# **CANVAS PARENT IOS GUIDE**





#### **Table of Contents**

General Information	.4
How do I download the Canvas Parent app on my iOS device?	.5
How do I create an account in the Canvas Parent app on my iOS device?	.9
How do I log in to the Canvas Parent app on my iOS device with a Canvas URL?	.8
How do I log in to the Canvas Parent app on my iOS device with a QR code?	23
How do I use the Canvas Parent app on my iOS device?	28
How do I reset my cache in the Parent app on my iOS device?	35
How do I get help with the Canvas Parent app on my iOS device?	38
How do I switch to another account in the Canvas Parent app on my iOS device?	1
How do I log out of the Canvas Parent app on my iOS device?4	4
App Features	6
How do I link additional students to my account in the Canvas Parent app on my iOS device?4	17
How do I view the calendar of events and assignments for a student in the Canvas Parent app on my iOS device?	53
How do I view my Canvas Inbox in the Canvas Parent app on my iOS device?	68
How do I create a reminder for an assignment or event in the Canvas Parent app on my iOS device?	54
How do I set alerts for a student in the Canvas Parent app on my iOS device?	9
How do I view alerts in the Canvas Parent app on my iOS device?	'4
Course Features7	'6
How do I view courses for a student in the Canvas Parent app on my iOS device?	7
How do I view a course front page for a student in the Parent app on my iOS device?	31
How do I send a message to an instructor from the course page in the Canvas Parent app on my iO device?	
How do I view details for an assignment in the Canvas Parent app on my iOS Device?	19
How do I send a message from an assignment page in the Canvas Parent app on my iOS device? 9	<i>י</i> 4
How do I view a course syllabus in the Parent app on my iOS device?	9
Admin Features	)3



How do Lact as a user in the Parent ann on m	ny iOS device as an admin?1	104
Thow do had as a user in the harding appoint		10-



**General Information** 





# How do I download the Canvas Parent app on my iOS device?

Download the Canvas Parent app on your iOS device to engage in your child's education.

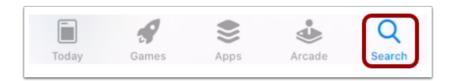
The images in this lesson are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

# **Open App Store**



Open your iOS device and tap the App Store icon.

# **Open Search**



In phone devices, tap the **Search** icon at the bottom of the screen.

In tablet devices, tap the **Search** field at the top of the App Store.

# Search for App

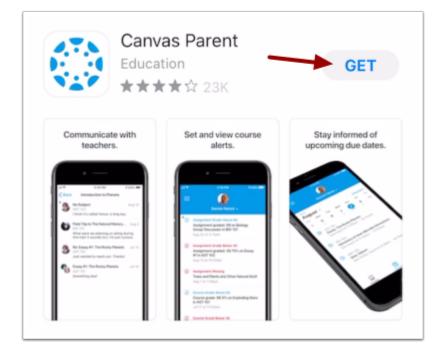






In the search field, type Canvas Parent in the search field. Tap the full name when it appears.

# Select App

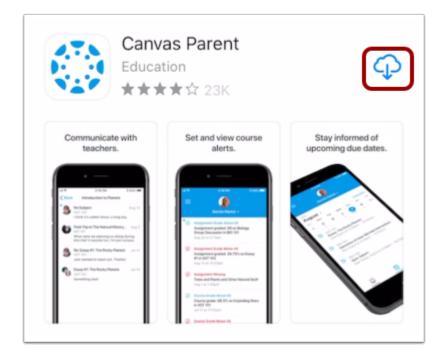


Tap the **Get** button.





# Install App



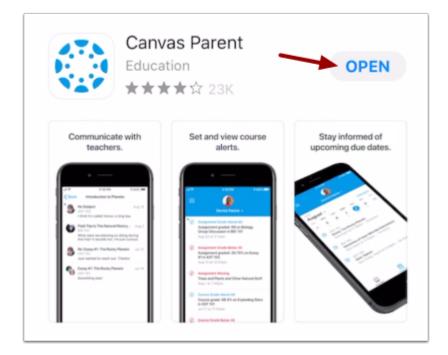
Tap the Install button.

**Note:** The App Store may ask for your App Store password to download the app.





# **Open App**



When the app has downloaded and installed onto your iOS device, you can access the app immediately by tapping the **Open** button.

# View App on iOS Home Screen



You can also open the app on your iOS home screen by tapping the Canvas Parent icon.





## How do I create an account in the Canvas Parent app on my iOS device?

In the Canvas Parent app, you can create a Canvas observer account to view student course information. If you already have an account, you can <u>log in to the Parent app</u>.

To link yourself to a student, you will need to enter a student-specific pairing code that will link you to the student. Pairing codes are valid for seven days. Students can <u>generate pairing codes</u> from their User Settings. Depending on institution permissions, admins and instructors may also be able to generate pairing codes.

For more information on pairing codes, view the Pairing Codes - Frequently Asked Questions PDF.

**Note:** If you are not able to create an account, your school has not enabled self-registration. Please contact your school to create your account.

## **Open App**

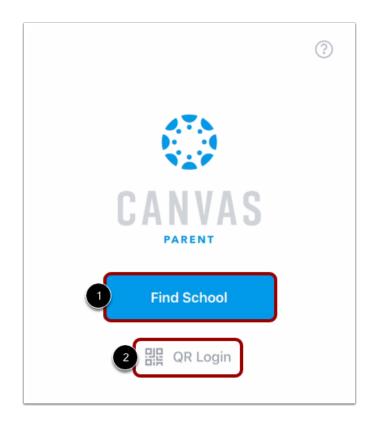


Open your device and tap the Canvas Parent icon.





# **Find School**

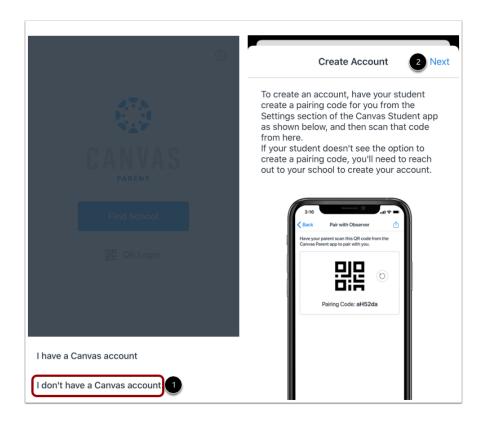


To find your institution, tap the **Find School** button [1]. To create an account using a generated pairing QR code, tap the **QR Code** link [2].





## Create Account using QR Code



To create an account using a QR code, tap the I don't have a Canvas account link [1] and tap the Next link [2]. Open the Canvas Student app and scan the QR code.





# **Find Institution**

Back		
What's you	ır school's name'	?
utah		$\odot$
American Aca	demy of Innovation L	JT - Parent
American Aca Students/Teac	demy of Innovation L chers	JT -
Ascent Acade	mies of Utah	

Enter the name of your institution or school district. When the full name appears in the search list, tap the name.

**Note:** If you are an admin and your school does not appear in the search list, please contact your CSM about mobile smart search.





## **Enter Canvas URL**

< Bac	k			$\bigcirc$				
Wha	at's y	our	scho	ool's	nam	ne?		
docu	ment	ation.	instr	uctur	e.con			8
Can't URL	find vo Tap he	our scl re for	hool? help.	Try ty	oing th	he full	schoo	I
	_	_	_	_	_	_	_	_
٩V	N	e I		t y	/ L		i c	р
а	S	d	f	g	h	j	k	1
仑	z	x	С	v	b	n	m	$\langle \times \rangle$
123	١	Q		spa	ace		2	go

You can also log in using your Canvas URL. Enter your institution's Canvas URL in the search field [1]. Then tap the **Go** button on your keyboard [2].

