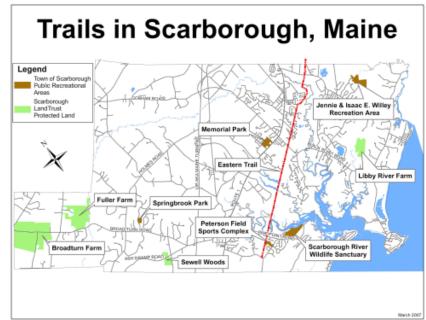


Town of Scarborough Parks and Facilities Master Plan Findings Presentation August 11, 2022









Meet the Team

Tom Diehl, MS, CPRP Manager



Jason Pollard, PE Project Manager



Chris Cares Principal



James Mickle, CPRP, CPSI Consultant



John Hickok, PE Principal

Dan Deats, RLA Sr. Landscape Architect









Project Purpose

The Town of Scarborough's (Town) has retained BerryDunn to conduct a comprehensive parks and facilities master plan. The focus of this project is for BerryDunn's project team to help continue the Town's history of identifying fiscally and environmentally sustainable methods to manage growth and development. The plan will be developed with an eye toward the Town's existing goals as laid out in the 2021 Comprehensive Plan, including improving walkability and connectivity, increasing mixed uses, strengthening connections between open spaces, promoting active and healthy living, and sustaining and building a high-quality system of parks, recreation, open space, facilities, and trails. Once completed, this plan will serve as a blueprint for planning and maintaining your system of parks, recreation, open space, trails, and beaches.





No decisions have been made.

We want your input!

What additional comments do you have?

Initial Information Gathering

Stakeholder Interviews – 10 Participants

- Town of Scarborough Council members
- Town Executive Leadership
- Community Services Board of Directors
- Public Schools
- Focus Groups Participants 40 Participants
 - Community Service users/community members
 - Teen community members
 - Civic groups
 - Public safety
 - Educators
 - Sports group leaders



Focus Groups - Additional Desired Amenities (in no particular

order)

- Swimming Pools (Indoor)
- Centrally Located Community Centers
- Rental Facility- Boats, paddle boards, kayaks, ice skates, snowshoes
- Cross Country Trails, running, hiking trails •
- Indoor Gyms
- Pickleball courts
- Fields
- Ice Rink
- Tennis Courts
- Basketball Courts
- Turf fields
- Year-round restrooms (ADA Accessible)
- Enclosed Dog Park
- Skate Park

- Build something we do not have
- Bocce ball
- Horseshoes
- Swimming Pools (Indoor)
 - Ice Rink
- Soccer Fields
- Nature Play area
- More Playgrounds
- Storage
- Public spaces
- Trails

•

- Public Playgrounds (non-school)
- Splash Pad
- Pier (Memorial Park)
- Outdoor Fitness Equipment



Focus Groups - Key Issues and Values (in no particular order)

- Lack of Parking at community sites
- Beech Ridge redevelopment
- Traffic and congestion
- Confusion over town center
- importance of unique water related assets
- Food plain issues in Pine Point
- Close access to Portland for beaches and
 basic amenities (library, grocery store, school)
- Sea level rise (climate change)
- Out of state visitors taking over summer resources
- Library Expansion

- Value: outdoor amenities and proximity to
- nature
- Value: Excellent Schools
- Outreach to the Immigrant Community
 - Growing Homeless Community
- Maintenance of current facilities
 - Need for school remodeling
 - New School needed
 - Seniors' ability to continue to live in Scarborough

Focus Groups - Priorities (in no particular order)

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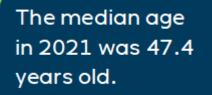
- Multi Service Recreation Center (pool, basketball, pickleball and track)
- Connectivity through alternative transportation/public transportation (sidewalks), bike paths)
- Athletic Field for youth (capacity)
- Maintain the essence of Scarborough through growth
- Activities and facilities for seniors
- Protecting agriculture and natural farms
- Trails
- Staying business owner friendly
- Staff Support
- Maximize use of existing beaches for RESIDENTS

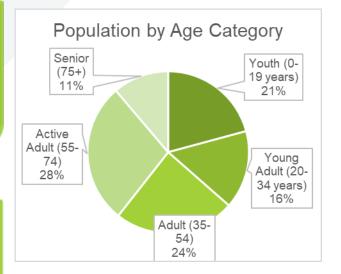
- Swimming Pool
- Scarborough Downs needs to be implemented
- Climate Change
- Multi Use Greenspace
- Beach Access with growing population
- Off Leash Walking Trail
- Diversity Resources
- Land protection
 - Senior Center

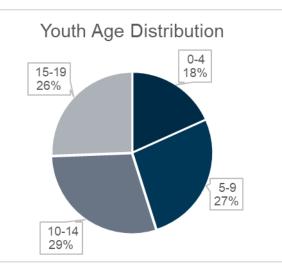


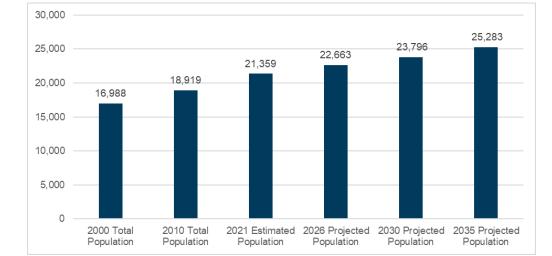
Town of Scarborough's Key Demographics

The population was recorded at 22,135 in 2020.



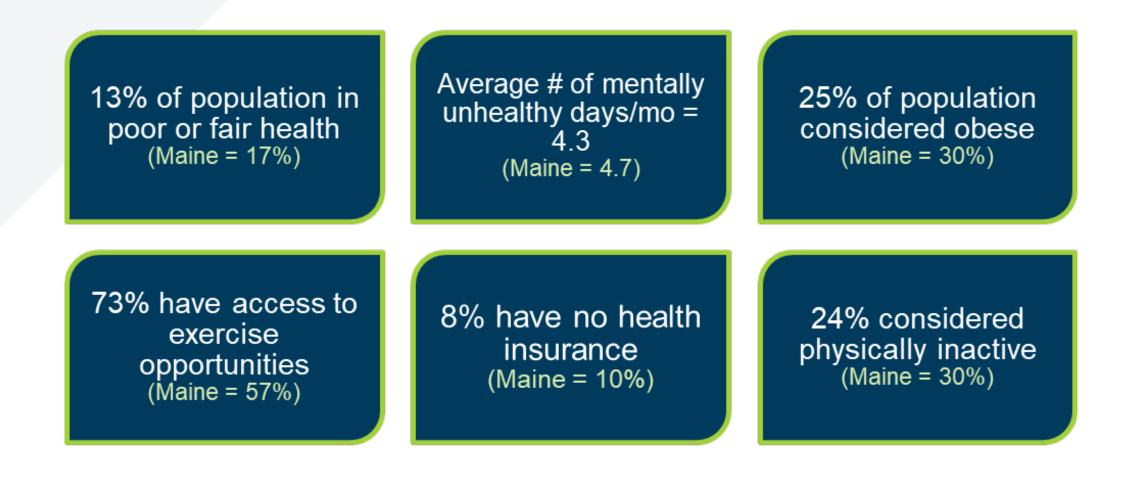








Cumberland County Health Rankings Overview





Town of Scarborough Parks and Facilities Master Plan Survey Final Report





Methodology

Primary methods:

1 = Statistically Valid (Invitation Survey)Mailed postcard with an option to complete onlinethrough password-protected website.



Invitation Online surveys completed +/- 4.0% Margin of Error

2 = Open Link Survey

Online survey available to all residents of the Town of Scarborough.



Open Link Surveys Completed

10,492 Postcards and Cover Letters Mailed (10,339 delivered)

1,306

Total Surveys Completed

Key Findings



The two versions of the survey, the statistically-valid Invite version and the Open link version, both had a strong response. Together they provide an excellent source of input on topics addressed through the survey. Survey results are presented in formats that compare responses from each survey source, with an Overall response also reported. In general, responses from the Open survey are similar to the Invite, a positive finding in that it indicates the special interest groups did not dominate the Open survey responses.



Respondents from both the Invite and Open link samples are highly satisfied with beaches and parks managed or provided by Scarborough Community Services, while both samples are unsatisfied by indoor recreation facilities.



Beaches are the most used amenity by the Invite sample, with 94% saying they use them. 95% of the Open link sample use beaches as well. Nature walking/jogging trail are also used frequently (82% Invite sample and 79% Open link sample). Beaches also rated the highest importance for the Invite sample out of the given Facilities and Amenities (91%), followed by walkways, trails, and paths (87%), and town parks and open spaces (78%). All three of these facilities are strongly meeting the needs of the community.

Key Findings



The majority of both the Invite and Open link samples prefer to use a motor vehicle as their main form of transportation (71% of both). A total of 13% of the Invite sample walks/runs and 11% ride a bike.



Swimming pools not operated by Scarborough Community Services are the facilities used most frequently by the Invite sample, followed by the Eastern Trail and the Peterson Sports Complex. A need for more aquatics programming was a theme seen throughout the report, as noted below.



The Invite sample largely rated their facilities as having mostly high importance and a high ability to meet community needs. However, aquatics facilities and aquatics programming are failing to meet the community's needs, scoring an average of 1.8 out of 5 by the Invite sample and a 1.5 out of 5 by the Open link sample.



Key Findings

There is room for improvement to better leverage communication efforts and information dissemination about parks and recreation to further create awareness in the Town of Scarborough. On average, respondents rated communication a 3 on a scale of 1 to 5, with 5 being "very effective."

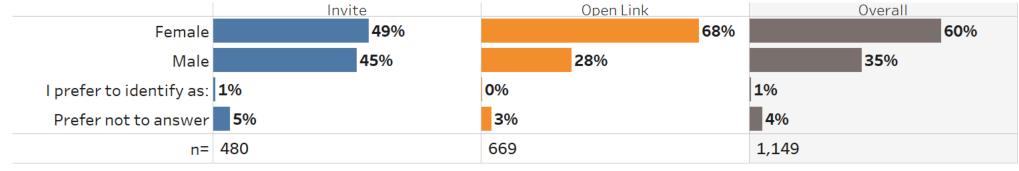


Increasing fees for Scarborough Community Services facilities and services would not limit participation or would somewhat limit participation for most of the respondents of the Invite and Open link sample groups. Most of the Invite sample is likely to support more private/public partnerships (78%) and would not likely support increased property taxes (62%).



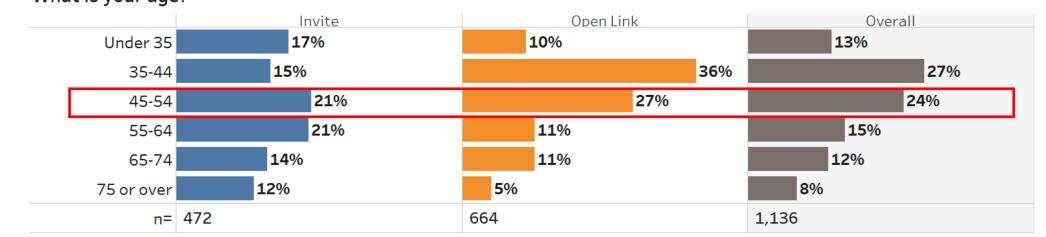
Gender & Age

The Invite sample was weighted by gender and age to better reflect the community profile of Scarborough.



Please indicate the gender with which you identify:

Source: RRC Associates

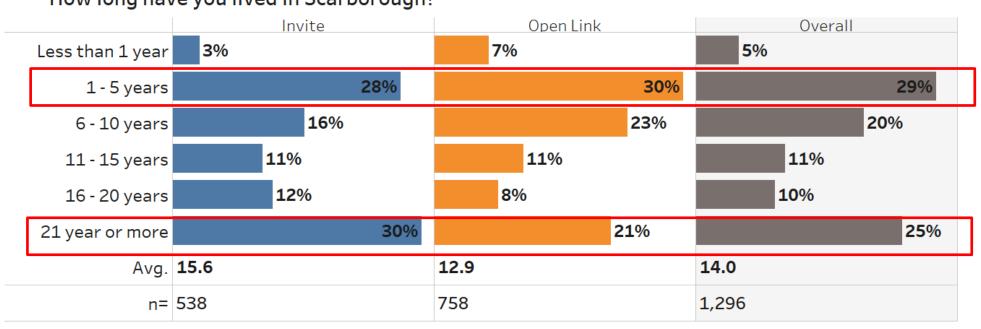


What is your age?

Source: RRC Associates

Length of Residency in Scarborough

Almost a third of the Invite sample has lived in Scarborough for over 21 years (30%), followed closely by those that have lived in Scarborough for 1 - 5 years (28%). The Open link sample reflected similar proportions. The average length of time in Scarborough for the Invite sample is 16 years and 13 years for the Open link sample.



