

Remind

Parent Overview



Remind lets teachers send messages to all parents as well as high school students.

Connection

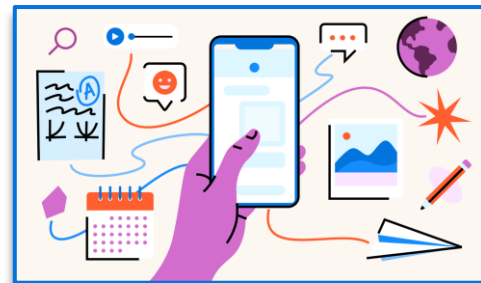
By connecting school communities, Remind makes it easy to be involved in class communication—directly on your phone.

Messages

Messages can be sent to any phone. Families don't need smartphones or even the Internet to use Remind. Messages can be sent on the go from a laptop, mobile app, or tablet.

Safety

Remind is a free, safe and secure messaging app that keeps families up to date with what's happening in the classroom, all while protecting everyone's privacy.

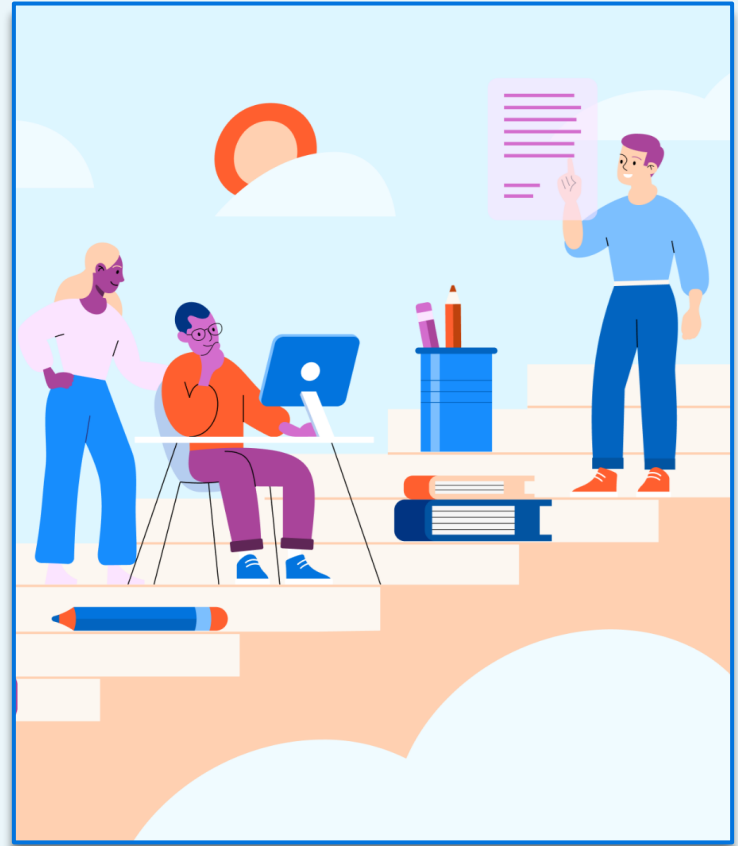


Getting started

Let's learn how to set up your account and join classes.

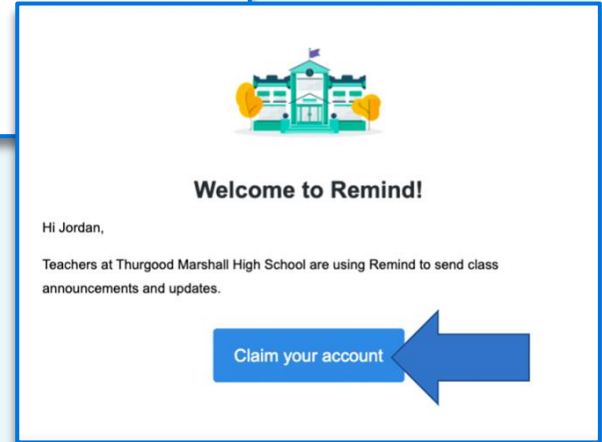
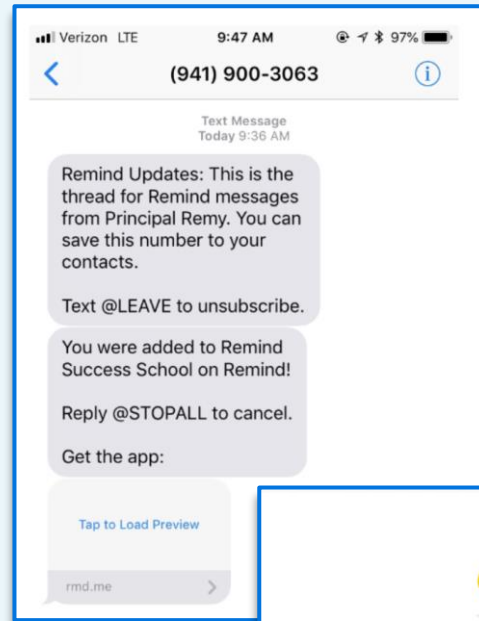
Remind has resources ready!

