ParentView
Self-Guided Tools

GET IT ON Google Play

Download on the App Store
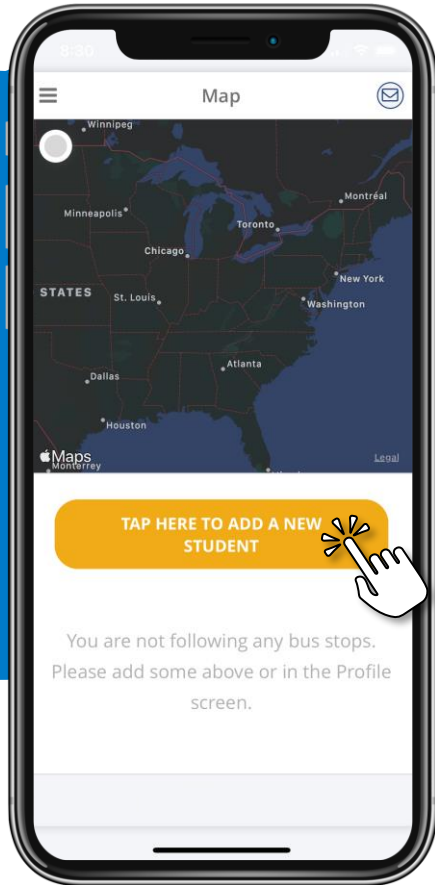
Step 1:
Download app*,
Register/Confirm your account,
& Log-In

FIRSTview

*You can also access the app at web.firstviewapp.com

FIRSTstudent

Caring for students. That is our First priority.
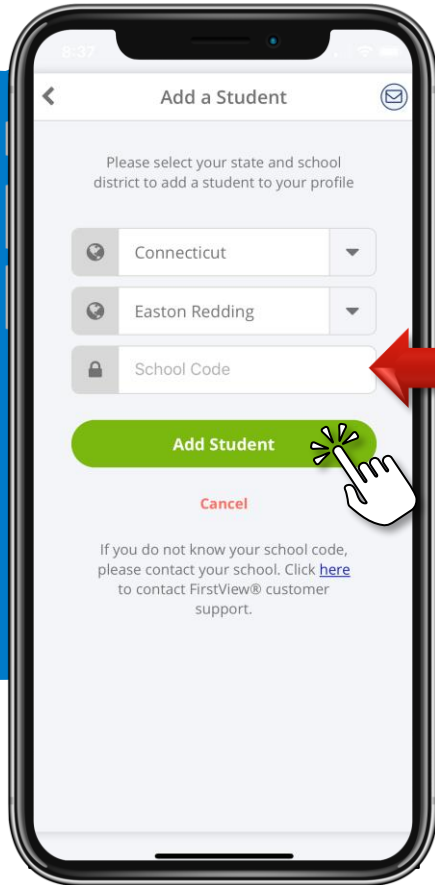
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Step 2:
Click the yellow message box to add your first student