If you don't know your Canvas URL, tap the Tap here for help link [3].





# **Create Account**

<	documentation.instructure.com
	CANVAS
	Email
	Password
	Log In
	Forgot Password?
	Parent of a Canvas User? Create Account

To create an account, tap the **Create Account** link.

**Note:** If the Create Account link account does not display, your student's institution has disabled creating accounts for observers.





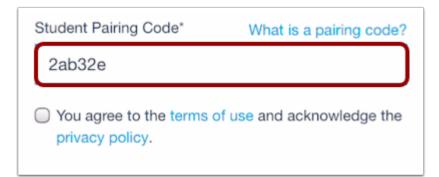
# **Create Account Credentials**

< (	documentation.ii	nstructure.com
Parent	Signup	×
Your Na	me*	
1		
Your Em	ail*	
2		
Passwo	′d*	
3		
Re-ente	r Password*	
4		
Student	Pairing Code*	What is a pairing code?
	agree to the terms of cy policy.	use and acknowledge the

Enter your name in the Your Name field [1] and email address in the Your Email field [2].

Then create a new password by entering it in the **Password** field [3]. Confirm your new password in the **Re-enter Password** field [4].

## **Enter Pairing Code**



Enter the six-digit alphanumeric pairing code for the student you want to link to in the **Student Pairing Code** field.





#### Notes:

- Students can <u>generate pairing codes</u> from their User Settings. Depending on institution permissions, admins and instructors may also be able to generate pairing codes.
- After your account is created, you can link additional students to your account in the Parent app.

## **Complete Registration**



To complete your registration, agree to the Terms of Use and Privacy Policy [1]. Then tap the Start Participating button [2].





# **View Parent App**

<b>_</b> 1	Nora Sanderson ~	
History 101 HIST 101 Pass 81.35%		
Zoology 101 ZOO 101 No Grade		
Courses	Calendar	Alerts

View your linked student in the Canvas Parent app.





# How do I log in to the Canvas Parent app on my iOS device with a Canvas URL?

Once you download the Canvas Parent app from the iTunes store, you can use the app to log in to your Canvas account.

You can enter your institution's name into the app to locate your account. If the app cannot find your institution by name, you can enter your institution's Canvas URL into the app. If you don't know your Canvas URL, you can <u>log in using a QR</u> <u>code</u>, which does not require knowing your Canvas URL for the mobile app.

If you do not want to locate your Canvas URL every time you log in to Canvas, learn how to switch to another user account.

In the Canvas Parent app, you can log in with Canvas observer credentials to view student course information. If you do not have a Canvas account, you can create an account in the Parent app.

## **Open App**

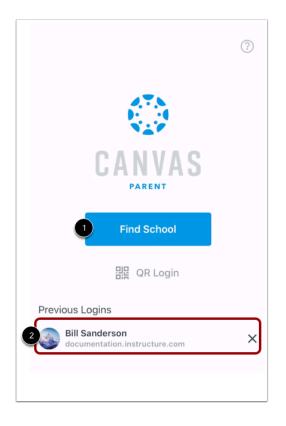


Open your device and tap the **Canvas Parent** icon.





## **Find School**



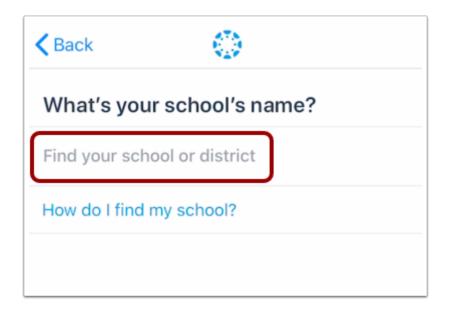
To find your institution, tap the **Find School** button [1].

If you have previously logged into the app, you may be able to log into the app using a previous login. To use a previous login, tap your username [2].





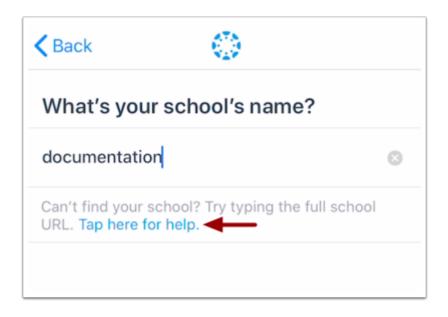
## Search for Institution Name



Enter the name of your institution or school district. If the full name appears in the search list, tap the name.

**Note:** If you are an admin and your school does not appear in the search list, please contact your CSM about mobile smart search.

#### **Enter Canvas URL**







If the name of your institution does not appear in the search list, you may need to locate your Canvas account by entering the full Canvas URL in the *Find your school or district* text field.

If you don't know your Canvas URL, tap the **Tap Here for Help** link. Or you can <u>log in using a QR code</u>, which does not require knowing your Canvas URL.

# **Enter Login Credentials**

documentation.instructure.com
CANVAS
2 Email
3 Password
4 Log In
5 Forgot Password? Parent of a Canvas User? Create Account

After you've located an account, you can view the Canvas URL at the top of the screen [1]. Enter your email [2] and password [3]. Tap the **Log In** button [4].

If you don't know your password, tap the Forgot Password? link [5].

Notes:

- The Canvas email field credential varies according to institution. Some institutions may require a username or account number.
- If your Canvas mobile login page does not show the reset password option, contact your institution if you need to reset your password.
- If your institution requires you to log in to Canvas using their authentication system, you will be redirected to your institution's login page.





## **View Dashboard**

<b>_1</b>	Nora Sanderson ~	
History 101 HIST 101 Pass 81.35%		
Zoology 101 ZOO 101 No Grade		
Courses	Calendar	Alerts

#### View the Dashboard for your user account.

Learn how to use the Canvas Parent app.





# How do I log in to the Canvas Parent app on my iOS device with a QR code?

Once you download the Canvas Parent app from the iTunes store, you can use the app to log in to your Canvas account.

You can generate a unique QR code from your Canvas web browser to quickly log into the app. This method uses your credentials from the QR code to log you into the app. The QR code is located in your account profile (User Navigation Menu).

If you do not want to locate your Canvas URL every time you log in to Canvas, learn how to switch to another user account.

In the Canvas Parent app, you can log in with Canvas observer credentials to view student course information. If you do not have a Canvas account, you can create an account in the Parent app.

## **Open App**

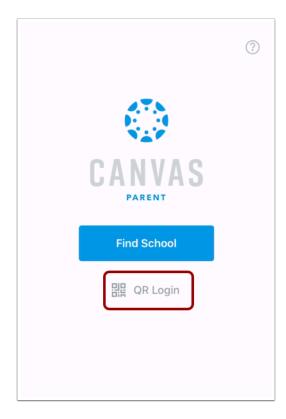


Open your device and tap the **Canvas Parent** icon.





# **Open QR Login**



Tap the **QR Login** link.





# **View Instructions**

Locate QR Code	Next
You'll find the QR code on the web in y account profile. Click 'QR for Mobile Lo in the list.	
Constant Sector Se	ng Ro

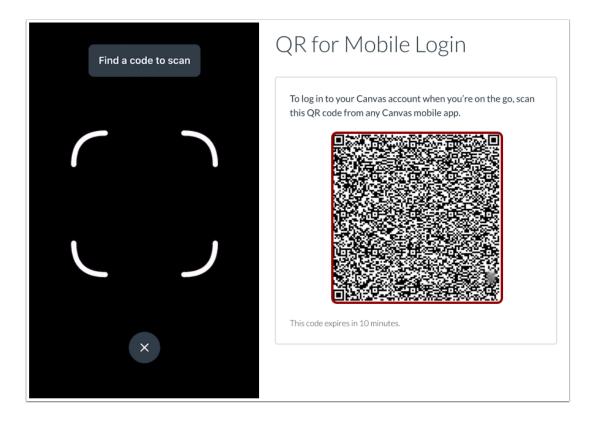
Review the instructions for locating the QR code in the web version of Canvas. The QR code is located in your account profile (User Navigation Menu).