- Remind has many resources dedicated to helping you succeed with Remind from day one. To begin, take a look at this [Parent Onboarding Guide](#).
- This is one of the main tools for getting parents started using Remind with their school.



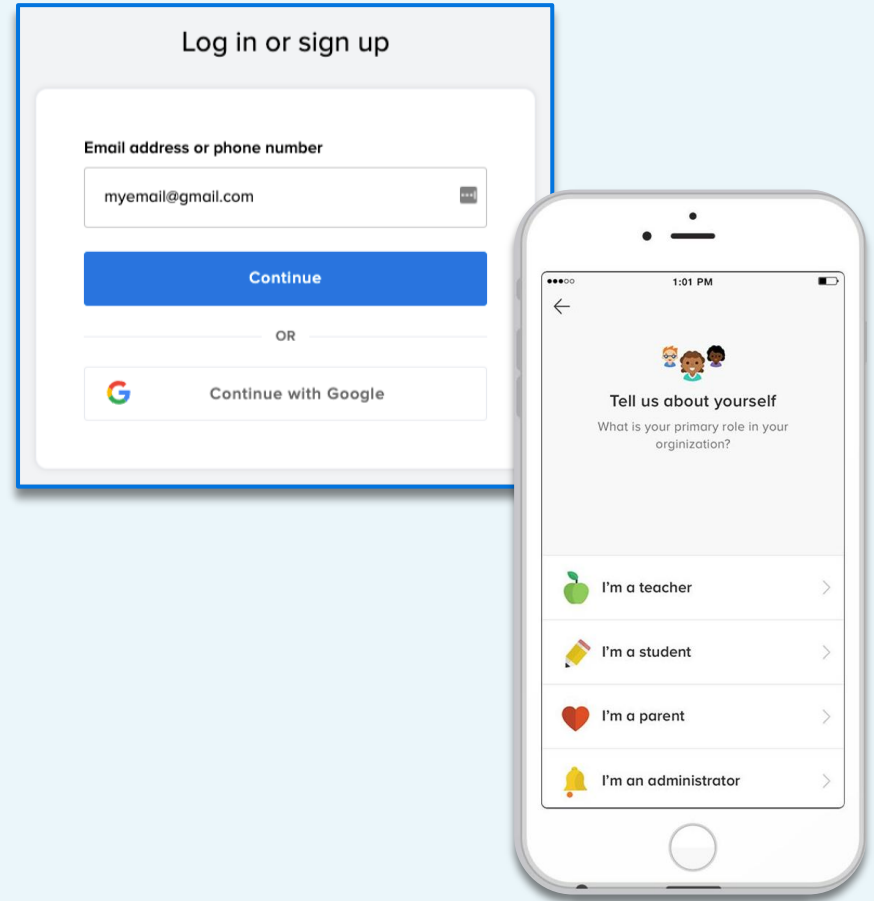
Claim your account

- Your school created an account for you (with your classes attached) and then sent out a notification to claim your account using the contact information they have on file (either as an email or a text message).