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Add a Student

Please select your state and school district to add a student to your profile

Connecticut

Easton Redding

School Code

Add Student

Cancel

If you do not know your school code, please contact your school. Click here to contact FirstView® customer support.
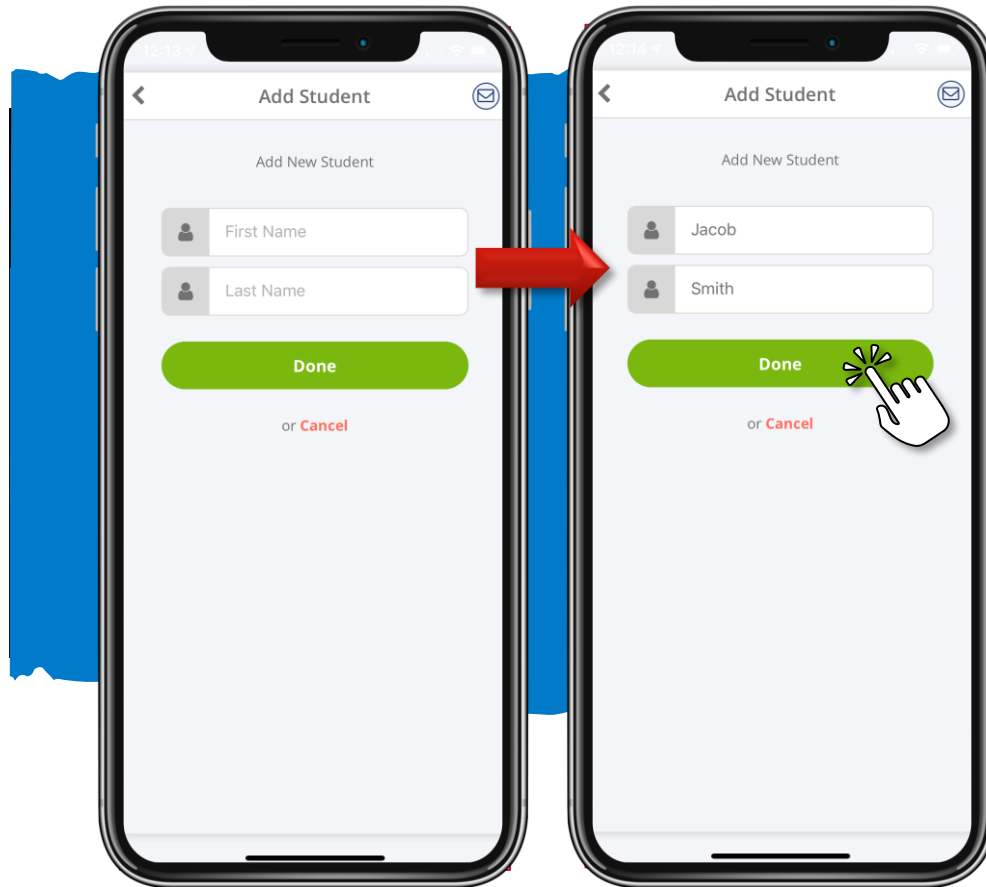
Step 3:
- Select your state and school district from the drop down.
- Add your school code*
- Click 'Add Student'

*Additional codes may be required. If you do not know the codes needed to access the app, please contact your school district.

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Step 4:
- Enter your student's first and last name*
- Click 'Done'

*Not required for School Code w/Security. If you do not know the codes needed to access the app, please contact your school district.
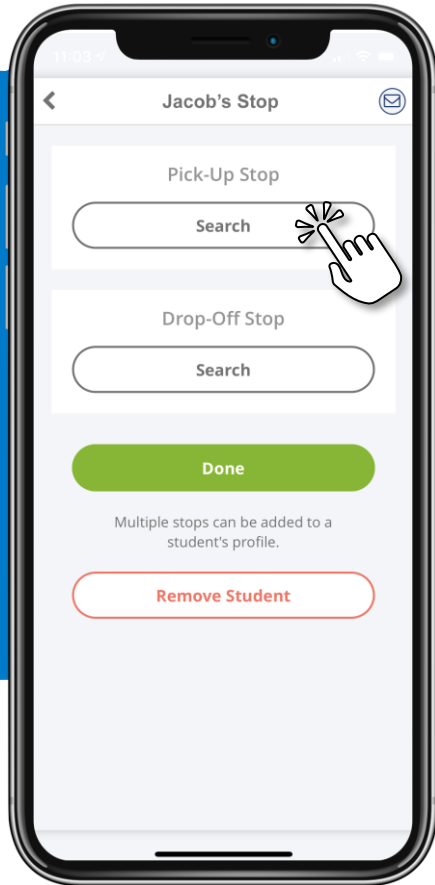
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Your student is added!