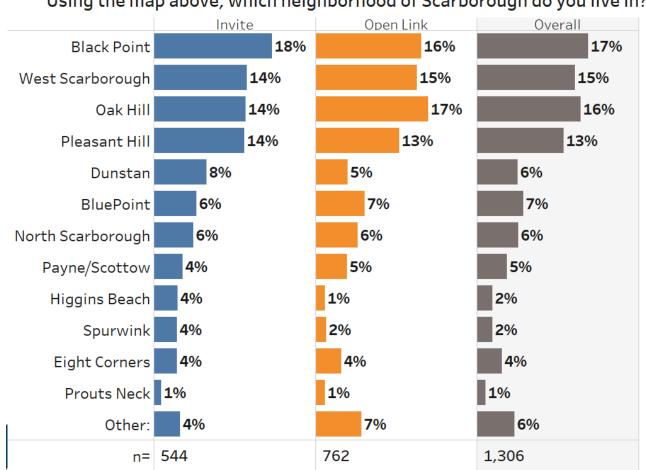
How long have you lived in Scarborough?

Source: RRC Associates



Location in Scarborough

A larger portion of survey responses came from Black Point, West Scarborough, Oak Hill, and Pleasant Hill, with a relatively even distribution among the rest of the listed neighborhoods.







Satisfaction with Parks, Recreation Facilities, and Programs

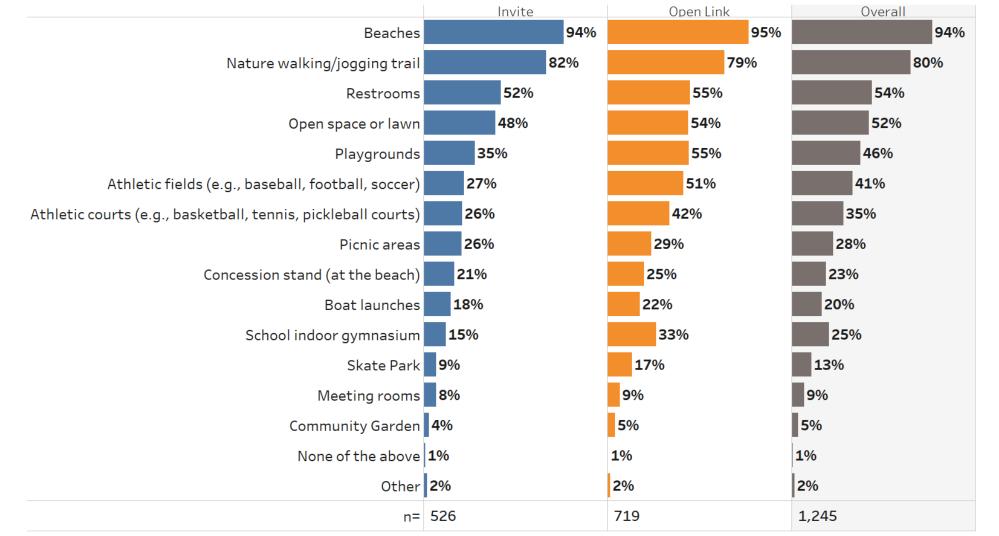
Respondents from both the Invite and Open link samples are highly satisfied with beaches and parks managed or provided by Scarborough Community Services, while both samples are unsatisfied by indoor recreation facilities.

Overall, how satisfied have you been with the quality of parks, facilities, and programs provided by Scarborough Community Services?

					Percent Responding:		
Rating Category	Sample	Avg.	n=	1&2	3	4 & 5	
Beaches	Invite	4.2	528	5%	14%	45% 37% 81%	
beaches	Open Link	4.2	739	4%	13%	42% 42% 83%	
Parks	Invite	3.9	520	5%	24%	31% 39% 70%	
Parks	Open Link	3.7	741	11%	26%	25% 38% 63%	1 - Not at all important
Walkways trails and nathways	Invite	3.8	513	12%	19%	29% 39% 69%	3
Walkways, trails and pathways	Open Link	3.7	731	13%	27%	24% 37% 60%	5 - Very important
Athletic fields	Invite	3.7	475	8%	34%	21% 36% 57%	
(diamond/rectangular)	Open Link	3.4	706	19%	35%	31% 46%	
Deckention programs	Invite	3.4	455	17%	40%	28% 43%	
Recreation programs	Open Link	3.3	704	16% 22%	36%	29% 42%	
Indoor recreation facilities	Invite	2.9	452	16% 19% 35%	35%	16% 30%	
	Open Link	2.5	705	28% 25% <mark>53%</mark>	27%	20%	19

Amenity Use

Which of the following amenities does your household use when visiting the Scarborough parks and recreation facilities? (CHECK ALL THAT APPLY)



- Beaches and trails are the most heavily used amenities for both samples.
- The Open link sample uses the school indoor gymnasium more frequently.

Limitations to Using Preferred Facilities -Open-ended Comments

A total of 353 comments were collected regarding limitations to residents' preferred facilities. Below are some common themes and verbatim quotes to illustrate the themes. A full list of comments can be found in the Appendix.



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Facilities and Amenities - Needs Met By Invite Sample

The three facilities/services of most importance (beaches, walkways, trails and paths, as well as Town parks and open spaces) are strongly meeting the needs of the community. However, aquatics facilities and programming are largely failing to meet the community's needs.

How well are the following facilities and services currently meeting the needs of the community? Invite

				Percent Responding:		
Rating Category	Avg.	n=	1&2	3	4 & 5	
Beaches	4.2	457	7%	12%	37% 44% <mark>81%</mark>	
Walkways, trails, and paths	4.0	437	6%	19%	43% 32% <mark>75%</mark>	
Town parks and open spaces	3.8	416	8%	27%	42% 23% 65%	
Natural wild park	3.8	251	9%	28%	35% 28% <mark>63%</mark>	
Boat launches	3.8	224	11%	26%	32% 30% <mark>63%</mark>	
Athletic fields (e.g., baseball, football, soccer)	3.6	269	15%	28%	33% 24% 57%	5 - Comple
Youth recreation programs	3.6	211	10%	33%	39% 18% 57%	4
Amenities at Town Parks (e.g., picnic areas, playgrounds)	3.6	378	11%	36%	36% 17% 53%	3
Additional special events/community events	3.5	229	11%	42%	28% 19% 47%	2 1 - Not at a
Athletic courts (e.g., basketball, tennis, pickleball)	3.6	299	14%	31%	37% 18% <mark>55%</mark>	
Special events (e.g., festivals, outdoor concerts, 5k races)	3.5	337	13%	37%	35% 15% <mark>50%</mark>	
Senior programming	3.4	195	20%	33%	26% 20% 47%	
After-school and summer camp programs for children	3.3	183	18% 25%	34%	23% 19% <mark>42%</mark>	
School indoor facilities	3.3	212	22%	34%	28% 16% <mark>44%</mark>	
Community Garden	3.3	154	24%	33%	24% 20% 43%	
Adult recreation programs	3.1	237	23% 30%	36%	24% 35%	
Ice rink	2.8	226	31% 43%	23%	17% 16% <mark>33%</mark>	
Aquatics facilities/programming	1.8	231	^{66%} 76%	10%	14%	

Facilities and Amenities – Importance By Open Link Sample

The Open link sample had similar responses, with beaches and walkways, trails, and paths as their most important facilities.

How important are the following facilities and services to your household? Open Link

				Percent Responding:				
Rating Category	Av	n=	1&2	3		4	& 5	
Beaches	4.7	681	2%	5%		799	%	
Walkways, trails, and paths	4.5	676	3%	10%	25%	63	^{3%} 87%	
Town parks and open spaces	4.3	678	4%	14%	34%	ó 4	9% 83%	
Amenities at Town Parks (e.g., picnic areas, playgrounds)	4.0	675	9%	20%	31%	40%	51%	
Natural wild park	3.9	661	12%	23%	25%	39%	65%	
Youth recreation programs	3.8	671	21% 24%	9%		56%	66%	1 - Not at all impor
Athletic fields (e.g., baseball, football, soccer)	3.7	665	15% 23%	13%	19%	46%	65%	2
Aquatics facilities/programming	3.7	668	15% 21%	16%	19%	44%	63%	3
Athletic courts (e.g., basketball, tennis, pickleball)	3.7	674	18%	20%	28%	34%	61%	4
Special events (e.g., festivals, outdoor concerts, 5k races)	3.7	676	16%	26%	29%	30%	59%	5 - Very important
School indoor facilities	3.6	662	17% 25%	12%	19%	44%	63%	
Additional special events/community events	3.5	625	17%	33%	24%	26% 5	0%	
After-school and summer camp programs for children	3.3	666	29% 33%	14%		42%	53%	
Adult recreation programs	3.0	669	19% 15% 33%	30%	18%	19% <mark>37%</mark>		
Ice rink	3.0	667	23% 15% 37%	22%	18%	23% 41%	6	
Boat launches	2.8	660	30% 43%	21%	2	2% 36%		
Senior programming	2.8	667	28% 15% 44%	20%	18%	18% <mark>36%</mark>		
Community Garden	2.7	659	25% 20% 45%	28%	18%	28%		

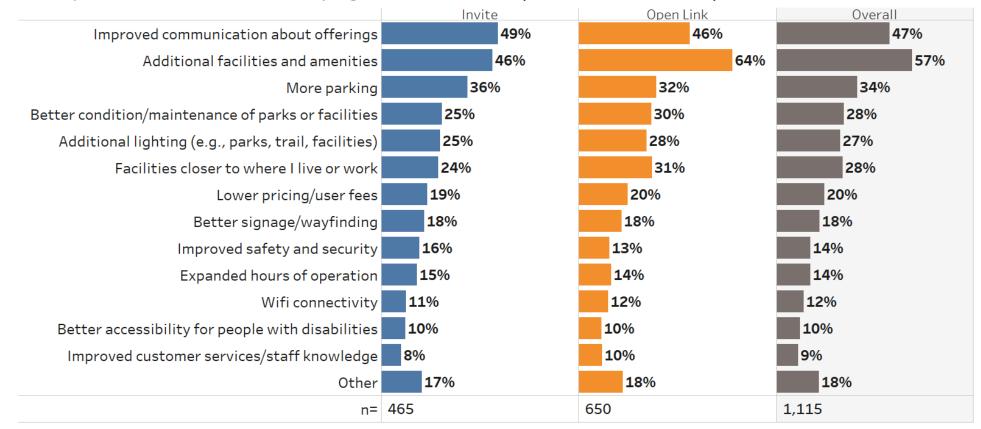
*Ratings categories are sorted in descending order by the average rating Source: RRC Associates



Areas in need of assistance

The top two areas if addressed by Scarborough Community services that would help to increase use of parks and recreation offerings are improved communication and additional facilities and amenities.

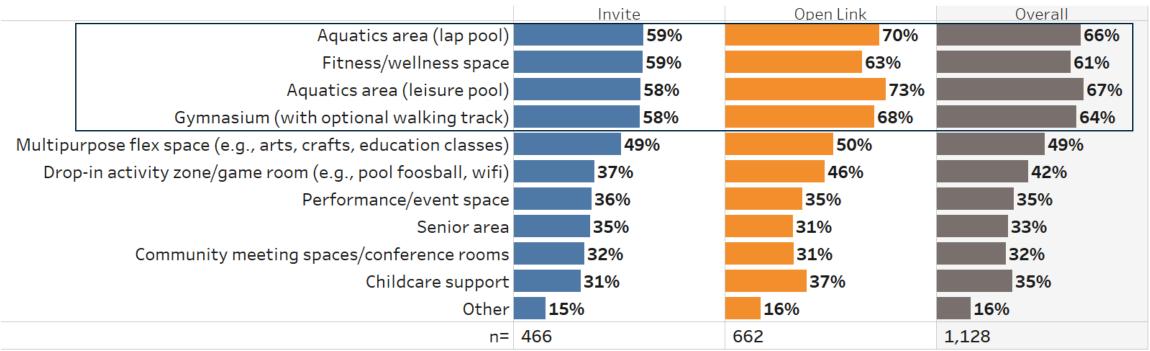
What are the most important areas, that if addressed by Scarborough Community Services, would increase your use of parks and recreation facilities, programs, and services? (CHECK ALL THAT APPLY)





Preferred Amenities for Community Center

The top areas of importance for samples are aquatics area (lap pool) fitness/wellness space, aquatics area (leisure pool), and gymnasium.