When you have located the QR code, click the **Next** button.





# Scan QR Code



Hold your phone up to your computer screen to scan the QR code. Once the code is located, the app will update automatically.

#### Notes:

- You may have to grant permission for your phone to use your camera.
- The app may take a few minutes to log you in.





# **View Dashboard**

<b>_1</b>	Nora Sanderson ~	
History 101 HIST 101 Pass 81.35%		
Zoology 101 ZOO 101 No Grade		
Courses	Calendar	Alerts

#### View the Dashboard for your user account.

Learn how to use the Canvas Parent app.





# How do I use the Canvas Parent app on my iOS device?

The Canvas Parent app lets you view a student's course events, upcoming assignments, and grades. You can also add and view multiple students in your account.

Notes:

- The Canvas Parent app uses your device's settings to set the time zone used within the app.
- When creating an account, you can link one observed student in the Parent app. Learn how to <u>link additional students</u> in the Parent app.
- You cannot remove observed students in the Parent app.
- To change the language displayed in the Parent app, select a language in Canvas from a web browser, log out of the Parent app, and log in again.

## **View Parent App**

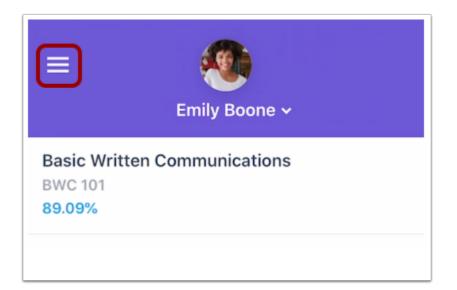
Emily Boone ~ 2
Basic Written Communications BWC 101 89.09%
History 101 HIST 101 Pass 83.9%
Introduction to Oceanography OCE 101 A- 91.25%
Zoology 101 ZOO 101 50%
3 Calendar 5 Alerts

In the Canvas Parent app, you can view your User Menu [1], select a student [2], and view the student's courses [3], the student's weekly calendar [4], and alerts about the student's course participation [5].





# **Open User Menu**

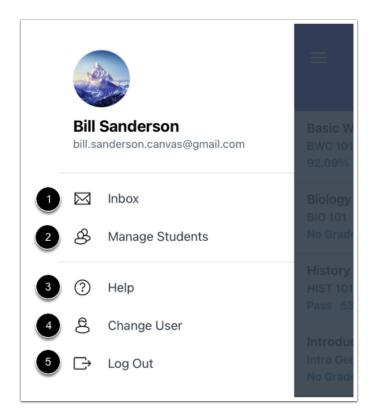


To open the User Menu, tap the **Menu** icon.





#### View User Menu



From the user menu, you can:

- View the Canvas Inbox [1]
- Manage students and alerts [2]
- <u>Get help with the app</u> [3]
- Change users [4]
- Log out of the app [5]





# **View Student**

≡	Emily Boone <b>^</b>					
2 Max Johnson	Emily Boone	Nora Sander	А			
Basic Written ( BWC 101 89.09%	Communicatio	ns				
History 101 HIST 101 Pass 83.9%						
Introduction to OCE 101 A- 91.25%	o Oceanograph	у				

Your student's name and profile picture display in the Parent app. To view additional students associated with your account, tap the **Student Selector** [1]. Then tap the name of the student [2].

Note: Student profile pictures only display if the student's institution allows students to upload profile pictures.





## **View Courses**

Emily Boone ~
Basic Written Communications BWC 101 89.09%
History 101 HIST 101 Pass 83.9%
Introduction to Oceanography OCE 101 A- 91.25%
Zoology 101 ZOO 101 50%
Courses Calendar Alerts

The Parent app defaults to the Courses page and displays the list of courses for the student you are viewing. Learn how to <u>view</u> <u>courses</u>.





# **View Calendar**

		En	mily Boo	one 🗸		
2020 August ~ Calendars						ndars
Sun	Mon	Tue	Wed	Thu	Fri	Sat
2	3	4	5	6	7	8
P			ghts Qu 11:59 PI	<b>iz</b> M   10 p	oints	>
	, tug 0, 1	2020 al			-on to	
					0	)
C	burses		Calendar		Aler	ts

The Calendar page displays a calendar of assignments and events for a given week. Learn how to view the calendar.





# **View Alerts**

= <sup>1</sup> Emily Boone ∽
Basic Written Communications BWC 101 89.09%
History 101 HIST 101 Pass 83.9%
Introduction to Oceanography OCE 101 A- 91.25%
Zoology 101 200 101 50%
Courses Calendar Alerts

The Alerts page displays grade and assignment alerts. Learn how to view alerts.

**Note:** The Parent app displays assignment details and grades. Student assignment submissions can only be viewed in a Canvas browser.





## How do I reset my cache in the Parent app on my iOS device?

You can reset your cache in the Canvas Parent app on your iOS device. Resetting your cache will clear all information on your device that is specific to the app, including login details and app settings.

You may want to use a cache reset if you experience errors when logging in to the app. Because a cache reset will remove app information from your device, you may want to try resetting your password or uninstalling the app first.

After enabling the Reset Cache on Next Launch option, you must force close and relaunch the Parent app for your cache to reset.

## **Open Settings**



On the home screen, tap the **Settings** icon.





# **Open Parent App Settings**



In the Settings menu, tap the Canvas Parent link.





# **Reset Cache on Next Launch**



Locate Canvas Parent Settings [1]. Then tap the Reset Cache on Next Launch button [2].

#### Notes:

- After enabling the Reset Cache on Next Launch option, you must force close and relaunch the Parent app for your cache to reset.
- The Reset Cache on Next Launch button will toggle to the Off position after the cache has reset.





# How do I get help with the Canvas Parent app on my iOS device?

From the Help Menu, you can get help with Canvas directly on your mobile device. Help Menu links may vary across institutions.

## **Open User Menu**

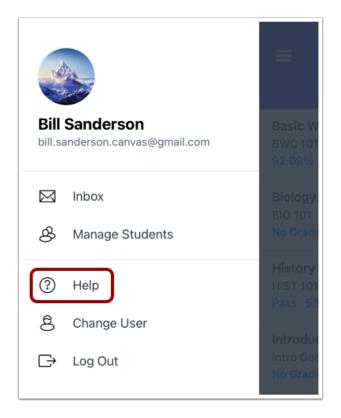
Emily Boone ~
Basic Written Communications BWC 101 89.09%
History 101 HIST 101 Pass 83.9%
Introduction to Oceanography

Tap the **Menu** icon.





# **Open Help**



Tap the **Help** link.

Note: Depending on your institution, the Help link name and icon may vary.





# View Help Menu

Done	Help	
Search the C	anvas Guides	
Find answers t	to common questions	
Video Confer Classrooms	encing Guides for Remote	
Get help on ho	ow to use and configure	
conferences ir		
Report a Prol	blem	
lf Canvas misb	oehaves, tell us about it	
Submit a Fea	ture Idea	
Have an idea t	o improve Canvas?	
COVID-19 Ca	anvas Resources	
	ing and learning online	

View the Help links provided to you. Available links may vary according to institution.





# How do I switch to another account in the Canvas Parent app on my iOS device?

If you use Canvas in more than one account (Canvas URL), you can change between accounts on your device without having to log out of the app.