Next, let's add your student's assigned stop

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Step 1:

Click 'Search' under Pick-Up Stop

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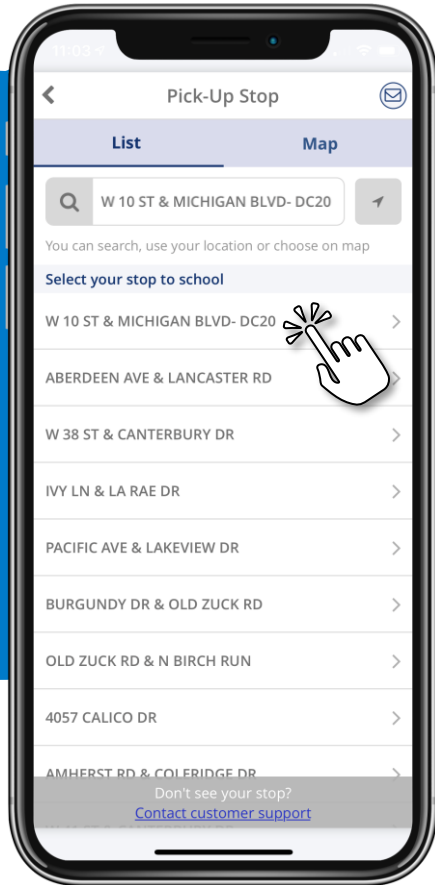Caring for students. That is our First priority.

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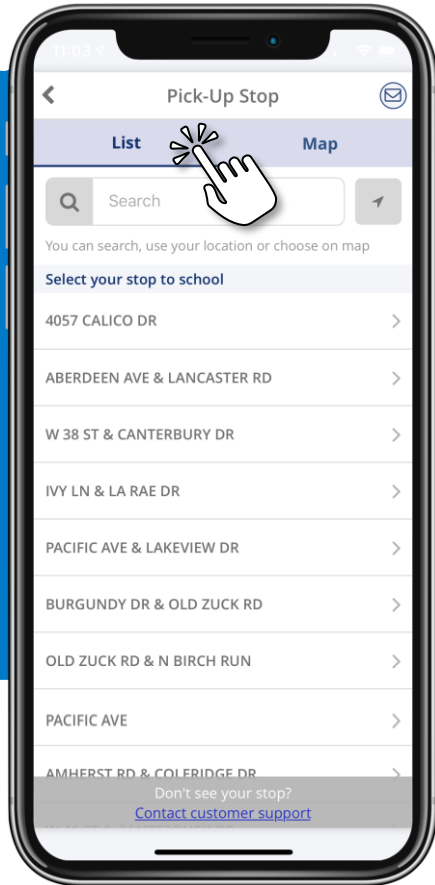
Step 2:

- Click 'List'
- Type in your stop address
- Click on the correct stop from the search results

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Pick-Up Stop

List | Map

W 10 ST & MICHIGAN BLVD- DC20

You can search, use your location or choose on map

Select your stop to school

W 10 ST & MICHIGAN BLVD- DC20

ABERDEEN AVE & LANCASTER RD

W 38 ST & CANTERBURY DR

IVY LN & LA RAE DR

PACIFIC AVE & LAKEVIEW DR

BURGUNDY DR & OLD ZUCK RD

OLD ZUCK RD & N BIRCH RUN

4057 CALICO DR

AMHERST RD & COLERIDGE DR

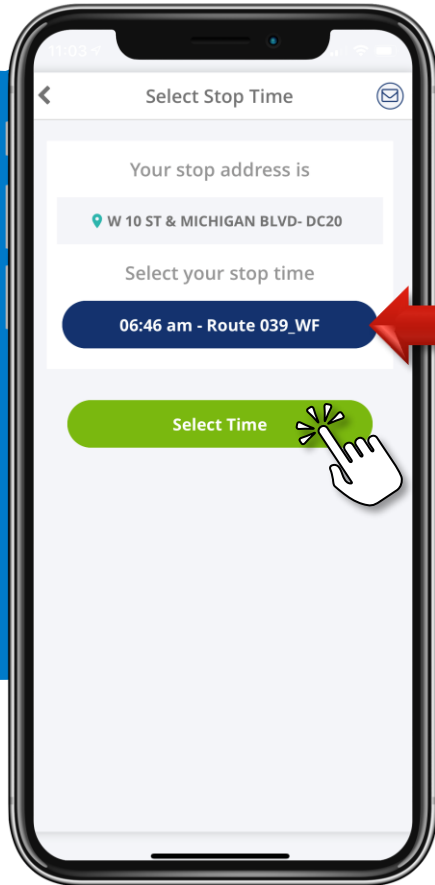Don't see your stop?
Contact customer support