What amenities would you like to see included in a new community center? (CHECK ALL THAT APPLY)

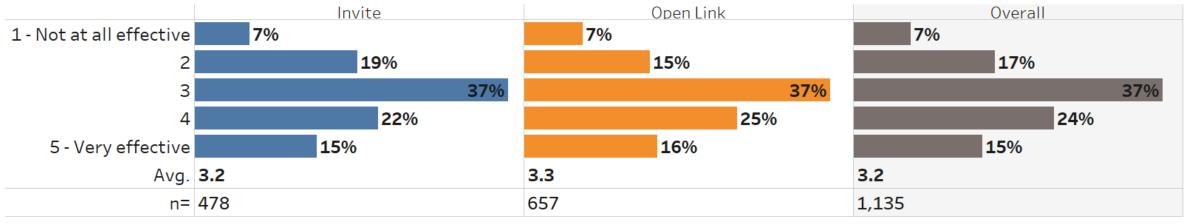
Source: RRC Associates



Effectiveness of Communication

Overall, there is some room for improvement in terms of communicating information about parks and recreation opportunities. The average rating was a 3 on the 5-point scale. Responses were similar between Invite and Open link respondents.

How effective is Scarborough Community Services at reaching you with information on parks and recreation facilities, programs, and services?



Source: RRC Associates



Improvements - Facilities

Additional trails and paths connecting through the Town received the highest need for improvement rating by both the Invite and Open link samples, by 91% and 96%, respectively.

			Percent Responding:				
Rating Category	Sample	Av n=	1&2	3	4 & 5		
Additional trails/paths that connect	Invite	3.9 453	20%	36%	47% 44% 91%		
throughout the Town	Open Link	3.9 635	18%	37%	54% 42% 96%		
New Community Center to include	Invite	3.5 444	20% 35%	26%	34% 42% 77%		
aquatics	Open Link	4.1 642	21%	17%	30% 61% 91%		
Make improvements to and/or renovate	Invite	3.4 435	24% 35%	55%	55% 22% 77%		
existing parks or facilities	Open Link	3.5 610	23% 30%	58%	52% 27% 79%		
Municipal gymnasium	Invite	3.0 422	26% 26% 51%	41%	41% 21% <mark>62%</mark>		
municipal gynnasium	Open Link	3.6 606	19% <mark>32%</mark>	37%	42% 38% 81%		
Add more parks	Invite	3.0 434	29% 48%	62%	30% 21% 51%		
Add more parks	Open Link	3.2 604	30% 44%	57%	48% 19% 67%		
Dog park(s)	Invite	2.8 433	31% 30% 60%	36%	37% 18% <mark>55%</mark>		
Dog park(s)	Open Link	2.7 606	31% 31% 62%	39%	34% 51%		
Add outdoor sports fields and sports	Invite	2.6 421	31% 32% 63%	50%	36% 46%		
courts	Open Link	3.4 598	22% 36%	46%	37% 33% 70%		
Mara community gardens	Invite	2.4 424	33% 41% 74%	52%	24% 32%		
More community gardens	Open Link	2.5 585	31% 45% 77%	47%	25% 35%		

What are the most important needs for improvement in Scarborough over the next 5 to 10 years? Facilities



*Ratings categories are sorted in descending order by the average rating Source: RRC Associates

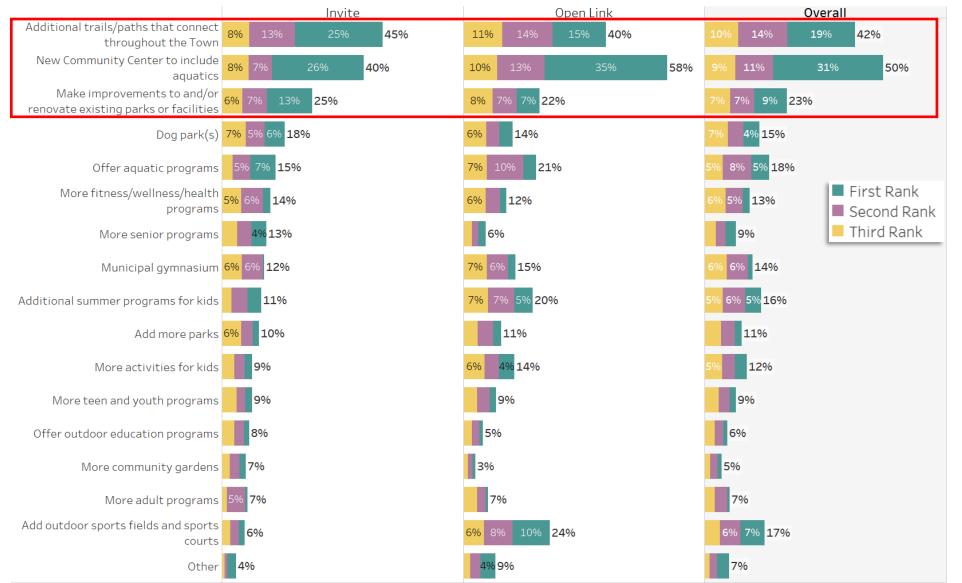
1 - Not at all important
 2

4 5 - Very important

3

Top 3 Future Needs By Average

Please select the top three highest priority items for you and your household.

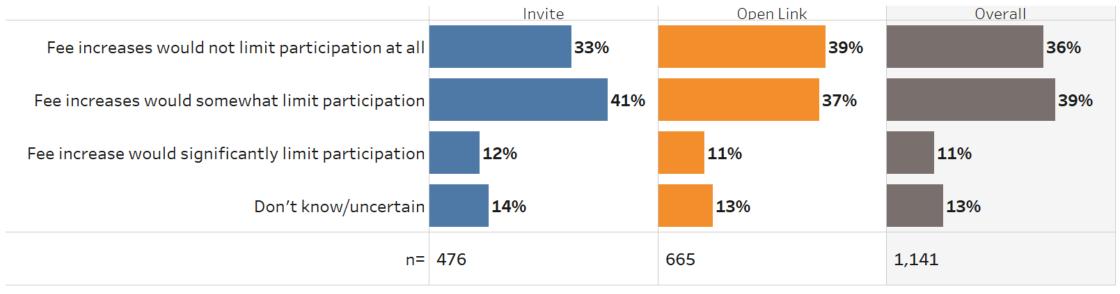


- On average, additional trails/paths that connect through the Town and a new Community Center to include aquatics are the priorities from both samples.
- Open link respondents feel strongly the new Community Center should include aquatics. Also, outdoor sports fields and courts should be added.

Fees and Levels of Participation

Increasing fees for Scarborough Community Services facilities and services would not limit participation or would somewhat limit participation for most of the respondents of the Invite and Open link sample groups.

If fee increases were made for Scarborough Community Services facilities and services, which of the following best describes the potential impact, if any, that fee increases would have on your current level of participation?

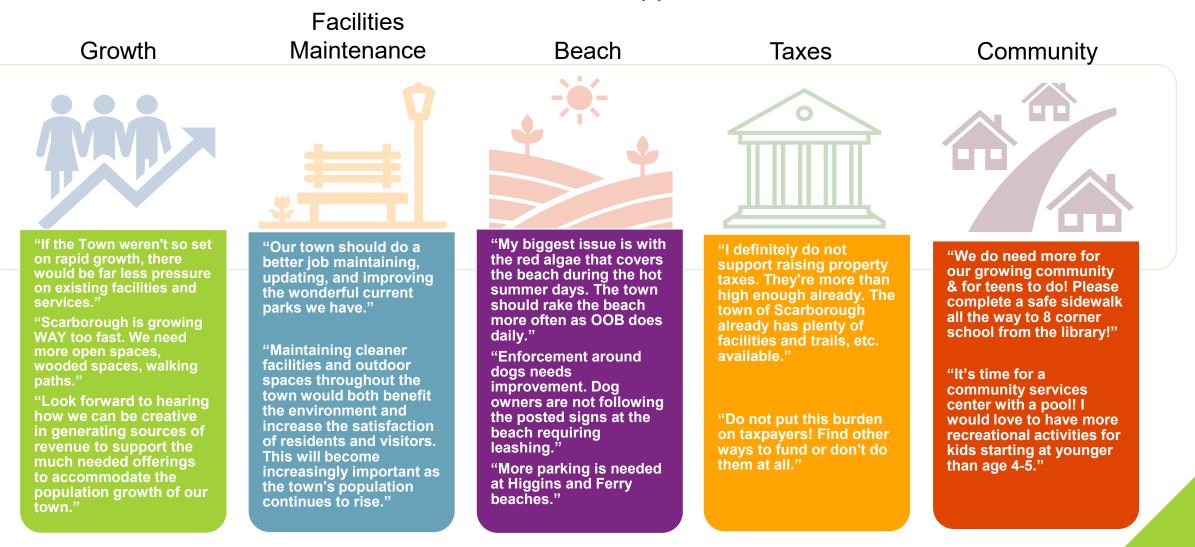


Source: RRC Associates



Additional Comments/Suggestions

A total of 465 comments were collected regarding additional comments and suggestions for the Town of Scarborough. Below are some common themes and verbatim quotes to illustrate the themes. A full list of comments can be found in the Appendix.



30

Town of Scarborough Parks and Facilities Level of Service



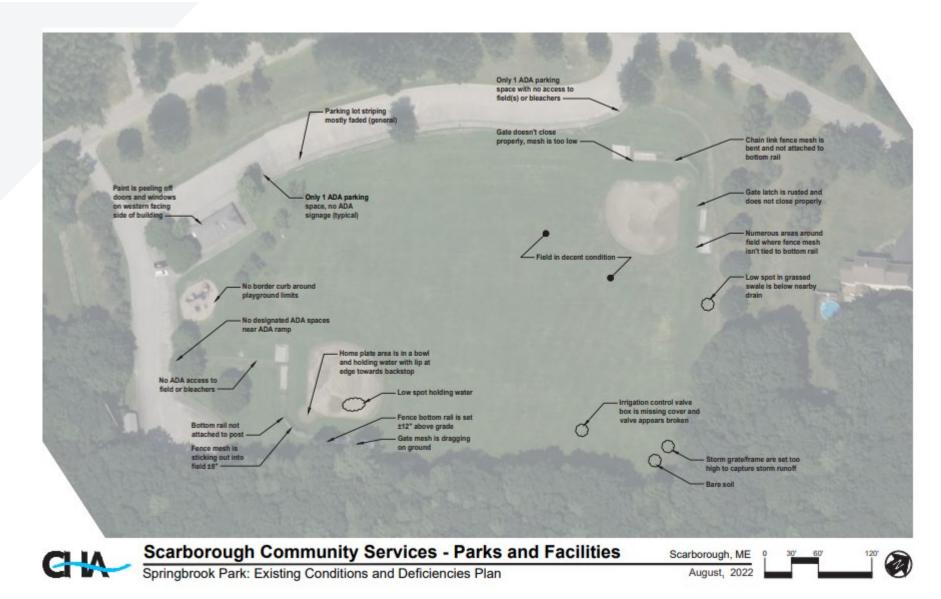




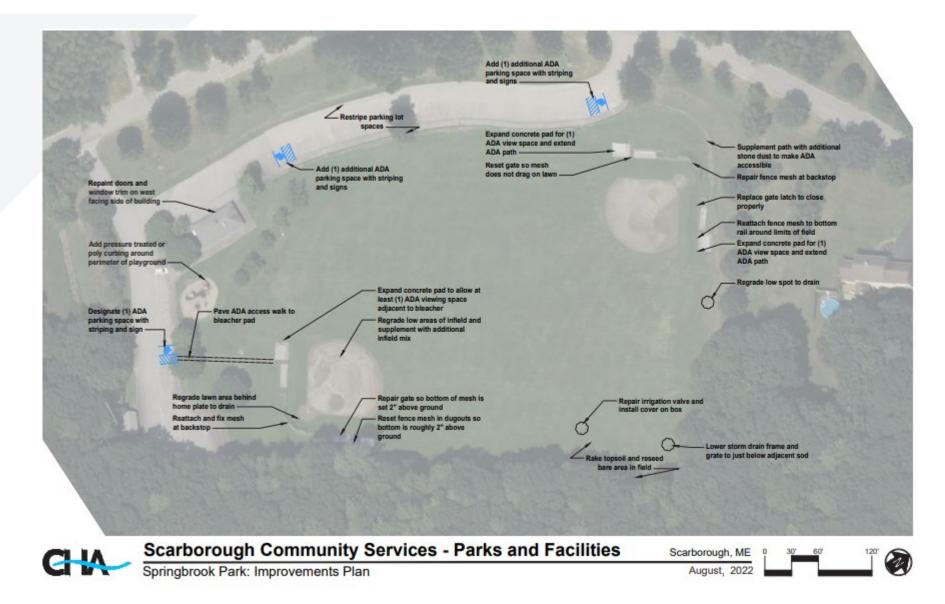
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SAMPLE - SCARBOROUGH PARKS EXISTING CONDITION



SAMPLE - SCARBOROUGH PARKS IMPROVEMENT PLAN



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SAMPLE - SCARBOROUGH PARKS EXISTING CONDITION







Scarborough Community Services - Parks and Facilities SEDCO Field: Existing Conditions and Deficiencies Plan

