



WAUSAU SCHOOL DISTRICT
Longfellow Administration Center

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Dr. Keith W. Hiltz, Superintendent of Schools

Good morning, Wausau School District Families!

We're less than 24 hours away from the First Day of School! As we get closer, we want to remind you about an important communication tool you'll want to have if your child(ren) relies on a yellow bus to get to and from school. If you haven't yet, be sure to download FirstView®. It's a parent bus tracking app. In addition to knowing where your child(ren)'s bus is at, you'll also be able to receive important updates and information from First Student, our school bus company. Below is information on how to access the app. You can also [click here](#) to learn more.

Thank you!

Wausau School District Administration

The Wausau School District does not discriminate on the basis of race, age, color, religion, national origin, ancestry, creed, pregnancy, marital status, parental status, sexual orientation, sex (including transgender status, change of sex or gender identity), or physical, mental, emotional, or learning disability ("Protected Classes").

(See Instructions Below)



FirstView® by First Student: Getting Started

1. Download the FirstView® Parent App

Go to firstviewapp.com or find FirstView® in the [App Store](#) or [Google Play](#). Follow the instructions to download the app to your smartphone.

**You can also access the Parent App in your browser at web.firstviewapp.com*

2. Set Up Your Profile

Open the FirstView® app from your home screen and begin the registration process. You'll be asked to:

- a) Select State/Province
- b) Select District

You'll then be prompted to **REGISTER***.

**Registration information pertaining to your student's stop is provided by your school district. FirstView® Customer Support cannot provide this information to you.*

3. Follow a Stop

Once you have confirmed your account, login and select **Profile** to "**Add A Student**" with your student's school identification number. Once you select "**Done**", you will be able to see stop information in your **Profile**. The Scheduled Stop times will also appear on your FirstView® **Map**. You may track multiple student's stops.

4. Set Notifications

Go to **Settings** and select "**Notification Recipients**" to add email notifications for up to 3 recipients, including yourself. From this screen, you can also edit your **Profile** or follow another student's stop. Alerts and notifications from your district or the bus depot will appear under **Notifications** in the menu.

5. Set Up Time and Distance Alerts

To set up alerts for when the bus is a certain time or distance away from the stop, go to **Profile** and select **your student**. You can set alerts for both AM and PM dispatch. These alerts will be displayed under **Notifications** in the menu.

**To receive push notifications, you must allow your mobile device to receive notifications from the FirstView® app. You will be prompted upon downloading the app or you can confirm/update your settings within your phone's app settings.*

6. Ask for Help or Give Suggestions

FirstView® provides a dedicated customer support team Monday through Friday to assist you:

- Call toll-free **888-889-8920** from 7:00 a.m. ET to 5:00 p.m. ET
- Email Customer Support at support@firstviewapp.com
- Use the in-app "✉" button (right corner) to provide feedback

powered by

First Student

Caring for students today, tomorrow, together.