The images in this lesson are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

#### **Open User Menu**

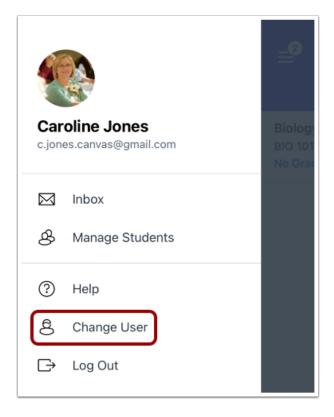
	Emily Boone ~	
Basic Written BWC 101 89.09%	Communications	
History 101 HIST 101 Pass 83.9%		
Introduction t	o Oceanography	

In the Dashboard, tap the Menu icon.





# **Change User**

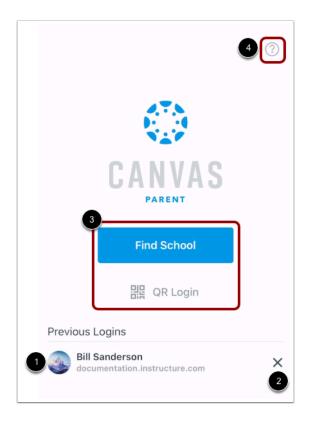


Tap the Change User link.





# **View Login Page**



Previous logins appear in the user list. Tap the user profile you want to open [1]. To remove a profile, tap the **Remove** icon [2].

To add an account, log in to Canvas [3].

To get help with logging into an account, tap the Help icon [4].





# How do I log out of the Canvas Parent app on my iOS device?

You can easily log out of Canvas Parent when you are finished using the app.

# **Open User Menu**

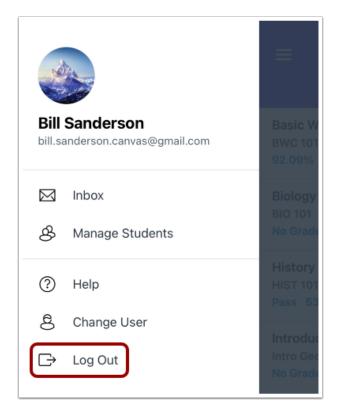
Emily Boone ~
Basic Written Communications BWC 101 89.09%
History 101 HIST 101 Pass 83.9%
Introduction to Oceanography

To open the User Menu, tap the Menu icon.





# Log Out



Tap the Log Out link.





**App Features** 





#### How do I link additional students to my account in the Canvas Parent app on my iOS device?

You can link your Canvas account to additional student accounts from the Canvas Parent app. To link your account, you will need a student pairing code provided by your student, their instructor, or an admin from your student's institution.

This lesson displays how to link to a student from the Student Selector and from the User Menu.

Learn more about pairing codes.

### Link from Student Selector

=	1	Emily Boone A -1
'n	Emily Boone	2 + Nora Sander
BW	sic Written Co /C 101 .09%	ommunications
HIS	story 101 ST 101 ss 83.9%	
	roduction to ( E 101	Dceanography

To link a student from the Student Selector, tap the Student Selector [1]. Then tap the Add Student icon [2].





# Link from User Menu

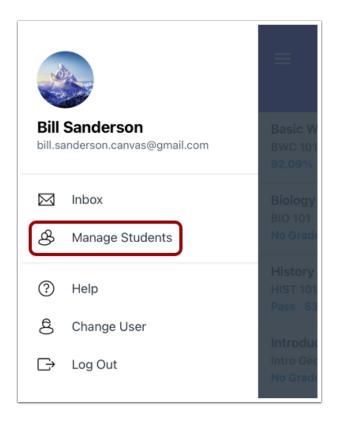
Emily Boone ~
Basic Written Communications BWC 101 89.09%
History 101 HIST 101 Pass 83.9%
Introduction to Oceanography OCE 101 A- 91.25%

To link a student from the User Menu, tap the **Menu** icon.





#### **Manage Students**



Tap the Manage Students link.

#### Add Student

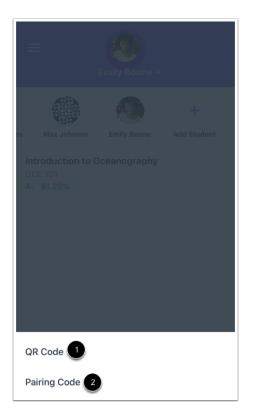


To link a student to your account, tap the **Add Student** link.





# **Select Pairing Option**

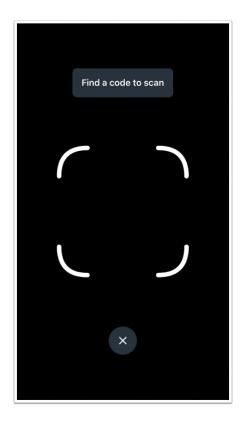


<u>Select a pairing option</u>. You can select a **QR code** [1] or **Pairing Code** [2].





#### Scan QR Code



Scan the pairing QR code generated by your student in the Canvas Student app.

#### **Enter Pairing Code**

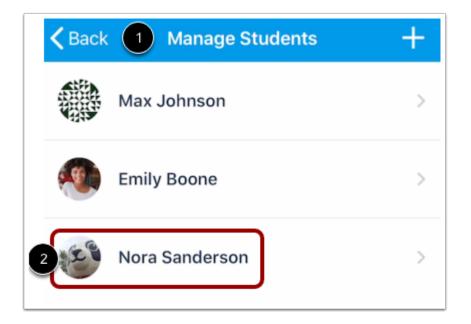
Add Student Input the student pairing code provided to you.						
z1fr42 1						
Cancel	Add 2					

Type the student pairing code into the **Pairing Code** field [1]. Then click the **Add** button [2].





# **View Managed Students**



View a list of your managed students on the Manage Students page [1]. To manage a student, tap a student's name [2].





# How do I view the calendar of events and assignments for a student in the Canvas Parent app on my iOS device?

The Calendar page displays a calendar of assignments and events for the student(s) you are observing.

# **Open Calendar**

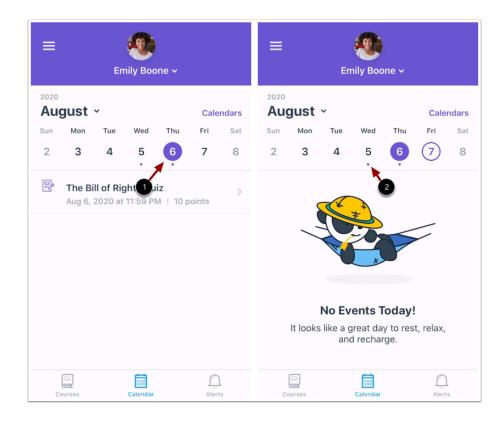
Emily Boone ~	
Basic Written Communications BWC 101 89.09%	
History 101 HIST 101 Pass 83.9%	
Introduction to Oceanography OCE 101 A- 91.25%	
Zoology 101 ZOO 101 50%	
Courses	

In the Dashboard, tap the Calendar icon.





# **View Calendar**



The Calendar page shows all assignments and events for all the student's courses. By default, the calendar displays assignments and events by week. The current date is always selected and indicated by the solid background [1]. Any assignments or events on the current date display below the calendar in an agenda format.

Assignments or events on other dates are indicated by a dot below the date. Multiple dots indicate multiple assignments or events, which can be viewed by tapping the date [2].





#### **Manage Calendars**

≡ Emily Boone ∽								En	nily Boo	ne 🗸			
2020 August ~					ndars	2020 Aug	gust	*		2	Calenda	ars (3)	
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
2	3	4	5	6	7	8	2	3	4	5	6	7	8

You can manage the courses that display in the calendar by clicking the Calendars link [1].