Scarborough, ME 0 15 30 60 August, 2022

SAMPLE - SCARBOROUGH PARKS IMPROVEMENT PLAN



SCARBOROUGH PARKS IMPROVEMENTS PLAN COST MATRIX

SCARBOROUGH PARKS IMPROVEMENTS PLAN COST MATRIX

			of Cost	Implementation					
No. Site Location		Description	*		0-2 yrs.	2-4 yrs.	5-8 yrs.	8+ yrs.	
		•							
1	SEDCO Field	Add endline netting at each end	\$	-					
2		Add soccer goals	5	-					
		Strip sod, fine grade field, amend topsoil, seed, and add markings for youth							
3		sized field	\$	-					
		Add parking space markings including (2) designated ADA spaces with							
4		signage	\$	-					
		SEDCO Field Subtotals	\$	•	\$ -	\$-	\$-	\$.	
1	Springbrook Park	Repaint doors and window trim on west facing side of building	\$	-					
2		Add pressure treated or poly curbing around perimeter of playground	\$	-					
3		Designate (1) ADA parking space with striping and sign	\$	-					
4		Pave ADA access walk to bleacher pad	\$	-					
5		Regrade lawn area behind home plate to drain	\$	-					
6		Reattach and fix mesh at backstop	s	-					
7		Restripe parking lot spaces	s	-					
8		Add (1) additional ADA parking space with striping and signs	\$	-					
		Expand concrete pad to allow at least (1) ADA viewing space adjacent to							
9		bleacher	s	-					
10		Regrade low areas of infield and supplement with additional infield mix	\$	-					
11		Repair gate so bottom of mesh is set 2" above ground	\$	-					
12		Reset fence mesh in dugouts so bottom is roughly 2" above ground	\$	-					
13		Add (1) additional ADA parking space with striping and signs	\$	-					
14		Expand concrete pad for (1) ADA view space and extend ADA path	\$	-					
15		Reset gate so mesh does not drag on lawn	ş	-					
16		Supplement path with additional stone dust to make ADA accessible	\$	-					
17		Repair fence mesh at backstop	\$	-					
18		Replace gate latch to close properly	\$	-					
19		Reattach fence mesh to bottom rail around limits of field	\$	-					
20		Expand concrete pad for (1) ADA view space and extend ADA path	\$	-					
21		Regrade low spot to drain	\$	-					
22		Repair irrigation valve and install cover on box	\$	-					
23		Rake topsoil and reseed bare area in field	\$	-					
24		Lower storm drain frame and grate to just below adjacent sod	\$	-					
	•	Springbrook Park Subtotals	4		1				



Analysis and Assessment Steps

Recurring themes have been identified using a number of tools:

- Review of existing plans and documents
- Focus groups
- Stakeholder meetings
- Community survey
- Inventory of parks and facilities
- Level of service analysis
- Programs
- Organization
- Maintenance
- Financial analysis
- Community workshops

The information gathered from these sources will be evaluated, and the recommendations will be developed that address these recurring themes.



Recurring Themes (1 of 2) in no particular order

- Need for a Community Center (aquatics/fitness-wellness/gymnasium) and indoor facilities
- Water access for the general public enhance the beaches
- Maintaining beaches
- Making investments in infrastructure maintain what currently exists
- Increased connectivity to parks, facilities, and within parks- walking/biking
- Restrooms/Bathhouses need renovations and better maintenance
- Parking issues 3 months out of the year (Memorial Day to Labor Day)
- Management and supervision of parks and beaches operational staffing
- Staff appropriately to maintain level of service maintenance staffing
- Face lift for the parks modernize
- Balance resident vs visitor priorities
- Continue to develop partnerships to provide services and facilities to the community
- Need for more and better athletic fields



Recurring Themes (2 of 2) in no particular order

- Need for more outdoor courts (pickleball/tennis/basketball/volleyball)
- Need for indoor gymnasium
- Need for an indoor swimming pool
- Need for aquatic programing
- Need more availability of recreation programs sell out fast
- Need outdoor education programs
- Need for synthetic turf athletic fields
- Need more space for youth programs
- Wayfinding to public parking and to public open spaces and amenities
- Improved communication about parks and recreation to further raise awareness of what is available
- Define uses of the green space in parks
- Year-round activities



Sample Recommendations

Goal #1: Improve and Expand Facilities and Amenities

Objective 1.1: Expand greenways, pathways, and trails connectivity based on current trails master plan



- Objective 1.2: Continue to maintain and improve existing facilities and amenities
- Objective 1.3: Expand parks and open space
- Objective 1.4: Make improvements to or replace some existing facilities and components
- Objective 1.5: Develop new components at existing parks based on current level of service analysis
- Objective 1.6: Continue to improve ADA accessibility at all facilities
- Objective 1.7: Upgrade comfort and convenience amenities at existing facilities



Sample Goals, Objectives, and Action Plan

Goals, Objectives, and Action Steps

Goal 1: Improve and Expand Facilities and Amenities											
Objective 1.1: Expand pathways and trails connectivity Actions Capital Cost Estimate Operational Budget Impact Timeframe to Complete											
1.1.a Continue working with other agencies, municipalities, bordering localities, and the County to provide regional connectivity to neighborhoods, schools, parks, and the community. Prioritize off- street recreation trail opportunities over on-street connections whenever possible to increase trail access to all populations. Highest priority projects should focus on connectivity and emphasis off- street recreational trails where possible.	Multimodal Paths \$87 per linear foot Off- Street 12-foot Recreational Trail \$8.50 per LF	Additional staff for maintenance	Short-Term <i>Priority</i>								
Objective 1.2: Continue to maintain and improve e	xisting parks, faci	lities, and amenit	ties								
Actions	Capital Cost Estimate	Operational Budget Impact	Timeframe to Complete								



Thank you for joining us this evening!





Tom Diehl Manager Tom. Diehl@BerryDunn.com

James Mickle Consultant James.Mickele@BerryDunn.com

We asked the following questions during initial public engagement

- > How long have you been a resident of the Town of Scarborough?
- What are the strengths of the Community Service Department related to Parks, trails, beaches, and recreation facilities/activities that should continue over the next 5 years?
- > Conversely, what are the weaknesses that need to be addressed in the parks and facilities master plan?
- How satisfied are you with the overall quality of the existing Parks, Athletic Fields (diamond/rectangular), Trails, Beaches, Indoor Recreation Facilities, Recreation Programs ?
- > Are there areas in the Town (geographic or market segments) that are underserved?
- > What new recreational amenities would you like to see available?
- > What new recreational activities would you like to see available?
- Who are key partners & stakeholders in the community to assist with the implementation of the parks and facilities master plan?
- > What key issues, or values in the Town of Scarborough should we be aware of?
- What priorities in the Town of Scarborough need to be considered, while developing parks and facilities master plan?

Focus Groups - Additional Desired Activities (in no particular order)

- Mommy/Daddy and Me
- Animal friendly
- Under Kindergarten youth sports
- Adult sports leagues: tennis, soccer, softball, volleyball
- Day trips for all ages
- Winter outdoor programs
- Cross County Ski
- senior outdoor programs
- Swimming Lessons (Water Safety)
- Community Nights (cocoa and fires)





PLEASE PARTICIPATE IN OUR PARKS AND FACILITIES SURVEY



Help shape the future of the Town of Scarborough

- Give input on parks & facilities amenities, programs and services
- Identify priorities as we plan improvements for the next 5 to 10 years



Your response is critical to Scarborough's planning, improving & maintaining of our parks & facilities, services & opportunities.

Visit the website or scan the QR code below, enter the unique identifier and begin.





Prefer a paper survey, or need help taking it online? <u>Bring this postcard</u> to one of the Town libraries or senior centers for assistance.

Responses are confidential and collected by a 3rd party research firm.

Email Todd Souza Community Services Director, at XXX for more info.





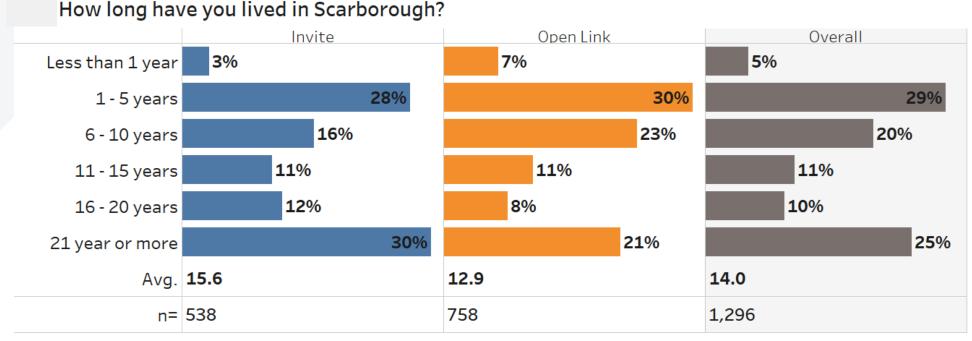
c/o RRC Associates P.O. Box 17880 Boulder, CO 80308

Living in Scarborough



Length of Residency in Scarborough

Almost a third of the Invite sample has lived in Scarborough for over 21 years (30%), followed closely by those that have lived in Scarborough for 1 - 5 years (28%). The Open link sample reflected similar proportions. The average length of time in Scarborough for the Invite sample is 16 years and 13 years for the Open link sample.



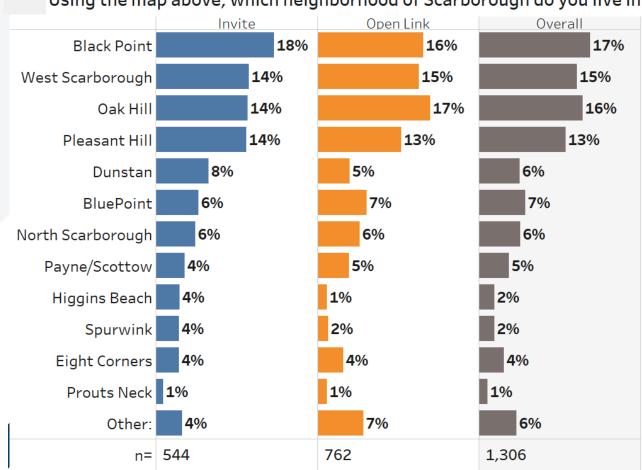
Source: RRC Associates



48

Location in Scarborough

A larger portion of survey responses came from Black Point, West Scarborough, Oak Hill, and Pleasant Hill, with a relatively even distribution among the rest of the listed neighborhoods.



Using the map above, which neighborhood of Scarborough do you live in?



50 Satisfaction with Parks, Recreation Facilities, and Programs

Respondents from both the Invite and Open link samples are highly satisfied with beaches and parks managed or provided by Scarborough Community Services, while both samples are unsatisfied by indoor recreation facilities.

Overall, how satisfied have you been with the quality of parks, facilities, and programs provided by Scarborough Community Services?