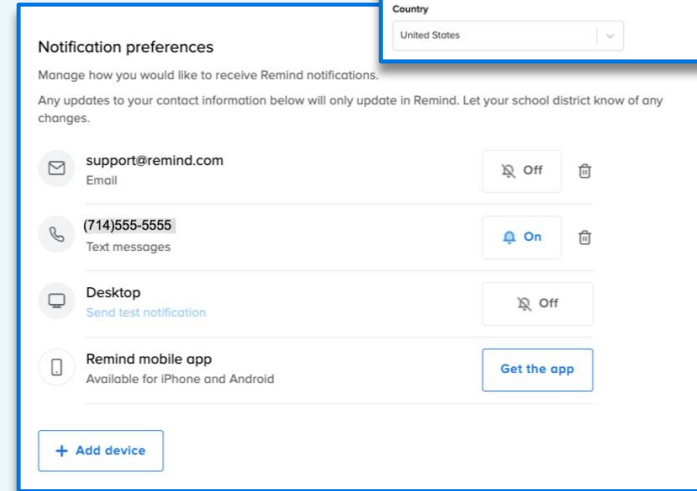
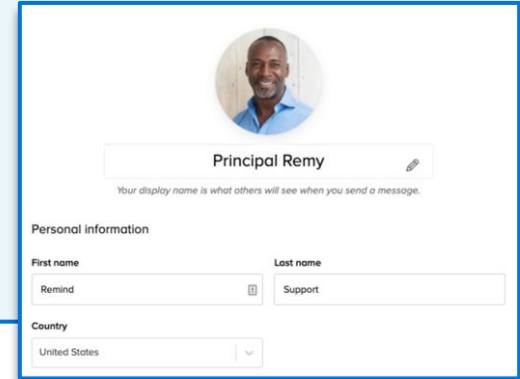
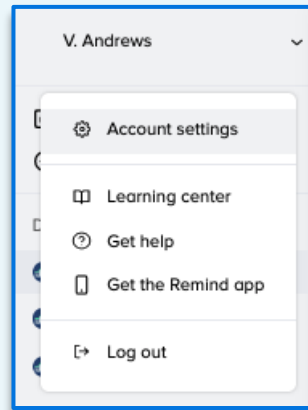
Set up your account

- If you do not currently have a Remind account and need to create a new account, follow the steps here: [How do I create a Remind account?](#)
- We recommend that you download the free app for iOS and Android or visit Remind.com to sign up.



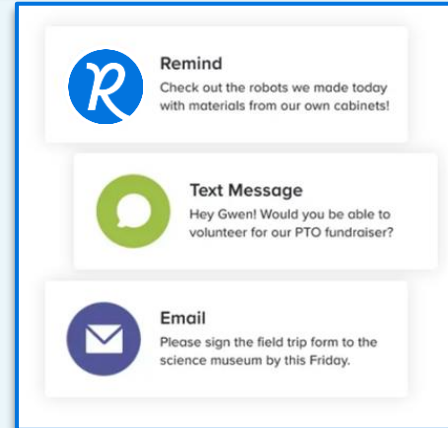
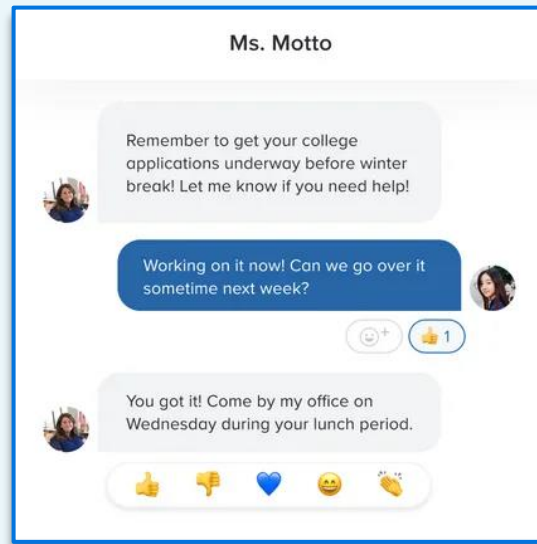
Set your notification preferences and profile settings

- Log into your Remind account and make sure your contact information is correct and that you have your phone number attached to your account. Take a moment to choose how you want to receive your messages in the [Notification Preferences](#) section of your Account Settings.
- You can also edit Profile settings like your profile picture and [preferred language](#).