Step 3:

- All available stops matching your search will appear*
- Select the stop address you'd like to add

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* Don't see your stop available? Reach out to our support team at support@firstviewapp.com for help.
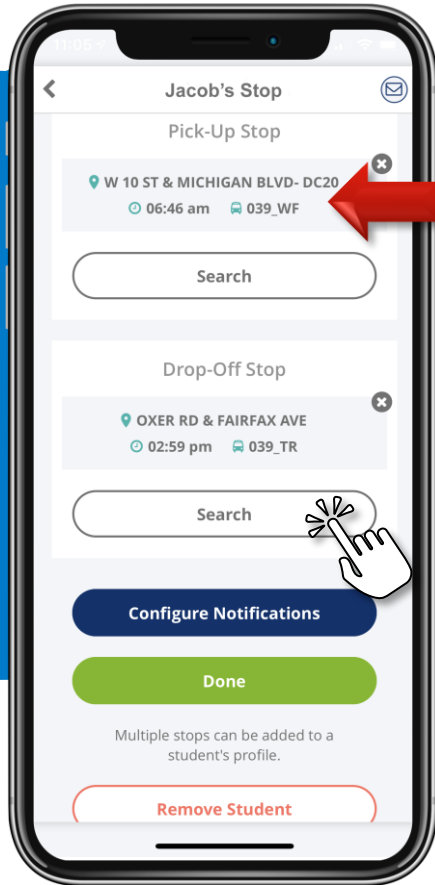
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Step 4:
- Select from the available times listed for your stop
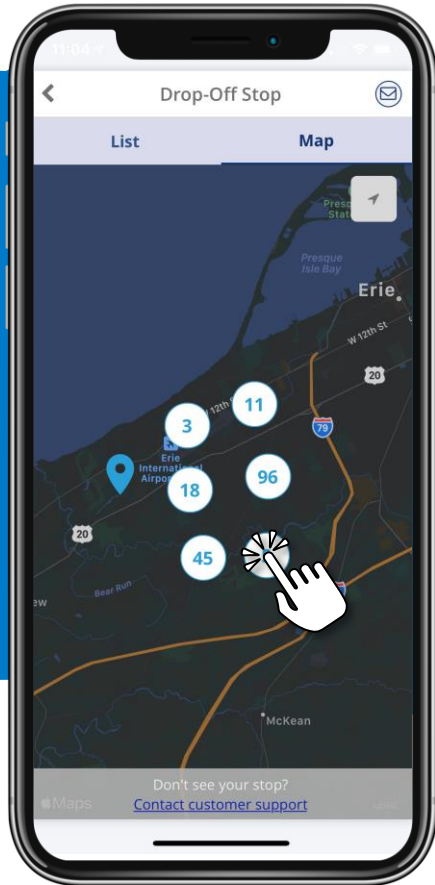- Click 'Select Time' to confirm

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Step 5:
- The pick-up stop is added
- Click 'Search' under the Drop Off Stop section to add the afternoon stop