					3		
Rating Category	Sample	Avg.	n=	1&2	3	4 & 5	4 5 - Very important
Beaches	Invite	4.2	528	5%	14%	45% 37% <mark>81%</mark>	
Deaches	Open Link	4.2	739	4%	13%	42% 42% <mark>83%</mark>	6
Parks	Invite	3.9	520	5%	24%	31% 39% 70%	
Faiks	Open Link	3.7	741	11%	26%	25% 38% 63%	
Walkways, trails and pathways	Invite	3.8	513	12%	19%	29% 39% <mark>69%</mark>	
waikways, traits and pathways	Open Link	3.7	731	13%	27%	24% 37% 60%	
Athletic fields	Invite	3.7	475	8%	34%	21% 36% 57%	
(diamond/rectangular)	Open Link	3.4	706	19%	35%	31% 46%	
Recreation programs	Invite	3.4	455	17%	40%	28% 43%	
Recreation programs	Open Link	3.3	704	16% <mark>22%</mark>	36%	29% 42%	
Indoor recreation facilities	Invite	2.9	452	16% 19% 35%	35%	16% <mark>30%</mark>	
	Open Link	2.5	705	28% 25% <mark>53%</mark>	27%	20%	50

1 - Not at all important

2

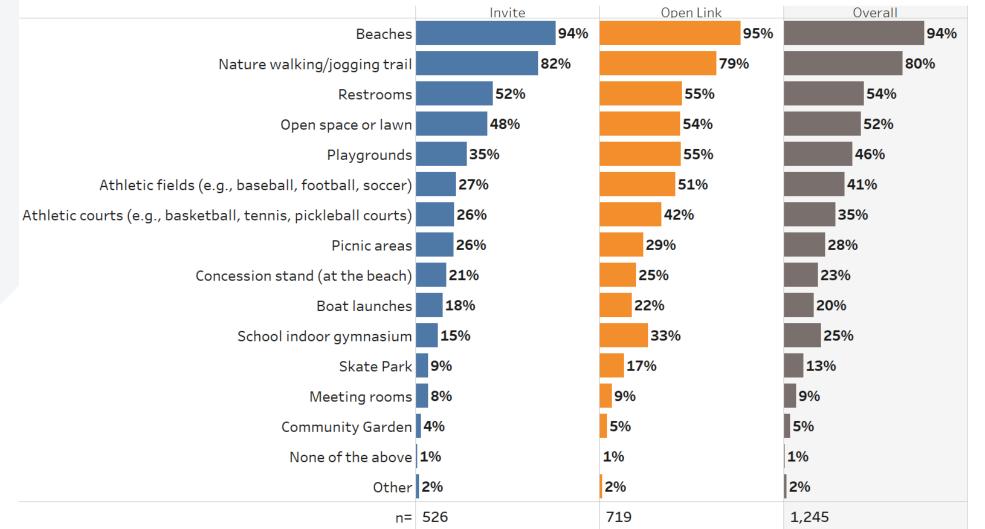
Current Usage



Amenity Use

52

Which of the following amenities does your household use when visiting the Scarborough parks and recreation facilities? (CHECK ALL THAT APPLY)



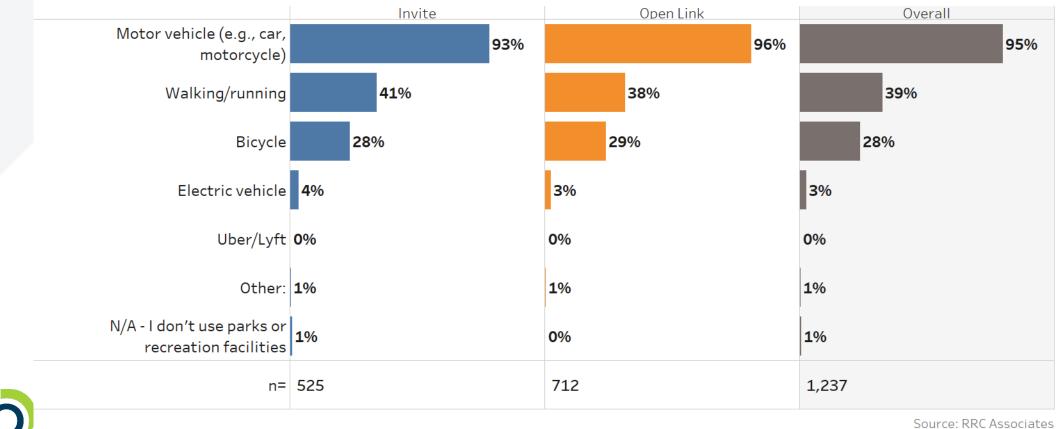
- Beaches and trails are the most heavily used amenities for both samples.
- The Open link sample uses the school indoor gymnasium more frequently.

Transportation to Parks or Recreation Facilities

53

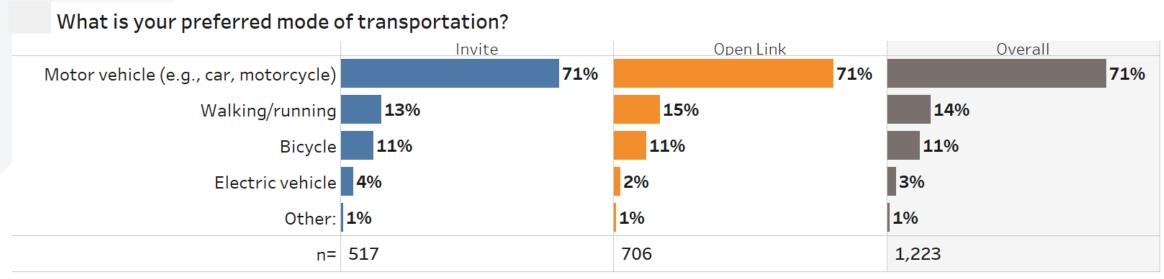
Overall, most respondents use a motor vehicle to visit parks and/or recreation facilities (95%). The Invite sample is slightly more likely to walk/run (41%).

When you and/or your household visit parks and/or recreation facilities, which mode(s) of transportation do you typically use? (CHECK ALL THAT APPLY)



Preferred Mode of Transportation

The majority of both the Invite and Open link samples prefer to use a motor vehicle as their main form of transportation. A total of 13% of the Invite sample walks/runs and 11% ride a bike.



Source: RRC Associates



Limitations to Using Preferred Facilities Open-ended Comments

A total of 353 comments were collected regarding limitations to residents' preferred facilities. Below are some common themes and verbatim guotes to illustrate the themes. A full list of comments can be found in the Appendix.



55

56 Acceptable walking distances to Parks and Recreation Facilities

Most of the Invite and Open link respondents reported a willingness to walk about 10 minutes or more to reach each of the facilities listed.

Percent Responding: Not willing to walk No more than 5 minutes No more than 10 minutes No more than 15 minutes More than 15 minutes 500 3% 18% 36% 24% 19% Invite Neighborhood park (small) 14% Open Link 699 2% 22% 38% 24% 4% 14% 26% 28% 499 28% Invite Walkways, trails and pathways 3% 33% 25% 22% Open Link 684 17% 476 5% 8% 29% Invite 34% 24% Community park (large) Open Link 662 3% 11% 32% 33% 20% 499 10% 12% 22% 29% 26% Invite Beach Open Link 683 9% 13% 25% 28% 24% 456 14% 12% 25% 27% 22% Invite Sports complex Open Link 666 10% 12% 28% 28% 21%

How long would you be willing to walk to each of the following facilities?



Source: RRC Associates

Frequency of Use of Facilities

Q 11: How frequently do you use the following facilities?

57

			At least once a week	Percent A few times a mont	Responding:	A few times a year
	Invite	143	33%	22%	12%	33%
Swimming pools not operated by Scarborough Community Services	Open Link	310	28%	20%	17%	35%
Eastern Trail	Invite	463	25%	24%	18%	33%
Eastern fran	Open Link	633	22%	21%	25%	32%
Peterson Sports Complex		148	17%	16%	12%	55%
Peterson sports complex	Open Link	348	27%	20%	14%	39%
Pine Point Beach		450	15%	25%	23%	37%
	Open Link	633	20%	23%	20%	37%
Higgins Beach		420	18%	20%	13%	49%
		599	15%	23%	15%	48%
Jarry Beach	Invite	448	12%	21%	22%	45%
Ferry Beach		608	18%	29%	17%	36%
Clifford Mitchell Sports Compley	Invite	166	10%	14%	12%	64%
Clifford Mitchell Sports Complex		325	19%	16%	13%	51%
Memorial Park	Invite	391	14%	16%	16%	54%
	Open Link	614	14%	19%	21%	46%
Willey Park	Invite	110	11%	8%	15%	66%
Whiley Fark	Open Link	256	10%	22%	14%	54%
Springbrook Park	Invite	135	9%	12%	13%	66%
	Open Link	320	11%	19%	19%	52%
Blue Point Park	Invite	110	7%	11%	5%	77%
	Open Link	182	8%	13%	12%	67%
Scarborough River Wildlife Sanctuary	Invite	256	8%	12%	12%	68%
Scarborough River whune Sanctudry	Open Link	348	4%	10%	16%	70%
Black Point Park	Invite	130	3%	13%	8%	76%
טומנא רטוווג רמו א	Open Link	269	7%	13%	13%	66%

- The most frequently used facility is swimming pools not operated by Scarborough Community Services followed by the Eastern Trail and the Peterson Sports Complex.
- In general, the Open link sample tends to use the facilities more frequently.

Current Conditions



Facilities and Amenities - Importance By Invite Sample

Beaches were rated as the highest importance by the Invite sample, with an average importance rating of 4.6 out of 5. They were closely followed by walkways, trails, and paths, which received a rating of 4.5 out of 5.

How important are the following facilities and services to your household?

Invite

59

						Percent Responding:				
Rating Category	Av	n=		1&2		3		4 & 5		
Beaches	4.6	501	4%		5%			77%	91%	
Walkways, trails, and paths	4.5	502	5%		8%)	17%	70%	87%	
Town parks and open spaces	4.2	498	6%		1	.6%	23%	54%	78%	
Natural wild park	4.0	486	139	%		19%	19%	49%	58%	
Amenities at Town Parks (e.g., picnic areas, playgrounds)	3.7	497	18	3%		20%	30%	33% <mark>6</mark> 3	3% 📕 1 - Not	at all imp
Special events (e.g., festivals, outdoor concerts, 5k races)	3.3	495	2	23%		30%	28%	19% 48%	2	
Additional special events/community events	3.3	456	2	22%		37%	22%	19% 41%	3	
Athletic courts (e.g., basketball, tennis, pickleball)	3.2	491	19%	31%		25%	21%	23% 45%	4 5 - Very	vimportar
Aquatics facilities/programming	3.1	489	28%	38%		20%	14% 2	.9% <mark>43%</mark>		,
Senior programming	2.9	490	27%	39%		24%	19% 1	8% 37%		
Adult recreation programs	2.9	489	20% 1	7% 38%		30%	19%	32%		
School indoor facilities	3.0	485	26%	39%		21%	17% 2	^{23%} 40%		
Athletic fields (e.g., baseball, football, soccer)	3.0	485	27%	38%		22%	17% 2	.3% 40%		
Youth recreation programs	2.9	489	37%	45%	17	2%	3	1% <mark>43%</mark>		
Boat launches	2.7	483	34%	46%		19%	15% 20	^{35%}		
lce rink	2.6	486	35%	16% 51%	1	7%	15% 17	% 32%		
After-school and summer camp programs for children	2.6	490	46%	% 53%	1	3%	259	6 34%		
Community Garden	2.5	480	31%	19% 50%		25%	15% 9%	25%		

*Ratings categories are sorted in descending order by the average rating Source: RRC Associates

Facilities and Amenities – Needs Met By Invite Sample

60

The three facilities/services of most importance (beaches, walkways, trails and paths, as well as Town parks and open spaces) are strongly meeting the needs of the community. However, aquatics facilities and programming are largely failing to meet the community's needs.

How well are the following facilities and services currently meeting the needs of the community?

Invite				-	🔳 5 - Comp
Rating Category	Avg.	n=	1&2	Percent Responding:	4 & 5
Beaches	4.2		7%	12%	37% 44% 81% 2 1-Not a
Walkways, trails, and paths	4.0	437		19%	43% 32% 75%
Town parks and open spaces	3.8	416	8%	27%	42% 23% 65%
Natural wild park	3.8	251	9%	28%	35% 28% <mark>63%</mark>
Boat launches	3.8	224	11%	26%	32% 30% <mark>63%</mark>
Athletic fields (e.g., baseball, football, soccer)	3.6	269	15%	28%	33% 24% <mark>57%</mark>
Youth recreation programs	3.6	211	10%	33%	39% 18% 57%
Amenities at Town Parks (e.g., picnic areas, playgrounds)	3.6	378	11%	36%	36% 17% <mark>53%</mark>
Additional special events/community events	3.5	229	11%	42%	28% 19% 47%
Athletic courts (e.g., basketball, tennis, pickleball)	3.6	299	14%	31%	37% 18% 55%
Special events (e.g., festivals, outdoor concerts, 5k races)	3.5	337	13%	37%	35% 15% <mark>50%</mark>
Senior programming	3.4	195	20%	33%	26% 20% 47%
After-school and summer camp programs for children	3.3	183	18% 25%	34%	23% 19% <mark>42%</mark>
School indoor facilities	3.3	212	22%	34%	28% 16% <mark>44%</mark>
Community Garden	3.3	154	24%	33%	24% 20% 43%
Adult recreation programs	3.1	237	23% 30%	36%	24% 35%
Ice rink	2.8	226	31% 43%	23%	17% 16% 33%
Aquatics facilities/programming	1.8	231	^{66%} 76%	10%	14%

*Ratings categories are sorted in descending order by the average rating Source: RRC Associates

Facilities and Amenities - Importance By Open Link Sample

61

The Open link sample had similar responses, with beaches and walkways, trails, and paths as their most important facilities.

