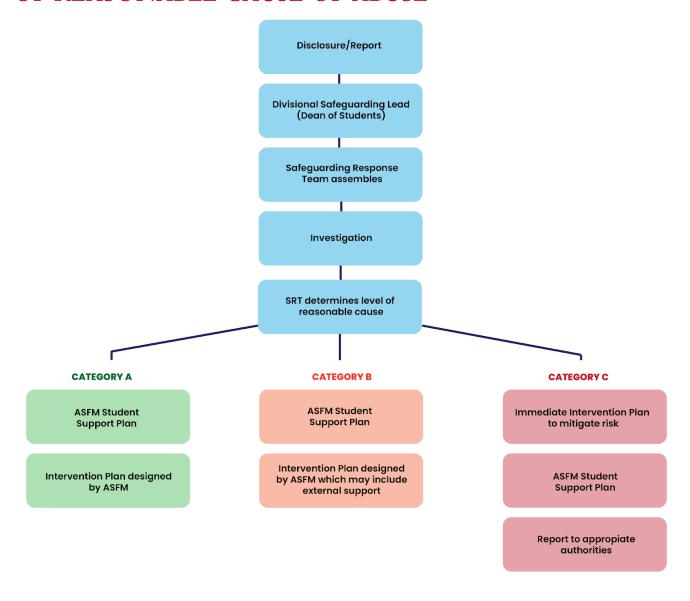
# CATEGORIES OF REASONABLE CAUSE OF ABUSE

The Safeguarding Response Team will classify the gathered information into categories for reasonable cause.

CATEGORIES FOR REASONABLE CAUSE OF ABUSE				
CATEGORY A	CATEGORY B	CATEGORY C		
The intensity of the issue does not present a danger to the safety of the child.  Support is provided by ASFM staff. External support may be recommended.	The intensity and/or frequency of the problem presents a medium to long-term danger to the child.  Support is provided by ASFM staff. External support may be required.	The problem is of an intensity and/or frequency that presents an immediate danger to the child.  Support is provided by ASFM. External support is required. In some events, immediate intervention may include removing the child from the immediate risk.  This category requires reporting to local authorities and includes any event that rises to the level of a criminal investigation.		

<sup>\*</sup>All cases must be documented

# SAFEGUARDING MEASURES BASED ON CATEGORIES OF REASONABLE CAUSE OF ABUSE



# DOCUMENTATION AND CONFIDENTIALITY

The reporting and responding procedures will be accompanied by secure documentation. This documentation will be initiated by the appropriate Divisional Counselor and/or the Safeguarding Coordinator and will be maintained in a confidential manner.

The documentation will clearly outline the nature of the concern, the steps of the inquiry process, the response plan, the implementation of the response plan, and any audit/review results.

The Safeguarding Coordinator is responsible for the completion and storage of the documentation in a secure location and will follow the school's guiding principles of records management and data protection.

## CHILD SAFE COMMUNICATION GUIDELINES

#### **USE OF IMAGES AND INFORMATION**

The school uses photographs and videos of school activities and events to support the learning process and to record the individual progress and accomplishments of our students. The following platforms Facebook, Twitter, Instagram, and LinkedIn are approved for professional social media use. Parent permission is sought annually by the school for the use of student images in-school marketing and publications. No photographers will have unsupervised access to children, be allowed to have one-to-one photo sessions, or be allowed to have photo sessions at a student's home without permission from a parent.

The following general guidelines apply when posting, sharing, or sending photos or videos of school events:

- Only first names should appear in the media on public sites.
- No other personal, identifying information should be included.
- Consider cultural, religious, and other beliefs.
- Personal equipment should be avoided for school use. If this is unavoidable, images must be deleted after being uploaded to the correct school computer or content folder.

#### **ACCEPTABLE USE AGREEMENT**

ASFM employees should never use phone calls, texting, social media, emails, or similar technology to communicate with students in ways that are outside their professional relationship with students. A significant number of social media sites require children to be over the age of 13. Employees should not ask their students to use social media in a way that violates legal requirements or terms-of-service agreements.

In the event that an adult sees something on a student's social media page that concerns them, the safeguarding coordinator, divisional counselor, or principal should be informed. Every ASFM student agrees to engage with technology in a respectful, honest, responsible, and safe manner through an Acceptable Use Agreement. The specific divisional expectations are outlined in the divisional handbooks, and divisional discipline policies apply if violations occur.

# **APPENDIX**

- A Legal Framework
- **B-Common Risk Indicators**
- C Types of School Violence
- <u>D Peer-to-Peer Abuse</u>
- **E- Code of Conduct**
- F Trip Guidelines for Trip Leader and Chaperones
- <u>G General Recommendations For Responding to Disclosure,</u> <u>Bullying and/or Violence At School</u>
- H Safeguarding Disclosure/Concern Report\_TEMPLATE

# **REFERENCES**

ASIJ safeguarding Handbook 2019-2020

<u>Lincoln Child Protection</u>

SAS Child Safeguarding At A Glance

ZIS Child Safeguarding and Protection

AISA Child Protection Handbook (3rd Edition)

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