

POSSIBLE SITUATIONS REQUIRING AN ON-CALL CONTACT
(when immediate supervisor is off duty or not available)

1. When student's immediate safety/well-being is of concern.
2. Suicidal ideation/attempt
3. Use, sale, distribution of drugs, alcohol, or other chemicals by students/staff
4. Possession of firearms, weapons, explosives, etc.
5. Medical situations requiring more than basic first aid or those situations beyond the scope of the health services staff, or in the absence of the health services staff
6. Parent issues requiring immediate attention. (serious incidents or discussions requiring knowledge/expertise beyond evening staff's capabilities)
7. Guest housing issues requiring immediate attention (urgent needs such as lack of access to rooms or buildings; need for additional rooms or furnishings; etc.)
8. Emergencies (e.g., fire, power outage, weather, utilities failure)
9. Facility issues that require intervention (fire/trouble alarms, leaking roofs, keycard issues/building access, etc.)
10. Unauthorized person(s) on campus
11. Any time 911 or police are called
12. Incidents involving suspected physical/sexual abuse or neglect
13. An acting-out student (physically) when CPI or other interventions are not working or if staff on duty need assistance to manage or control the situation
14. Staff person is suspected of being impaired or unable to perform work while on duty
15. Community crisis (e.g., prison escape, hostage situations, shooting)