How important are the following facilities and services to your household? Open Link

				Percent Responding:		
Rating Category	Av	n=	1&2	3	4 & 5	
Beaches	4.7	681	2%	5%	79%	93%
Walkways, trails, and paths	4.5	676	3%	10%	25% 63%	87%
Town parks and open spaces	4.3	678	4%	14%	34% 49%	83%
Amenities at Town Parks (e.g., picnic areas, playgrounds)	4.0	675	9%	20%	31% 40%	/1%
Natural wild park	3.9	661	12%	23%	25% 39% <mark>65</mark>	5%
Youth recreation programs	3.8	671	21% 24%	9%	56% 66	5%
Athletic fields (e.g., baseball, football, soccer)	3.7	665	15% 23%	13%	19% 46% <mark>65</mark>	5%
Aquatics facilities/programming	3.7	668	15% 21%	16%	19% 44% <mark>63</mark>	%
Athletic courts (e.g., basketball, tennis, pickleball)	3.7	674	18%	20%	28% 34% <mark>61</mark> 9	%
Special events (e.g., festivals, outdoor concerts, 5k races)	3.7	676	16%	26%	29% 30% <mark>59%</mark>	ó
School indoor facilities	3.6	662	17% 25%	12%	19% 44% <mark>63</mark>	%
Additional special events/community events	3.5	625	17%	33%	24% 26% 50%	
After-school and summer camp programs for children	3.3	666	29% 33%	14%	42% 53%	
Adult recreation programs	3.0	669	<u>19%</u> 15% 33%	30%	18% 19% 37%	
Ice rink	3.0	667	23% 15% 37%	22%	18% 23% 41%	1 - Not at all im
Boat launches	2.8	660	30% 43%	21%	22% 36%	2
Senior programming	2.8	667	28% 15% 44%	20%	18% 18% 36%	4
Community Garden	2.7	659	25% 20% 45%	28%	18% 28%	5 - Very importa

*Ratings categories are sorted in descending order by the average rating Source: RRC Associates

Facilities and Amenities - Needs Met By Open Link Sample

62

Beaches were rated as most sufficiently meeting the needs of the community in Scarborough, receiving an average rating of 4.2 out of 5 by the Open link sample. Like with the Invite sample, Aquatics facilities fail to meet the community's need, with an average rating of 1.5 out of 5.

Q 11: How well are the following facilities and services currently meeting the needs of the community? Open Link

- F						4
				Percent Responding:		3
Rating Category	Avg.	n=	1&2	3	4 & 5	2
Beaches	4.2	635	5%	14%	37% 44% <mark>80%</mark>	
Walkways, trails, and paths	3.8	613	8%	25%	40% 26% 66%	
Town parks and open spaces	3.6	610	11%	32%	40% 57%	
Boat launches	3.6	337	13%	31%	32% 23% 55%	
Amenities at Town Parks (e.g., picnic areas, playgrounds)	3.5	601	12%	34%	40% 54%	
Natural wild park	3.5	377	14%	34%	33% 20% <mark>53%</mark>	
Youth recreation programs	3.5	474	16%	31%	40% 53%	
Special events (e.g., festivals, outdoor concerts, 5k races)	3.4	529	16%	36%	36% 48%	
Athletic courts (e.g., basketball, tennis, pickleball)	3.4	505	19%	34%	32% 47%	
Additional special events/community events	3.3	396	18%	41%	27% 41%	
After-school and summer camp programs for children	3.3	409	23%	31%	31% 46%	
Athletic fields (e.g., baseball, football, soccer)	3.3	516	^{19%} 26%	28%	30% 46%	
Adult recreation programs	3.2	368	18% <mark>23%</mark>	41%	27% 36%	
Senior programming	3.1	286	24%	39%	24% 36%	
School indoor facilities	3.1	446	21% 33%	29%	26% 38%	
Community Garden	2.8	286	21% 35%	37%	28%	
Ice rink	2.3	431	46% 58%	17%	25%	
Aquatics facilities/programming	1.5	437	74% 84%	8%	8%	

*Ratings categories are sorted in descending order by the average rating Source: RRC Associates

5 - Completely

Average Importance-Performance Matrix

High importance/
Low needs met

These are key areas for potential improvements. Improving these facilities/programs would likely positively affect the degree to which community needs are met overall.

High importance/ High needs met

These amenities are important to most respondents and should be maintained in the future but are less of a priority for improvements as needs are currently being adequately met.

These "niche" facilities/programs have a small but passionate following, so measuring participation when planning for future improvements may prove to be valuable.

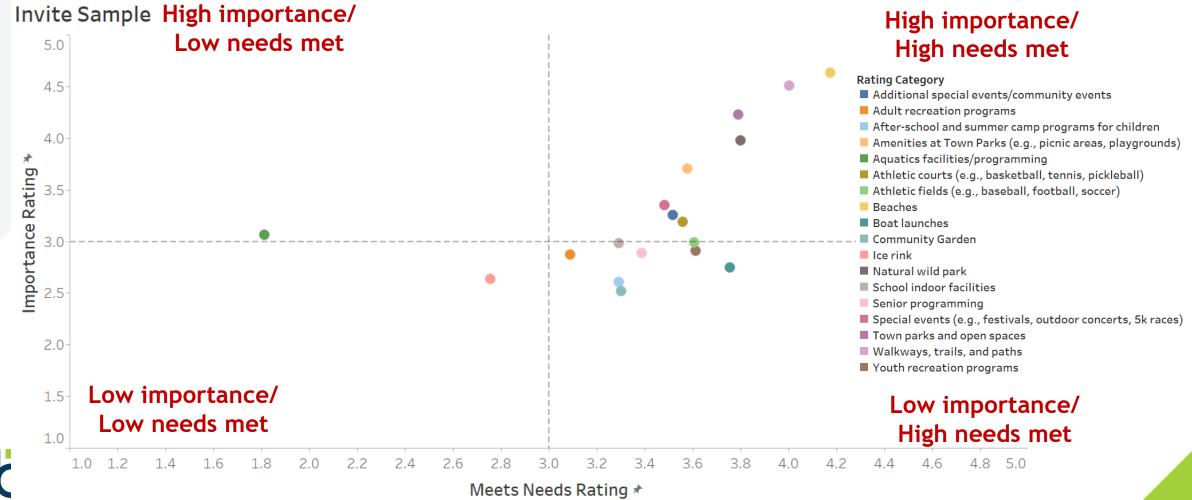
Low importance/ Low needs met Current levels of support appear to be adequate. Future discussions evaluating whether the resources supporting these facilities/programs outweigh the benefits may be constructive.

> Low importance/ High needs met

Facilities and Amenities Importance/Needs Met Matrix By Invite Sample

64

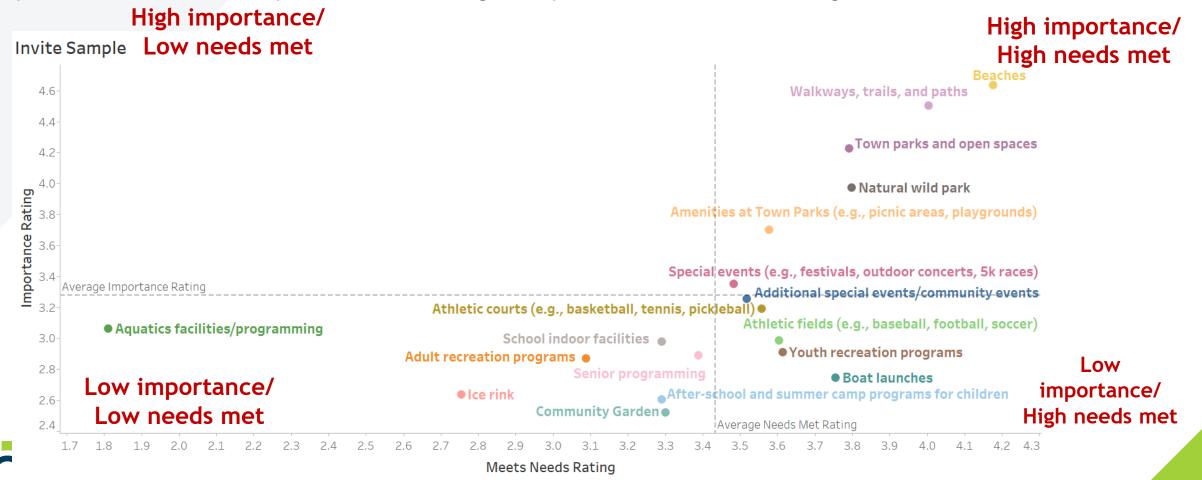
The Invite sample matrix indicates that most of the facilities with the highest importance also adequately meet the needs of the community, with a general positive trend.



Facilities and Amenities Importance/Needs Met Matrix By Invite Sample Average

65

On average, facilities and amenities in Scarborough have a higher level of importance and do an adequate job of meeting community needs. According to the Invite sample, beaches, walkways, trails and paths, town parks and open spaces, and the natural wild park are above average in importance and needs met ratings.



Facilities and Amenities Importance/Needs Met Matrix By Open Link Sample

The Open link sample perceives the facilities and amenities in Scarborough as nearly all important to the community. These facilities and amenities also meet the community's needs.

Open Link Sample

66

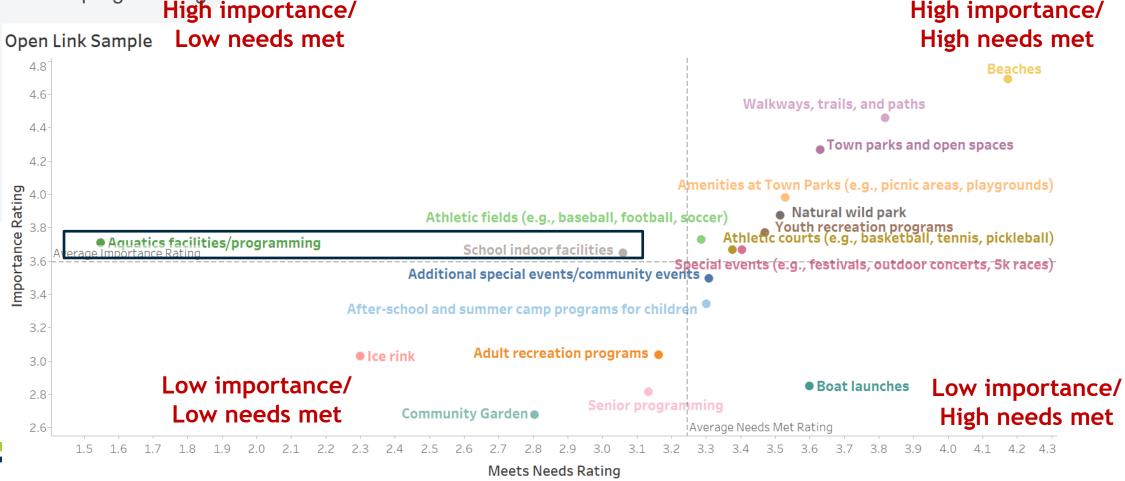


Source: RRC Associates

Facilities and Amenities Importance/Needs Met Matrix By Open Link Sample Average

67

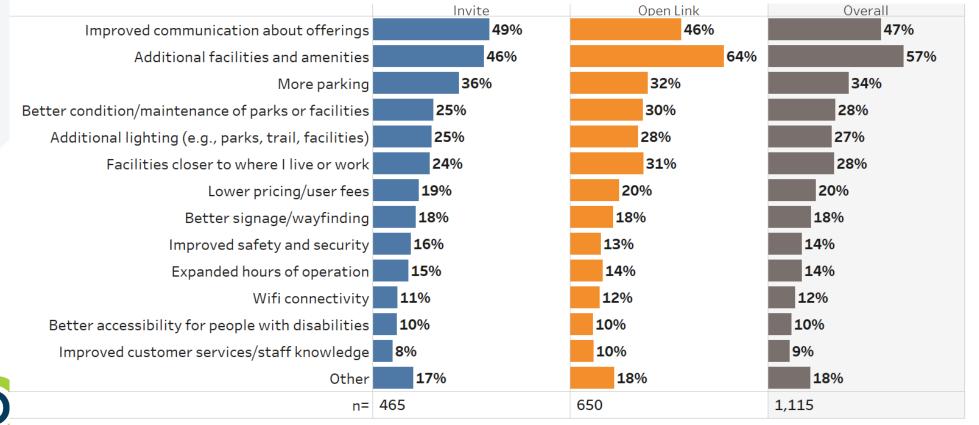
On average, the facilities and amenities as rated by the Open link sample both met community needs adequately and were rated a 3.6 out of 5 on community importance. The area that could most use improvement is aquatics facilities/programming.



Areas in need of assistance

The top two areas if addressed by Scarborough Community services that would help to increase use of parks and recreation offerings are improved communication and additional facilities and amenities.

What are the most important areas, that if addressed by Scarborough Community Services, would increase your use of parks and recreation facilities, programs, and services? (CHECK ALL THAT APPLY)



Community Center Needs



Preferred Amenities for Community Center

The top areas of importance for samples are aquatics area (lap pool) fitness/wellness space, aquatics area (leisure pool), and gymnasium.