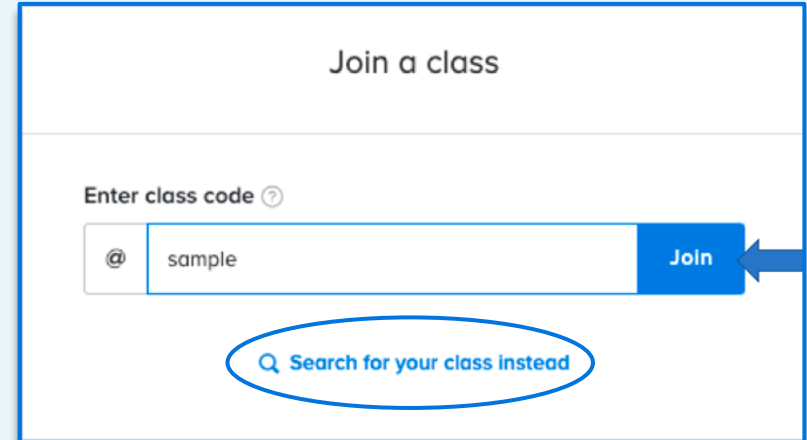
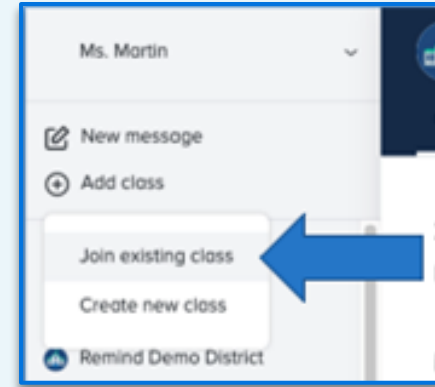
How do Remind messages work?

- You can receive messages and reply in whatever way works best; by using the Remind app, text messages, email, or on the web using the Remind website.
- **PLEASE NOTE:** If you download the app, you will only receive app notifications (to prevent double notifications). You can change how you receive your messages in the Notification Preferences section of your Account Settings.



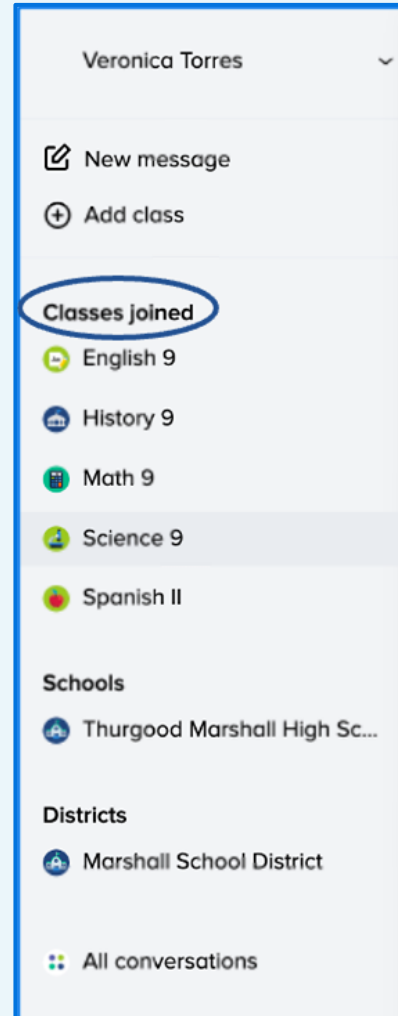
Joining classes

- Make sure that you join your child's classes! There are methods to search for classes as well. Note: not all classes will be visible when you search.
- Ask your child's teachers for the class codes so that you can join. Click on **Add class** and then **Join existing class**. Type in the class code and **Join**.
- To find a class to join, follow these steps: [Join a Class](#).