If you choose to select specific calendars and not all calendars, the number of selected calendars will display next to the link [2].





# **View Additional Dates**

Emily Boone ~								En	mily Boc	one 🗸		
2020 Augus	t ~			Calenda	ars (3)	2:0 Aug	gust	^			Calenda	ars (3)
1 Mor	n Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
2 3	4	5	6	7	8	26	27	28	29	30	31	1
	The Bill of Rights Quiz					2	3	4	5	6	7	8
Aug	0, 2020 at	11.00 P1		1011113		9	10	11	12	13	14	15
						16	17	18	19	20	21	22
						23	24	25	26	27	28	29
						30	31	1	2	3	4	5
						Ð			<b>9hts Qu</b> 11:59 PI	<b>iz</b> M   10 p	points	>

To view assignments and events for other dates, swipe the week view left or right [1].

You can also expand to the calendar Month view by tapping the name of the month [2] and swiping the month view left or right.





# **View Individual Event or Assignment**

≡ Emily Boone ∽									
2020 Aug	gust	~			Calenda	nrs (3)			
Sun	Mon	Tue	Wed	Thu	Fri	Sat			
2	3	4	5	6	7	8			
The Bill of Rights Quiz Aug 6, 2020 at 11:59 PM   10 points									

To view the details of an individual assignment or event, tap the name of the assignment or event.





## How do I view my Canvas Inbox in the Canvas Parent app on my iOS device?

You can access your Canvas Inbox on your mobile device to view and send messages to your student's Canvas instructor. Learn more about sending messages to the course instructor in the <u>courses page</u> and an <u>assignment page</u>.

The images in this lesson are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

### **Open User Menu**

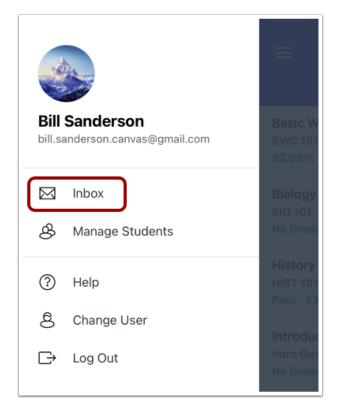
	Emily Boone ~	
Basic Written C BWC 101 89.09%	communications	
History 101 HIST 101 Pass 83.9%		
Introduction to OCE 101 A- 91.25%	Oceanography	
Zoology 101 ZOO 101 50%		
Courses	Calendar	Alerts

Tap the Menu icon.





# **Open Inbox**



Tap the **Inbox** link.





### **View Inbox**



Messages are arranged in chronological order.

Swipe the page from top to bottom to quickly refresh the page.





# Send Message



To send a new message, tap the **Message** icon.





#### **Open Message**

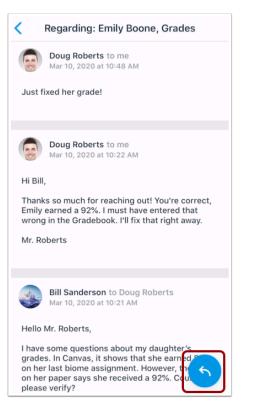


To view a message in your inbox, tap the message you want to open.





#### **View Message Thread**



View the selected message thread.

To reply, tap the **Reply** icon.





# How do I create a reminder for an assignment or event in the Canvas Parent app on my iOS device?

You can set reminders through the Courses page or the Calendar page. You can choose the date and time that you would like to receive the reminder. Reminders are sent as push notifications to your device.

# **View Courses**

≣	Emily Boone ~	,
Basic Written C BWC 101 89.09%	Communications	5
History 101 HIST 101 Pass 83.9%		
Introduction to OCE 101 A- 91.25%	Oceanography	
Zoology 101 200 101 50%		
Courses	Calendar	Alerts

To set a reminder via Courses, tap the name of a course.





# View Calendar

Emily Boone ~
Basic Written Communications BWC 101 89.09%
History 101 HIST 101 Pass 83.9%
Introduction to Oceanography OCE 101 A- 91.25%
Zoology 101 ZOO 101 50%
Courses

To set a reminder via the calendar, tap the **Calendar** icon.





# **Open Assignment or Event**

≡ Emily Boone ∽						
2020 Aug	gust	~			Cale	ndars
Sun	Mon	Tue	Wed	Thu	Fri	Sat
9	10	11	( <u>12</u> )	13	14	15
US History Quiz > Aug 12, 2020 at 11:59 PM   25 points						

Tap the name of an event or assignment.





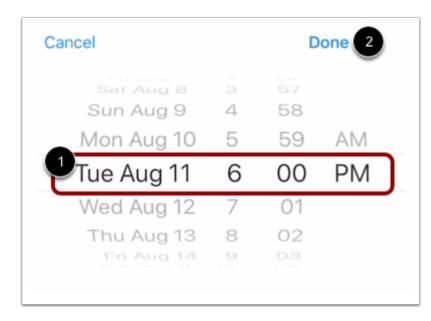


#### Set Reminder

<b>く</b> Back	History 101	
<b>US Histo</b> 25 pts	ory Quiz	
Due Aug 12, 2020	) at 11:59 PM	
Remind Me Set a date an this event.	nd time to be notified of	

Tap the **Set Reminder** button.

#### Set Date and Time

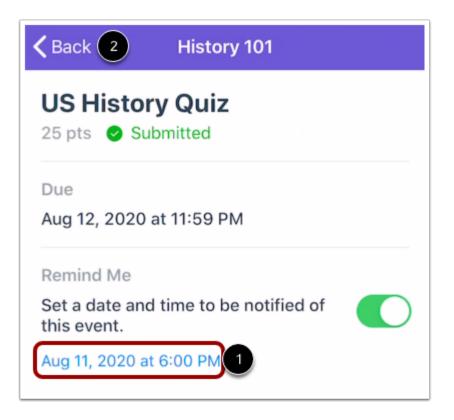






Set the date and time that you would like to receive the reminder [1]. Tap the Done link [2].

# **Close Assignment or Event**



View your reminder [1].

To close the assignment or event, tap the **Back** link [2].





# How do I set alerts for a student in the Canvas Parent app on my iOS device?

The User Menu allows you to manage alerts for students linked to your observer account. You can <u>view your alerts</u> on the Alerts page.

# **Open User Menu**

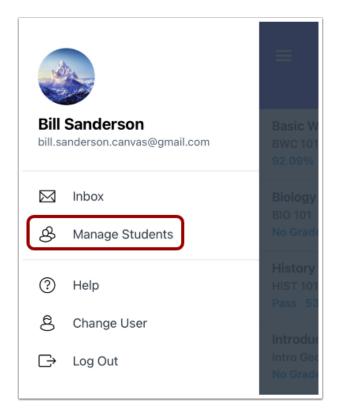
	Emily Boone ~
Basic Written	Communications
89.09%	
History 101	
HIST 101	
Pass 83.9%	

Tap the Menu icon.





# **Manage Students**

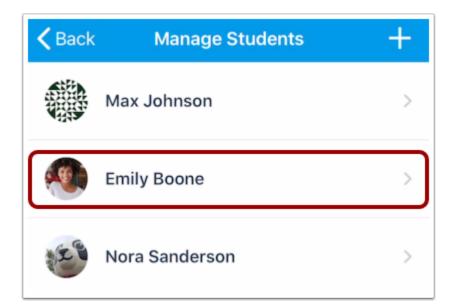


To manage students, tap the Manage Students link.





### **Open Student**



To manage a student, tap a student's name.