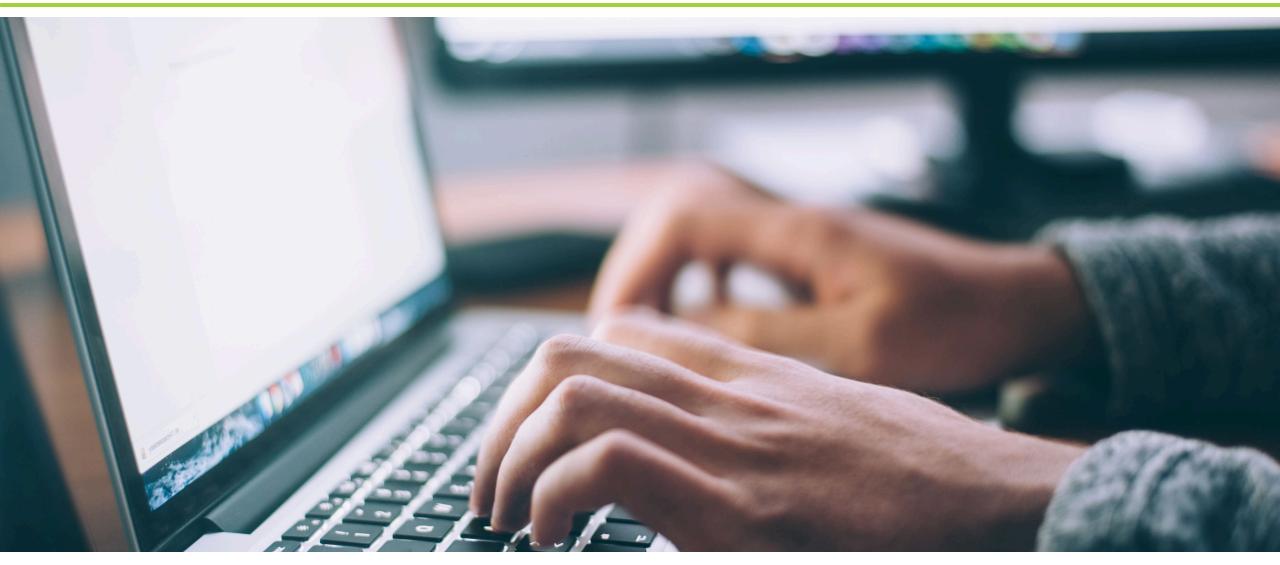
What amenities would you like to see included in a new community center? (CHECK ALL THAT APPLY)

	Invite	Open Link	Overall
Aquatics area (lap pool)	59%	70%	66%
Fitness/wellness space	59 %	63%	61%
Aquatics area (leisure pool)	58 %	73%	67%
Gymnasium (with optional walking track)	58%	68%	64%
Multipurpose flex space (e.g., arts, crafts, education classes)	49 %	50%	49%
Drop-in activity zone/game room (e.g., pool foosball, wifi)	37%	46%	42%
Performance/event space	36%	35%	35%
Senior area	35%	31%	33%
Community meeting spaces/conference rooms	32%	31%	32%
Childcare support	31%	37%	35%
Other	15%	16%	16%
n=	466	662	1,128

Source: RRC Associates



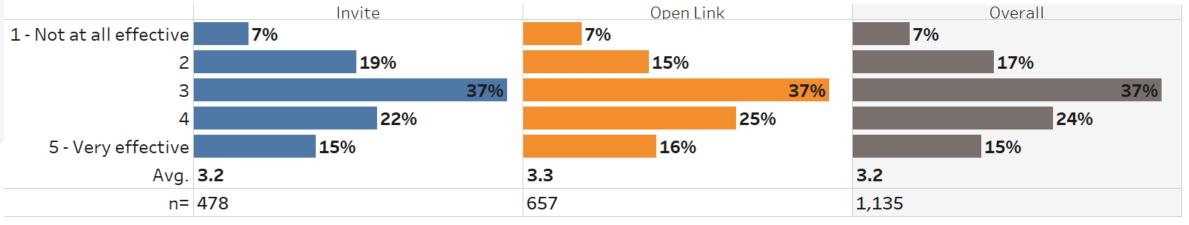
Communication



Effectiveness of Communication

Overall, there is some room for improvement in terms of communicating information about parks and recreation opportunities. The average rating was a 3 on the 5-point scale. Responses were similar between Invite and Open link respondents.

How effective is Scarborough Community Services at reaching you with information on parks and recreation facilities, programs, and services?



Source: RRC Associates



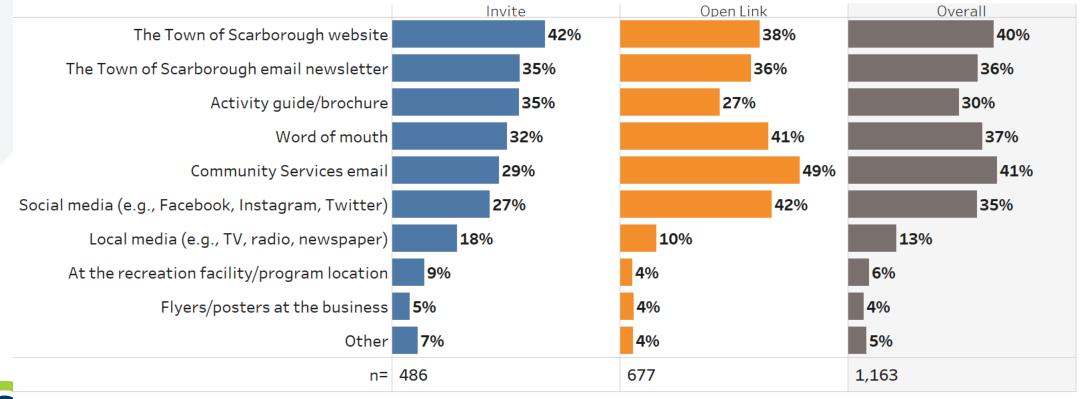
72

Current Communication Methods

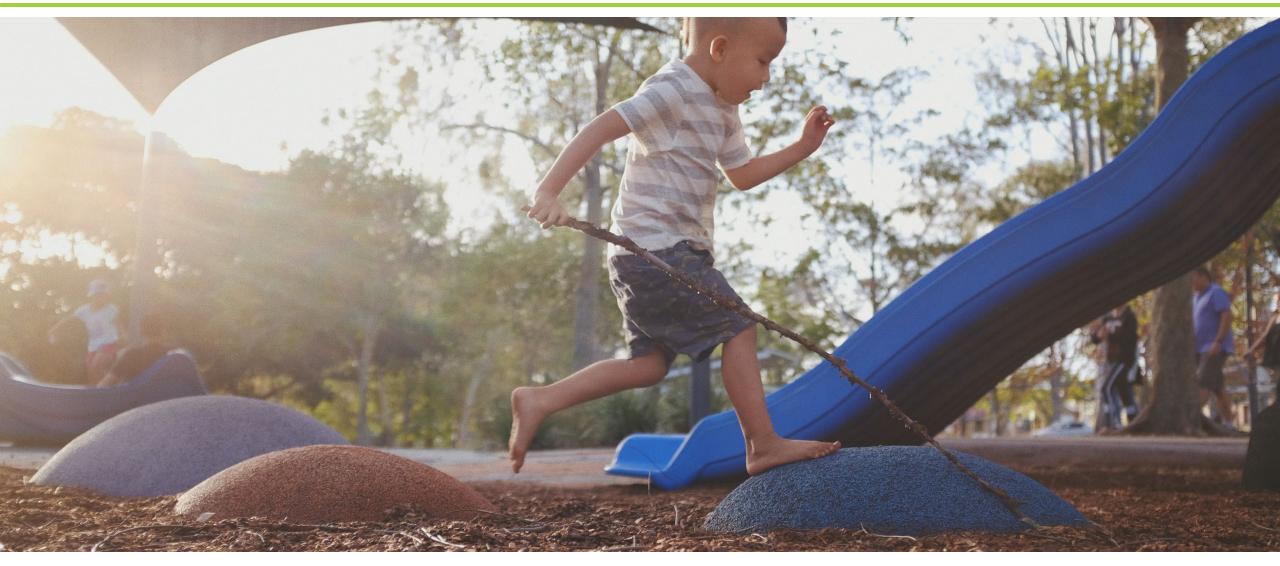
73

Town of Scarborough website is the most effective form of communication for the Invite sample. Most of the Open link sample receives information through the Community Services email, social media, and word of mouth. These forms of communication reach the greatest portion of residents in the community.

How do you currently receive information on parks and recreation facilities, programs, and services offered by Scarborough Community Services related to Parks & Recreation? (CHECK ALL THAT APPLY)



Future Facilities, Amenities, and Services



Improvements - Facilities

Additional trails and paths connecting through the Town received the highest need for improvement rating by both the Invite and Open link samples, by 91% and 96%, respectively.

What are the most important needs for improvement in Scarborough over the next 5 to 10 years? Facilities

					Percent Responding:		2
Rating Category	Sample	Av	n=	1&2	3	4 & 5	3
Additional trails/paths that connect	Invite	3.9	453	20%	36%	47% 44% 91%	4 5 - Very import
throughout the Town	Open Link	3.9	635	18%	37%	54% 42% <mark>96%</mark>	
New Community Center to include	Invite	3.5	444	20% 35%	26%	34% 42% 77%	
aquatics	Open Link	4.1	642	21%	17%	30% 61% 91%	
Make improvements to and/or renovate	Invite	3.4	435	24% 35%	55%	55% 22% 77%	
existing parks or facilities	Open Link	3.5	610	23% 30%	58%	52% 27% 79%	
Municipal gymnasium	Invite	3.0	422	26% 26% 51%	41%	41% 21% 62%	
	Open Link	3.6	606	19% <mark>32%</mark>	37%	42% 38% 81%	
	Invite	3.0	434	29% 48%	62%	30% 21% <mark>51%</mark>	
Add more parks	Open Link	3.2	604	30% 44%	57%	48% 19% <mark>67%</mark>	
	Invite	2.8	433	31% 30% 60%	36%	37% 18% <mark>55%</mark>	
Dog park(s)	Open Link	2.7	606	31% 31% 62%	39%	34% 51%	
Add outdoor sports fields and sports	Invite	2.6	421	31% 32% 6 3%	50%	36% 46%	
courts	Open Link	3.4	598	22% 36%	46%	37% 33% <mark>70%</mark>	
Mara community gardens	Invite	2.4	424	33% 41% 74%	52%	24% 32%	
More community gardens	Open Link	2.5	585	31 % 45% 77%	47%	25% 35%	

*Ratings categories are sorted in descending order by the average rating Source: RRC Associates

1 - Not at all important

76

Improvements - Facilities and Amenities By Invite Sample

The Invite sample group rated aquatics programs and outdoor education programs as having the largest need for improvement over the next 5 to 10 years.

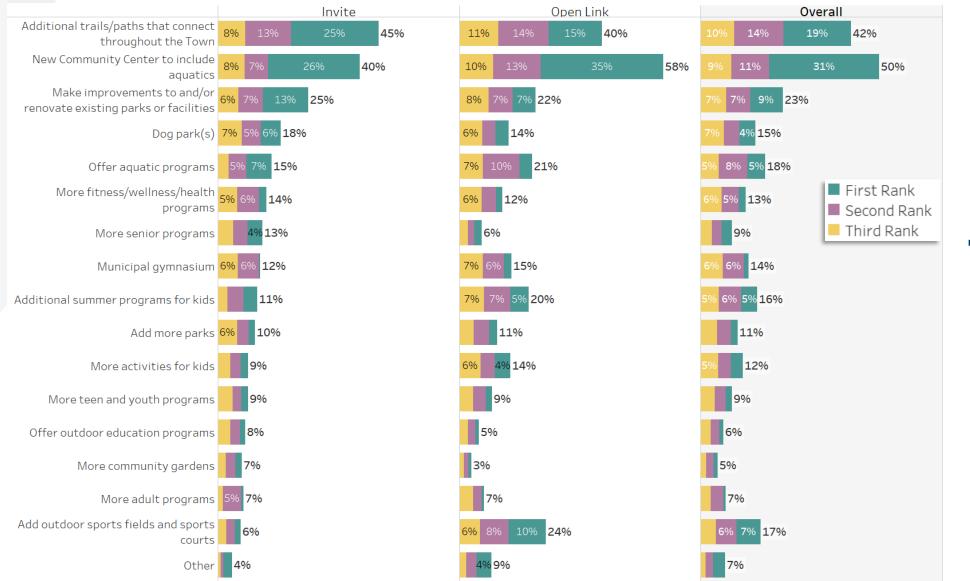
Programs	•				5		1 - Not at all importa
-					Percent Responding:		2
Rating Category	Sample	Av	n=	1&2	3	4 & 5	4
Offer aquatics programs	Invite	3.3	442	22% 24% 46%	33%	29% 35% <mark>64%</mark>	5 - Very important
Offer aquatics programs	Open Link	3.9	627	22%	27%	33% 53% <mark>86%</mark>	
	Invite	3.3	436	19% <mark>34%</mark>	61%	50% 20% <mark>70%</mark>	
Offer outdoor education programs	Open Link	3.7	613	23%	48%	57% 31% <mark>89%</mark>	
More fitness/wellness/health programs	Invite	3.3	441	30% 41%	58%	48% 21% 69%	
	Open Link	3.5	617	22% 31%	58%	50% 26% 76%	
	Invite	3.1	438	26% 18% <mark>44%</mark>	44%	35% 26% <mark>61%</mark>	
Additional summer programs for kids	Open Link	3.7	615	25%	46%	39% 39% <mark>78%</mark>	
	Invite	3.1	432	24% 41%	50%	34% 25% <mark>59%</mark>	
More activities for kids	Open Link	3.7	612	24%	43%	46% 37% <mark>83%</mark>	
	Invite	3.1	431	22% 39%	59%	41% 19% 61%	
More teen and youth programs	Open Link	3.6	603	25%	44%	58% 30% 88%	
More adult programs	Invite	3.1	440	29% 44%	66%	46% 60%	_
	Open Link	3.1	617	29% 43%	71%	41% 57%	
	Invite	3.0	446	29% 46%	62%	41% 17% 57%	
More senior programs	Open Link	2.9	598	21% 27% 48%	65%	35% 50%	_
More adult programs More senior programs	Open Link Invite	3.1 3.0	617 446	29% 43% 29% 46%	71% 62%	41% 57% 41% 17% 57%	

What are the most important needs for improvement in Scarborough over the next 5 to 10 years?