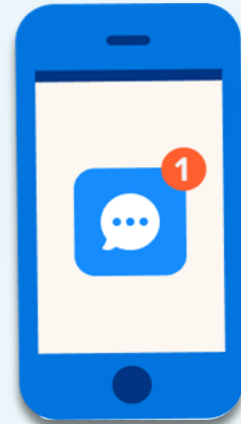
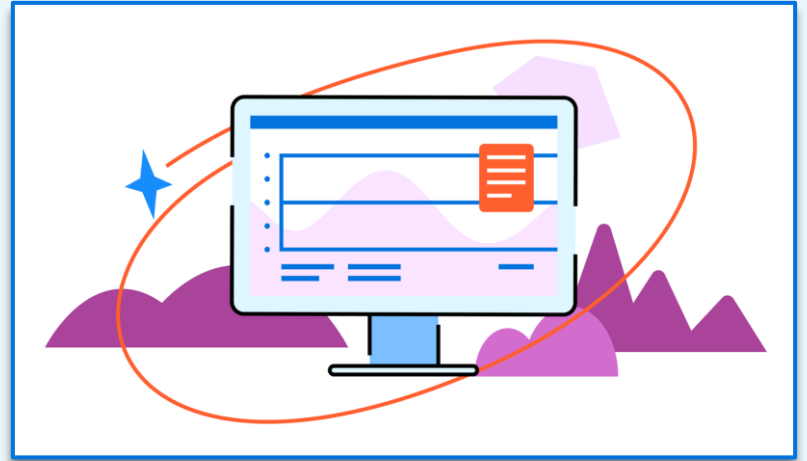
See your classes

- When you log into your Remind account, you'll see your classes under **Classes joined** in the left navigation menu.



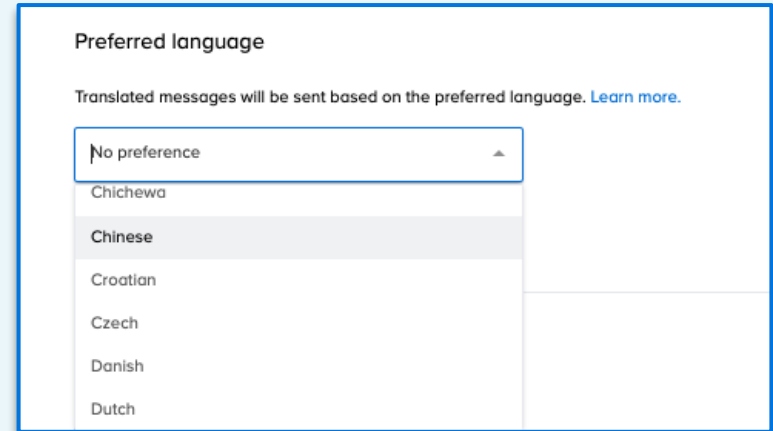
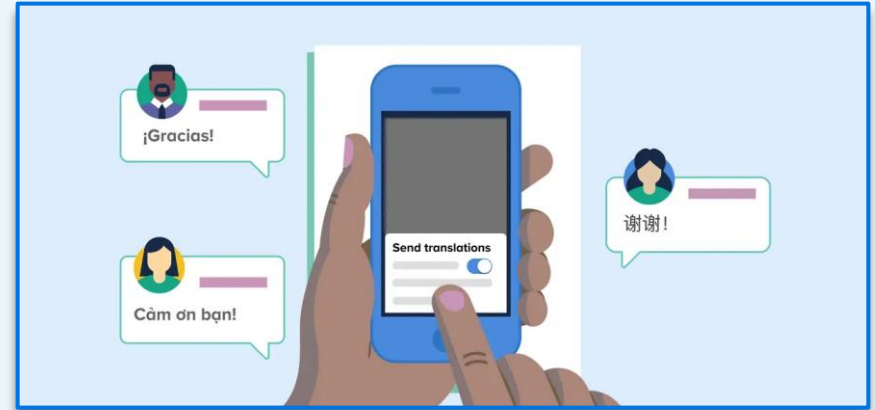
Device sharing

- If you're sharing a computer, phone, or other device with someone who also has a Remind account, you need to verify your account. Here's an article to [Confirm Your Device](#).
- You will also confirm your device the first time you use your new Remind account and in a few other situations outlined in the article.



Send and receive translated messages.

- You have the ability to translate incoming messages into your preferred language and automatically have messages translated when they're delivered to others!
- [Here's how](#) to set your preferred language in your Account Settings.
- **Note:** If you are not receiving messages in your preferred language, please ask the teacher to click the translate button.



Remind is here to support you!

- Visit the [Remind Help Center](#) for instructions and tips about everything from getting started to troubleshooting your account.
- See what's new in the Remind community at Remind's blog at [Remind.com/blog](#).