### **Set Alerts**

K Manage Students	
Emily Boone	
Alert me when:	
Course grade above	1-100%
Course grade below	1-100%
Assignment missing	1
Assignment grade above	2 85
Assignment grade below	1-100%
Course announcements	
Institution announcements	

To enable a toggle alert [1], tap the toggle so it shifts to the right.

You can also be notified of alerts when an assignment is above or below a certain percentage. To enter the percentage, tap the numbers next to the assignment criteria [2].





#### **Enter Percentage Alert**

K Manage Students						
Emily Boone						
Alert me when:						
Course grade a	above	1-100%				
Course grade below 1-100%						
Assignment missing						
Assignment grade above 85						
Assignment gr	ade below	1-100%				
1	2	3 Def				
4 вні	5 JKL	6 <sup>м N O</sup>				
7 PQRS	9 wxyz					
0 2						

To enter a percentage alert, tap the numbers on the keypad [1]. To delete a digit, tap the **Delete** icon [2].

If necessary, you can disable the alert at a later time by re-opening the alert and clearing the percentage.





## How do I view alerts in the Canvas Parent app on my iOS device?

The Alerts page displays assignment and grade alerts for the student(s) you are observing. Learn how to <u>set alerts</u> about a student's coursework.

## **Open Alerts**

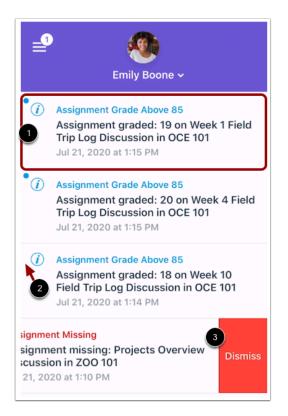
Emily Boone →	
Basic Written Communications BWC 101 89.09%	
History 101 HIST 101 Pass 83.9%	
Introduction to Oceanography OCE 101 A- 91.25%	
Zoology 101 ZOO 101 50%	
Courses Calendar	Alerts

In the Dashboard, tap the **Alerts** icon.





## **View Alerts**



View alerts for the student you are observing. To mark an alert as read, tap the alert [1]. Alerts without an unread icon have been read [2]. To remove an alert, swipe the alert to the left and tap the **Dismiss** button [3].





**Course Features** 





## How do I view courses for a student in the Canvas Parent app on my iOS device?

The Courses page displays the current courses for the student(s) you are observing.

#### **View Courses**

≡	Emily Boone ~				
Basic Written Co BWC 101 90%	ommunications				
History 101 HIST 101 Pass 83.9%					
Introduction to Oceanography OCE 101 A- 91.25%					
Zoology 101 200 101 50%					
Courses	Calendar	Alerts			

By default, the Dashboard displays the courses list for the student you are viewing.





## **Open Course**

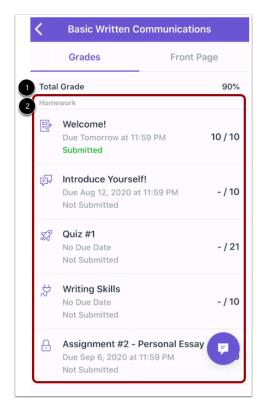
≡ <b>f</b>	ly Boone ~	
Basic Written Comm BWC 101 90%	unications	
History 101 HIST 101 Pass 83.9%		
Introduction to Ocea OCE 101 A- 91.25%	nography	
Zoology 101 ZOO 101 50%		
Courses C	Calendar	Alerts

To view course information, tap the name of a course.





## **View Course**



The course page displays the student's course grade [1], as well as a list of all assignments in the course [2].





## View Assignments List

	Grades	Front Page			
Tota	l Grade	90%			
Hom	ework 2				
P	Welcome!				
3	Due Tomorrow at 11:59 PM	5 10 / 10			
4	Submitted	×			
F3	Introduce Yourself!				
	Due Aug 12, 2020 at 11:59 P	M -/10			
	Not Submitted				
S.	Quiz #1				
	No Due Date	- / 2			
	Not Submitted				
Å	Writing Skills				
	No Due Date	- / 10			
	Not Submitted				
Ą	Assignment #2 - Persona	al Essay 😑			
6	Due Sep 6, 2020 at 11:59 PM				

Each assignment displays an assignment-type icon [1]. You can also view the assignment name [2], due date [3], submission status [4], and your student's assignment score [5].

To view the details of an individual assignment, tap the assignment name [6].



## How do I view a course front page for a student in the Parent app on my iOS device?

You can view a course front page for the student(s) you are observing in the Parent app.

Note: A course front page will only display if a front page is selected as the course homepage in Canvas.

#### **View Courses**

≡	Emily Boone ~	
Basic Written C BWC 101 90%	ommunications	
History 101 HIST 101 Pass 83.9%		
Introduction to OCE 101 A- 91.25%	Oceanography	
Zoology 101 ZOO 101 50%		
Courses	(BBB) Calendar	Alerts

By default, the Parent app displays the courses list for the student you are viewing.





## **Open Course**

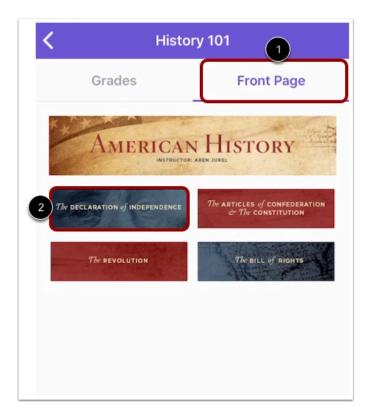
≡ (	ly Boone ~
Basic Written Comm BWC 101 90%	unications
History 101 HIST 101 Pass 83.9%	
Introduction to Ocea OCE 101 A- 91.25%	anography
Zoology 101 200 101 50%	
Courses	ESE Delendar Alerts

To view course information, tap the name of a course.





## **View Course Front Page**



To view the course front page, tap the **Front Page** tab [1].

To open linked content, tap the linked item [2].

Note: The Front Page tab will only display if a front page is selected as the course homepage in Canvas.





## **View Front Page Links**

Done 🔒 documentation.instructu 🗚 💍
$\equiv$ HIST 101 $\vee$
View All Pages       ✓ Published
Declaration of
Independence
Introduction
To-Do Date: Nov 18 at 11:59pm
$Tbc$ declaration $\mathit{of}$ independence
< > <b>ĉ</b> Ø

Opened links will display in a preview window of Canvas web.

To return to the Parent app, tap the **Done** link.





# How do I send a message to an instructor from the course page in the Canvas Parent app on my iOS device?

You can send a message to your student's Canvas instructor from the course page using your mobile device. You can also send a message to your student's Canvas instructor from an <u>assignment page</u> and your <u>Canvas Inbox</u>.

The images in this lesson are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

## **Open Course**

Emily Boone ~
Basic Written Communications BWC 101 90%
History 101 HIST 101 Pass 83.9%
Introduction to Oceanography OCE 101 A- 91.25%
Introduction to the Solar System SPC 101 No Grade
Zoology 101 ZOO 101 50%
Courses Calendar Alerts

To open a course, tap the course name.





# Open Message

<	Basic Written Comm	unications		
	Grades	Front Page		
Tota	l Grade	90%		
Home	ework			
P	Welcome! Due Tomorrow at 11:59 PM Submitted	10 / 10		
¢	Introduce Yourself! Due Aug 12, 2020 at 11:59 Not Submitted	PM -/10		
\$	<b>Quiz #1</b> No Due Date Not Submitted	- / 21		
\$	Writing Skills No Due Date Not Submitted	- / 10		
Ð	Assignment #2 - Perso Due Sep 6, 2020 at 11:59 f Not Submitted			

To send a message to the course instructor, click the **Message** icon.