*Ratings categories are sorted in descending order by the average rating Source: RRC Associates

Top 3 Future Needs By Average

Please select the top three highest priority items for you and your household.



- On average, additional trails/paths that connect through the Town and a new Community Center to include aquatics are the priorities from both samples.
- Open link respondents feel strongly the new Community Center should include aquatics. Also, outdoor sports fields and courts should be added.

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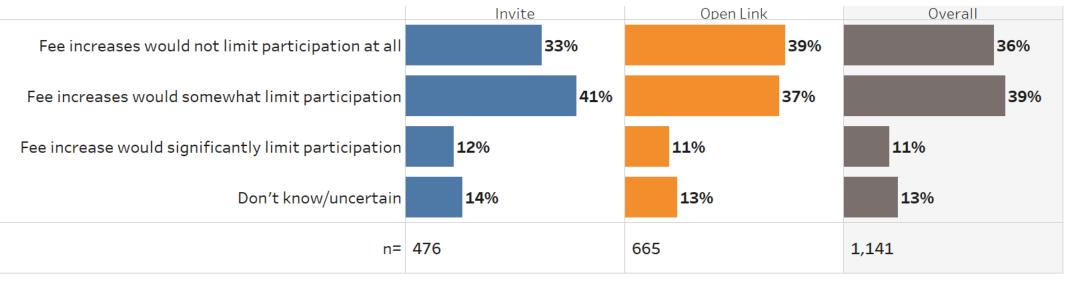
Financial Choices



Fees and Levels of Participation

Increasing fees for Scarborough Community Services facilities and services would not limit participation or would somewhat limit participation for most of the respondents of the Invite and Open link sample groups.

If fee increases were made for Scarborough Community Services facilities and services, which of the following best describes the potential impact, if any, that fee increases would have on your current level of participation?





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Types of Funding Support By Invite Sample

Most of the Invite sample would support more private/public partnerships and would not support increased property taxes.

Please indicate how strongly you support each of the following potential funding sources.

Invite 1 - Definitely not support Invite More private/public partnerships 4% 15% 26% 52% 18% 31% 29% Bond referendum for specific projects 11% 10% Increased user fees 8% 11% 18% 38% 25% 27% 18% 5% Increased property tax 35% 15%

Source: RRC Associates

■ 5 - Definitely support 4 - Probably support

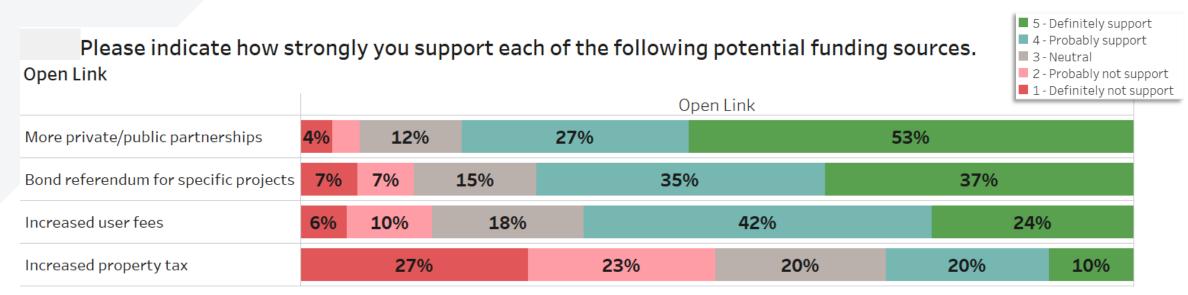
2 - Probably not support

3 - Neutral



Types of Funding Support By Open link Sample

The Open link sample reflects similar preferences to support more private/public partnerships and oppose increased property tax. This sample is also likely to support bond referendum for specific projects and increased user fees.



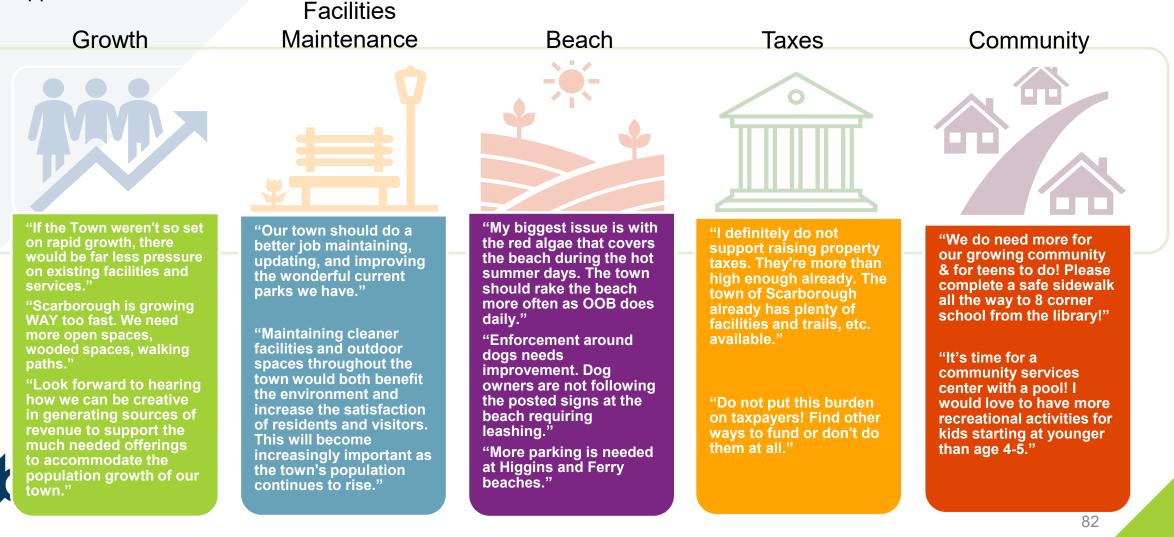
Source: RRC Associates



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Additional Comments/Suggestions

A total of 465 comments were collected regarding additional comments and suggestions for the Town of Scarborough. Below are some common themes and verbatim quotes to illustrate the themes. A full list of comments can be found in the Appendix.



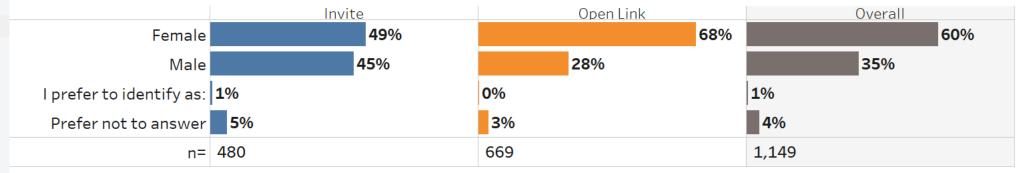
Demographics



Gender & Age

84

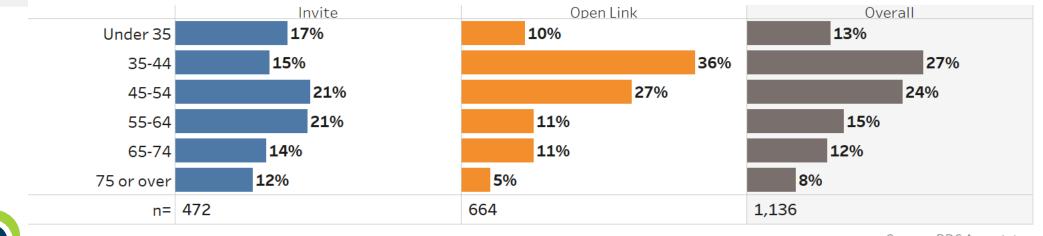
The Invite sample was weighted by gender and age to better reflect the community profile of Scarborough.



Please indicate the gender with which you identify:

Source: RRC Associates

What is your age?



Household Makeup

The Invite sample shows that the majority of respondents are couples with children (33%) or couples no children (23%). The Open link respondents were particularly likely to include couples with children. This is one of the differences between Invite and Open respondents and should be kept in mind as the results of this survey are interpreted.

Which of these categories best applies to your household?

	Invite	Open Link	Overall
Couple with children at home	33%	57%	47 %
Couple, no children	23%	10%	15%
Couple, children no longer at home (empty nester)	20%	14%	17%
Single, no children	9%	6%	8%
Multi-generational home (grandparents, parents, children)	6%	4%	5%
Single, children no longer at home (empty nester)	5%	3%	4%
Single with children at home	4%	6%	5%
n=	476	663	1,139



Need for ADA-accessible facilities and services

A total of 6% of households for both the Invite and Open link samples have a need for ADA (Americans with Disabilities Act) facilities and services.

Does your household have a need for ADA-accessible (Americans with Disabilities) facilities and services?

	Invite	Open Link	Overall
No	94%	94%	94%
Yes	6%	6%	6%
n=	476	654	1,130



⁸⁷ Voter Registration Status, Dog Ownership & Residence Ownership

Most of each sample group own their home (94% of Invite sample and 91% of Open link sample) and are registered voters. About half of each sample group owns a dog.

Do you rent or own your residence



Are you a registered voter in the Town of Scarborough?

	Invite	Open Link	Overall
Yes	97%	95%	96%
No	3%	5%	4%
n=	473	653	1,126

Do you or a member of your household own a dog?

	Invite		Open Link	Overall	
No	51%	,	47 %	48%	
Yes	<mark>49</mark> %		53%	6 52 9	%
n=	467	657		1,124	



Ethnicity & Race

The Invite sample was also weighted by race and ethnicity to better reflect the community profile of LAC.

Are you of Spanish, Hispanic, or Latino origin?

	Invite	Open Link	Overall
Yes	1%	1%	1%
No	99%	99%	99%
n=	453	648	1,101

Source: RRC Associates

What race do you consider yourself to be?

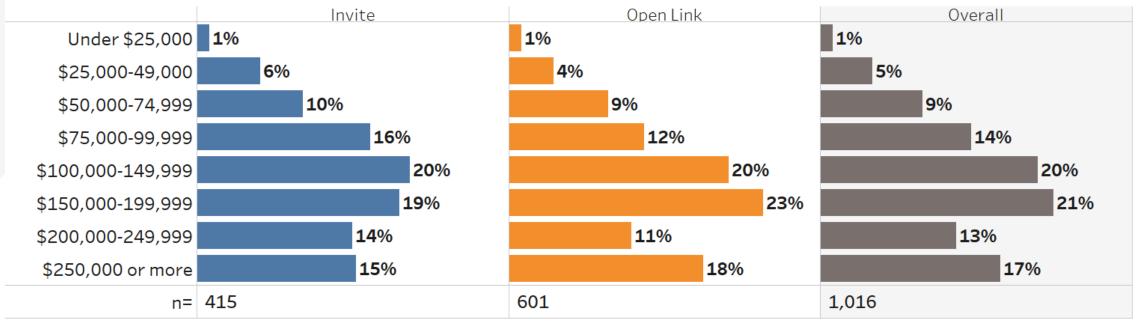
	Invite	Open Link	Overall
White	95%	95%	<mark>95%</mark>
Some other race	2%	2%	2%
Asian	2%	2%	2%
American Indian and Alaska Native	1%	0%	1%
Black or African American	0%	0%	0%
n=	461	647	1,108



Income

Survey respondents are relatively affluent, with 20% of both groups earning between \$100-149,999 a year and 23% of Open link respondents earning between \$150-199,999 a year.

Which of these categories best describes the total gross annual income of your household (before taxes)?









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