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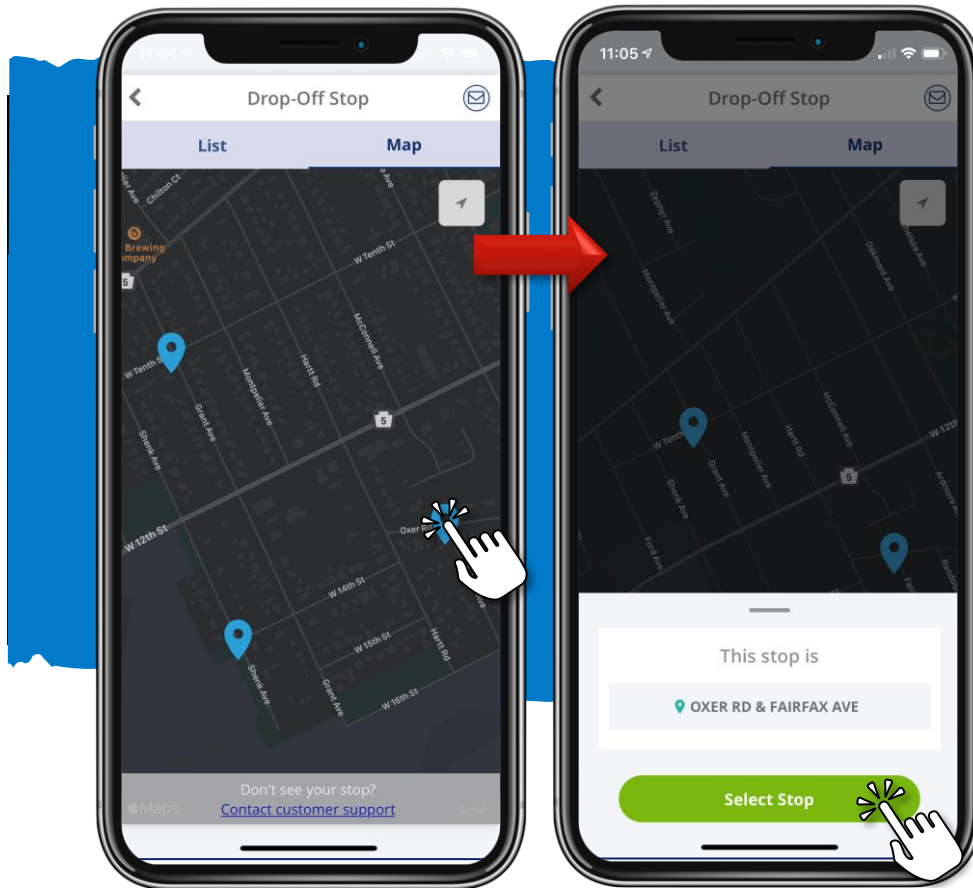# Self-Guided Tools

Step 6:
- Click 'Map'
- Click on a circle to zoom in and view that group of stops
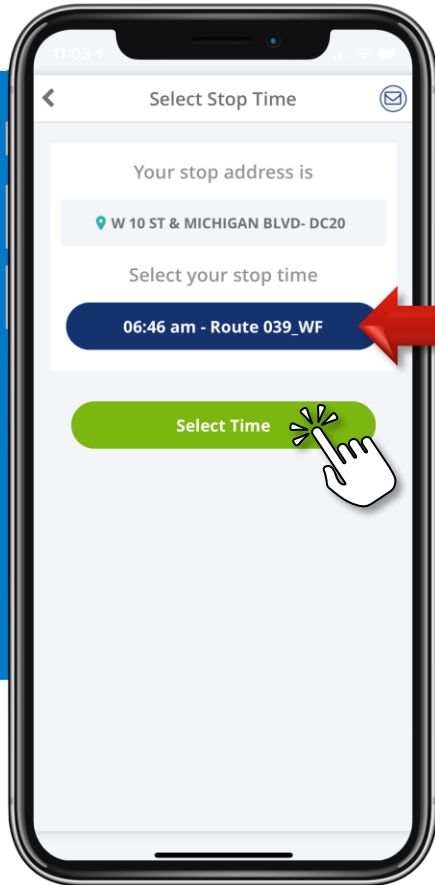
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Step 7:

- Click the stop icon to view the stop address
- Click 'Select Stop' to confirm

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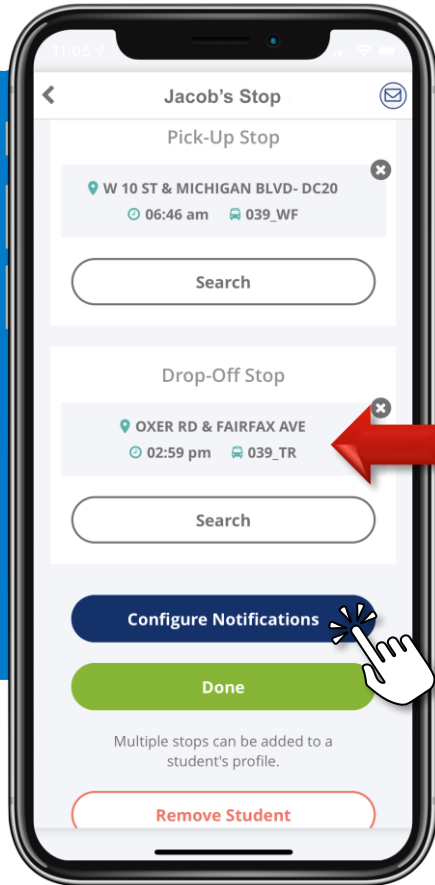
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Step 8:

- Select from the available times listed for your stop
- Click 'Select Time' to confirm

* Don't see your stop available? Reach out to our support team at support@firstviewapp.com for help.

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Step 9:
- The drop off stop is added
- Click 'Configure Notifications' to set up alerts

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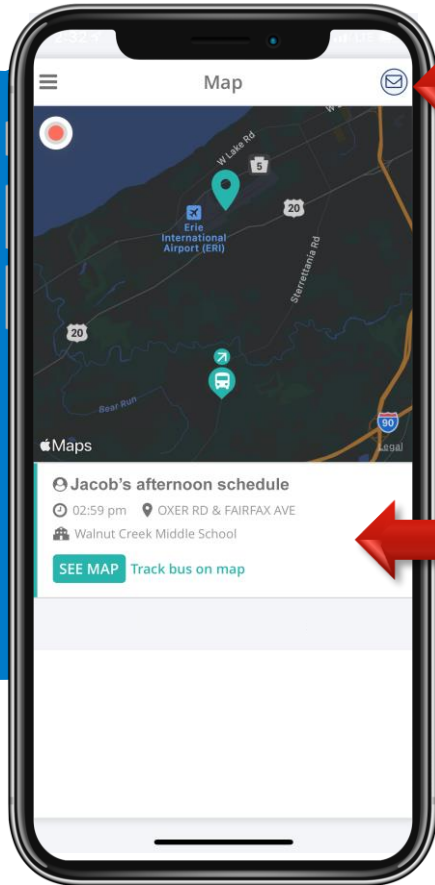
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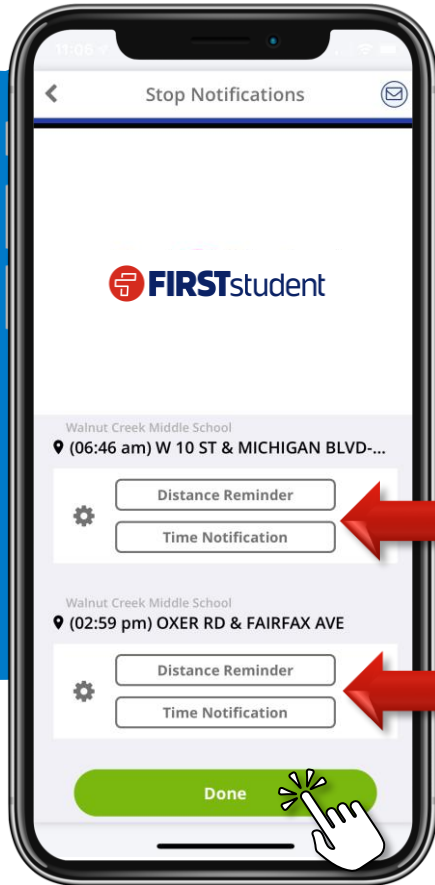
Setting Up Alerts

Setup optional alerts for your student's routes. These can be added from the profile section and selecting your student's name under 'Student Stops'

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Your profile is complete!

- Your student's stop information is now displayed on the map for tracking
- Click the envelope to contact Customer Support

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