## Compose New Message

	Canc	el			Mes SWC 10			5	Send
1	То	Davis Dalaarta							ŧð
3	Rega	rding	: Emi	ly Boo	one, (	Grade	es		
4	Mess	age							
		I The I'm						ı	
	Q W E R T Y U I O P						P		
	Α	S	D	F	G	Н	J	К	L
		Z	X	С	V	В	Ν	Μ	$\langle \times \rangle$
	123	٢	Ŷ		spa	ace		re	eturn

The course instructor's name automatically displays in the **To** field [1]. If the course has multiple instructors or TAs, you can add or remove recipient(s) by tapping the **Recipients** icon [2].

The subject of the message displays automatically. However, you can edit the subject content, by tapping the **Subject** field [3].

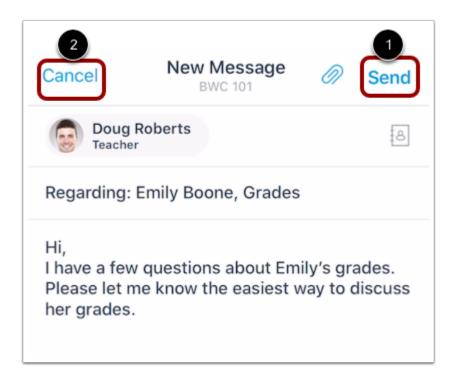
To compose your message, tap the **Message** field [4]. Use the keyboard to type your message.

To attach a file to your message, click the Attach icon [5].





#### Send Message



To send your message, click the **Send** link [1].

To discard your message draft, click the **Cancel** link [2].





## How do I view details for an assignment in the Canvas Parent app on my iOS Device?

You can view details for your students' assignments from the Grades page or by viewing an individual assignment.

This lesson displays how to view assignment details from the Courses page. You can also open an assignment from the Calendar.

#### **Open Course**

Emily Boone ~ 2 Basic Written Communications BWC 101 90%	]
History 101 HIST 101 Pass 83.9%	
Introduction to Oceanography OCE 101 A- 91.25%	
Zoology 101 ZOO 101 50%	
Courses Calendar Alerts	

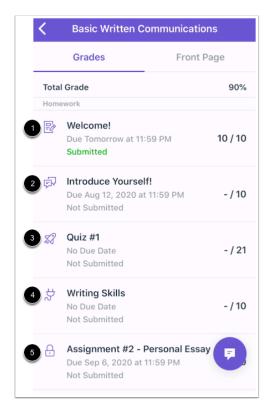
The Parent app opens to the Courses page [1], where you can view all the current courses your student is enrolled in. To change the student you are viewing, tap the **Student Selector** [2].

To view a course, tap the name of the course [3].





## **View Assignments**



The Grades page displays all assignments in your student's course. Each assignment displays an icon that indicates the assignment type. Assignment types include assignments [1], discussions [2], quizzes [3], and external tool assignments [4]. Assignments that are not yet available display the **Lock** icon [5].





#### **View Assignment Details**

Grades       Front Page         Total Grade       90%         Homework       3 4         Image: Due Tomorrow at 11:59 PM       10 / 10         Submitted       2         Introduce Yourself!       10 / 10         Due Aug 12, 2020 at 11:59 PM       -/10         No Lue Date       -/21         Missing       -/10         Vitting Skills       -/10         No Due Date       -/10         Late       -/10         Assignment #2 - Personal Essay       -/10         Not Submitted       Due Sep 6, 2020 at 11:59 PM	<b>K</b> Basic Written Communications		
Homework Welcome! Due Tomorrow at 11:59 PM Due Tomorrow at 11:59 PM Submitted Due Aug 12, 2020 at 11:59 PM Mot Submitted Quiz #1 No Due Date Missing Writing Skills No Due Date -/10 Assignment #2 - Personal Essay Due Sep 6, 2020 at 11:59 PM		Grades	Front Page
Homework       Image: Constraint of the second	Tota	l Grade	
Due Tomorrow at 11:59 PM Submitted Due Aug 12, 2020 at 11:59 PM Due Aug 12, 2020 at 11:59 PM Due Aug 12, 2020 at 11:59 PM Mot Submitted Quiz #1 No Due Date -/21 Writing Skills No Due Date -/10 Assignment #2 - Personal Essay Due Sep 6, 2020 at 11:59 PM	Hom	ework	34
5 Submitted         Introduce Yourself!         Due Aug 12, 2020 at 11:59 PM         6 Not Submitted         0 Not Submitted         2         2         2         Introduce Yourself!         Due Aug 12, 2020 at 11:59 PM         6 Not Submitted         2         2         2         2         Quiz #1         7         No Due Date         7         Missing         3         Late         -/10         3         Late         -/10         2         Due Sep 6, 2020 at 11:59 PM	P		10 / 10
Due Aug 12, 2020 at 11:59 PM       -/10	5		
Due Aug 12, 2020 at 11:59 PM       -/10	61	Introduce Yourself	
	ι <del>ς</del> «		PM -/10
No Due Date -/21 Missing -/21 Writing Skills No Due Date -/10 Assignment #2 - Personal Essay Due Sep 6, 2020 at 11:59 PM	6	Not Submitted	
No Due Date     - / 21       ⑦     Missing       ♡     Writing Skills       No Due Date     - / 10       ⑧     Late       ○     Assignment #2 - Personal Essay       Due Sep 6, 2020 at 11:59 PM	\$	Quiz #1	
<ul> <li>Writing Skills No Due Date</li> <li>Late</li> <li>Assignment #2 - Personal Essay</li> <li>Due Sep 6, 2020 at 11:59 PM</li> </ul>			- / 21
No Due Date -/10 B Late -/10 Assignment #2 - Personal Essay Due Sep 6, 2020 at 11:59 PM	7	Missing	
No Due Date -/10 B Late -/10 Assignment #2 - Personal Essay Due Sep 6, 2020 at 11:59 PM	꾸	Writing Skills	
Assignment #2 - Personal Essay	10		- / 10
Due Sep 6, 2020 at 11:59 PM	8	Late	
Due Sep 6, 2020 at 11:59 PM	Ą	Assignment #2 - Perso	nal Essay
Not Submitted			
		Not Submitted	

Each assignment displays the assignment title [1], due date and time [2], grade [3], and points possible [4].

Each assignment also displays a status. Status options include Submitted [5], Not Submitted [6], Missing [7], or Late [8].





## **Open Assignment**

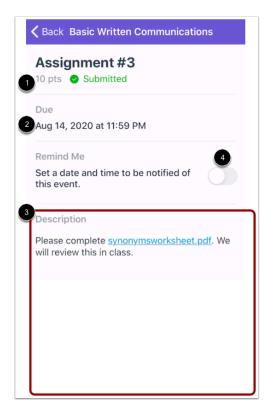
<b>K</b> Basic Written Communications		
Grades Front Page		
Tota	l Grade	90%
Home	ework	
\$	Writing Skills No Due Date Not Submitted	- / 10
æ	Assignment #2 – Due Sep 6, 2020 at Not Submitted	-
P	Assignment #3 Due Aug 14, 2020 a Submitted	t 11:59 PM <b>- / 10</b>

To open an assignment, tap the name of the assignment.





## **View Assignment**



Each assignment displays the assignment status [1], due date [2], and any assignment details added by the instructor [3].

To create a reminder for the assignment, tap the Set Reminder button [4].

Note: The Due Date field will not display for assignments without a due date.





## How do I send a message from an assignment page in the Canvas Parent app on my iOS device?

You can send a message to your student's Canvas instructor from an assignment page in the Canvas Parent app using your mobile device. You can also send a message to your student's Canvas instructor from the <u>course page</u> and your <u>Canvas</u> Inbox.

