

## New Parent Experience Coming May 1st!

Great news! Our Horizon Parent Portal has been updated and will be your new home for all things Champions starting on Tuesday.

We can't wait to share the updates that will make enrolling, re-enrolling, changing schedules, and making account updates easier than ever!

### Here are just a few of the things you'll soon be able to do:

- Enroll and re-enroll multiple children at the same time
- Enroll your child in 6 easy steps
- Complete required information faster with auto-populated fields
- View your account information easier on your Dashboard and Account Page
- Connect to the Portal on mobile devices with a better on-the-go user experience
- Easily view your weekly tuition fees as you select or add programs for your child(ren)
- Find helpful tips throughout the Portal that call out key information
- Find our site locations easier with our updated map searching features & program listings

We've attached an **updated FAQ** document for reference that will answer a wide range of questions you may have and provide you with even more information about what this change means for you.

### So, what happens now?

- On Monday, April 30<sup>th</sup>, starting at 6:00 p.m. PT, we'll take the Champions Horizon Portal offline to transition to our new Parent Portal.
- If you have any updates or payments you need to make for Monday, please remember to complete them by 6:00 p.m. PT.
- On the morning of Tuesday, May 1<sup>st</sup>, you'll be able to log in at <https://connect.klcschoolpartnerships.com> with your existing username and password.
- All your account information transferred over, making it easy for you to start experiencing the improvements and enhancements. You'll just need to ensure that you and your emergency contacts have SISO (sign-in/sign-out) codes saved.

Please know that we're making every effort to ensure that this transition is as smooth as possible. We encourage you to contact our **Family Support Team** at 800-246-2154 with any questions or concerns you might have, or if you experience any issues with the new Portal. We're here for you!