The images in this lesson are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

## **Open Course**

≡	Emily Boone ~	
Basic Written Co BWC 101 90%	ommunications	
History 101 HIST 101 Pass 83.9%		
Introduction to OCE 101 A- 91.25%	Oceanography	
Introduction to SPC 101 No Grade	the Solar System	I
Zoology 101 ZOO 101 50%		
Courses	Calendar	Alerts

To open a course, tap the course name.





# **Open Assignment**

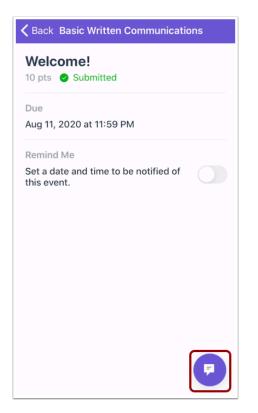
<	Basic Written Commu	nications
	Grades	Front Page
	l Grade	90%
P	Welcome! Due Tomorrow at 11:59 PM Submitted	10 / 10
R	Introduce Yourself! Due Aug 12, 2020 at 11:59 P Not Submitted	M - / 10
Ŵ	<b>Quiz #1</b> No Due Date Not Submitted	- / 21
\$	Writing Skills No Due Date Not Submitted	- / 10
Ð	Assignment #2 - Persona Due Sep 6, 2020 at 11:59 PN Not Submitted	

Open the course assignment.





## **Open Message**



To send a message to the course instructor, tap the **Message** icon.





## Compose New Message

Cancel	New Message BWC 101	5 Send
Doug Ro Teacher	oberts	
3 Regarding: Er	mily Boone, Assignme	ent - Welc
4 Message		
I.	The	l'm
QWE	R T Y U	ΙΟΡ
ASC	FGHJ	KL
▲ Z ×	C V B N	M
123 😅 🦉	) space	return

The course instructor's name automatically displays in the **To** field [1]. If the course has multiple instructors or TAs, you can add or remove recipient(s) by tapping the **Recipients** icon [2].

The subject of the message displays automatically with the name of the assignment. However, you can edit the subject content, by tapping the **Subject** field [3].

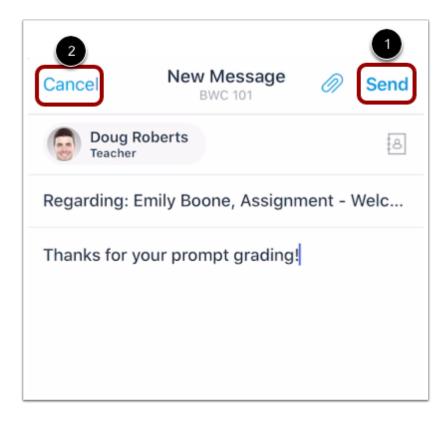
To compose your message, tap the **Message** field [4]. Use the keyboard to type your message.

To attach a file to your message, click the Attach icon [5].





## Send Message



To send your message, click the **Send** link [1].

To discard your message draft, click the **Cancel** link [2].





## How do I view a course syllabus in the Parent app on my iOS device?

You can view a course syllabus for the student(s) you are observing in the Parent app.

Note: A course syllabus will only display if the course has a populated Syllabus page in Canvas.

#### **View Courses**

Emily Boone ~
Basic Written Communications BWC 101 90%
History 101 HIST 101 Pass 83.9%
Introduction to Oceanography OCE 101 A- 91.25%
Zoology 101 ZOO 101 50%
1 Courses Calendar Alerts

By default, the Parent app displays the courses list for the student you are viewing [1].

To view another student's account, select a name from the Student drop-down menu [2].





## **Open Course**

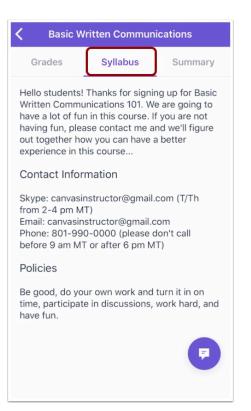
≡ Emily Boone ~	
Basic Written Communications BWC 101 90%	
History 101 HIST 101 Pass 83.9%	
Introduction to Oceanography OCE 101 A- 91.25%	
Zoology 101 ZOO 101 50%	
Courses Calendar Alerts	

To view course information, tap the name of a course.





## **View Syllabus**



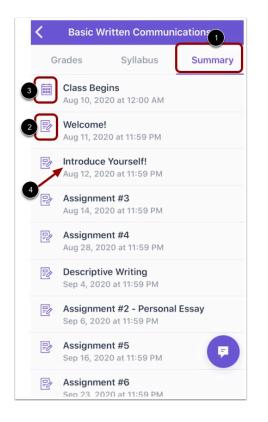
To view the course syllabus, tap the **Syllabus** tab.

Note: The Syllabus tab will only display if the course has a populated Syllabus page in Canvas.





## **View Course Summary**



To view a summary of the course's assignments and events, tap the **Summary** tab [1].

Assignments are indicated by the Assignments icon [2], and events are indicated by the Calendar icon [3].

To view the details for the assignment or event, tap the title of the item [4].

Note: If your instructor hides the course summary in the browser version of your course, it will be hidden in the Parent app.





**Admin Features** 

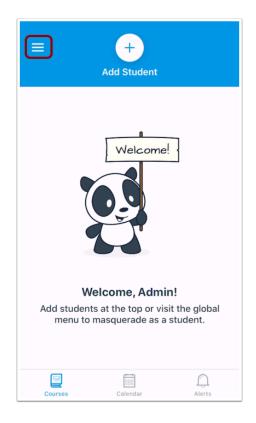




## How do I act as a user in the Parent app on my iOS device as an admin?

If you are an admin, you can act as a user in the Parent app and take any action in the app as if you were the observer. Only account-level users with the Act as users account permission can act as other users. This permission does not apply to sub-account admins.

## **Open User Menu**



To open the Act as User menu, tap the **User** icon.





## Open Act as User Menu

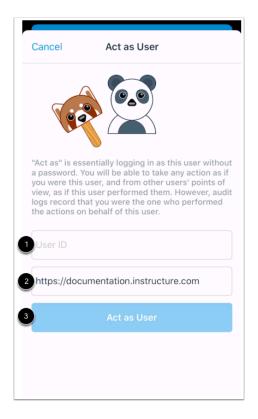
	<b>ly Adamovich</b> ad.canvas@gmail.com	
	Inbox	
ප	Manage Students	
?	Help	
ĝ	Act as User	
8	Change User	
G	Log Out	Add

To open the Act as User menu, tap the Act as User link.





## Act as User



In the User ID field [1], enter the Canvas ID for the user. The domain will already be populated for you [2]. Then tap the Act as User button [3].

**Note:** The user's Canvas ID can be found as part of the user's URL in the web version of Canvas. Make sure you have the user's ID associated with the correct Canvas URL





## View App as User

=
Emily Boone ~
Basic Written Communications
BWC 101 90%
History 101
Pass 83.9%
Introduction to Oceanography OCE 101 A- 91.25%
Zoology 101
ZOO 101 <b>50%</b>
Courses Calendar Alerts

View the Parent app as the user. A colored border [1] and the user's **Profile** icon will display on every page while you are acting as the user [2].

# Stop Acting as User

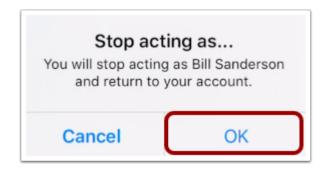


To stop acting as user, tap the user's **Profile** icon.





#### **Return to Account**



To confirm and return to your account, tap the **OK** button.

